



ChargerHelp, Inc

June 24, 2022

Liane M. Randolph, Chair
California Air Resources Board
1001 I Street
Sacramento, CA 95814

RE: ChargerHelp! Comments for CARB Scoping Plan 2022

Dear Chair Randolph,

ChargerHelp! is a technology company that enables the on-demand diagnostics, maintenance, and repair of Electric Vehicle Supply/Service Equipment (EVSE)/ EV charging stations. We are a women and minority-owned company headquartered in Los Angeles, CA. ChargerHelp!'s EVSE Technicians help solve the industry-wide problem of downed and broken Level 2 and DC fast charging stations. ChargerHelp! oversees 20,000 EV charging stations throughout the US, and has built partnerships with charging companies that operate different technologies and equipment models.

ChargerHelp! supports California's goal of drastically reducing GHG emissions by achieving 100% of light duty vehicle sales by 2035 and 100% of medium and heavy duty vehicles by 2040, and accelerating funding for the EV charging infrastructure. But in order to fulfill these goals communities historically impacted by air pollution must be front and center of this transition. This includes prioritizing EV charging station equipment funding for residents of disadvantaged communities who are impacted by the high rate of MD/HD commute.

In late 2021, ChargerHelp!'s EVSE Maintenance Technicians assessed charging station's reliability throughout the US, studying the different technology types, in different regions. We found that California had among the highest rates of charger inoperability, and that at any given time 30% of the chargers are inoperable. Considering the state's EV charger deployment goals, 30% is unacceptable; drivers will be discouraged by the lack of EV charger reliability and lack of charger accessibility if funding is not prioritized to equitably deploy and maintain EV charging stations in their communities. Additionally, we agree that zero emission technologies should remain affordable for small businesses and residents of low income households.

We thank you for your consideration and your continuous work in ensuring equity is a staple in the electrification process of transportation.

Respectfully,

Samantha Ortega
Manager, Government Relations