



# CHP Technical Stakeholder Working Group Meeting - September 24, 2009

## San Diego Gas & Electric

## CHP Technical Stakeholder Working Group Meeting - Continued



- SDG&E Account Executive customer support
  - SDG&E Account Executives (AE) provide a variety of services that have been designed to meet the more complex needs and requests of large commercial and industrial customers.
  - AEs inform customers directly of opportunities that may be a benefit to the customer in a timely manner (e.g., AB1613 implementation and impacts)
  - AEs provide rate analyses services to assist customers with determining the rates that will best meet their specific operational requirements
  - AEs and their support staff are available to their customers to address specific customer requests, including issues that deal with customer generation
  - AEs can assist customers with maximizing thermal benefits from CHP waste heat
  - AEs can provide assistance to customers on the operation and efficiency of CHP

## CHP Technical Stakeholder Working Group Meeting - Continued



- Interconnection Process
  - SDG&E utilizes the Rule 21 process whenever applicable to minimize interconnection study time and cost
  - SDG&E staff is readily available to assist customers through the interconnection process
  - SDG&E makes every effort to complete all interconnection reviews in a manner that does not delay customer timetables
- SDG&E Website
  - All information involving changes to the generation programs are updated in a timely fashion
  - Websites are reviewed periodically for improvements to “user friendliness”

## CHP Technical Stakeholder Working Group Meeting - Continued



- CHP Programs - Implementation
  - Conduct individual customer meetings as required
  - Ensure that all applicable program materials are updated and available to customers in a timely fashion
  - Conduct workshops for customers as required
  - The Program Administrator for SGIP in SDG&E's service territory is the California Center for Sustainable Energy (CCSE). SDG&E works with CCSE to ensure projects are installed successfully to both the gas and electric systems
  - CHP applications are supported through SDG&E's Sustainable Communities program
    - Encourages customers to consider CHP within sustainable building projects
    - Provides technical support
    - Evaluates utility-owned clean generation systems opportunities