Alternatives to Automotive Consumer Products that use Volatile Organic Compounds (VOC) and/or Chlorinated Organic Compound Solvents

Addendum

Prepared By:

Jon Zavadil, Dr. Katy Wolf and Michael Morris Institute for Research and Technical Assistance Principal Investigator: Dr. Katy Wolf

Prepared For:
California Air Resources Board and the California Environmental Protection Agency
Under Contract Number 01-317

Final Report

December 2004

DISCLAIMER

The statements and conclusions in this Report are those of the contractor and not necessarily those of the California Air Resources Board. The mention of commercial products, their source, or their use in connection with material reported herein is not to be construed as actual or implied endorsement of such products.

ACKNOWLEDGMENTS

This analysis benefited considerably from the efforts of many persons within and outside the Institute for Research and Technical Assistance (IRTA). We would particularly like to acknowledge the valuable contributions made by Kevin Cleary, the California Air Resources Board project officer. We are especially grateful to the companies and consumers who agreed to test the alternative aerosol automotive products. We give special thanks to the Technical Review Committee members who assisted us in developing and testing alternatives. Finally, we appreciate the efforts of Amy Blume of IRTA for her help in preparing the document.

This report was submitted in fulfillment of "Alternatives to Automotive Consumer Products that use Volatile Organic Compounds (VOC) and/or Chlorinated Organic Compound Solvents," agreement number 01-317 by the Institute for Research and Technical Assistance under the sponsorship of the California Air Resources Board. Work was completed as of December 20, 2004.

TABLE OF CONTENTS

Disclaimer	i
Acknowledgements	
Table of Contents	
Description of Addendum	
Carburetor and Fuel Injection System Cleaners	
Engine Degreasers	
Brake Cleaners/General Purpose Degreasers	91

DESCRIPTION OF ADDENDUM

This addendum to the document entitled "Alternatives to Automotive Consumer Products that use Volatile Organic Compounds (VOC) and/or Chlorinated Organic Compound Solvents" presents the questionnaires that were filled out by the staff of the Institute for Research and Technical Assistance (IRTA) during the project. IRTA recruited 13 auto repair facilities, three automotive detailers, one car wash and three consumers to test and evaluate the alternative low-VOC alternatives developed in the course of the project. IRTA generally provided samples of the alternatives to the facilities and monitored the testing on a weekly basis.

The questionnaires were filled out by IRTA staff when the facilities or individuals had completed testing of each alternative. In a few cases, facility personnel filled out the questionnaires themselves. This addendum provides the raw data questionnaires in the following order:

- Engine Degreasing Questionnaires--based on feedback from the three automotive detailers, one car wash and three consumers on the alternative engine degreasers
- Carburetor and Fuel Injection System Cleaning Questionnaires--based on feedback from the 13 auto repair facilities
- Brake Cleaning and General Purpose Degreasing Questionnaires--based on feedback from the 13 auto repair facilities

Carburetor and Fuel Injection System Cleaners

Date	User	Owner / Manager	Interviewer	Product I.D.
TIRday	RAFIK	Matheus KAZE	Jan Z	Segusar Acetor

	Type of Cleani (Circle O		
General Purpose Degressing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Inject System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GENER CARB CLEAVER	1-2 CANS	RATTK	2 CMS

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	1965
Did it have an objectionable odor	NO, BUT KIND OF BAD,
Did it leave an unacceptable residue	NO NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	No
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	465

User Comments	
AND OTHER TOO PRODUCT WELL	T CLEAR AS WELL AS COURT
Manager Comments	

Geor	ToM	61	Owner / Manag		Interviewer		Product I.D.
Geor			CALL COUNTY		1 7		L. Carlos C. Miller
Gene D	eral Purpose			M	San LANKI	TL	Sugar 504/30811
Gene D	eral Purpose		Type of Clea	ning P	erformed		
D	cral Purpose		(Circle			_	
	Degreasing		Brake Cleaning		Engine Degreasing	C	arburetor & Fuel Injection
				_		1	System Cleaning
Current Product Current			Weekly Usage	No. 1	Mech. Using Product	Treat	
CRC-CARPS 19.00			-15/work		Fig TESZENG	Test	Product Weekly Usage
			7		11.11 1631200	-5.	CANS.
	Question				User's Respon	00	
Did it class	sufficiently				озет в псерод	30	
Did it deal	surreiently		arc.				
Did you lik	e the delivery I	rate	96.S				
			9ES				
Did you lik	e the delivery	pattern	46.5				
Did it dry s	ufficiently			_		_	
Did it adves	rsely effect sub	about in	YES				
metals, pla	stics painted of	strates	111-				
(metals, plastics, painted surfaces, etc) Did the product have a smell		NO.					
Did it have an objectionable odor		4ES					
Did it leave an unacceptable residue		NO					
Did it hours	too much foam	ie residue	NO				
			NO				
Terrible, aln	rsus current pri nost as good, as	odict	Au		-		
Did you use	more volume	than your	ALMOST AS	Gro	00		
aurent clear	ner	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	NO				
Did it take I	onger to clean		140		_		
Did you like	the product		1465				
Would you	buy the test pro	duct	465	-		_	
Would you!	buy the test pro	duct for	14-02			_	
ome or per	sonal use		9E5				
Vould you	buy your curren	t product	Land Street			-	
Vanld	personal use		9E.S				
flers over	switch to the te	st product	1				
onld you c	nsive , if more lean adequately	expensive)	NO				
nly the test	product	n you nad	465				
Ser Comme	ents ES Count	AS COL		B (35)	"LEANER BOT TO SOLFACE TONIE	21.	656, NOT-
fanager Cor					The state of the s		

Date	User		Owner / Manager		Interviewer	Product I.D
3/2/04	Rene	- 1	DWARDO	Jon	ZAVADIO	
-						
			Type of Cleani		ed	
C	eneral Purpose	1	(Circle O		e Degreasing	1121
Degreasing		The Comming	Engin	e negressing	Carburetor & Fuel Inject System Cleaning	
	rrent Product	Current V	Weekly Usage	No. Mech. Us	ing Product	Test Product Weekly Usa
Francis 1-20		ANS		5 BAGGI	3-CANS	
	0				- 17	
71	Question			Use	r's Respon	se
Did it cle	an sufficiently		10000			
			19ES			
Did you	like the delivery ra	te	963			
Did you	like the delivery pa	ittern				
-	sufficiently	1.60	465			
-			46.5			
(metals,)	versely effect subst plastics, painted sur	faces, etc)	NO.			
Did the product have a smell		40				
Did it have an objectionable odor		NO				
Did it leave an unacceptable residue		NO				
	ve too much foam		NO			
Terrible,	versus current pro- almost as good, as go	ood, better)	AS GOOD			
Did you t	ise more volume th	ап уош				
urrent cl			NO			
	e longer to clean		NO			
	ike the product		465			
Would yo	ou buy the test prod	uct	46.5			
Would yo	ou buy the test prod	uct for			_	
nome or p	ersonal use		465			
Vould yo	u buy your current	product				
or home	or personal use		465			
Vould yo	u switch to the test pensive, if more c	product				
Could you	clean adequately	from had	MINISE			
nly the t	est product	n you nad	455			
	CS AS 11	iccla A	S CURACU	T CCE	wer	
fanager (Comments					

Date	Date User		M. Acor Owner / Manag	ger	Interv	riewer	Product I.D.
8/2/01/ 6	JUI ESUIT		DEVARDO		_	WAREL	Solo Soy /Act 7
	_		Type of Cle	aning I		-	
				One C			
General Purpose Degressing		1	Brake Cleaning		Engine Degres	sing	Carburetor & Fuel Injecti System Cleaning
Curre	at Product	Corrent V	Weekly Usage	Ne	Mach Ilian B		
		CANS		Mech, Using Proc		Test Product Weekly Usag	
	Question			-	User's R	esnonse	
Did it clean	sufficiently				44, 62,	Соронос	
	-		4ES				
	the delivery rat		965				
	the delivery par	tern	465				
Did it dry s	sfficiently		465				
Did it adver	sely effect substi	ates	75	-			
(metals, plastics, painted surfaces, etc) Did the product have a smell		NO					
			000				
Did it have:	an objectionable	odor	NO				
Did it leave	an unacceptable	residue	NO				
	oo much foam		NO				
(Terrible, alm	rsus current products as good, as go more volume the	od better)	AS GOOD	2			
Did it take le	onger to clean		NO				
Did you like	the product		465				
Would you l	ouy the test produ	nct	463				
Would you be nome or pen	ouy the test produ sonal use	ict for	965				
Would you buy your current product for home or personal use			465				
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had			Missist				
only the test	product	t you had	465				
Jser Comme							
danager Cor	S.F.						

Date User		Owner / Manag	Owner / Manager			Product I.D.
2/3/m/	ENRIEUC PAVOLAS	6±04,				5040 501/9007
	A STATE OF THE PARTY OF THE PAR			Jan Zavan	- 1-	THE COL
		Type of Clea				
Ge	neral Purpose	Brake Cleaning	One Or		/	
Degreasing		Direct Cleaning		Engine Degreasing	Cat	System Cleaning
Cm	Canada	urrent Weekly Usage	No. M	lech. Using Product	Test P	roduct Weekly Usa
BRIGH	cuna	2-caus		unsent	200	AVS
	Question			User's Respon	se	
	an sufficiently	4ES				
Did you l	ike the delivery rate	465				
Did you b	ke the delivery pattern	465				_
Did it dry	sufficiently	465			_	
metals, p	crsely effect substrates lastics, painted surfaces		4 70	STEET/HADE	No consulta	DIAT
	oduct have a smell	465				FRAI
	e an objectionable odor					
old it leav	e an unacceptable resid	fue NO				
	too much foam	NO				
Terrible, a	ersus current product. Imost as good, as good, b	etter) AS Green				
arrent cle	se more volume than you aner	NO NO				
Did it take	longer to clean	NO				
id you li	ke the product	465				
Vould you	buy the test product	1000				_
Vould you	buy the test product for	or				
ome or p	rsonal use	465				
outa you	buy your current prod r personal use					
Vould von	switch to the test prod	465				
fless ex	ensive, if more expens	A. A.				
ould you	clean adequately if you	had NO				
nly the te	st product	465				
Ser Comm	LY BUT THOU	TS SUSPECT	TUAT	Ania Cone	PLAST ela I	CTE AMAT DOTES OUT
anager C	omments					

BERNIN AUTO					
Date	User	Owner / Manager	Interviewer	Product I.D.	
7/13/04	MARTIO	GUNITRAM	JON ZAVADEL	50% Soy/actives 6	

	Type of Cleani (Circle O	A CONTRACTOR OF THE PROPERTY O	يدون المسلوليين
General Purpose Degreasing	Brake Cleaning	Engine Degrensing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BEERYMM	6-12 CANSINGARD	MINTER	1-can

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	465
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	469
Would you buy the test product for home or personal use	965
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	N4486-
Could you clean adequately if you had only the test product	46.5

User Comments

nnager Comments		
mager Comments		

Date User		Owner / Manager	Interviewer	Product LD.
7/21/04	KEN	MIKE HAUNCE	Jon Z	50% SU1/400000

	Type of Cleani (Circle O		
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOL BRIKE WASH.	2-4 CANS	KEN	2-c445

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	965
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOLD OF BYTTER
Did you use more volume than your current cleaner	NG
Did it take longer to clean	NO
Did you like the product	46,
Would you buy the test product	465
Would you buy the test product for home or personal use	465
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	465
Could you clean adequately if you had only the test product	YES,

PENY GOOD FUL TUBORILE GOOD	I THERE COLLAGE
- Committee of the contract of	THE CLEANER
Manager Comments	

Date	User		Owner / Mana;	ger	Interviewer		Product I.D.	
7/24/01 -	13404 Ton4 Jon		MAI ROSSELL		Jay 2		5090 504 118276	
			Type of Cle	anina P	erformed			
				One O				
Gen D	eral Purpose legreasing		Brake Cleaning		Engine Degreasing	C	arbureter & Fuel Injection	
Current Product Current V			Weekly Usage	No. 7	Mech, Using Product	100		
WYNA		:2-	CANS		CN4	ं	Product Weekly Usage	
	Question				User's Respon	ase		
Did it clear	sufficiently		NO		V 30 27 28 1			
	to the delivery ra		465					
	e the delivery pa	attern	Yes					
Did it dry s	afficiently		965					
metals, pla	rsely effect subs stics, painted su	rfaces, etc)	NO		-		-	
Did the product have a smell		NO						
Did it have an objectionable odor		NO						
	an unacceptable	residue	NO					
	too much foam		NO			_		
Terrible, als Did you use current clea	ersus current pro nost as good, as g more volume ti ner	ood, better)	NOT VE	RH G	Cocq			
	onger to clean		465					
	the product		NO					
Would you	buy the test proc	luct	140				_	
nome or per	buy the test proc sonal use		NO					
or home or	buy your current personal use	4. (100.00)	HEST					
if less expe	switch to the tes	xpensive)	NO					
mly the test	lean adequately product	if you had	NO					
ser Comm		Goog	Veny C	7766	CLEANITY	,		
fanager Co								

Date User			Dwner / Manage	r	Interviewer	Product LD.	
1/37/04 SCOTTE =1		RA NEWWIN .		504 Z	-5	20% SON /ACE	
			Type of Clear (Circle C				
General Purpose E Degreasing		rake Cleaning)	Engine Degressing	Carbu	retor & Fuel Injection System Cleaning	
Current Product Current		Current V	Veekly Usage	No Ma	ch Ileine Dundaut	Turk	
CRC		1-04	TOOL TOOME WELL				
	Question				User's Respon	ise	
Did it clean	sufficiently		465	Ties.			
Did you like	the delivery ra	te				_	
Did you like	the delivery pa	attern	465				
Did it dry sa	officiently		46S				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		4€S MO				_	
Did the product have a smell		465					
Did it have an objectionable odor		NO					
Did it leave an unacceptable residue		residue	NO				
The second secon	oo much foam		NO				
Terrible, alm Did you use	rsus current pro ost as good, as g more volume ti	ood better)	AL 1405T	15	Geod		
Did it take Id	inger to clean		NO				
Did you like	the product		465				
	ony the test proc	luct	NO			_	
Would you be some or pers	ony the test produced	luct for	NC)	-			
or home or	ouy your current personal use		465				
if less exper	witch to the tes	xpensive)	NO				
mly the test	ean adequately product	ir you had	465				
Sort (P AS	CURRUNT	CLEA	WER, LIKE	SD 077	utes 2

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	NORMA	TRA NOUMANT	day 2	5010 501/4CE70

	Type of Cleani (Circle O		
General Purpose Degressing	Brake Cleaning	Engine Degressing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MISC	1-2 CANES	NERM	2-CANES

Question	User's Response
Did it clean sufficiently	465
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO .
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	No
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD OR BETTER
Did you use more volume than your current cleaner	No
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	965
Would you buy the test product for home or personal use	465
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	465
Could you clean adequately if you had only the test product	455

Heer	Comments	
11.35	Commences	

and the second s	
Manager Comments	

Date	User		Owner / Manag	CG-07	Interviewer	Product I.D.
S/3/14 =	FESUS		VITCK-		STON Z	5090 5011 4CC
			Type of Clea	ning Pa	rformad	
			17 W 10 10 10 10 10 10 10 10 10 10 10 10 10	One Or		
	ral Purpose greasing		Brake Cleaning		Engine Degreasing	Carburetor & Fuel Inject System Cleaning
	nt Product	Current	Weekly Usage	No. M	lech. Using Product	Test Product Weekly Usa
CRC.	CAPIS CILAR	N 1-C			2503	1-CAN
	Question				User's Respon	se
Did it clean	sufficiently		465		4-410	
Did you like	the delivery ra	ite	465			
Did you like	the delivery pa	ittem	465			
Did it dry su	fficiently					
mctals, plas	sely offect substics, painted su	rfaces, etc)	465 NO		+	
Did the prod	uct have a sme	Ц	NO			
Did it have a	m objectionable	odor	NO			
Did it leave:	an unacceptable	residue	No			
	oo much foam		NO			
Terrible, alm Did you use	sus current pro ost as good, as g more volume (f	ood, better)	AS GOO	0 00	BETIER	
current clean			NO			
Jid ii take lo	nger to clean		NO			
	the product		465			
Would you b	my the test proc	Inct	465			
nome or pers	uy the test proc	nict for	Cir su			
Would you b or home or ;	uy your current personal use		465			
Would you s if less expen	witch to the tes sive, if more e	expensive	965			
Could you cl alv the test	can adequately product	if you had	4E.S.		*	,
Ser Commer		Caron	ast Firth	×C -	Z- THRONGE	Book VALL

<i>G</i>	BAFTK	1 11		r	Interviewer		Product LD.
G		1,404	TTHEAU	-	JON ZAVA	OZZ	35% 24/10
G			T. 601				
G			Type of Clean (Circle C				
	eneral Purpose	Br	ake Cleaning		Engine Degrensing	Carlo	uretor & Fuel Injection
	Degreasing				and and and	Caro	System Geaning
Cu			eekly Usage	No. Med	h. Using Product	Test Pro	odnet Weekly Usage
which is the	THE CLEANER	6-12 CA	5 Steffwith	1-116	OF TESTAGE	3-0	449,
	0		1000				
	Question				User's Respons	e	
Did it cle	an sufficiently		4ES				
Did you	like the delivery rate		465				
Did you	like the delivery patter	n	46S			_	
Did it dry	sufficiently		465			-	
Did it ad	versely effect substrate	eg					
(metals, p	plastics, painted surfac	es, etc)	NO				
Did the p	roduct have a smell	The latest designation of the latest designa	465				
	ve an objectionable od		NO				
nd it lea	ve an unacceptable res	idue	NO				
Did it hav	ve too much foam		NO				
(Terrible,	versus current product almost as good, as good,	better)	AS 600D				
Did you t current cl	ise more volume than	your	HO				
Did it tak	e longer to clean		HO				
	ike the product		465			_	
Would yo	ou buy the test product		465				
Would yo	ou buy the test product personal use	for	YES				
Would yo	ou buy your current pro or personal use	oduct	965				
Would yo	ou switch to the test pro	oduct	465				-
Could vo	pensive, if more expe u clean adequately if y	ou had	160				
only the t	est product	ou nau	469				
User Com	ments PACCO GIFU	FOR	THROTTL	E Be	rog VALUE	Cu	nerels

mate	User	1 1	Owner / Mana	ger	Interview	er	Product LD.
12/1	SCRETCO	Sa	ROSCO LOPE	2		DIC	BS96 Ser/ACETO
			Type of Cle	aning)			
				One (
Ger	eral Purpose	E	rake Cleaning	One	Engine Degreasing	1	
I	Degreasing				radius pegicanny	1	Arburetor & Fael Injection System Cleaning
Cur	rent Product	Current V	Veckly Usage	No.	Mech. Using Product	Test	Product Weekly Usage
					1-FUR. 76578240	13	-CAYS
	Question	_			User's Resp	onco	
Print in	Contract Character				Cael a Resp	ouse	
	n sufficiently		465				
	ke the delivery m		YES				
Did you li	ke the delivery p	attern	465				
Did it dry	sufficiently		YES				
(metals, pl	ersely effect substantics, painted su	rfaces, etc)	NO				
Did the pro	oduct have a sme	11	465				
d it have	an objectionabl	e odor	NO			_	
	e an unacceptabl		NO	_		_	
	too much foam		NO				
Cleaning v	ersus current pro lmost as good, as g	duct.	BETTER				
Did you us current cle	e more volume t	han your	NO				
Did it take	longer to clean		Control of the Contro				
	ke the product		NO 465				
	buy the test pro	duct					
Would you	buy the test pro	duct for	465				
home or pe	ersonal use		405				
Would you	buy your curren	r product					
for home o	or personal use		469				
Would you	switch to the tes	st product	21.00		14.747 - 51.74		
Could cone	ensive, if more	expensive)	45 For	C (RB-E-TARON	CE B	DAY VALUES
only the te	clean adequately st product	il you had	YES				
PRODU	nents BOTHE BY BYG VACOU	C VERY	1 GOOD ALVES OU	ons	TATAKES,	GAR.	BUBATORS
	omments				-		

n i badet Eri	Date	User		Owner / Mana	ger	Interviewer		Product LD.
Type of Cleaning Performed (Circle One Only) General Purpose Degressing Brake Cleaning Brake Cleaning Engine Degressing Current Product Current Weekly Usage No. Mech. Using Product No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Neekly Usage No. Mech. Using Product Test Product Neekly Usage No. Mech. Using Product Test Product Neekly Usage No. Mech. Using Product Test Product No. Security Test Product Test Product No. Security Test Pr	11/04	Tom Esquer	te GE	GG 11086	4.4 =	JON ZAVADE	z	3590 307 /4000
General Purpose Degressing Brake Cleaning Brake Cleaning Brake Cleaning Brake Cleaning Current Product Current Product Current Product Current Weekly Usage No. Mech. Using Product RC CAR B Question User's Response Did it clean sufficiently PES Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Guestion FES Did it daversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an unacceptable residne Did it have an unacceptable residne Did it have too much foam Cleaning versus current product Cleaning versus current product Did you like the product Did you like the product SC COOR 45 CURRENT CARS CLEANER Would you bay the test product Would you bay the test product Would you buy the test product FES Would you buy with test product FES Would you buy your current product FES Would you switch to the test product FES Would you switch to the test product FES Would you clean adequately if you had Did less expensive, if more expensive) Could you clean adequately if you had	_			7 400				130 60.3
General Purpose Degressing Current Weekly Usage Current Froduct Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Ouestion User's Response Did it clean sufficiently Did you like the delivery rate Oid you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did it product have a smell Did it leave an unacceptable residue Did it have too much foam Cleaming versus current product. Termible, almost as good, as good, better) Did you like the product the product Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product Fig. 5 Sec. 10. 10. 10. 10. 10. 10. 10. 10. 10. 10				the second secon	The second second			James J.
Current Product Current Weekly Usage No. Mech. Using Product RC CARR IA - Consplant User's Response User's Response Did it clean sufficiently GES Did you like the delivery rate Did you like the delivery pattern Ges (metals, plastics, painted surfaces, etc.) Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaming versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product Would you buy worr current product for home or personal use Would you clean adequately if you had No. Mech. Using Product Test Pr	Ger	neral Purpose	I		Olic Oli	2	10	4 4 9 11
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current product would you buy the test product Would you buy the test product Would you buy worr current product for home or personal use Would you seem or expensive) Could you clean adequately if you had		Degreasing		A C C C CONTRACT			1	System Cleaning
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did it have an objectionable odor Did it leave an unacceptable residue Did you use more volume than your current product. Terrible, almost as good, as good, better) Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had			Current \	Veekly Usage	No. M	ch Usine Product	Tort	Pand a William
Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	RC-C	ARB	12-04	45/anc				
Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had		Onestion			_	Hand- D	10.7	
Did you like the delivery rate 96.5 Did you like the delivery pattern 96.5 Did it dry sufficiently 96.5 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product for some or personal use Would you switch to the test product Would you switch to the test product for home or personal use Would you switch to the test product filess expensive, if more expensive) Could you clean adequately if you had		The state of the first				User's Respon	ise	
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Ges Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you bury the test product Would you bury the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product Occurrence or personal use Would you switch to the test product Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you switch to the test product Occurrence or personal use Would you clean adequately if you had	Did it clea	m sufficiently		410				
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use	Did you li	ke the delivery n	ate					
Did it dry sufficiently YES Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell YES Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy our current product or home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	Did you li	ke the delivery p	attern		-		_	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for name or personal use Would you bry your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had								
Inetals, plastics, painted surfaces, etc.) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for nome or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Dould you clean adequately if you had			dente.	463				
Did the product have a smell JES Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	metals, p	lastics, painted su	urfaces etc)	NO.				
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for nome or personal use Would you bry your current product for home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you clean adequately if you had	Did the pr	oduct have a sme	:1]					
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Dould you clean adequately if you had							_	
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had							_	
Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Doubl you clean adequately if you had								
Terrible, almost as good, as good, better) Oid you use more volume than your current cleaner Oid it take longer to clean Oid you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Oould you clean adequately if you had	Cleaning v	versus current pro	duct	NU			_	
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	Terrible, a	lmost as good, as a	good, better)	AS GOOD	45 /	Willemst and		-1
Did it take longer to clean NO Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	Did you u	se more volume t	han your			CALC.	3 66	CARER
Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had								
Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	Did it take	longer to clean		NO		3		
Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had			-	465				
Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	would you	u buy the test pro	duct	465				
Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had	Would you	buy the test pro	duct for					
Would you switch to the test product if less expensive, if more expensive) Market, Arrives en order 0.555	Montal area	ersonal use		465				
Would you switch to the test product if less expensive, if more expensive) Market, Arres en order OSES Could you clean adequately if you had	or home of	buy your curren	it product	1111				
Could you clean adequately if you had	Would you	r personal use		965				
Could you clean adequately if you had	if less over	ensive if	st product	44				
you are an adolptatedy it you take I	Could you	clean adequately	(Complete)	BUHBE, D	A.435	EN MINER	USE	S
	only the te	st product	ii you nan					
	FOR	THEOTILE	Zanu	1/3/11	5 - m	44 4	3.00	de da la vicina
Ser Comments For THEOTIC BOOK NAME S - Contains	will	45 00	CRENT	Clemen	7 - (1	MSN/A70/C	un	CK AS
FOR THROSTLE BOOK VALVE - 2 - CARBORATOR WORK AS				1				

Date	User		Owner / Mana;	ger	Interviewe		Product LD.
19/101	Bener	E	DUARDO	For	* Zavap	11	35% 504/10870
							in chair for
			Type of Cle	aning Perform	ned		
Gen	eral Purpose		(Circle Brake Cleaning	One Only)	- D	7	
	Degreasing		orane Cleating	Eng	ine Degreasing	C	rburetor & Fuel Injectic System Cleaning
Curr	rent Product	Corrent '	Weekly Usage	No. Mech. U	sing Product	Test	Product Weekly Usage
-		1-6	crus	1		3	CANS,
	Question			Us	er's Respon	nse	
Did it clea	n sufficiently	_			Po		
Did it Cita	Surrelently		465				
Did you lil	ke the delivery n	ite					
	ke the delivery p		465 465			_	
Did it dry	sufficiently		March			_	
Did it adve	ersely effect subs	trates	46.S			_	
Did the pro	oduct have a sme	ll aces, etc)					
	an objectionable		NO				
	e an unacceptabl		1455				
Did it have	too much foam		NO				
Cleaning v	ersus current pro	duct	MC		_		
(Terrible, al	most as good, as a	good, better)	AS GOOD	OR BETTE	R		
current cle		han your	NO				
Did it take	longer to clean		NO				
	ke the product		465				
Would you	buy the test pro	duct	YES				
home or pe	buy the test pro-		465				
for home	i buy your curren or personal use	t product	ine				
Would you	switch to the tes	t product	46.5				
(if less exp	ensive . if more	expensive)	465				
Could you only the te	clean adequately	if you had	465			_	
User Comu	nents						
Manager C	Common and						

Date	User		Owner / Manager	Acre	Interviewer		
6/31/1-1	ATARTMO	16	DWARPO	-			Product LD.
7-7-7-10	21 218 (4740)	1 6	ENCOATENC)	— ∃	an Ausor	-	35 90/ACCOUNT
			Type of Clean	ing Perfo	rmed		
Gen	eral Purpose		Brake Cleaning	ne Only)			
T	Degressing	_	Brake Cleaning	E	ngine Degreasing	C	rburetor & Fuel Injection System Cleaning
Curr	ent Product	Current	Weekly Usage	No Mach	Using Product	I m	
		1-0		/	Cattig Froduct	1est I	Product Weekly Usage
				-		1 02	CAYS
	Question			t	Jser's Respon	se	
Did it clear	sufficiently		10127	-	2011	_	
			465				
Did you lik	the delivery rate	te	1100				-
Did you lil	the delivery pa	ttern	4E.5	_			
Did it dry			465				
			4€8				
Did it adve	rsely effect subst	rates				_	
(metals, pla	astics, painted sur	faces, etc)	NO.				
Did the pro	duct have a smel	I	HO				_
Did it have	an objectionable	odor	NO				
Did it leave	an unacceptable	residue	NO			_	
	too much foem		MO				
Cleaning w	ersus current proc	luct.	1				
Did won we	nost as good, as go	od, better)	AS GOOD OF	3 BCM	CR		
current clea	more volume th	an your	107				-
Did it take	longer to clean		NO				
Did you lik	e the product		NO				
Would you	buy the test prod	uct	465				
Would you	buy the test produ	net for	469				
nome or per	rsonal use		465				
Would you	buy your current	product				_	
or home or	personal use		465				
if less more	switch to the test	product	10000				
Could you o	msive, if more ex clean adequately i	(pensive)	465				
only the test	product	t you nad	465				
User Comme	ents	6000 C	PAR TIBOME	BODY	Vauxs 1	1480	USRKEP

Date	User	!	Owner / Manager	14.	Id- MASTE Interviewer		Product LD
7/1/04	RON	1	SON KRATTER	4	Jan ZAVADE	,	3590 Sey Acen
			THE THEOLITICA	/	Sou Zavapi		En 602
			Type of Clean	ing Pe	rformed		
			(Circle O	ne On	ly)		
G	Decrease Purpose		Brake Cleaning	1	Engine Degreasing	Car	rburctor & Foel Injec
	Degrensing	-		1	The state of the s	1	System Cleaning
Cu	rrent Product	Current	Weekly Usage	No M	ech. Using Product	100	
		100	CANES		CALY		reduct Weekly Usa
		17.70		non	LONEY	1-0	3~
	Question				User's Respon		
	177				Oser s Kespon	se	
Did it cle	an sufficiently		A Second				
Didaw	Cr. o		465				
	like the delivery n		965				
Did you	like the delivery p	attern					
H 1 2 2 2 2 2	y sufficiently	-	465				
	A CONTRACTOR OF THE PARTY OF TH		1465				
Did it ad	versely effect subs	trates					71
(metals,	plastics, painted so	rfaces, etc)	NO :				
	roduct have a sme		NO				
	ve an objectionabl		40				
	we an unacceptabl	e residue	NO				
Did it ha	ve too much foam		NO				
Cleaning	versus current pro	duct.	110	-			
(Terrible,	almost as good, as a	ood, better)	AS GOOD				
Did you	use more volume t	han your					
current c			NO				
	e longer to clean		NO				
	ike the product		465		-		
Would ye	ou buy the test pro	duct	985				
Would ye	ou buy the test pro	duct for					
	personal use		9ES				0
for home	ou buy your curren or personal use	t product	dia -				
Would ve	on switch to the tes		465	_			
if less ex	pensive, if more	t product	sauce.				
Could yo	u clean adequately	if you had	MAGE				
only the t	est product	II you nod	465				
Ser Com		On17	acone Bo	25	VALVES		
and the same							
ranager	Comments						

Date	User		Owner / Manage	r	Interviewe	-	Product I.D.
7/1/04	RICHARD	6	UNTKAU	Jon	ZAVAK	DIL	35 % 504/4CETONS
			Type of Clear		rd for		
C	meral Purpose			One Only)	_	-	
- 0	Degreasing	1	Frake Cleaning	Engine	Degressing	C	arburctor & Fuel Injection System Cleaning
Cu	rent Product	Current V	Weekly Usage	No. Mech. Usi	ng Product	Test	Product Weekly Usage
	Ouvetien			-			Thursday, and the same of the
	Question			Use	r's Respon	nse	
Did it cle	an sufficiently		465				
	ike the delivery ra		YES				75
	ike the delivery pa	attern	4ES				
Did it dry	sufficiently		465				
Did it add (metals,)	versely effect subs plastics, painted su	trates rrfaces, etc)	NO				
	roduct have a sme		465				
Did it has	e an objectionabl	e odor	NO			_	
Did it lea	ve an unacceptabl	e residue	NO				
Did it hav	e too much foam		NO				
(Terrible,	versus current pro almost as good, as g	good, better)	AS 6000				
Did you o	ise more volume t eaner	han your	NO				
	e longer to clean		NO				
	ike the product		468				
Would yo	ou buy the test pro	duct	465				
home or	ou buy the test pro personal use		465				
for home	ou buy your current or personal use		965				
Would yo (if less ex	ou switch to the temperative, if more	st product expensive)	MAYBE,				
Could yo	u clean adequately	if you had	465,				
User Con	iments	THROTILE	B004 VA	eves			
Manager	Comments						

Date	User		Owner / Manag		Interviewer	1	Product LD
125/01	KEN	M	TILE HANKE	2	Jun Z		THE CARSON DECE
							Gueres my Dron
	10-00		Type of Clea	ning Pe	rformed		
(G	meral Purpose	1	(Circle	One On			-
	Degreasing		Brake Cleaning		Engine Degreasing	Cas	bureter & Fuel Injec
							System Cleaning
	rrent Product	Current'	Weekly Usage	No. M	ech. Using Product	Test P	roduct Weekly Usa
CLEAN	Source	1-0	9~/	II	234-1	Test E	1-CANS
	0						-
	Question				User's Respon	se	
Did it cle	an sufficiently			_	1)	LALE 1-16
			4ES		lir b	5	
Did you 1	ike the delivery ra	ite			100	-	-
-	ike the delivery pa		465		110		
-		arrestr	465		16		
Dia it dry	sufficiently		465		11/22		
Did it adv	ersely effect subs	trates	1		166	_	
metals, p	lastics, painted sur	rfaces etc)	NO		127:		
Jid the pa	roduct have a sme	11	9K=5		1	_	
Did it hav	e an objectionable	ođor	NO		V		
Did it lear	ve an unacceptable	residue	NO		15		
	e too much foam		140		1111		
Cleaning	versus current pro	dnct.	740	_	10	_	
Temble, a	lmost as good, as go	ood, better)	AS GOOD		1/10		
aurent ch	se more volume th	nan your	3.00		11		
Did it take	longer to clean	_			100		
Did you li	ke the product				1/4		
Vould vo	u buy the test prod	haet			745	11	
Vould yo	u buy the test prod	fact for			445	NI	OUE
ome or p	ersonal use				1000	11	FSSUE
Would yo	n buy your current	product			17	11	TOUT
or home	or personal use	200			1 425		
fleec mo	switch to the tes	t product			130		
onld-von	ensive ; if more e	expensive)		-			
aly the te	st product	ir you nad		140	5		1-4
ser Com				1	+		
		.00					14(4)
A Committee	Comments						-

Date	User	100	Owner / Manager	ROL	Interviewe	Product LD.				
6/23/04	Tony Jo	10	my/206		You Zarkos	Trouble Liv.				
			Type of Clean	ing Peri	ormed					
G	neral Purpose		(Circle O							
	Degressing	-	Prake Cleaning		Engine Degreasing	Carburder & Foel Injection System Cleaning				
Cu	rent Product	Current	Weekly Usage	No Med	h. Using Product	Tay .				
102 5	NATURE CLEVE		CAUS		TOTAL	Test Product Weekly Usage				
Question			User's Response							
Did it de	Did it clean sufficiently				Osci s Kespon	100				
			YES							
Did you l	id you like the delivery rate		10.10							
Did you like the delivery pattern			465	_						
Did it dry sufficiently		4ES								
Did it adv	ersely effect substr	ntan	NO, NOT F	or o	GASKET GL	UE				
(metals, p	lastics, painted surf	aces etc)	NO							
Did the pr	oduct have a smell	accs, cicy	485	_						
Did it hav	e an objectionable	ndor	NO							
Did it leav	e an unacceptable	residue	-							
Did it hav	e too much foam		NO							
	ersus current produ	net	NO	_						
Terrible, a	lmost as good, as goo	od better)	45 GOOD							
Did you n	se more volume the	n your	75 2000							
aurrent cle	aner		NO							
Jid it take	longer to clean		NO							
Jid you li	ke the product		YES		74					
Would you	buy the test produ	ict	4ES							
Would you	buy the test produ	ct for								
lome or p	ersonal use		465							
Would you	buy your current p	product	179							
or home o	r personal use		485							
would you	switch to the test p	product	38.01 - 3							
Could we	ensive, if more ex	pensive)	46 WOULD	MA	70 TEST	LONGER				
mly the te	clean adequately if st product	you had	YES							
Both Comments	hours and	De de	in tune	up go	end it	work for				

Automotive Aerosol Field Testing Interview

TRA NEW MANAY NEWMAN

Owner / Manager Interviewer

Date	User		Owner / Manage	r I	Interviewer	Product	LD		
0/23/01	NORMAN	FRA	Hungry		ZAVADE		4cer		
					10-10-1				
			Type of Clean		d		_		
-	15		(Circle C	one Only)			-		
G	eneral Purpose Degreasing	E	rake Cleaning	Engine	Degreasing	Carburctor & Fuel I	njection		
	acgreaming	-	System Cle						
Cur	rrent Product	Current V	Veckly Usage	No. Mech. Usis	or Dundand	T			
MI	sc		424	1- M	-	Test Product Weekly	Usage		
3ceeyu	N 8-10		11.4	7-14	-4	1-CAN	_		
	Question			User	's Respons				
Did it al-	- 67 1 2				o respons	•			
Old II cle	an sufficiently		Urs						
Did von l	like the delivery ra	te	YES						
	A STATE OF THE PARTY OF THE PAR		465						
Did you l	like the delivery pa	ttem	465						
Did it dry	sufficiently	_							
Did it adversely effect substrates			YES LETTLE	= 0514, Bu	T 6500 1	FOR THRONG BOD	e Va		
(metals -	versely effect subst	rates				7			
Did the n	lastics, painted sur	faces, etc)	NO						
Did the product have a smell Did it have an objectionable odor			465	7					
			180						
	ve an unacceptable	residue	NO				-		
	e too much foam		NO						
Cleaning	versus current proc	duct.	Control Control				_		
(Terrible, a	almost as good, as go	ood, better)	Bened 7	HAN WHA	THE M	GRUNCY HAS			
Current cl	ise more volume th	nn your		1	N 2 2 2 20	1100			
Did it tol	e longer to clean		NO						
	ike the product		NO						
	u buy the test product	D. Carlo	465						
Would we	u buy the test prod	uct	465						
home or	ersonal use	net for	Urc						
Would vo	u buy your current	product	465						
for home	or personal use	Product	465						
Would yo	u switch to the test	product	10-						
(if less ex	pensive, if more e	xpensive)	465						
Could you	clean adequately	if you had							
only the to	est product	J. Dar	4ES.						
User Com	ments Report P	Propue	S BETTER	744N 1	NOST CU	EAMERS UELL			
	Comments								
_									

Date User			Owner / Manager		Interviewer		Product I.D.	
	46							
			Type of Cle (Circle	aning Per One On				
	terni Purpose Degrensing		Brake Cleaning	rake Cleaning Engine Degreasing			System Cleaning	
Current Product Current V			Weekly Usage	No. Me	ch. Using Product	Test Pr	oduct Weekly Usage	

	Question				User's Respon	ise		
Did it clea	n sufficiently						_	
Did you li	ke the delivery ra	ate						
Did you lil	ke the delivery p	attern						
Did it dry	sufficiently						-	
(metals, pi	ersely effect substanties, painted substanties, painted substanties as sme	rfaces, etc)						
	an objectionable		-		-			
	e an unacceptabl					_		
	too much foam	e residue	1	_		1.		
	ersus current pro	duct		_				
(Terrible, al	most as good, as a	cod better)						
Did you us current clea	e more volume t aner	han your						
Did it take	longer to clean		1.5					
	e the product							
Would you	buy the test pro-	duct	1					
Would you	buy the test pro-	duct for						
	rsonal use							
Would you	buy your curren	t product						
Would you	r personal use switch to the tes	t main three						
if less evn	ensive, if more	r product						
Could you	clean adequately	if you had						
User Comm								
		4		- 2-1				
12/1								
Manager C	omments							

1 -	Owner / Manage:	r Interview	ver Product LD.			
1880	CE CUMANSS	ATTLE BO CHERRY NOAR				
	Type of Clean	ing Performed				
	(Circle C					
1	Brake Cleaning	Carbordor & Foel Injectic System Cleaning				
Current '	Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage			
6-0	9.65		2/ S-CAUS			
			7. 0 . 2003			
		User's Resp	onse			
	465					
lem						
	100					
ales	7/5/5					
aces, cic)						
odor	The state of the s	-				
- Gallano		OR THROTHER BOX	4			
uct	760					
od, better)	BARR					
m your						
ict		26 BANCUS				
product						
pensive)	465					
you had						
	Current (Current (Cur	Type of Clean (Circle C Brake Cleaning Current Weekly Usage &-CAUS 765 965 1965	Type of Cleaning Performed (Circle One Only) Brake Cleaning Engine Degressing Current Weekly Usage No. Mech. Using Product &-CAUS 3-THIS TATEUTES User's Resp YES term YES ales aces, etc) YES yES odor MC residue YES, CEER FOR THREFILE BOTE NO. DESS NO. Mech. Using Product THE PRODUCT THE PRODUCT THE PROPER BOTE NO. DESS NO. DESS			

Date	User		Owner / Manag	ger	Interview	er	Product LD.
1/1/04	RAFIK	M	ATHEW KA	26	JON ZAVADO	TC	2590 504/4667040
			Type of Clea	ning l	Performed		
			(Circle	One (Inly)		
G	eneral Purpose Degreasing	1	Brake Cleaning		Engine Degreasing	(10	erboretor & Fuel Injection
	Degreesing.			_		-	System Cleaning
Cn	rrent Product	Current	Weekly Usage	No.	Mech. Using Product	Total	P 1
GONK (CARB	1-04			-MKH TESTE	100	Product Weekly Usage
						7	
	Question				User's Resp	onse	
Did it cle	Did it clean sufficiently			_		200	
			4ES				
Did you	like the delivery ra	ite	4ES				
Did you	like the delivery pa	attern	A STATE OF THE STA	_			
	sufficiently	1100	YES				
			465				
fractale a	versely effect subsiderated su	trates					
Did the p	roduct have a sme	Haces, etc)	NO				
	ve an objectionable		465	_			
	ve an unacceptable		NO	_			
Did it hav	e too much foam	J L SIQUE	NO				
	versus current pro	duct	NO				
(Temble,	almost as good, as g	ood, better)	AS 6000, 0	R Re	TTER		
Did you i	ise more volume th	ian your	10.40		1100		
Current cl Did it tak	e longer to clean		NO				
Did you I	ike the product		NO				
Would yo	n buy the test prod	luct	465	_			
Would yo	u buy the test prod	luct for	465	_			
home or p	ersonal use		465				
Would yo	u buy your current	product	No. of the last of				_
Would vo	or personal use n switch to the test		465				
if less ex	pensive, if more e	product	465 ONDER			Y	
Could you	clean adequately	if you had	TES UNDER	THE	RIGHT CERCUSTY	WC55)	
only the te	est product	100,130,00	YES				
User Com	ments						
Viauager (Comments						

Date	User		Owner/Manage	er)	Interviewer		Product I.D.	
13404	Singro	. Se	2620	1	I ZAMPTE		35'10 501/4CCR	
			Type of Clea					
	eneral Purpose Degreasing	1	Brake Cleaning		Engine Degressing	Car	buretor & Fuel Injectio System Cleaning	
α	trrent Product	Current V	Weekly Usage		ech. Using Product	Test P	roduct Weekly Usage	
	Question				User's Respon	se		
Did it cl	ean sufficiently	-	965					
Did you	like the delivery rat	te	965				_	
	like the delivery pa	ttern	905					
	y sufficiently		9ES					
(metals,	versely effect subst plastics, painted sur product have a smel	rfaces, etc)	NO 465					
	ve an objectionable			_				
	ave an unacceptable		NO					
	ve too much foam	11111111	NO		_			
Cleaning (Terrible, Did you	versus current prod almost as good, as go use more volume th	ood, better)	AS GOOD	or i	BeTTER			
Did it tal	teaner te longer to clean		NO					
	like the product		NO					
	ou buy the test prod	lanet	465					
Would y	ou buy the test prod personal use	luct for	465					
for home	on buy your current or personal use on switch to the test		4ES					
if less e	epensive, if more e ou clean adequately	xpensive)	465					
only the	test product	ii you had	465					
User Con	nments REED wei	Lay	Aci TNI	11CE	ABEAS			

General Purpose Brake Cleaning Current Product Current Weekly Usage CRC-CARB Mark Cleaning Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently YES Did it dry sufficiently	Cleaning Pe Circle One On	erformed only) Engine Degressing tech. Using Product To Silved User's Respo	Test I	System Cleaning			
Type of (C) General Purpose Degressing Brake Cleaning Current Product Current Weekly Usage CRC CARB POLANS JUK Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently YES Did it dry sufficiently	Cleaning Pe Circle One On g	erformed oly) Engine Degressing Icch. Using Product	Test I	rburetor & Fuel Injecti System Cleaning Product Weekly Usag			
General Purpose Brake Cleaning Current Product Current Weekly Usage CRC CARS 15 15-CARS 1615 Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently 965 Did it dry sufficiently	Circle One On	Engine Degreasing Lech. Using Product	Test I	System Cleaning Product Weekly Usag			
Current Product Current Weekly Usage CRC-CARS Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently 965 Did it dry sufficiently	e No. M	Engine Degressing Icch. Using Product	Test I	Product Weekly Usage			
Current Product Current Weekly Usage CRC CARB POCANS JUNC Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently YES Did it dry sufficiently	e No. M	Icch. Using Product	Test I	System Cleaning Product Weekly Usage			
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently 965 Did it dry sufficiently	-	-76 STING	130	Product Weekly Usage			
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently 965 Did it dry sufficiently	-	-76 STING	130	Product Weekly Usag.			
Question Did it clean sufficiently Did you like the delivery rate Oid you like the delivery pattern Oid you like the delivery pattern Oid it dry sufficiently				1.45			
Did it clean sufficiently 965 Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it dry sufficiently		User's Respo	nse				
Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it dry sufficiently							
Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it dry sufficiently 965	310						
Did you like the delivery rate 96.5 Did you like the delivery pattern 96.5 Did it dry sufficiently							
Did you like the delivery pattern 96.5 Did it dry sufficiently 96.5							
Did it dry sufficiently 965							
1965							
Dilli 1 (C)							
Did it adversely effect substrates							
(metals, plastics, painted surfaces, etc)							
Did the product have a smell 965			_				
Did it have an objectionable odor	-						
Did it leave an unacceptable residue No			_				
Did it have too much foam NO							
Cleaning versus current product							
(Terrible, almost as good, as good, better)	ALMOST AS GOOD						
Did you use more volume than your	A CONTRACTOR OF THE PROPERTY O						
Contract cleaner NO	NO						
Did it take longer to clean AC	HO						
Did you like the product OX							
Would you buy the test product 45-5							
Would you buy the test product for home or personal use							
Would you buy your current product							
for home or personal use 465							
Would you switch to the test product	_						
if less expensive, if more expensive) (A/C)							
Could you clean adequately if you had							
only the test product 465							
User Comments							
	7620 0	Pereres /		Y			
BUT ALMOST AS GOOD AS CUI	REUT CO	EAUER	50% E	- 357050K)			

Date	User		Owner / Manag	er	Inte	rviewer		Product LD.		
7/1/64	ALTEROME	E	MARDO	WARDO JON ZAMADEL			2540 504 /ACETON			
			Type of Clea	ning P	erformed		_			
			(Circle	One O	nly)					
G	eneral Purpose Degreasing	1 0	Brake Cleaning	T	Engine Degr	easing	C	rburetor & Fuel Injection		
	Degressing	1	70(-		-			System Cleaning		
Cr	rrent Product	Current	Weekly Usage							
TO HASSON	S BRAKE PART		245/5HOP		Mech. Using Pr			Product Weekly Usage		
		100	1370	1/- 76	JE IHLS	THEE	-	694		
	Question		1		User's]	Resnore	0.0			
Did it cl	can sufficiently					P. S.	7			
	and said cleanly	YES								
Did you	like the delivery ra		_	_						
		465								
	like the delivery pa	465								
Did it dry sufficiently			465				_			
Did it ad	versely effect subs	000			_					
metals, plastics, painted surfaces, etc)			NO							
Did the p	roduct have a sme	11	465				_	-		
Did it ha	ve an objectionable	odor	NO			_	_			
Did it lea	ve an unacceptable	residue	NO		_	_	_			
Did it ha	ve too much foam		NO	_		_	_			
Cleaning	versus current pro-	duct.	CALLED TO THE PARTY OF THE PART							
Did you	almost as good, as g	ood, better)	AS GOOD							
current cl	ise more volume ti	ian your	044							
	e longer to clean		No							
Did you	ike the product	_	765	No						
	on buy the test proc	luct	The state of the s	-						
Would yo	ou buy the test prod	luct for	465		_					
nome or	personal use		465							
Would yo	on buy your current	product								
or home	or personal use		465							
if less ov	on switch to the tes	product	Color 1							
Could vo	pensive, if more e u clean adequately	expensive)	MAUSE							
only the t	est product	n you mad	YES							
Jser Com								_		

Date	User		Owner / Manag	er	Interviewer		Product LD.		
2/1/64	BENG	E	DWARDO		JON ZAVADEL		25% 504 /ACET		
			Type of Clea	ning Pe	rformed				
-		y	(Circle	One On	ly)	_			
G	Degreasing		Brake Cleaning		Engine Degreasing	C	rburetor & Fuel Injection System Cleaning		
Cu	rreat Product	Current '	Weekly Tiesge	cekly Usage No. Mech. Using Product Test Product					
JOHN SON	S BROKE PURT	12-0449	Weekly Usage No. Mech. Using Product Test Product Weekly Usage - Pel This sheet - C4al						
	Question				User's Respon	ga.			
Did it cle	an sufficiently				out o keepon				
Day It Cat	an summercially	YES							
Did you	ike the delivery rate								
	STATE OF THE PARTY		465						
Did you like the delivery pattern			4ES						
Did it dry sufficiently			4ES						
Did it adv	ersely effect substra	ntes				_			
(metals, p	metals, plastics, painted surfaces, etc)		NO						
	oid the product have a smell		4ES						
	e an objectionable o		NO						
Did it lea	ve an unacceptable i	esidne	140						
	e too much foam		NO						
(Terrible,	versus current produ almost as good, as goo	d, better)	AS 6000						
current ch	se more volume tha	n your	110						
Did it tak	longer to clean		NO NO						
Did you h	ke the product		and the same of th						
	u buy the test produ	ct	465						
Would yo	u buy the test produ	ct for				_			
home or p	ersonal use		YES						
Would yo for home	u buy your current p or personal use	roduct	465						
Would yo	u switch to the test r	roduct	107						
if less ex	pensive, if more exp	ensive)	465						
Could you	clean adequately if est product	you had	YES						
User Com	ments								
_									

Date	User	1-	Owner / Manag	n Ac					
7/1/04 (TAREMA	100		ger	Intervie			Product LD.	
770	TARRA	IED	WARDO		JONE ZAVADEL			25% SOY ACCTO	
			Type of Cle	aning I	Performed	_	_		
	ral Purpose		Brake Cleaning	One		-	_		
	greasing				Engine Degreasin	a (Cas	burelor & Fuel Injection System Cleaning	
Todal Sous	nt Product	Current	Weekly Usage	No.	Mech, Using Produc	4	Tant D	the Property of	
w	BRAKE PIRT	12-4	wes/SHOP	1-1	ER THES SHE	er	1-0	roduct Weekly Usage	
	Question			_	Hands P	1/19			
Did it class a CC					User's Res	ponse			
Did it clean sufficiently			465						
Did you like	the delivery rate								
Did you like	the delivery patter		YES						
			YES						
Did it dry sufficiently			YES					-	
Did it adver	sely effect substrate	s	, ,	_		_	_		
metals, plas	tics, painted surfac	cs, etc)	NO						
Did the prod	luct have a smell	777	465			_			
Did it have a	in objectionable od	эг	NO		-	_	_		
Did it leave	an unacceptable res	idue	NO	_					
Did it have t	oo much foam								
Cleaning ver	sus current product		NO						
terrible, alm	ost as good, as good	hetterk	AS 6000						
Did you use	more volume than	our				_			
aurent clean	ici		NO						
Ind it take lo	mger to clean		NO						
Did you like	the product		455						
Would you b	my the test product		KES		_	_	_		
Would you b	my the test product	for	-				_		
ome or pers	onal use		465						
Would you b	uy your current pro	duct	20.016				_		
or nome or p	ersonal use		465						
if less awar	witch to the test pro	duct	tiga. Al				_		
ould you of	sive, if more exper can adequately if yo	isive)	MAYBE.						
nly the test	product	n had	YES						
Iser Comme	nts								
							_		

Date	User		lwner / Manag	er	Interviewer		Product I.D.		
6/1400	RECEIP MICHA!	GE	714		Jan ZNAPA		95% SET/9CETO		
			Type of Clea	ning Perf	ormed				
	ral Purpose greasing	В	rake Cleaning	(Circle One Only) ake Cleaning Engine Degreasing Carbon					
Curre	nt Product	Current V	eekly Usage	No. Med	h. Using Product	Tart D.	roduct Weekly Usage		
ALCETIAN TO	CLEANER SURVEY	3-11			TOUC-		ANS		
	Question		User's Response						
Did it clean sufficiently			u.s	1+1					
Did you like the delivery rate			465						
Did you like the delivery pattern			465			_			
Did it dry sufficiently			465						
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		NO							
Did the product have a smell Did it have an objectionable odor		465							
	an unacceptable r		NO						
	too much foam	esique	NO		_				
	rsus current produ	~*	NO						
(Terrible, alr	nost as good, as goo more volume that	d, better)	NO, AL	M057	*).				
	onger to clean		NO						
	e the product		465						
	buy the test produ	r#	465						
Would you home or per	buy the test produ- rsonal use	ct for	465						
for home or	buy your current p personal use		405						
(if less expe	switch to the test pensive, if more ext	ocnsive)	NO						
Could you only the tes	clean adequately if	you had	4ES,						
User Comm	ents								

Date	User		Owner / Manag	ger	Inte	erviewer		Product LD.
11/04	KEN	M	TKE HANK	GR.	Jon 2	PAJAGE	_	2670 87/46T
			Type of Cle	aning Po	erformed			
-			(Circle	One O	nly)		_	
	neral Purpose Degreasing	1 0	Brake Cleaning		Engine Deg	reasing (Car	bureine & Fuel Injection System Cleaning
Cur	rent Product	Current V	Weekly Usage	No N	Sech. Using P	und-und	T	
MOG L	BARKE CLEAN	2-0	Anglak,	Titl. Iv	KEY	toduct	a-	roduct Weekly Usage
	Question		1		User's	Respons		
Did it clea	m sufficiently					rephone		
			465					
Did you lil	ke the delivery rat	e	465					
Did you lil	ke the delivery pa	tlern	465					_
Did it dry	sufficiently		965					
Did it adve	ersely effect substractions, painted sur	rates	140			_		
Did the pro	oduct have a smell	moon, C(C)	465					
	an objectionable		NO	_		_		
	e an unacceptable				_	_	_	
Did it have	too much foam		NO	_	_			
Cleaning w	ersus current prod	uct	40	_			_	
Terrible, al	most as good, as go	od, better)	AS 600	D OR	BATT	ZD.		
aurent cles		an your	No			-		
Did it take	longer to clean		NO					
Old you lik	e the product		465			- 1		
Would you	buy the test produ	ict	465					
ome or pe	buy the test produ rsonal use	-	465					
Would you	buy your current	product	10-14-1					
or home or	personal use		465					
if less even	switch to the test	product	2200					
Could you	ensive, if more ex clean adequately i	from had	465					
only the tes	t product	you had	465					
Ser Comm	ents	6030 h		46 -	- 7610	oure.	Lon	e Vacues
Innager Co	mments							

Date	User		Owner / Mana	ger	Interviewer		Product LD
6/34kg	Scert	TA	a Manh	w	Jan Zamo		19590 Soy Incoren
					15000 -21000	44	The Cas
			Type of Cle	aning I			
Ge	ocral Purpose		Brake Cleaning	One	Engine Degreasing	1	
_	Degreasing		-		Zing in progressing	(arburetor & Fuel Injection System Cleaning
Cur	rent Product	Current	Weekly Usage	I Nr.			
		Carren	WCERTY USage	No.	Mech. Using Product	Test	Product Weekly Usage
						-	
	Question				User's Respon	se	
	an sufficiently		965				
	ike the delivery ra		465				
	ike the delivery pr	attern	465				
Did it dry	sufficiently		463				
(metals, p	ersely effect subs lastics, painted su	rfaces, etc)	NO.				
Did the pr	roduct have a sme	11	465			_	
	e an objectionable		NO				
Did it leav	ve an unacceptable	e residue	NO			_	
Did it hav	e too much foam		140				
Terrible, a	versus current pro ilmost as good, as g	ood, better)	AS GOOD.			-	
Ord you u	se more volume ti saner	han your	NO				
Did it take	longer to clean		NO			_	
	ke the product		465				
Would yo	u buy the test prod	luct	465				
Would yo	n buy the test productsonal use	luct for					
Would vo	u buy your current	t man dansat	465				
or home	or personal use	product	465				
Would you	u switch to the test	t product	76	_			
if less exp	pensive, if more e	expensive)	about 12	120	1101 5-	ieni a	2 12 22
could you	clean adequately	if you had		- 6	fue For me	VILE	Dary Vaux CLA
mly the te	st product		YES				
Jser Com	nents						
A. M. C.	0.00						
lanager (omments						

Date	User		Owner / Mana	ger	Interviewe	4-	I D. J. TW
13/01	Normal	Ta					Product I.D.
7-101	J CORDON NO	170	Newson	V	tow LAVAL	ri	25 good / Kenn
			Type of Cle	aning P			
	neral Purpose Degreasing	1	Brake Cleaning	Oile (Engine Degressing	C	Carburctor & Fuel Injection System Cleaning
Cur	rent Product	Current 3	Weekly Usage	No. 1	Mech. Using Product	Test	Product Weekly Usage
	Question				User's Respo	nse	
Did it clea	an sufficiently		465				
	ike the delivery ra		965			_	
Did you li	ike the delivery pa	ittern	465			_	
Did it dry	sufficiently		465				
(metals, p	ersely effect subs lastics, painted su	rfaces, etc)	NO -			_	
	oduct have a sme		46.5	II.			
	e an objectionable		NO			_	
	e an unacceptable	residue	NO				
	e too much foam		NO			_	
Terrible, a Did you u		ood, better)	ALMOST C	00 1	15 6000		
	longer to clean		NO			_	
	ke the product		465				
Would you	u buy the test prod	luct	965				
home or p	u buy the test proc ersonal use		465				
for home	u buy your current or personal use u switch to the tes		4ES				
ould you	clean adequately	xpensive)		1.052	Explassive		
Oser Come	st product		469				
	200						
danager (L. Sancella						

Date	User		Owner / Manage	-	TVC.		
434-14	tie luc		LECIL		Interviewe		Product LD
			L- (A	-1	on ZANADE	-L	35/0 x0//10 CT
			Type of Clean	ing Perf	ormed	_	
Gen	eral Purpose		(Circle C	ne Only)		
D	egreasing		Brake Cleaning		Engine Degrensing	C	arburetor & Fuel Inject System Cleaning
Curre	ent Product	Current	Weekly Usage	No Mar	h. Using Product		
_		1-CA	N	/	. Using Product		Product Weekly Usa
						1-6	M
	Question			7	User's Respon	100	
Did it clean	sufficiently				oser s respon	130	
			96.5				
Did you like	e the delivery rat	e	465				
Did you like	the delivery pa	tem	765				
Did it dry sa			965				
			465				
Did it adver	sely effect subst	ates			_		
Did the prod	stics, painted sur- luct have a smell	faces, etc)	NO ·				
Did it have	met nave a smell		NO				
Did it lames	n objectionable	odor	NO				
Did it house	an unacceptable	residue	NO				
	oo much foam		NO				
Terrible alon	sus current prod	uct.					
oid you use	ost as good, as go	bd, better)	AS GOOD				
wittent clean	CI	n your	NO				
Did it take lo	nger to clean		40				
hid you like	the product		465	_			
vould you b	uy the test produ	ct	965	_			
vould you b	IV the test produc	ct for	76-5	_			
ome or perso	onal use		465				
t home or o	uy your current personal use	roduct	465				
ould you sy	witch to the teet -	mobiet	760				
TICOS CXDED	SIVE . If more ave	Commona	00 1				
ould you cle tly the test p	an adequatehr if	you had	DON'T KNIDER			_	
er Commen	el well	1 con	Brottle &	redy	values		
nager Com	ments						

Date	User		Owner / Manag	er	Interviewer		Product LD.
4/34/04	AVELTO	I N	CCK,	Fac	ZAMONE		25% 50//300 read 6
-	-			ISTAL	ZAWADE (Tal CCS
			Type of Clea		med		_
-	eneral Purpose			One Only)	100	-	
	Degreasing		Brake Cleaning	En	igine Degreasing	Car	baretor & Fael Injection System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No Mech	Using Product	Town	1 180 14
		1-can		/	Using a roduct		roduct Weekly Usage
_						1/60	474
	Question			τ	Jser's Respon	se	
Did it cl	an sufficiently		(a.e.				_
			965				
	like the delivery ra		465				
Did you	like the delivery pa	aftern	465				
Did it dr	y sufficiently			_			
Did it ad	versely effect subs		4E5				
(metals	plastics, painted su	rfaces etc)	NO-				
Did the p	roduct have a sme	II	NO				
Did it ha	ve an objectionable	odor	NO		_	_	
Did it les	we an unacceptable	residue	NO				
Did it ha	ve too much foam		NO			_	
Cleaning	versus current pro	duct.					
(Terrible	almost as good, as g	ood, better)	AS GOOD				
current c	use more volume the	an your	NO				
	e longer to clean		NO				
Did you	like the product		465				
Would y	ou buy the test prod	luct	465			_	
Would y	ou buy the test proc	luct for	I PANA SE				
home or	personal use		46.5				
for home	on buy your current or personal use	product	465				
Would yo	ou switch to the tes	t product	100				
(if less ex	pensive . if more e	(Avianenve)	465				
Could yo	u clean adequately est product	if you had	465				
(1)9	Comments	on to	prostle le	ig n	slows		

Engine Degreasers

Automotive Aerosol Field Testing Interview Date User Owner / Manager Interviewer Product I.D. ARMENI RINEN SCREBTING. TAVADA L Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Degreasing Engine Degressing Carboretor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage N/A N/A 2-CAUS Question User's Response Did it clean sufficiently 965 Did you like the delivery rate 9ES Did you like the delivery pattern 465 Did it dry sufficiently 11/14 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) ME Did the product have a smell NO Did it have an objectionable odor HC. t leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) AS GOOD Did you use more volume than your current cleaner COULD NOT KNOCE Did it take longer to clean NO Did you like the product 465 Would you buy the test product 465 Would you buy the test product for home or personal use 465 Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) NC, PREFER BECK PRODUCT Could you clean adequately if you had 905 only the test product User Comments BEST OUT OF ALL 7-TEST PRODUCTS ger Comments

Date	User		Owner / Manage	r	Interviewer		Product LD.
4/13	ARMAN	/	ARMAN	-	JON ZAVAD		KYZEN CLEMBY
	_	-	Type of Clean				ALLES C. LECTON
			Type of Clean (Circle (One On	riormea lv)		
Ge	neral Purpose Degreasing		Brake Cleaning		Engine Degreasing	C	arburetor & Fuel Injection System Cleaning
Cur	rent Product	Current	Weekly Usage	No. Me	ech, Using Product		Product Weekly Usage
						/	-CA-V
	Question				User's Respon	ise	
Did it cles	in sufficiently		uc				_
Did you li	ke the delivery ra	te	465				
Did you li	ke the delivery pa	ttern	YES			_	
Did it dry	sufficiently		N/A	_		_	
(metals, pl	ersely effect subst astics, painted sur	faces etc)	40				
Did the pr	oduct have a smel	1	465				
	an objectionable		NO			_	
Did it leav	e an unacceptable	residue	NO RTINSED				
	too much foam		NO				
Temble, a	ersus current prod most as good, as go	ood, better)	TERRIBLE				
current cle		an your	NIA				
Did it take	longer to clean		465				-
Did you lil	ce the product		NO			_	
Would you	buy the test prod	uct	NO			_	
tome or pe	buy the test prodersonal use		NO				
for home c	buy your current r personal use		ME JES				
if less exp	switch to the test ensive, if more co	(xpensive)	NO				
only the te	clean adequately:	if you had	NO.				
Jser Comp		EAN	17.07				
Manager C	omments						

Date	User	()wner / Manager		Interviewer		Product I.D.
15/04	ARMEN	AK	MEN	F	W ZAVAC	EL	KYZEN ENG DIG R
			Type of Clear	ning Perfo			
G	eneral Purpose Degreasing	В	rake Cleaning		gine Degreasing	2 (arburetor & Fuel Inject System Cleaning
Cu	rrent Product	Current V	Veekly Usage	No. Mech.	Using Product	Test	Product Weekly Usage
				1		1	-CAN
	Question			U	ser's Respon	se	
Did it clo	an sufficiently		NO				
Did you	like the delivery rat	e	468				
Did you	like the delivery pa	ttern	465				
Did it dr	y sufficiently		NA				
	versely effect subst plastics, painted sur		NO				
	product have a smel		NO				
Did it ha	ve an objectionable	odor	NO				
Did it lea	ive an unacceptable	residue	NO N/A	RENSEL)		
Did it ha	ve too much foam		NO				
(Terrible,	versus current pro- almost as good, as go	ood, better)	TERRIFICE				
Did you current c	use more volume the	nan your	N/A				
Did it ta	ke longer to clean		465				
-	like the product		NO				
	ou buy the test proc		NO				
home or	ou buy the test proc personal use		NO				
for home	ou buy your current or personal use	S. Add. Co.	465				
(if less e	ou switch to the tes xpensive, if more c	expensive)	NO				
	ou clean adequately test product	if you had	NO				
User Con		Colle N	OT GOOP CH	eved -	TE CLEAN	EN	SINES

	User		Owner / Manager	Interview	er	Product LD.
124	ARMEN	di	RUEN	Jan ZAN	DEC	AKET L-774
			Type of Clean	n D C		-
			(Circle O	mg remormed		
G	meral Purpose	1	Trake Cleaning	Engine Degrensing	211	Code of an incident
	Degreasing				1	Carboretor & Fuel Inje System Cleaning
Cu	rent Product	Current V	Weekly Usage	vo. Mech. Using Product	Ter	
				/ / / / / / / / / / / / / / / / / / /	Test	Product Weekly Usa
					1 0	2-CANS
	Question			User's Respo	neo	
hid it ala	an sufficiently			Cati a Respi	use	
old it cae	an surnciently		4ES			
oid you l	ike the delivery ra	rte				
	The state of the s		465			
na you i	ike the delivery pa	attern	9ES			
Did it dry	sufficiently					
Did it adv	creely effect subs	tratas	NIA	144		
metals, I	lastics, painted su	rfaces etc)	NG			
Did the p	roduct have a sme	II	NC			
	e an objectionable		NC			
	ve an unacceptable					
	e too much foam		NC, KTUSED			
	versus current pro	duct	NC			
Terrible,	almost as good, as g	ood better)	HE 4155 45	CARD		
Ind you u	ise more volume th	han your	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	GCC V.	_	
urrent cl			N/d			
nd it tak	c longer to clean		NC			
nd you l	ike the product		465			
Vould yo	u buy the test pro-	duct	965			-
vouid yo	u buy the test product	duct for				
Vould ve	u buy your curren	A man Area	965			
or home	or personal use	r product	965			
Vould yo	u switch to the tes	t product	763			
f less ex	pensive, if more e	expensive)	NE CISES 1	BOOK CREAMER		
could you	clean adequately	if you had	7	The Crespyen		
nly the t	est product	100.04	YES			
Jser Com	ments	. Bot		X PECBUCT	oses p	Boxk Fox
-	7175	/)(WINE ASTENDA			

ate	User		Owner / Manag	er	Interviewer	Product L.D.
1/95	ARMEN		RMEN		Jon ZAVA	MIRACHEM CIME
			a real and a second		2-10/0	DIT WANT CHESA. A.
			Type of Cle (Circl	eaning Pe e One On		
G	Degreasing	I	Srake Cleaning		Engine Degressing	Carburetor & Foel Injecti System Cleaning
Cu	rrent Product	Current V	Veekly Usage	No. Med	h. Using Product	Test Product Weekly Usage
				1		i-CANI
						- Concep
	Question				User's Respons	se
Did it cle	an sufficiently		-		1200	
			465			
Jid you l	like the delivery rate		OK			
Did you l	like the delivery patte	an .	Fel. Str.			
Did it dry	sufficiently		OK			
1000	Alter Carleton A.		NIA		144	
metals r	versely effect substrated surface	les	110			
Did the p	roduct have a smell	tes, etc)	NO			
	ve an objectionable o	dor	NO			
	ve an unacceptable re		NO. Ritars SE	1		
Did it hav	ve too much foam		NIA	Z)		
Cleaning	versus current produc	ct.	14/11		_	
Terrible,	almost as good, as good	L better)	ALMOST AS	GUOD		
arrent cl	ise more volume than	your	A			
	e longer to clean		NO NO	Charle	DETERBUT	
Did you I	ike the product		465, OK.			
Would yo	u buy the test produc	t	YES			
Vould yo	ou buy the test produc	t for				
Vould	personal use		465			
or home	tu buy your current pr or personal use	oduct	465			
Vould yo	u switch to the test pr	roduct	760			
if less ex	pensive . if more exp	ensive)	NO			
ould you	u clean adequately if	you had	<i>4</i> €5			
Ser Com USAS -Z-/	ments	COUP	(and with	11to 1	OR MUSTE TIS CLEANCE	-PURPLE CLENIII BETTER

Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing—Carburetore System Current Product Current Weekly Usage No. Mech. Using Product Test Product W. / / Card Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it leave an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning Performed (Circle One Only) Engine Degressing—Carburetor System User's Response User's Response User's Response Did it dry sufficiently N/A Did it adversely effect substrates (metals, plastics, painted surfaces, etc) N/O Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terible, almost as good, as good, better) Did you use more volume than your current cleaner Carbon NCT KNGW.		g Performed e Only)	Type of Cleaning (Circle One		ARMEN	3/90
General Purpose Degressing Brake Cleaning Engine Degressing Carboretor of System Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Weekly Usage Did it clean sufficiently Did you like the delivery rate YES Did you like the delivery pattern YES Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor NO Did it leave an unacceptable residue NO Did it have too much foam NO Did it have too much foam NO Did you use more volume than your arrent cleaner Care Note KNOW.	System Cleaning Test Product Weekly Usage	e Only)	(Circle One			
General Purpose Degressing Brake Cleaning Brake Cleaning Carboretor of System Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Did it clean sufficiently User's Response Did you like the delivery pattern Oid you like the delivery pattern Oid it adversely effect substrates metals, plastics, painted surfaces, etc) Oid the product have a smell it have an objectionable odor Oid it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid you use more volume than your urrent cleaner Carron Note Knaw.	System Cleaning Test Product Weekly Usage	e Only)	(Circle One			
Degreasing Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your arrent cleaner Could be product foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your arrent cleaner Could be product foam Could be product foam Cleaning versus current product. Terrible, almost as good, as good, better) Did it clean sufficiently Could be product foam Coul	System Cleaning Test Product Weekly Usage	Engine Degressing	Brake Cleaning		4.0	
Question User's Response Did it clean sufficiently Oid you like the delivery pattern Oid it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Oid the product have a smell it have an objectionable odor Oid it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid it work of the product cleaner Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid you use more volume than your Could be product cleaner Oid it have be compared to the product of the product						
Question Question User's Response Did it clean sufficiently Oid you like the delivery rate Oid you like the delivery pattern Oid it adversely effect substrates metals, plastics, painted surfaces, etc) Oid the product have a smell it have an objectionable odor Oid it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid it cleaner User's Response User's Response VES N/A N/A N/A Oid it adversely effect substrates MC Oid it have an objectionable odor N/O Oid it have an unacceptable residue Oid of the leave an unacceptable residue Oid over the company of		Mech Tieing Product	Weekly Usage No.	Current '	rent Product	Cur
Question User's Response Did it clean sufficiently Gid you like the delivery rate Fe S Did you like the delivery pattern Oid it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Oid the product have a smell it have an objectionable odor Oid it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid you use more volume than your urrent cleaner Cauch Not KNGW.	1 6774	/				
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did it you use more volume than your urrent cleaner Cause Not Know.					744	
Did it clean sufficiently Oid you like the delivery pattern Oid you like the delivery pattern Oid it dry sufficiently Oid it adversely effect substrates metals, plastics, painted surfaces, etc) Oid the product have a smell it have an objectionable odor Oid it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid you use more volume than your urrent cleaner Causo Not Know.	nse	User's Respons			Question	
Did you like the delivery rate ### ### ### ### ### ### ### ### ### #	ii.SC				en sufficiently	Did it cles
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your urrent cleaner Causa Not Kacas.			460		an satherendy	
Did you like the delivery pattern If S Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your unrent cleaner Did it have too more volume than your current cleaner Could be the country of the count				c	ke the delivery rate	Did you li
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it have too more volume than your current cleaner Could be sufficiently MC Could be suf			TES			
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Old it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Could NOT KNOW.			YES	item		
metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Old it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your ment cleaner Causo Not Know.			ALCOHOL: THE PARTY OF THE PARTY		sufficiently	Did it dry
metals, plastics, painted surfaces, etc) Did the product have a smell it have an objectionable odor Old it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your ment cleaner Old it have too more volume than your Could be the country of the coun		100	MA	ratee	crsely effect substra	Did it adv
it have an objectionable odor it have an objectionable odor Old it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your current cleaner Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your Could be the foam.			NO	faces, etc)	lastics, painted surf	metals, p
it have an objectionable odor Old it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your current cleaner Old it have an unacceptable residue AC CCCO Column Note KACO Old it have an unacceptable residue AC CCCO COLUMN NOTE KACO Old it have an unacceptable residue AC CCCO COLUMN NOTE KACO COLUMN NOTE CACO COLUM					oduct have a smell	Did the pr
Old it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your current cleaner Could not know.						
Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Causa NOT KNOW.						
Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your current cleaner Causo NCT KNGW				Testodo	e too much form	Did it have
Terrible, almost as good, as good, better) As GCCD. Did you use more volume than your aurent cleaner Could be not known.			AC	la cont		
Ord you use more volume than your Could be help her KNOW			16 0000	od hetter)	most as good, as go	Terrible, a
Did it who have the control of the c			215 (CCCI).	an vour	se more volume tha	Did you u
		Circuit.	Caso war .	77-	aner	aurent cle
ALC:		MCC.	NC		longer to clean	Did it take
Did you like the product 465					ke the product	Did you li
Would you buy the test product 465				uct	u buy the test produ	Would you
Would you buy the test product for			70.5	uct for	u buy the test produ	Would you
nome or personal use			YES		crsonal use	ome or pe
Would you buy your current product				product	u buy your current p	Would you
or home or personal use YES			46S		or personal use	or home o
			Cours W	product	switch to the test p	Would you
It less expensive, if more expensive) NC, PREFER BOLK CLEANER		BOLK CLEMIC	NC, PREFER	(pensive)	ensive, if more ex	II less exp
could you clean adequately if you had	·cR		1100	f you had	clean adequately if	oma you
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WC, PREFER BOLK CLEANER.	_	BOLK CLEANE	NO, PREFER	(pensive)	switch to the test p censive, if more ex- clean adequately if	Would you if less exp Could you

ate	User		Owner / Manage	г	Interviewer		Product L.D.
3435	ARMEN	A	BNEN	70	V ZNADI	1 5	UNK 1944 FAIGURE SC
			Type of Clea				10000
(Degreasing	I	rake Cleaning	Eng	ine Degressing	Carl	buretor & Fuel Injec System Cleaning
C	arrent Product	Current V	Veekly Usage	No. Mech. U	Jsing Product		duct Weekly Usag 24M
	Question			U	ser's Respons	ie	
Did it cl	ean sufficiently		465			_	
Did you	like the delivery ra	te	465				
Did you	like the delivery pa	ittern	45				
	y sufficiently		N/A				_
(metals,	lversely effect subsi plastics, painted su product have a sme	rfaces, etc)	NO Yes		1		
	we an objectionable			/	0	-	
	ave an unacceptable		NO Suci	LED LIKE	Dristie	of in	WENT,
	we too much foam		NO MA				
(Terrible,	y versus current pro almost as good, as g use more volume ti	ood better)	ALMOST A	5 6000			
	ke longer to clean		COULDN'T TO	eac Di	FCKGM 1,		
	like the product		NO				
Would y	on buy the test proc	fuct	NO				
Would y home or	ou buy the test proc personal use du buy your curren	luct for	NAYBE				
for home	or personal use ou switch to the tes	Sec. Co.	46S				
(if less e	xpensive, if more out clean adequately	expensive)	NO				
only the	test product	11 you nad	465				
User Con	ments	E OR BRITATE	Bay THE	PRODUCT SHE	Coses	Cance	WIRAT C

Date	User	()wner/Manager	Interviewer	Product LD.
3/5/09	VK€₹	V	ję4	Jey Zynin	L proceedings
				ing Performed	
G	eneral Purpose Degreasing	В	rake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current V	Veekly Usage	No. Mech. Using Product	Test Product Weekly Usage
				1	1-CAN
	Question			User's Respon	se
Did it ele	an sufficiently		NO		
Did you	like the delivery ra	ate	465		
Did you	like the delivery p	attern	465		
Did it dr	y sufficiently		N/A		
(metals,	versely effect sub- plastics, painted st	irfaces, etc)	NO		
1	oroduct have a smo ve an objectionable		NO		
	ave an unacceptab		NO O	0	
	ve too much foam	7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 -	NC, BONSC		
(Terrible,	versus current pr almost as good, as use more volume	good, better)	TERRIBLE MA		
	ke longer to clean		465		
Did you	like the product		NC		
	ou buy the test pro		Ne		
home or	ou buy the test pro personal use		NC		
for home	ou buy your curre or personal use		46.5		
(if less e	ou switch to the to expensive, if more	expensive)	NÓ		
	ou clean adequatel test product	y if you had	NC		
User Co	Dennets	icani u	ICRY CUEL	i on chess	GRIME OFL
Manage	r Comments				

te Us	er	Owner / Manage	r	Interviewer		Product I.D.		
CY VRES	,	VRET	9	EN ZIVADE		person dec 21		
		Type of Clea	aning Pe					
General Purpos Degreasing	•	Brake Cleaning		Engine Degreasing	C	arburctor & Fuel Injection System Cleaning		
Current Produc	t Curre	at Weekly Usage	No. Me	ch. Using Product	Test P	roduct Weekly Usage		
			1-	Demain Jenie	The second second	CMS		
Ques	tion			User's Respon	ise			
it clean sufficien	465							
you like the deli-	9ES							
you like the deli-	765							
it dry sufficiently	y	N/A						
it adversely effect tals, plastics, pair the product have	nted surfaces, et	c) NO						
it have an object	The Part of the Pa	No.						
it leave an unacc	eptable residue	NO, BENSEL	n					
it have too much	foam	HIA						
aning versus cum rible, almost as god you use more vo rent cleaner	od, as good, bette		oa Ra	rtick				
it take longer to	clean	No						
you like the prod	luct	465						
uld you buy the to		465						
uld you buy the to ne or personal use		465						
uld you buy your home or personal	current product	468						
uld you switch to ess expensive , if	more expensive) YES, EF	1623	EXAMSTIK-				
ild you clean adea v the test product		4E5						
r Comments	ect, But	word 36- ,4	IARIO	TO SWITCH	FROM	BULK Bloom		
old you clean adea the test product r Comments	quately if you h	4ES			FRON	ı B		

Type of Cle (Circle Cenning kky Usage 9ES 4ES	aning Perform Cone Only) Engine No. Mech. Usi	Degressing	Carburetor & Fuel Inj. System Gearing Test Product Weekly Usa R - CALI
Type of Cle (Circle (Circle to Cleaning	no. Mech. Usi	Degreasing Degreasing Degreasing	Carburetor & Fuel Inj. System Geaning Test Product Weekly Usa R - CALL
(Circle to Cleaning kly Usage 9ES	No. Mech. Usi	ng Product	Test Product Weekly Usa 2 - CAL
(Circle to Cleaning kly Usage 9ES	No. Mech. Usi	ng Product	Test Product Weekly Usa 2 - CAL
HES YES	No. Mech. Usi	ng Product	Test Product Weekly Usa 2 - CAL
4ES 4ES	1-A	TAFICA	Test Product Weekly Usa 2 - CAL
4ES 4ES	1-A	TAFICA	2-cay
465	1-A	TAFICA	2-cay
465	Use	r's Respons	
465	Use	r's Respons	se
465		- 1+	
465		+	
465			
165			
11/4			
/-		-	
NO			
No			
NO			
VO. REDOSE	0		
A 100			
15 GOOD	OR BE	TER	
~			
= 5			
₩.			
じつ	_		
10			
0			
=5,			
	NO NO NO NO NO NO NO NO NO NO NO NO NO N	NO N	NO N

ype of Cleaning Performed (Circle One Only) earning Engine Degressing Carburetor & System Usage No. Mech. Using Product -Coste Degressing -Coste Degressing	Cleaning cekly Usage						
(Circle One Only) earning Engine Degressing Carburetor & System Usage No. Mech. Using Product Test Product W. Goto Decaperated Degress User's Response	Cleaning cekly Usage						
Usage No. Mech. Using Product Test Product Works December 2 Come S User's Response	eekly Usage						
User's Response	eekly Usage						
5							
5							
5							
	465						
NA							
	7-1						
	- 50						
BINSED							
4							
	170						
NO							
46S							
	wel						

The second secon		Owner / Mana;	ger	Interviewer		Product LD.	
XXS VRE &		VRGT		Joy ZAUADOL		CAOSEL CHETHER	
		T					
		Type of Cl	leaning Po cle One Or				
General Purpose	1	Brake Cleaning	(Engine Degressing	C	buretor & Fuel Injecti	
Degreasing	1					System Cleaning	
Current Product	Current V	cekly Usage No. Mech. Using Product Test Product Weekly Usage					
		1- CAG NEGRAZE JATOL 3. CANS				odect Weekly Usage	
		4.3	10.	+ Marian Salar	1 0	CHRO	
Question				User's Respons	e		
Did it clean sufficiently				4. E. Sept. 4. S.			
and it closes surficiently	4ES						
Did you like the delivery rate		do re-					
Did you like the delivery pat	OK, Cour	1) HAW	E BEEN BET	IER			
	OK, Cool	us Hai	E BOON BET	160			
Did it dry sufficiently							
Did it adversely effect substr	N/A						
netals, plastics, painted surfaces, etc)		NO					
Did the product have a smell	NO						
! it have an objectionable	NO						
und it leave an unacceptable	NO ROUSE	:0		_			
Did it have too much foam	NIA	-		_			
Cleaning versus current prod	uct.	NA	_				
Terrible, almost as good, as go	od, better)	AS GOOL).				
Did you use more volume the	an your	1200	- /				
Current cleaner		1	R 7057	zv6			
Did it take longer to clean Did you like the product		NO					
Would you buy the test product		465					
Would you buy the test produ		465					
home or personal use	act for	9ES					
Would you buy your current	product	762					
for home or personal use		YES					
Would you switch to the test	product						
101	(pensive)	MAYBE IF	- 1055	EXPENSIVE			
if less expensive, if more ex		1		CALCAST V.C.			
if less expensive, if more ex Could you clean adequately in could the test product	f you had	465					

ate	User		Owner / Mana;	ger	Interviewer		Product L.D.		
2/26	VRET		VRET JON ZAVARTE		TL	STAFFLE GREEN			
			Type of C	eaning l	Performed	_			
			(Circ	le One (Only)				
	neral Purpose Degreasing	1	rake Cleaning Engine Degreesing Carburetor System						
Cur	rent Product	Current V	Weekly Usage	Product Weekly Usage					
					DETATLER	100	- CAM		
	Question				User's Respon				
Did it clea	n sufficiently		-		7.55				
Section & Market Property and Control of the Contro			465						
Did you li	ke the delivery ra	ite	NO			_			
Did you like the delivery pattern			California V	17 17 2 3 3					
Did it dry	sufficiently		NO TO WIDE						
Did it adversely effect substrates			NA	_	-				
metals, pl	astics, painted su	rfaces, etc)	NO						
Did the product have a smell			NO						
	an objectionable		NO						
	e an unacceptabl	e residue	NO, RTHS	60					
	too much foam		NA						
Cleaning v	ersus current pre	duct.	,	11.1	4				
Did you us	most as good, as g	bood, better)	AS GOOD	OR	BETTER				
current cle	aner	nan your	NO						
	longer to clean		NO						
Did you lil	ce the product		465						
Vould you	buy the test pro-	duct	465						
Would you	buy the test pro-	duct for	Contract Con						
ome or pe	rsonal use		465						
would you	buy your curren	t product	lies						
Would won	r personal use switch to the tes	* Karat * 100	465						
if less exp	ensive, if more	t product	100						
Could you	clean adequately	if you had	NO,	_					
mly the te	st product	n you man	465						
Ser Comm USA GCO/		ST CL		ich,	BOT DELEVER	4 cu	45 NOT		
Section 1	omments					_			

ate	User		Owner / Manager	Interviewer	Product LD.			
¥2,5	VREE		VBES	JON ZAVADTI	CONK FORMY CONTA			
_			Type of Clean					
-			(Circle O	ne Only)				
	neral Purpose Degreasing	E	rake Cleaning Engine Degreasing) Carburetor & Fuel Inject System Cleaning					
Cur	rent Product	Current V	Veekly Usage	No. Mech. Using Product	Test Product Weekly Usage			
			V-	ENG DEG/DOMILER	1-044			
Question				User's Respon	se			
Did it clean sufficiently			465					
Did you like the delivery rate		96S						
Did you like the delivery pattern			465					
Did it dry sufficiently			NA					
	Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		NO					
Did the product have a smell			MISK					
l it have an objectionable odor			5 MASK					
old it leave an unacceptable residue		NO, BINSE						
	Did it have too much foam		N/A	<i>(</i>)				
Cleaning	versus current proc almost as good, as go							
Did you	se more volume th	on wour	AS GOOD					
current cl		Jour Jour	Compate T	ELL, USES A	CANCENTRATE			
Did it tak	e longer to clean		NO		SEARCE TO THE			
	ike the product		465					
	ou buy the test prod	luct	465					
Would yo	ou buy the test producersonal use		4ES					
Would yo	tu buy your current or personal use	product	465					
Would yo	ou switch to the tes		Distance of the second	LCSS EXPLANSIVE	16			
(if less expensive, if more expensive) Could you clean adequately if you had only the test product			465	Tarken)				

Date	User		Owner / Manager	Carp of the last	Interviewer	Product LD.			
4/11/04	JANTER	JAL	TER CONZALEZ JON ZAUGUEL		ACT SCRUETUB				
_			Type of Cleani	ng Performe	wi .				
			(Circle O						
G	eneral Purpose Degreasing	I	brake Cleaning Engine Degreasing Carburetor & F System G						
Cu	rrent Product	Current V	Weekly Usage	No. Mech. Usi	ing Product	Test Product Weekly Usage			
KISS	-OFF	5-6 64	HLONS			2-cays			
	Question			Use	r's Respons	æ			
Did it clean sufficiently		YES							
Did you like the delivery rate		465							
Did you like the delivery pattern			465						
Did it dry sufficiently			N/A						
metals,	versely effect subs plastics, painted su product have a sme	rfaces, etc)	но						
	ve an objectionable		NO						
Did it leave an unacceptable residue		NO, RINSED							
	ve too much foam		YES, TO MUC		at the same	No. Carlo			
(Terrible,	versus current pro almost as good, as g use more volume t leaner	good, better)	ALMOST AS			LK			
	te longer to clean		465						
	like the product		NO.						
	ou buy the test pro		NO						
home or	ou buy the test pro- personal use		140						
for home	ou buy your current or personal use	GROSTA	965						
if less ex	ou switch to the tes epensive, if more	expensive)	NO						
	u clean adequately lest product	if you had	465, BUT W	OULD THE	LE VARY	LOOK TO CLEAN			
User Con	MED OK	BUT POTO				1. WOULD NOT			

Date	User		Owner / Manag	ger		Interviewer		Product LD
4/11/04	JAVIER	Jav	VER GONZAL	62	JON	ZAVAPIC		KYZENI. AEROSOL CLCAMER/
			Type of Clar	anina I) C			The party
			Type of Clea (Circle	One (Only)	d		
G	eneral Purpose Degreasing		rake Cleaning Engine Degreasing Carburetor &				buretor & Fuel Injection System Cleaning	
Cu	rent Product	Current	Weekly Usage	I No.	Mech. Usir	p Product	Tool D	and an Winds at
KISS	OFF	5-6 0	ALLONS		-DETAI		/-	roduct Weekly Usage CAN
								Serry
Question					User	's Respons	e	
Did it clean sufficiently			4ES					
Did you like the delivery rate		465						
Did you like the delivery pattern			_		_	_		
Did it dry sufficiently		96S						
Did it adv	ersely effect subs lastics, painted su	rfaces, etc)	N/A NO					
Did the product have a smell Did it have an objectionable odor		NO						
Did it leave an unacceptable residue		NO	_					
Did it have too much foam		NO, RIMSED)					
Cleaning	versus current pro	duct.	NO	_				
Did you u	se more volume ti	nan your	AS GOOD		. sowe in	Š.		
	e longer to clean		MA USES (ONCE	MATERI	<u>e</u>	_	
	ke the product		465	_				
Would yo	u buy the test proc	luct	965					
	u buy the test processional use	luct for	46S					
Would yo	u buy your curren	product						
or home	or personal use		465					
if less ex Could you	u switch to the tes pensive, if more e clean adequately est product	xpensive)	the second second	Bu	KK Co	POLENTRAT	6	
only the to User Com	st product	Australia.	GOOD DELT	VER	Y-E-V	owe, is	かくしゃり	THAT IT

Automotive Aerosol Field Testing Interview CAR ALLICRMIA 4.1750 Product I.D. Date User Owner / Manager Interviewer 9/34 13/10/12 ZWADIL trusca Garzaces ME. DIE Type of Cleaning Performed (Circle One Only) Brake Cleaning Engine Degreasing General Purpose Carburetor & Fuel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage KISS-CFF SS GAL/MONTH 1-Detruce lexist sich Question User's Response Did it clean sufficiently 4ES Did you like the delivery rate 465 Did you like the delivery pattern 465 Did it dry sufficiently N/4 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell NO Did it have an objectionable odor NO Did it leave an unacceptable residue NO, RIUSED Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) MIMEST. 6.000 Did you use more volume than your current cleaner 1420 TO 7666 Did it take longer to clean NO Did you like the product 465 BUT NOT AS WELL AS CURREUT PROPERT Would you buy the test product MANGEL BY CORREST PRODUCT Would you buy the test product for 465 home or personal use Would you buy your current product 465 for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments AS ANTI-TERRITOR WAS GOOD TORM, I- SPRAY, COME SEE + Manager Comments

CHANCE DORINGT LIKE TOTAL

USCSBUK

Date	User	Owner / Manage	er In	terviewer	Product LD.				
1/34	America	THUR GUNZA	THE GUNTALES J. ZAMOSE 2-7						
		Type of Cle	aning Performed	đ					
		8 7 8 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	e One Only)	7					
-	General Purpose Degressing	Brake Cleaning	Brake Cleaning Engine Degreasing Carboretor & Fuel Inject System Cleaning						
	urrent Product Cu	rrent Weekly Usage	No. Mech. Using	Product	Test Product Weekly Usag				
1 35 CT	-	3.6 secentary one		Markers.	N/A				
		7	, , , , , ,	The same	13/14				
	Question		User's	s Response					
Didical	ean sufficiently			DEST FATOR					
Dia it ci	ean surncientry	YES							
Did you	like the delivery rate								
		465							
ла уоц	like the delivery pattern	465							
rid it dr	ry sufficiently	N/9							
Did it ad	iversely effect substrates	147.4		-					
metals,	plastics, painted surfaces,	, etc) W							
	product have a smell	NO							
)id it ha	rve an objectionable odor								
did it le	ave an unacceptable resid								
id it ha	we too much foam	NO, GOOL			-				
	versus current product. almost as good, as good, be	- A - 1	15 6000	**					
	use more volume than yo	ur	Dat Rescu	+9' (40)					
Did it tal	ke longer to clean	NO	and the state	11-66					
Did you	like the product	YES NO	T AS OF	11 45	CEPCUT TECO				
	ou buy the test product	NO 112130	0 344 6		ARCALLET				
	ou buy the test product fo	or			7 715-7-1-5-7				
	personal use	415							
	du buy your current produ				*				
	or personal use ou switch to the test produ	465							
	xpensive, if more expens								
	ou clean adequately if you	1.41							
	test product	123							

Date	User		Owner / Manage	r	Interviewer		Product I.D.
9/24	FAUTER	TA	TER GOYZA	13	Jun Zavas	71	STARLE GALLY
	STORY CALL				2-22-15		
			Type of Clea (Circle	ning I	erformed		
(General Purpose Degreasing	, I	Brake Cleaning	Carburetor & Fuel Injection			
C	urrent Product	Current \	Weekly Usage	No M	ach Using Burdust	Total	
	Lett.		Weekly Usage No. Mech. Using Product Test Product Wee				
		/	7 7 7 7 7		X LYIC 73C/	17	Cot
	Question				User's Respon	se	
Did it cl	can sufficiently		NO			_	
Did you	like the delivery ra	te		117	574, To	V + 8	
Did you	like the delivery pa	ittern	310 -		11/10	-14	HITTIE.
Did it di	ry sufficiently		MG 70	661	TOL, NO PI	ecs.	266
metals,	iversely effect subsi plastics, painted sur product have a smel	rfaces, etc)	NO				
	we an objectionable		110				
	ave an unacceptable		NO				
	we too much foam	residue	NO, BINS	(i)			
Cleaning Terrible,	yersus current pro- almost as good, as go use more volume th	ood, better)	f		OCD, BUT	VOT	TERRIFIC
Did it tal	ke longer to clean		MO, COULT	147	1626		
	like the product		40				
Would y	ou buy the test prod	luct	NO.	_		_	
Would y	ou buy the test prod personal use	luct for	NO				
or home	ou buy your current or personal use	40	465				
if less en	ou switch to the test xpensive, if more e	xpensive)	NO				
nly the	ou clean adequately test product	If you had	NO				
Ser Con	1,45,46 6	US.	Silver F.	Por	Cityer	4 4	195 A (TIC
anager	Comments SES BULK						

late	User		UTTORNIA Owner / Manager		Interviewer	Product LD.		
2/34 1	C.C.	1	VIII GAVZ	E Z	an Zavas			
			Type of Clear					
				One Only)				
	ral Purpose greasing	1	Brake Cleaning Engine Degreasing Carburetor & Fo					
Curre	nt Product	Current V	Weekly Usage	No Mark	Using Product	Total Dank and the Fr		
K755 -0			OL /NE VIH	The second second	TER HICER	Test Product Weekly Usage		
			7		7773	- aya		
	Question			U	ser's Response	e		
Did it clean	sufficiently		11-6					
Did you like	the delivery ra	ite	405					
	the delivery p		465					
	Carlotte and the	attern -	405					
Did it dry sufficiently			NA					
Did it adversely effect substrates metals, plastics, painted surfaces, etc)			2.7.44					
	luct have a sme		NO					
	m objectionable	-	NO					
	an unacceptabl		NO. 18243					
	oo much foam			16/1				
Cleaning ver	sus current pro	duct.	NC					
Did you use	more volume t	han your	GLMEST A		Party Company			
	onger to clean		NO CONTE	DACI	cer rece			
	the product				1 1 1	Λ		
	buy the test pro	dact	NO WOLD	7. 64	11 19 6	WACHT FRANT		
Would you b	buy the test pro-	duct for	465	34 6	ARCHI FEC	Gr. SG Z		
Would you b	ouy your curren personal use	t product	405			-		
Would you s	witch to the tes	t product						
ould you of	sive, if more can adequately	if you had	NO	_				
only the test	product	n you nad	405.					
Ser Comme	A BUNG	T. (61)	5000 66 4 6003 50	21.1 6	34346 F	AS well AS		

late	User	0	owner / Manager Interviewer Tel: Convents For Zowar			62156			
1.34	DETER	Jan							
				eaning Perfor	med				
	neral Purpose Degreasing	B	ake Cleaning Engine Degreasing Carburetor & Fuel Inj System Cleaning						
Cur	rent Product	Current W	cekly Usage No. Mech. Using Product Test Product Weekly Usage						
K735	OFF-	35 6	IL fore with to Democia piece m/A						
	Question			Tie	ser's Respons				
	Question			Us	ser s Respons	SC			
Did it clea	an sufficiently		405						
Did you l	ike the delivery r	ate	465						
Did you l	ike the delivery p	attern							
Did it dry	sufficiently		465						
(metals, p	versely effect sub plastics, painted s	urfaces, etc)	N/A NO						
	roduct have a sm		NO		-				
-	ve an objectionab		NO						
and the Park	ve an unacceptab		MO RE	4sen					
	ve too much foan		NO	400					
(Terrible,	versus current pr almost as good, as	good, better)	ALMEST	As Con	00				
Did you t	use more volume leaner	than your	NO. Co	W Rei	we Tech				
	e longer to clean		146						
-	like the product		4CS, MOI	15 60	u 15 6	GROCHT FRANCE			
	on buy the test pr		NO WOLD	134 6	CRUIT TO	102xxx			
	ou buy the test pr personal use	oduct for	46.5						
Would yo	du buy your curre or personal use		465						
(if less ex	ou switch to the t spensive, if more	e expensive)	NO						
	ou clean adequate test product	ly if you had	465.						
	14/1 Sim	a THOW	55 me	GROCK.	1307 NOT	- 15 will 15			

Date User		wner / Manager	Interviewer	Product LD.
1/33/09 Jac Francise	7 Tony	PERCZ		(C) COUNTY
The state of the s	1 12741	Tener	HOY ZOVANEL	ACT SCROPT
		Type of Cleaning	Performed	VIIII GERESSI
		(Circle One		
General Purpose	Bra	ike Cleaning	Engine Degreasing	Carboretor & Fuel Injecti
Degressing	1			System Cleaning
Current Product	10			
WITE SWART	Current We		. Mech. Using Product To	est Product Weekly Usag
CARLO CONTRACTO	1 14/4	1.	- DETATION TEST PLANT	N/A
Question				1
Question			User's Response	
Did it clean sufficiently			The same of the sa	
C. Colonia Manager	İ	965		
Did you like the delivery rate	2			
Did you like the delivery patt		NO, COULD HY	WE BEEN STRONG	ER
ou you like the delivery part				
Did it dry sufficiently			ROW. MOULD ITKE	CUIDER PATTERNI
Did it adversely effect substra	atas	NIA		
metals, plastics, painted surf	aces etal	NO		
Did the product have a smell				
id it have an objectionable of	oder	NO		
		NO		
oid it leave an unacceptable r	residue	NO RINGED		
Did it have too much foam			AUG LIKE LOSS	Edal
Cleaning versus current produ	uct.		45 CO 3	C My
Terrible, almost as good, as goo	od, better)	45 GOOD		
Did you use more volume that current cleaner				
Did it take longer to clean		N/4		
Did you like the product	- 1	NO		
Vould you have the test		9CS		
Would you buy the test produ	ct	465		
Vould way boy d	ct for	10: 4		
Would you buy the test produ				
iome or personal use	are dust	96 S		
nome or personal use Would you buy your current n	product			
ome or personal use Would you buy your current p or home or personal use	product	46S		
ome or personal use Vould you buy your current por home or personal use Vould you switch to the test p	product	46S	2	
ome or personal use Vould you buy your current p or home or personal use	product	46S	BOWNE CLEANER	

Date	User	User Owner / Manager Interviewer						
Mey	TOL JOMEN	Z. Tex	4 PERCE	- 1	How Zone Care 1			
			Type of Clean	ing Per	rformed	_		
			(Circle C					
-	General Purpose Degreasing	B	rake Cleaning		Engine Degreasing	C	erburetor & Fuel Injection System Cleaning	
-	urrent Product	Comment 8	Veckly Usage	No M	ech. Using Product	Test	Product Weekly Usage	
TO WE	WEZARO	N/s)	recary Usage		DETULENS	-	1/il	
2766	112 2012 1	14/4		11/	110111111111111111111111111111111111111	1	7.:1	
	Question				User's Respon	ise		
Did it c	lean sufficiently		465 TO	cid	LONGER TO	Rom	SE ATT STAR	
Did you	I like the delivery ra	ite	465		22.400			
Did you	like the delivery pa	attern	465					
Did it d	ry sufficiently	-	MA					
	dversely effect subs		No					
Did the	product have a sme	:II	NO					
Did it h	ave an objectionabl	e odor	NO.					
Did it l	eave an unacceptabl	e residue						
Did it h	ave too much foam		MC, LIKE	FEIDN	L.			
Temble Did you	ng versus current pro e, almost as good, as g u use more volume t cleaner	good, better)			OR BUTTER			
Did it t	ake longer to clean		N/A					
Did you	like the product		465					
Would	you buy the test pro	duct	465					
Would	you buy the test pro	duct for	Man					
	r personal use		465					
	you buy your curre	nt product	465					
	ne or personal use you switch to the te	et product	762	_	Λ	_		
	expensive, if more		NO, LTKE	B.	ex Property	-		
Could	you clean adequately e test product		465	1.50	LE TROBLE			
User Co	omments	Iron or	TESTPOTES	Care St. 14	NLY SO TO SE GREENY H	126°	KRE ET OLE CAXIT	

Date	User	0	wner / Manager Interviewer			luct I.D.	
3014-1 3	OF FIRMONE	Z. Tour	Percz	Tav	ZAMAST	Z KYZG	Cv 32
7 -7- 7 130	of Simote	Z- I FERRE	1111	1,415.5		- 4.00	
				ing Performed			
	eral Purpose egreasing	R	rake Cleaning		Degreasing	Carburetor & System (Fuel Injection
Contra	ent Product	Current V	eekly Usage	No. Mech. Usin	e Product	Test Product W	eekly Usam
CRESCHET	UECARD	NI		1-41)00		NIA	teraj cuaz.
ender 1	(ECHE)	11/2	7	1-7 13012	1 DEPEN	17//3	
	Question			User	's Respon	se	
Did it clear	n sufficiently		NO				
Did you lik	ce the delivery ra	ate	465				
Did you lik	ce the delivery p	attern	NO, WEDGE	PASSED 1			
Did it dry	sufficiently		NA	- I MEICEM			
	ersely effect substantics, painted su		NO				
	duct have a sme		465.				
Did it have	an objectionable	le odor	NO				
Did it leav	e an unacceptab	le residue	NIA REN	56			
Did it have	too much foam		AND ALOT	CMARCH	Trace Or	SET PATENTO	-15m
Cleaning v	ersus current pro	oduct.					
	most as good, as		A NOT TO	ARTBLE,	BUT DEP.	AT LIKE I	7,
Did you us	se more volume	than your	100			The Park Street	
current cle	aner		NIA				
Did it take	longer to clean		NIA				
Did you lil	ke the product		NO				
	buy the test pro	oduct	NO				
	u buy the test pro						
	ersonal use	- Andrews	NO				
	u buy your curre	nt product	12.00				
	or personal use		465				
	u switch to the to	est product	10.00				
(if less exp	pensive, if more	expensive)	NO				
Could you	clean adequatel		NO				
User Com		week	INO	l-st-			

Date	User	0	wner / Manag	ger	Interviewer		Product I.D.	
VAVO:	For STUCK	102 Ton4						
			Type of Clea	aning Per				
(General Purpose Degreasing	Br	ake Cleaning	(Engine Degreasing	C	arburetor & Fuel Injection System Cleaning	
C	urrent Product	Current W	eekly Usage	No. M	ech. Using Product	Test	Product Weekly Usage	
K TE Sam	CFZ 141	N/A		1-4	DETAILERS	/	1/4	
	Question				User's Respor	ise		
Did it c	lean sufficiently		465					
Did you	like the delivery ra	te		no fa	57Ker 10496			
Did you	like the delivery pa	ittern			- usoul			
Did it d	ry sufficiently		N/A.		37,000,000			
(metals	dversely effect subst plastics, painted su product have a sme	rfaces, etc)	NC NC					
	ave an objectionable		NE			_		
	eave an unacceptable		NC, PTASE	+0				
	ave too much foam		NO, CK					
(Terrible Did you	ng versus current pro e, almost as good, as g u use more volume the cleaner	ood, better)		Good	OR BETTER			
Did it to	ake longer to clean		NIA					
	u like the product		465					
	you buy the test pro-		465					
home o	you buy the test pro- r personal use		465					
for hon	you buy your current ne or personal use		465					
	you switch to the tes expensive, if more		NE, LIKE	Bar	K CLEMER			
Could	you clean adequately e test product		465, 70	e In	erat Deck	6430	ers	
	oniments CD THC CL	CANTALG	BOT DEC	wer	NOT GRE	15		
Manag	er Comments							
_	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1							

Date	User		Owner / Manag	er	Interviewer		Product I.D.
3/3/24	In Frage	-7 Te	WY PERCY	1	4 Zaitor		A.C. T. Enuy
			Type of Clea	ning Perfo			
G	eneral Purpose Degreasing	1	Brake Cleaning		ngine Degreasing	Car	rburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current '	Weekly Usage	No. Mech	. Using Product	Test P	roduct Weekly Usage
THE EL	COTTAGO	NI			DETATLIES	1	N/A
	Question				User's Respons		711
Did it cle	an sufficiently		965, Ca	was Au	Home Post	1.2	
Did you	like the delivery ra	te					
Did you	like the delivery pa	ttem			sscree strom	ers	
Did it dry	sufficiently		NO, TO ME	arrow:			
(metals, p	versely effect subst plastics, painted su	rfaces, etc)	NO NO				
	roduct have a smel		NO				
	e an objectionable		NO				
	ve an unacceptable	residue	NO, REUSO	D			
	e too much foam		NO, Cicia	U LIKE	75-pa 76 5	27/12 6	Contra Contra
(Terrible,	versus current pro- almost as good, as ge	duct. ood. better)	ALMOST A	1			-
Did you t current cl	ise more volume th eaner	an your	MA	Vicent	,		
	e longer to clean		N/A				
	ike the product		NO				
	on buy the test proc		NO				
home or p	ou buy the test proc personal use		NO				
for home	u buy your current or personal use	Manage A. A.	469				
(if less ex	u switch to the tespensive, if more e	xpensive)	NO				
	clean adequately	ii you had	465.				
	9 4 BAD	CLCAN ROW E	ICR FORM	Panel	TED TO FE	1ST,	THE DISTURS ON PRESSURE PROWL

		wner / Manager Interviewer		Product I.D.		
13/04	Ja JIMME	Z Tou	of Perez	100	y ZAVADO	C MARBORKA
_			Type of Clean	ing Parfor	mad	
				ne Only)	navo	
G	eneral Purpose	I	Brake Cleaning		ginc Degreasing	Carburetor & Fuel Inject
	Degreasing		1000 July 1	-		System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. Mech.	Using Product	Test Product Weekly Usag
office.	UTTARA	54	4		TATURE	MA
	_		1			47.11
	Question			U	ser's Respon	150
Did it cle	an sufficiently		465			
Did you	like the delivery rate		465			
Did you	like the delivery par	em	465			
Did it dr	sufficiently		16-3			
	versely effect substra		NC			
	plastics, painted surf roduct have a smell	aces, etc)	455			
	ve an objectionable	ndor				
D-20-0-17	ve an unacceptable		NO			
	ve too much foam	Corduc	NO, RINSED	et .	<i>c</i>	
	versus current prod	uct	NO, PROMA	6000	CUERAGY.	
(Terrible,	almost as good, as go	d, better)	ALMOST AS	con		
	ise more volume tha		H/4			
Did it tak	e longer to clean		H/A			
Did you l	ike the product		NO			
Would yo	ou buy the test produ	ict	NO			
Would yo	ou buy the test produ	ct for				
	personal use		465			
	ou buy your current	product	44.00			
for home	or personal use		465			
of lone or	ou switch to the test	product	0/07			
Could wo	pensive , if more ex u clean adequately it	Faron had	NO			
only the t	est product	you mad	465			
User Com LTKG: THAT	ments 0 THE DEL	WEH	PATRONS E	- Pers	EURE, PR	PICT CLEANS
	A. Maria			-		
danager	Comments					

Date	User		er / Manager		Interviewer		Product 1.D.
1/2/01	TE JIMONE	2 TONY	POREZ	FON	24400		STAPLL COLLEGE
		T	ype of Cleani	ing Performs	d		
		13.	(Circle O				
(eneral Purpose Degreasing	Brake (Cleaning		Degreasing	C	arburetor & Fuel Injection System Cleaning
C	rrent Product	Current Weekl	y Usage	No. Mech. Usi	ng Product	Test	Product Weekly Usage
CHECK.	WITARD	NA		1-4 De			N/A
	Question			Use	r's Respon	se	
Did it cl	can sufficiently	,	<u>'63</u>				
Did you	like the delivery rate	No		o inte	Juga.	Co	ter ne
Did you	like the delivery pate	tern Y	5	0 37.05	122116		ELL MASS
Did it dr	y sufficiently		/A				
	lversely effect substr plastics, painted surf	ates	c				
Did the	product have a smell	No					
Did it ha	we an objectionable	odor NO					
Did it lea	ave an unacceptable:	Action to the United States	Ki-csc/	1			
Did it ha	ve too much foam		OR AVE				
	versus current produ	nct	MOST AS	4			
Did you current o	use more volume that	n your		CCC			
Did it tal	ke longer to clean	N		-			200
Did you	like the product	NO					
Would y	ou buy the test produ	et NC					
	ou buy the test produ personal use	et for					
for home	ou buy your current p or personal use	46	5				
Would your (if less ex	on switch to the test expensive, if more ex	product					
Could yo	ou clean adequately in test product	f you had 46	5				
1176	nments 47 BAD CLO C NARROWER DC TUERY Comments	ANTAG, (CUTVERY JOUGH B	PATTERA BESSORE	COK CO	in	BC A

Type of Cleaning Performed (Circle One Only) General Purpose Degressing Brake Cleaning Current Product Current Weekly Usage Reconstruct Current Weekly Usage Reconstruct Reconstruct Current Weekly Usage Reconstruct Re	Date	User	1	Owner / Manage	r	Interviewer		Product 1.D.
General Purpose Degressing General Purpose Degressing Current Product Current Product Current Weekly Usage Current Product Current Veekly Usage Ouestion Current Veekly Usage Ouestion User's Response Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates Ginetals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. Cerrible, almost as good, as good, better) Did to take longer to clean Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (If less expensive, if more expensive) Could you clean adequately if you hed Ouestion Current Weekly Usage No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No	13/04 J	OF JEMEN						
General Purpose Degressing General Purpose Degressing Current Product Current Product Current Weekly Usage Current Product Current Veekly Usage Ouestion Current Veekly Usage Ouestion User's Response Did it clean sufficiently Did you like the delivery pattern Did it adversely effect substrates Ginetals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. Cerrible, almost as good, as good, better) Did to take longer to clean Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (If less expensive, if more expensive) Could you clean adequately if you hed Ouestion Current Weekly Usage No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No				Type of Clean	ing Perf	armed	_	
General Purpose Degressing Degressing Current Product Current Weekly Usage No. Mech. Using Product Current Weekly Usage Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have too much foam Cleaning versus current product. Clemble, almost as good, as good, better) Did you like the product Did you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Would you switch to the test product (if less expensive, if more expensive) Current became Current Weekly Usage No. Mech. Using Product Test Product Test Product Test Product Test Product Veskly Usage No. Mech. Using Product Test								
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (If less expensive) Would you clean adenuscy if you had							Car	
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (If less expensive) Could you clean adequately if you had Did you clean adequately if you had Could you clean adequately if you had Did you clean adequately if you had	Curre	nt Product	Curren	Werkly Ilsage	No Mee	h Helma Product	Tord D.	adea Weekle Ve
Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an objectionable odor Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (If less expensive) Would you clean adequately if you had Output Carrent of the test product Would you clean adequately if you had Output Carrent of the test product Would you clean adequately if you had Output Carrent of the test product Would you clean adequately if you had Output Carrent of the test product Would you clean adequately if you had Output Carrent of the test product Would you clean adequately if you had	one war	Today CHEARD	AUTOSA	HET COMESC LATERS	1-4	BETATUERS	Test P	rounct weekly Usage
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (If less expensive if more expensive) Could you clean adequately if you had Clean adequately if you had Did you clean adequately if you had		Owner		-				
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy vour current product for home or personal use Would you switch to the test product (If less expensive, if more expensive) Could you clean adequately if you had Out the product of the product of the person of		Question				User's Respon	se	
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently NA Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product Gif less expensive, if more expensive) Could you clean adequately if you had	Did it clean	sufficiently		9.5				
Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy vour current product (if less expensive, if more expensive) Could you clean adequately if you had	Did you like	the delivery rate	e e		ENN	TEL Person		
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (if less expensive, if more expensive) Could you clean adequately if you had Did it day out for the test product ALMOST DS GCOD ALMOST DS GC	Did you like	the delivery par	tern				Cric.	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had Out the product of the product of the personal of th	Did it dry su	officiently		1	VARKO	ii.		
Did it have an objectionable odor Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had	Did it adver- (metals, plas	sely effect substratics, painted surf	ates faces, etc)					
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had								
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had	Did it have a	an objectionable	odor					
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had	Did it leave	an unacceptable	residue		1			
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean M/A Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had Could you clean adequately if you had	Did it have t	oo much foam				1.		
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had	(Terrible, alm	ost as good, as go	od, better)		-			
Did it take longer to clean M/A Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive , if more expensive) Could you clean adequately if you had	current clean	ier	n your		7 - 7			
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had	Did it take lo	onger to clean						
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had	Did you like	the product						
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had								
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had			act for	1000				
for home or personal use 46.5 Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had			product					
Would you switch to the test product (if less expensive, if more expensive) AO, OSOS BOOK Company Could you clean adequately if you had	for home or	personal use		463				
Could you clean adequately if you had	Would you s	witch to the test	product	1194				
Ould you clean adequately if you had	if less exper	isive, if more ex	pensive)	140, 0505	Buck	- Current		
omy the test product	Could you cl	can adequately i	f you had	The second second				
	only the test	can adequately in product	f you had	The second second				
	TO CON	18 THE W	WCLE	ENGENT CON	- Ct	+ Sitiety To	aces.	TE LEWIS
THE DECEMBER PATTER OF THE STREET THE TE COME				Tropies I Co	11.11.11.11	C-4 11		
to cover the white Expense (contributionin	Manager Con	nments				*		

Date	User		Owner / Manager	Int	erviewer	Product I.D.
3/4	PAUL DETHIC	077	NA	Jan 2	ZAVADEL	ACT SCHOTUB
			Type of Cleanin	g Performed		
			(Circle On	e Only)		
G	eneral Purpose Degreasing		Brake Cleaning	Engine Dep	reasing	Carboretor & Fuel Injection System Cleaning
Cu	rrent Product	Current '	Weekly Usage	No. Mech. Using I	rodnet T	- T
N	14	N/		NA	roduct 1	est Product Weekly Usage
				14/1-		MA
	Question			User's	Response	
Did it cle	an sufficiently		YES		1111111111111	
Did you l	like the delivery ra	ate	465			
	like the delivery pa	attern	YES			
	sufficiently		MA			
(metals, p	versely effect subs plastics, painted su	rfaces, etc)	NO			
Did the p	roduct have a sme	11	NO			
Did it hav	e an objectionable	e odor	NO			
Did it lea	ve an unacceptabl	e residue	N/A/NO.			
	e too much foam		NO			
(Terrible,	versus current pro almost as good, as g	good, better)	N/A			
current cl	ise more volume t eaner	han your	NA			
	e longer to clean		MA	-		
	ike the product		465			
Would yo	u buy the test pro-	duct	465, IF CM	I HAC II	neen.	
Would yo	u buy the test product	duct for	CARLES VALUE OF THE SAME	Corp Con	16210	
home or p	ersonal use		465 11 11	11 1	1	
for home	u buy your curren	t product	100			
Would are	or personal use		N/A			
if less ex	u switch to the tes	t product	4774			
Could you	pensive, if more e clean adequately	expensive)	14/4			
only the to	est product	ii you nag	YES			
		PAPUCT)				
Manager	Comments					

ite	User		Owner / Manager		Interviewer		Product LD.
3/04	Paul Dendlor	=	N/4	-	Son Zava	DEC	KYZEN AVRAS
			Town of Class				· · · · · · · · · · · · · · · · · · ·
			Type of Clear	One Only	rmed		
-	eneral Purpose	1	Brake Cleaning	The second second	gine Degreasing	1	anhumates & F. 17.4
	Degreasing		7 72 22 22 23	_		-	arburetor & Fuel Inject System Cleaning
C	rrent Product	Current '	Weekly Usage	No. Mech.	Using Product	Test	Product Weekly Usage
N	/4	14	14	NI	A	1101	AL /
		-					X/ (4
	Question			U	ser's Respon	se	
Did it cl	ean sufficiently		7.00	-			
m. 1	100		465				
	like the delivery rate		465				
Did you	like the delivery pat	tern	465				
Did it da	y sufficiently		N/A				
Did it ad	versely effect substr	ates	14/14				
metals,	plastics, painted sur!	aces, etc)	NO				
Did the	product have a smell		NO			_	
it ha	we an objectionable	odor	NO		_	_	
Did it le	ave an unacceptable:	residue	NO. RASED			_	
	ve too much foam		N/A				
Cleaning	versus current prod almost as good, as go	uct.					
Did you	use more volume tha	m vont	N/A			_	
current c	lcaner	an Jour	NIA				
Did it tal	ce longer to clean		NIA			_	
	like the product		Jes			_	
Would y	on buy the test produ	ict	465			_	
Would y	ou buy the test produ	ect for					
ome or	personal use		N/1 4CS				
would y	ou buy your current	product	465 N/A				
Vould v	or personal use ou switch to the test	and the same	-				
if less c	epensive, if more ex	pensive)	NIA				
ould yo	u clean adequately it test product	you had	4ES.				
iser Con	ments	you.	n Be Be	TICR			
ager	Comments						

ate	User		Owner / Manager		Interviewer	Product LD.
2/24 /	a Domesti	=	NA	-to-	ZAVANEL.	MASSOC DE TO
			Type of Clean	ing Perfor	med	
				ne Only)		
	General Purpose I Degreasing		rake Cleaning Engine Degreasing Carbureton			Carburetor & Foel Injecti System Cleaning
Curre	nt Product	Current V	Veekly Usage	No. Mech. U	sing Product	Test Product Weekly Usage
N	IA	N/	9	14/1	1	NA
	Question			Us	er's Respons	se
Did it clean	sufficiently		46S			
Did you like	e the delivery rat	te	NO, WEAK			
Did you like	e the delivery pa	ttern				Vinda de Braza
Did it dry s	officiently	_		caro	NOT CHA-	I TIGHT AREAS
1.11	sely effect subst	roter	14/4		-	
(metals, pla	stics, painted sur	faces, etc)	HO			
Did the pro-	duct have a smel	1	465			
	an objectionable		NO			
Did it leave	an unacceptable	residue	NO RENSEA			
Did it have	too much foam		MA			111
	ersus current products as good, as go		N/A			
current clea		an your	N/A	,		
Did it take I	onger to clean		X/.1-			
	e the product		465			
Would you	buy the test prod	luct	NO, DEDN'T	SPRAY	weil, a	KIK ARTIKG UFAL
home or per	buy the test prod	fuct for	NO			
	buy your current	product	NO.		_	
for home or	personal use	20000	NA			
Would you	switch to the tes	t product	NA			
(if less expe	THOIC C	if you had	465			

Date	User		Owner / Manag	ger	Interviewer		Product LD.	
2/24	Paux Denuc	II I	~/A	4	ZAVADO	re	ENG. DIG. 2	
				leaning Per				
General Purpose Degreasing			Srake Cleaning	cle One Onl	Engine Degressing		arburetor & Foel Injection System Cleaning	
Cu	rrent Product	Correct	Weekly Usage	No Man	. Using Product	Tora P		
	NIA		1/A		V/A	1 est F	roduct Weekly Usage	
	1/-7	-	14		4/14	-	YA	
	Question				User's Respon	se		
Did it cle	an sufficiently		4ES		-			
Did you like the delivery rate			YES					
Did you	like the delivery p	attern	1	TAKO OS	= AIAADaa			
Did it dry sufficiently			MIA					
(metals,	versely effect subs plastics, painted su product have a sme	irfaces, etc)	NO					
	ve an objectionabl	C. C	NO					
_		3.11.22	NO					
	ive an unacceptabl			USEA				
VALUE OF PARTY	ve too much foam		N/A /NO	2				
Terrible,	versus current pro almost as good, as g	good, better)	NIA		J			
Did you current c	use more volume t leaner	han your	NIA					
Did it tak	e longer to clean		NIA					
Did you	like the product		465					
Would ye	ou buy the test pro	duct		N Uni	46 To en	111	CHA OPTO FAST	
	ou buy the test pro		110	1 VOCA	ar 10 3M	acc,	CHAPTO TAST	
nome or	personal use		NO, CAM	+ Vence	46 TTV 50	411	USED UP TO FAS	
	ou buy your current	t product				- Inch	Halling to Fall	
	or personal use		N/A					
	ou switch to the tes							
II less ex	pensive, if more	expensive)	MA					
	u clean adequately est product	it you had	465					
Jser Con FATI VOZ		THE M	GREGIE! A FAST, MA	MUBIT TO	O MUCH PR E TO EXCS	CESUL ESTIVE	RG CAN' PROSSORG	
Annager	Comments							
						_		

	User	0 1	Owner / Manag	ger	Interviewe	r	Product LD.
1:24	Pace Doser	TF.	N/1	द	OY ZAU	MIL	Part - Francisco
				eaning Perfo			
General Purpose B			rake Cleaning	le One Only)	ine Degreasing		Carburetor & Foel Injection System Cleaning
		a service and stayon and service and servi					
Current Product Current V			Peekly Usage No. Mech. Using Product Test Product Weekly			st Product Weekly Usage	
	"	1 7		7-/	14-		NA
	Question			U	ser's Respo	nse	
Did it cl	lean sufficiently		465				
Did you	like the delivery ra	ite	465				
Did you like the delivery pattern			465			-	
Did it dry sufficiently			NA				
(metals,	dversely effect subs plastics, painted su product have a sme	rfaces, etc)	465, TURI	N RUBBER	2 WHITE,		
_	ave an objectionable	-	NO				
	ave an unacceptable		MA RENS	G:			
	ave too much foam		- HIA/NO				
	g versus current pro		NIA				
	use more volume t		MA	-			
Did it ta	ike longer to clean		NA				
Did you	like the product		465				
	you buy the test pro		NO, Buch	EXC. TUR	4 RUBBE	n-8-	Postery Acinon
Would v	you buy the test pro r personal use	duct for	NO.				
home or	you buy your curren	it product	4//0				
home or Would y			14/4				
home or Would y for hom	e or personal use	st product					
home or Would y for hom Would y	e or personal use you switch to the tes expensive, if more		NA				

Automotive Aerosol Field Testing Interview CONSUMER TEST)ate User Owner / Manager Interviewer Product I.D. 2/24 DiTLOFF MIRACHEM ENGLES PRESESTANCE FOU GAVADEL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing Carburetor & Fuel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage NIA NIA ×/4 Question User's Response Did it clean sufficiently 465 Did you like the delivery rate 465 Did you like the delivery pattern 965 Did it dry sufficiently MA Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell NO d it have an objectionable odor NO Did it leave an unacceptable residue NO RENSED Did it have too much foam MIA Cleaning versus current product. (Terrible, almost as good, as good, better) N/A Did you use more volume than your N/A current cleaner Did it take longer to clean NIA Did you like the product 46-5 Would you buy the test product 965 Would you buy the test product for home or personal use 465 Would you buy your current product for home or personal use NIA Would you switch to the test product (if less expensive, if more expensive) MIA Could you clean adequately if you had only the test product 465

User Comments	CAME CURRENT BE BETTER	,
-		
anager Comments		

-	User		Owner / Manage	er	Interviewer	Product I.D.
9/34	PAUL DETHLOF	E	N/A	4	N ZAJARI	
			Type of Cle	aning Perfo		
(Degreasing		Brake Cleaning		gine Degreasing.	Carburetor & Fnel Inject System Cleaning
Cı	rrent Product	Current '	Weekly Usage	No Mech	Using Product	Test Product Weekly Usage
	1/4		IA	N/	The state of the s	N/A
	Question			U	ser's Respon	se
Did it clean sufficiently			465			
Did you	like the delivery rate	,		Carried Sold	PRESSURG	_
Did you	like the delivery patt	tern	1			
Did it dr	y sufficiently		NO, 70	WIDE-	NEED ME	ARROW
Did it ad	versely effect substra	ates	N/T		-	
(metals,	plastics, painted surf	aces, etc)	NO			
	product have a smell		465			
.d it ha	we an objectionable	odor	NO			
Did it les	ive an unacceptable	residue	N/4			
	ve too much foam		NA/HO			
Cleaning (Terrible,	versus current produ	nct.	NA			
Did you	use more volume tha	n your	14/3	•		
current c	leaner	41-2	NA			
Did it tal	e longer to clean		14/4			
	like the product		NO			
	ou buy the test produ		NO			
home or	ou buy the test produ personal use		NO			
Would you	ou buy your current personal use	product	N/A			
Would yo	ou switch to the test pensive, if more ex	product pensive)	N/4		i i	
Could yo	u clean adequately if test product	you had	465		161	
Ser Con		ARGA	E PATTERI	N TO	CUEDE " (OURIN NOT GET

Automotive Aerosol Field Testing Interview BUSINGE TEST PAUL Jate User Owner / Manager Interviewer Product I.D. DIGH PALL DETHLOFF NIA LAVARIC. Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carburetor & Foel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage NIA MIA 4/1 Question User's Response Did it clean sufficiently Did you like the delivery rate 465 Did you like the delivery pattern 465 Did it dry sufficiently N/A Did it adversely effect substrates (metals, plastics, painted surfaces, etc) 40 Did the product have a smell 465 .d it have an objectionable odor NO Did it leave an unacceptable residue NIA Did it have too much foam N/A INO Cleaning versus current product. NIA (Terrible, almost as good, as good, better) Did you use more volume than your NIA current cleaner Did it take longer to clean NIA 465 Did you like the product Would you buy the test product Would you buy the test product for YES home or personal use Would you buy your current product N/A for home or personal use Would you switch to the test product M/A (if less expensive, if more expensive) Could you clean adequately if you had 4ES. only the test product **User Comments**

_	7	- 4	
	1	71	

Manager Comments

Date	User	0	CCNSCHER **	Interviewer	Product I.D.
1/49	BRUT BALZ		NA	Jen Zymory	407 XXX3n:S
		_	Type of Cleaning	Performed	
			(Circle One		
(General Purpose	Br	ake Cleaning	Engine Degreasing	Carburetor & Fuel Injectio
	Degreasing				System Cleaning
C	urrent Product	Current W	eekly Usage N	o. Mech. Using Product	Test Product Weekly Usage
	NA	N/.	4	NIA	N/A
		-0.4			14/11
	Question			User's Respons	se
Did it cl	lean sufficiently			100000000000000000000000000000000000000	V-
	and the same of		465		
Did you	like the delivery rate	1	465		
Did you	like the delivery patte	ern l			
	ry sufficiently		465		
	The state of the s		NA		
Did it ac	fversely effect substrate plastics, painted surfa	les	NO		
	product have a smell	ces, etc)			
	ave an objectionable or	dor	NO		
	ave an unacceptable re		NO		
	ave too much foam	siduc	No, Brusco		
			MO		
(Terrible	g versus current produc , almost as good, as good	ct.	N/A	4	
Did you	use more volume than	vour	C/A	+	
current c	cleaner	*77/	N/A		
	ke longer to clean		MA		
Did you	like the product		465		
	ou buy the test produc		YES		
Would y	ou buy the test produc				
tome or	personal use	-	N/A		
	ou buy your current pr		10.		
	or personal use	/	N/A		
if less e	ou switch to the test pr xpensive, if more exp	roduct	NA		
Could w	ou clean adequately if	cusive)	MA		
only the	test product	you nau	9ES		
User Con	nments (A) THE SCRUT (A) ZEN; ACROSAL (CO) FERMING (C)	371B 1 Octavi	BEST CUT C 1840 II KARCH CULCEY INGSS	CALL CONTIENCY	THIS DAY COUNTY EVENUE COUNTY COUNTY COUNTY COUNTY COUNTY COUNTY COUNTY (802 7027 CO

Date	Use		Owner / Manag	er	Interviewer	Product I.D.		
3/29	Bien 13	4.2	N/A	They	ZAUADIE	KYZEM ACAMET CLEANER PEGLGGG		
			Type of Clea	ning Performe	d			
		-		One Only)				
	General Purpose Degreasing		Brake Cleaning	Engine	Degreasing	Carburctor & Fuel Injection System Cleaning		
C	urrent Product	Cur	rent Weekly Usage	No. Mech. Usi	ne Product	Test Product Weekly Usage		
	N/1		NIA	NIA	- Total	Al/A		
				.,7		Coffee		
	Questi	on		Use	r's Response			
Did it c	lean sufficiently	y	465			_		
to have been	like the delive		NO, TO M	och PRES	SORE SA	DIASK RC A		
Did you	like the delive	ry pattern	465			Carre Netz		
Did it dry sufficiently				N/A				
(metals, Did the	dversely effect plastics, painte product have a	ed surfaces, smell		T WHITE	RESTRUCT.	en Pensires		
	ave an objection		465					
	cave an unaccep			DOG CH	PLASTER S			
rid it h	ave too much fo	oam	NO VERY	Leme 5	DAM ANIZA	MORE FEAM		
(Terrible	g versus curren s, almost as good	as good, be	tter) N/J	,	- Anners	Marc Jennii		
current	use more volu cleaner	me man yo	N/A					
***	ke longer to cle	ean	NIA					
Did you	like the produc	ct		20 2 W. C	0	A MATCHIE T & MATCH		
	you buy the test		NO	40 ora	DIANT LIS	E SUCIL OR DOLLA		
Would y	you buy the test							
nome or	personal use		N/A					
Would y	you buy your cu	irrent produ	ict					
Would	e or personal us you switch to th	se a toot need	N/A					
if less e	expensive, if m	ore expensi	ve) MA					
Could y	ou clean adequ	ately if you	had					
	test product		YES,					
1)Th.	36 PEAN.	DED N	OF LIKE SA	ICCL S-1	Court W	PROTER ANCHE WIN 454 HAVE TO PRESENTE CLEANER WELL,		

Product LD.					
263050 08000 084					
PACETRIC INCOMENTA					
Carburetor & Fuel Injection System Cleaning					
Town to the second					
Test Product Weekly Usage					
N/A					
ise					
NC, TO MUCH PROSERE					
in Barrely					
Talland,					
DESCO BANCAY CA					
MATER MICRY (A					
D PRETER MORE FO					
in these Pressure & -					

Automotive Aerosol Field Testing Interview THE STATE OF TEST Date User Owner / Manager Interviewer Product I.D. 3/11/04 BRETT BALZ MYZEN MU DEERENSTR. N/4 Jen Zymnsz Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Carburetor & Fuel Injection Engine Degreasing Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage N/ A Ne/1 NA Question User's Response Did it clean sufficiently 465 Did you like the delivery rate 465 Did you like the delivery pattern 405 Did it dry sufficiently NIA Did it adversely effect substrates NO (metals, plastics, painted surfaces, etc) Did the product have a smell 465 Did it have an objectionable odor 465 Did it leave an unacceptable residue NIA NTUSE!) Did it have too much foam NIA Cleaning versus current product. NIA (Terrible, almost as good, as good, better) Did you use more volume than your MA current cleaner Did it take longer to clean 04/4 Did you like the product 465 CLEAMENS Would you buy the test product 146 Would you buy the test product for MA home or personal use Would you buy your current product 14/4 for home or personal use Would you switch to the test product (if less expensive, if more expensive)

Belowse Co CIKE, Stor Current CK

General Degree Current M Did it clean su Did you like th	Question fliciently ne delivery rate	B Current V	Type of Cleani (Circle O rake Cleaning	ing Perfo		Product I.D. A≠T Carburetor & Fuel Injection System Cleaning Test Product Weekly Usage N/A
Current // / Did it clean su Did you like th	Product Question fliciently ne delivery rate	Current V	(Circle O	No. Mech	ngine Degrensing	System Cleaning Test Product Weekly Usage
Current // / Did it clean su Did you like th	Product Question fliciently ne delivery rate	Current V	(Circle O	No. Mech	ngine Degrensing	System Cleaning Test Product Weekly Usage
Current // / Did it clean su Did you like th	Product Question fliciently ne delivery rate	Current V	rake Cleaning	No. Mech	ngine Degrensing	System Cleaning Test Product Weekly Usage
Current A Did it clean su Did you like th	Product (/_1 Question fliciently the delivery rate		7	No. Mech	. Using Product	System Cleaning Test Product Weekly Usage
Did it clean su Did you like th	Question fliciently ne delivery rate		7	Λ,		Test Product Weekly Usage
Did it clean su Did you like th Did you like th	Question fliciently ne delivery rate		(A	Λ,	A	1//1
Did it clean su Did you like th Did you like th	fficiently ne delivery rate					18/14
Did you like th	ne delivery rate			1.	User's Respon	se
Did you like th	The second		465			
				diam'r.	PRESSURE	
Did is describe	e delivery patter	n	465	NUCH	Phessone	
Did it dry suff	iciently		NC,			
(metals, plastic	y effect substrate s, painted surfac	es, etc)	NO.			
Did the produc		-	NO			
Did it have an	objectionable od-	ог	NO			
Did it leave an	unacceptable res	idue	N/A			
Did it have too	much foam		14/2			
Cleaning versu (Terrible, almos	s current product as good, as good,	better)	N/A	,		
Did you use m	ore volume than					
current cleaner			N/4			
Did it take long			N/A			
Did you like th	e product		468			
	the test product		4ES.			
	the test product	for				
nome or person			N/A			
	your current pro	oduct	14			
for home or pe	rsonal use		NIA			
if less expensi	tch to the test prove, if more expe	nsive)	NIA			
Could you clea only the test pr	n adequately if y oduct	ou had	465			
User Comments	17 IMPRO	6356/	(WERALL	1 ida	K WEN	BEFER ADODEROF

Date	User		Owner / Manage	r	Interviewer		Product LD.	
14/04	BRISH BALL	2. 1	N/A	Jo.	y Zavacis	L MIRICHEN		
			Type of Clean	ing Perform	ed	_		
				One Only)	Cu.			
	eral Purpose Degreasing	F	Brake Cleaning Engine Degreasing			Car	buretor & Fuel Inject System Cleaning	
Curr	ent Product	Current V	Weekly Usage	No. Mech. Us	ing Product	Test P	roduct Weekly Usas	
	N/A	^	1/4	MA		14		
	0 4		1		11.4.1			
	Question			Us	er's Respons	e		
Did it clea	n sufficiently		No,					
Did you lil	ke the delivery ra	te	463					
Did you lil	ke the delivery pa	attern	468					
Did it dry sufficiently			The same of the sa					
Did it adve	ersely effect subs astics, painted su	trates	NO					
	oduct have a sme		465					
Did it have	an objectionable	odor		en Com	US SME	112		
Did it leav	e an unacceptable	e residue	M/A KN. 15	60	·			
Did it have	too much foam		NIA					
Terrible, al	crsus current pro most as good, as g	ood, better)	11/14	i				
Did you us current cle	e more volume t aner	han your	MA					
Did it take	longer to clean		14/H					
Did you lil	ke the product		¥€S				1111	
	buy the test pro-		465					
home or po	buy the test pro-	Gida (4s	ixla					
	buy your curren	t product	21/2					
	or personal use switch to the tes	t product	W(+			_		
	ensive, if more		4/4					
Could you	clean adequately		-					
only the te	st product uents 2 7447 CA 2 PELEVED		465 40 36 7	TPACO -	e – Prepo	2C.T	Carpout	

Date	User		Owner / Manager	Interview	ver Product I.D.		
314 -4	BRETT BAL	tunder Stupe GREEN					
_			Type of Clean	ing Performed			
			(Circle C				
C	eneral Purpose Degreasing		Brake Cleaning				
Cu	rrent Product	Curren	t Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
	N/A		NIA	Na	N/A		
				117	- CALAR		
	Question			User's Resp	onse		
Did it cle	ean sufficiently		YES				
Did you	like the delivery ra	ate	/ES				
-	like the delivery p		NC				
Did it dr	y sufficiently		NC				
	versely effect subs		14/4				
(metals.	plastics, painted su	irfaces etc	1465 an	PETO BESTERNE	and the other		
Did the p	woduct have a sme	ll	No	1137136	con Hosses		
	ve an objectionabl		NO				
	we an unacceptabl			7461			
	ve too much foam			4021831			
Cleaning	versus current pro	oduct.	N/A				
(Terrible,	almost as good, as s	good, better)	NA	,			
	use more volume t	han your	1				
Current c	caner te longer to clean		HA				
	like the product		N, C				
	ou buy the test pro	Aust	463				
	ou buy the test pro		NO				
home or	personal use	audi 101	NA				
Would yo	ou buy your curren	t product	11.7				
for home	or personal use		NIA				
Would yo	ou switch to the te	st product					
it less ex	pensive, if more	expensive)	14/+1				
	u clean adequately est product	if you had	465				
User Con		REASO	= -8- cm,	BUT DELTI	IEP 4 RIAS		
Janagan	Comments						

Date	User		Owner / Manager		Interviewer		Product LD.	
11/2	BRETT BAL	Z	N/4	1.7	'y Zan	del	STUPL GREEN	
			Type of Clean	ing Perform	ned			
6		-		ne Only)				
0	eneral Purpose Degreasing		Brake Cleaning	cruke Cleaning Engine Degreasing Carburetor & System				
Cu	rrent Product	Current	Weekly Usage	No. Mech. I	Ising Product	Test I	Product Weekly Usage	
	N/A		MA	NG			V/A	
	0				F 100			
	Question			U	ser's Respon	se		
Did it cle	an sufficiently		465					
Did you	ike the delivery ra	te	The state of the s					
Did you	ike the delivery pa	ittern	NC					
Did it dry	sufficiently		NC		-	_		
Did it ad	versely effect subs	Sand in a	14/4					
	lastics, painted su		465 un	1173 /				
	roduct have a sme			717.3 /	637006 C	~ 140	2-32	
	e an objectionable		No			_		
	ve an unacceptable		NO	Children.				
- A Property of the Contract o	e too much foam	residae		Takker.		_		
Comment of the last	versus current pro	duct	NA					
Terrible,	almost as good, as g	ood, better)	NA					
Did you o	ise more volume th	nan your	14/14	,				
Did it tak	e longer to clean		NI.S					
Did you I	ike the product		463					
Would yo	u buy the test proc	luct	NO					
Would yo	u buy the test processonal use	luct for	NA					
Would yo	u buy your curren	product						
or home	or personal use		NIA					
Would yo	u switch to the tes	t product						
il less ex	pensive, if more c	xpensive)	14/-1					
ould you	i clean adequately	11 you had	Cur c					
(if less ex Could you only the to User Com	pensive, if more on clean adequately est product ments	xpensive) if you had	10 4 CEL ,	But	DELTURA	، پ	થ્યન્ડિ	

Owner / Manager Interviewer Product l.D.		User		
NIA JON ZAUSDIC GALL CHARLE	47	BRETT BAL		
Type of Cleaning Performed				
(Circle One Only)				
Brake Cleaning Engine Degressing Carburetor & Fuel Injection System Cleaning	В	General Purpose Degreasing		
irrent Weekly Usage No. Mech. Using Product Test Product Weekly Head	Current V	Current Product Current		
rrent Weekly Usage No. Mech. Using Product Test Product Weekly Usage		NIA		
N/A N/A	- 1	/		
User's Response		Question		
4ES		ean sufficiently		
UES	Did you like the delivery rate			
465	pattern	like the delivery p		
N/A		Did it dry sufficiently		
s, etc) NO	Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell			
NC				
7.10		Did it have an objectionable odor Did it leave an unacceptable residue		
tue NO, REUSED	ne residue	ive an unacceptable		
NO		ve too much foam		
etter) N//.2	good, better)	versus current pro almost as good, as p		
N/A		use more volume t leaner		
NA		ke longer to clean		
465		like the product		
4ES		ou buy the test pro		
N/A		personal use		
N/A		or personal use		
sive) N/-7	expensive)	cpensive, if more		
1 had 465	y if you had	Could you clean adequately if you had only the test product		
inct N/A huct N/A	ent product est product expensive) by if you had	ou buy the test propersonal use ou buy your currer or personal use ou switch to the texpensive, if more ou clean adequately test product		

are nerosor Field Lesting Interview NSOMER Date User Owner / Manager Interviewer Vijor stot Part Product LD. NIA ZAVADI wezen Type of Cleaning Performed (Circle One Only)
Brake Cleaning General Purpose Degreasing Engine Degrensi Carboretor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Westly Usage NIA Question User's Response)id it clean sufficiently NO old you like the delivery rate 465 id you like the delivery pattern 465 id it dry sufficiently 14/2. id it adversely effect substrates netals, plastics, painted surfaces, etc) YES, SAMED FLASTICS WHITE STUFF id the product have a smell 465 id it have an objectionable odor 465 id it leave an unacceptable residue 4/1 id it have too much foam 14/2 leaning versus current product. errible, almost as good, as good, better) PLASTICS SAMED id you use more volume than your ment cleaner id it take longer to clean N/4 id you like the product NO ould you buy the test product ould you buy the test product for me or personal use NO ould you buy your current product r home or personal use N/a ould you switch to the test product less expensive, if more expensive) NIA ould you clean adequately if you had dy the test product er Comments DIENT CALKE anager Comments

The usur richt lesting Interview

Date User		Owner / Manag	ger	Interviewer	Product LD.			
Her Stul Poent		NIA	37	Oce ZAMAPER				
	-	Type of Cl	eaning Peri	formad				
			le One Only					
General Purpose Degrensing	1	Brake Cleaning Engine Degreasing			Carbanetor & Fuel Injection System Cleaning			
Current Product (Invent V	Veckly Usage	No Manh	Using Product				
V/A	4/1		71/1	Csmg Frequet	Test Product Weekly Usage			
,	1.		17/0		N/A			
Question			1	Jser's Respons	10			
oid it clean sufficiently				эт этсорона				
TO IT CICEM SHITICICITY		4ES.						
rid you like the delivery rate								
id you like the delivery pattern	-	465						
	1	1965						
rid it dry sufficiently		4/4						
id it adversely effect substrate	s	14/-4/		-+				
netals, plastics, painted surface	es, etc)	NC						
id the product have a smell		465						
id it have an objectionable ode	or	415						
id it leave an unacceptable res	idne	NO						
id it have too much foam		M/A						
leaning versus current product emible, almost as good, as good,	better)	NIA						
nd you use more volume than y urent cleaner	your	14/1						
id it take longer to clean		N/A		_				
id you like the product		NO.						
ould you buy the test product		NO						
ould you buy the test product		NO						
'ould you buy your current pro	duct							
r home or personal use		MA						
ould you switch to the test profiless expensive, if more expe	educt	MA						
ould you clean adequately if y	on had							
thy the test product		N/A						

raca osor raciu resung interview ONSUMER Date User Owner / Manager Interviewer 4ster STEVE Porce Product LD. K42 674 - ALMAY Sec Accressed I Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Degreasing Engine Degressing Carboretor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Wesly Usage Question User's Response hid it clean sufficiently 465 hid you like the delivery rate 465 id you like the delivery pattern 465 id it dry sufficiently N/4 rid it adversely effect substrates netals, plastics, painted surfaces, etc) LEFT SPOTS ALMOST LOKE GATER 465 id the product have a smell 465 id it have an objectionable odor id it leave an unacceptable residue NIA RINSOD YES, LETT & 1714 id it have too much foam NIA leaning versus current product. errible, almost as good, as good, better) MA id you use more volume than your ment cleaner id it take longer to clean MA id you like the product ould you buy the test product NO ould you buy the test product for me or personal use NO ould you buy your current product r home or personal use 4/4 ould you switch to the test product less expensive, if more expensive) N/4 ould you clean adequately if you had dy the test product Y/A er Comments CICAMIA NOT LIKE SPOTTING >HE/1 anager Comments

CONSUMEN TESTINE

	User		Owner / Manager Interviewer		Interviewer	Des de la Tra
13/64	STEVE Per	one	NA	-	Jon Zavan	Product LD
			T.		Zavan)	I Statutel
			Type of C	leaning Pe	rformed	
	eral Purpose	I	Brake Cleaning		Engine Degressing	Code at 48 and
	egreasing					Carburetor & Fuel Inje System Cleaning
Curr	ent Product	Current V	Weekly Usage	N. W.	L TIL D	
	1/4		A/A		h. Using Product	Test Product Weekly Usas
			7,24		1/4	No/A
	Question				User's Respon	se
id it clear	sufficiently		465		-	
	id you like the delivery rate		465			
id you lil	e the delivery p	attern		_		
	sufficiently		465,	_		
	rsely effect subs	drates	NIA			
netals, pla	astics, painted su	ufaces etc)	465 Sin	Zamo A	Service Com	CE - E BISCK PRAS
ad the pro	duct have a sme	ill	NO	7.407) 17	WATER XTE	12 - 2 Direk Mas
id it have	an objectionabl	e odor	NO	-	-	
id it leave	an unacceptabl	e residue		110		
id it leave	an unacceptable too much foam	e residue	MA Read	SCO		
id it leave id it have leaning w	e an unacceptable too much foam ersus current our	e residue		SCO		
id it leave id it have leaning w emble, at	e an unacceptable too much foam ersus current pro- most as good, as c	e residue	MA Rem	SCO		
id it leave id it have leaning w emble, at id you us	e an unacceptable too much foam ersus current pro- most as good, as p e more volume t	e residue	MA Rem MA MA	SCO		
id it leave id it have leaning w emble, at id you us urent clea	e an unacceptable too much foam ersus current pro most as good, as a c more volume t ancr	e residue	MA Rem	SCD		
id it leave id it have leaning w emble, at id you us ment clea id it take	e an unacceptable too much foam ersus current pro- most as good, as g e more volume t aner longer to clean	e residue	MA Rem			
id it leave leaning w ferrible, at id you us ment clea- id it take id you lik	e an unacceptable too much foam ersus current promost as good, as ge more volume taner longer to clean as the product	e residue oduct. good, better) han your	MA Rem		C. NC CN	Sy.,
id it leave leaning w emble, at id you us ment clear id it take id you lik ould you	e an unacceptable too much foam ersus current promost as good, as go more volume taner longer to clean at the product	e residue oduct. good, better) han your	MA Remi	(icopy)	Cy NO Con	Statutie
id it leave id it have leaning w learible, at rid you us ment clear id it take id you lik /ould you	e an unacceptable too much foam ersus current promost as good, as go more volume taner longer to clean the product buy the test probay the tes	e residue oduct. good, better) han your	MA Rem	(icopy)	by No Coni	Status, 46.
id it leave id it have leaning we remible, at id you us, ment clea id it take id you lik ould you ome or pe ould you	e an unacceptable too much foam ersus current promost as good, as go more volume to mer longer to clean the product buy the test promost buy the test promost as good as go many the test promost buy the test promost buy your current buy your cur	e residue oduct. good, better) han your duct	MA Remi	(icopy)	Up NO Coxi	Status
id it leave id it have leaning we remble, at id you us, ment clea id it take id you lik ould you ome or pe ould you me or pe	e an unacceptable too much foam ersus current promost as good, as go more volume to mer longer to clean to the product to buy the test promost as good as go more to clean to buy the test promost buy your current personal use	e residue oduct good, better) han your duct duct for at product	MA Rem	(icopy)	Cy NC Coxi	Status ab
id it leave id it have leaning we emble, at id you us went clea- id it take id you lik ould you one or po ould you we home o	e an unacceptable too much foam ersus current promost as good, as go e more volume to ancrelonger to clean to the product of buy the test programment is buy the test programment is buy your current personal use to switch to the test switch to the test switch to the test switch to the test programment.	e residue oduct. good, better) than your duct duct for ut product	MA Rem	(icopy)	Up NO Coni	Status, a b.
id it leave id it have leaning we crible, at id you us urent cle- id it take id you lik ould you ould you ould you home or pe ould you thome o	e an unacceptable too much foam ersus current promost as good, as ge e more volume to ancrellonger to clean to the product buy the test programment is buy your current processonal use a switch to the test processonal use a switch to the test cusive, if more cusive.	duct duct duct for at product st product st product expensive)	MA Rem	(icopy)	Up NO Con	Status ab
id it leave id it have leaning we carible, at id you us intent cleatid it take id you like onld you onld you onld you thome or pe ould you fless exp ould you	e an unacceptable too much foam ersus current promost as good, as good as good en most as good en more volume to ancre longer to clean to the product buy the test promost buy the test promost buy your current personal use a personal use a personal use to	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	Up NO Con	Status, a b.
id it leave id it have leaning we errible, at id you us wrent cleated it take id you like ould you ould you ould you ould you fless exp ould you	e an unacceptable too much foam ersus current promost as good, as go e more volume to ancrelonger to clean to the product of buy the test programment is buy the test programment is buy your current personal use to switch to the test switch to the test switch to the test switch to the test programment.	duct duct duct for at product st product st product expensive)	MA Rem	(icopy)	Up No Con	Statega 46.
id it leave id it have leaning we carible, at id you us unent clea- id it take id you lik ould you ould you ould you or home or yould you f less exp ould you	e an unacceptable too much foam ersus current promost as good, as	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	i No Coni	5751.45.46·
id it leave id it have leaning w Cerible, at id you us ment clea- id ttake id you lik ould you ome or pe ould you or home or f less exp ould you ould you f less exp ould you	e an unacceptable too much foam ersus current promost as good, as	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	Cy No Con	\$201.45.46·
id it leave id it have leaning w leaning w leaning w leave id you us ment clear id it take id you lik fould you me or pe fould you me home o fould you fless exp ould you	e an unacceptable too much foam ersus current promost as good, as	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	Cy NO Con	Status as-
id it leave id it have leaning w leaning w leaning w leave id you us in take id you lik fould you ome or pe fould you or home or fould you of less exp ould you the test	e an unacceptable too much foam ersus current promost as good, as	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	Cy NO Con	Status 46
id it leave id it have leaning w leaning w leaning w leave id you us in take id you lik fould you ome or pe fould you or home or fould you of less exp ould you the test	e an unacceptable too much foam ersus current promost as good, as good, as good as goo	duct duct duct for at product st product st product expensive)	MA Remi	(icopy)	Cy NO Con	Status 46

Date User Owner/Manager Interview Product I.

Date	User		Owner / Manager	Interview	ver	Product LD.
313/04 5	TENG POGLE		N/4		MADEL	
_					MADEL	MERACHEM
			Type of Clear	ing Performed	_	
Gener	al Purpose		(Circle (One Only)		
Deg	reasing		Brake Cleaning	Engine Degressing		Carburetor & Faci Injectio
						System Cleaning
Curren	t Product	Current	Weekly Usage	No. Mech. Using Product		
	1/4		N/A	N/A	Test	Product Weekly Usage
			***	TVI.A		NA
	Question			Hoods D.	a latin	
Vid it alan	87 1 1			User's Resp	onse	
Did it clean	sufficiently		had it			
)id von like	the delivery ra		NO, STTU	GRIM.		
d you like	the delivery pa	ttem	NO, TE SO	FI /SCOLU		
Did it dry sar			465			
			14/4			
nd it advers	ely effect subst	rates		41		
netals, plast	ics, painted sm	faces etc)	NO			
ad the produ	uct have a smel	i	465		-	
and it have a	n objectionable	odor	NO		_	
hd it leave a	m unacceptable	residue	MA PETERS	1		
id it have to	o much foam		NIA.	-		
leaning ver	sus current prod	duct	17/1-			
emple, aime	est as good, as or	www hetter)	14/4			
ad you use i	nore volume th	an your	17 12			
urent cleane	cr		NA			
id ii take lo	nger to clean		MIX			
id you like	the product		NO			
ould you b	uy the test prod	uct	NO		_	
ould you b	uy the test prod	act for			_	
ome or pers	onal use	10.7	14/4			
Thomas or	uy your current ersonal use	product	. n.			
could you ex	witch to the test	-	MIA			
fless expen	sive, if more	product	MA			
ould you cle	can adequately	xpensive)	1771			
nly the test p	roduct	II you nad	ri/A			
			L. M.			
ser Commen	uts					
14001	JETIKL-	buck-	106251 AG 71	willed To	1. 110	101 2-2
- VIC17.C	HIJG BOST	11- CCG	nethic !	esception Econo	1 44	LE LIKE
anager Com	tments					

ocor racin resume litterview CHSCHER -Date User Owner / Manager Interviewer Product LD. Yajoi Sieve Pooce NIA STATINE GREEN /AMADIC Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Degreasing Carbaretor & Fuel Injection System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weddy Usage 14/4 MA 14/4 Question User's Response hid it clean sufficiently DEDN'T CLEAN HEAVY)id you like the delivery rate MC, TO SCETTSLOW old you like the delivery pattern 465)id it dry sufficiently NIA hid it adversely effect substrates metals, plastics, painted surfaces, etc) hid the product have a smell NE old it have an objectionable odor 146 rid it leave an unacceptable residue NI REASE hid it have too much foam 14/4 leaning versus current product. [emble, almost as good, as good, better) rid you use more volume than your arrent cleaner rid it take longer to clean 14/14 rid you like the product NO ould you buy the test product NO ould you buy the test product for ome or personal use 140 ould you buy your current product or home or personal use MLA ould you switch to the test product f less expensive, if more expensive) 1414 ould you clean adequately if you had ily the test product ser Comments DEDNT CUT HEAVY CREASE, SMAY WAS WEAK DEDN'T SCAME REAGET Comments

mer usur richt resting Interview CN-SUMER Date User Owner / Manager Interviewer Product LD. 6/04 STONE POWLE BALL ENGAR ROTT NIA ZAVADEL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing Degreasir Carbaretor & Fael Injection System Cleaning Current Product Curvent Weekly Usage No. Mech. Using Product Test Product Wesly Usage 11/4 Question User's Response hid it clean sufficiently 465 hid you like the delivery rate 465 hid you like the delivery pattern 465 hid it dry sufficiently)id it adversely effect substrates netals, plastics, painted surfaces, etc) hid the product have a smell 465 rid it have an objectionable odor MC id it leave an unacceptable residue MA rid it have too much foam NA leaning versus current product. ferrible, almost as good, as good, better) M/H rid you use more volume than your ment cleaner H/it id it take longer to clean 14/18 id you like the product 465 ould you buy the test product 465 ould you buy the test product for 465 ome or personal use /ould you buy your current product NA r home or personal use ould you switch to the test product Not f less expensive, if more expensive) ould you clean adequately if you had 14/4 thy the test product ser Comments BEREN IF SCHEN LENGER Setwitt How willisten auager Comments

Brake Cleaners / General Purpose Degreasers

	Performed Only) Engine Degressing Mech. Using Product Accel User's Response	Test Pr	Product I.D. A Transport Product I.D. A Transport Product I.D. System Cleaning roduct Weekly Usage Sor Tist Pro
(Circle One Oning Sage No. 1	Only) Engine Degressing Mech. Using Product	Test Pr	buretor & Fuel Injection System Cleaning roduct Weekly Usage
(Circle One Oning Sage No. 1	Only) Engine Degressing Mech. Using Product	Test Pr	System Cleaning roduct Weekly Lisage
sage No. I	Engine Degressing Mech. Using Product	Test Pr	System Cleaning roduct Weekly Lisage
sage No. N	Mech. Using Product	Test Pr	System Cleaning roduct Weekly Lisage
1-10	16Cil	4-Com	roduct Weekly Lisage
1-10	16Cil	4-Com	roduct Weekly Lisage
			SOF THET PR
	User's Respo	Duse	
	Ostr s Respo	Dise	
CHOST AR			
CHAST AR			
LINOST AS			
LANGST AS			
CHOST AS			
CHOST AS			
CHANGET 12			
1.3	GOOD		
		_	
		_	
7	GREAT,	GREAT, Tock ALCT A	GREAT, Took ALCT LONGED &

Pate	User		Owner / Manage		Interviewer		Product LD
4/9/4	RAFIK		LATHEL.				
Sec. aline			4777144	704	Zava	DEL	イスタイ NCなーナン ムーアパング
			Type of Clean	ing Performe	d		
Gene	eral Purpose		Brake Cleaning	One Only)		-	
Degreasing		-	- Tank Citating	Engine	Degreasing	Car	burefor & Fuel Injection System Cleaning
Current Product Curren			Weekly Usage	No. Mech. Usin	na Product	Turk	
BUNK BRY	LL CLEANED	612	CANS	1-MECK		1est P	roduct Weekly Usage
						7 0	WE OF THET PR
Question				User	's Respon	se	
Did it clean	sufficiently						
			NO				
Did you lik	e the delivery rate		965				
Did you like the delivery pattern		em	465	-	_	_	
Did it dry sufficiently							
	sely effect substra		NO				
metals pla	stics, painted surfa	iles	NO				
Did the prox	duct have a smell	aces, etc)					
1 it have an objectionable odor		dor	NO				
aid it leave	an unacceptable r	odol .	NO				
Did it have	too much foam	esique	NO				
			NO				
Terrible alo	rsus current produ	ct.	a and the				
Did you use	more volume that	u, ocher)	TERRIBLE,				
arrent clear	ner.	, you	465				
	onger to clean		965				
did you like	the product		NO			_	
Vould you l	buy the test produc	ct	MC			_	
Vould you I	buy the test produc	ct for					
ome or per	sonal use		NO				
vonia you i	ouy your current p	roduct	441				
Could you	personal use witch to the test p		465				
fless expen	asive, if more exp	roduct	A.ce				
ould you c	can adequately if	vou had	NO				
aly the test	product	you mad	No.				
ser Comme	uts George FF LIE AB 17	SAMO AN OX	20 2 Allego	A TO ST CLEANER	Two pry	ec PB	3-5 man

Date	User		wner / Manager Interviewer		Product L.D.		
1/1//64	SERVETO LONG	Ser	es 60002	Hery	Zigori		4x57 NOW FEWN
			-				- 1167
			Type of Cleanin (Circle On		<u>d</u>		
G	Degreasing	CB	Brake Cleaning Engine Degreasing				System Cleaning
Cu	rrent Product	Current V	Veckly Usage 1	io. Mech. Usin	g Product	Test Pr	oduct Weekly Usag
	Question			User	's Respon	Se.	
Did it cle	ean sufficiently		A15		1910	16	
	like the delivery rate		NO				
	like the delivery pat	tern	465				
Oid it dr	sufficiently		YES				
metals,	versely effect substrolastics, painted surf	ates faces, etc)	NO				
	roduct have a smell		NO				
	ve an objectionable		NO				
	ve an unacceptable	residue	NO				
	ve too much foam		NO				
Terrible,	versus current prod- almost as good, as goo	od, better)	TERRIBLE				
urrent cl	ise more volume that	in your	46.5				
	e longer to clean		965		_		
	ike the product		140				
	ou buy the test produ	ict	NO				
Vould yo	ou buy the test produ	ct for	710			_	
ome or	personal use		NO				
or home	ou buy your current p or personal use		465				
f less ex	ou switch to the test pensive, if more ex	pensive)	NO				
ould you	u clean adequately it est product	f you had	NO.				
School	NOT CLEAN O OK FOR Brush TO CL	MRUN	ANI) GREAS BROKE CLE RUSE E-051.4	AACTAIL.	MEDER	RAICE TO A	DUST Wed MAN
lanager	Comments						

Date	User		Owner / Manager		Interviewer	Product L.D.
1/1/04	SKOTE LONG	Sei	CEST COPEZ	Hey	Zinszi	L-7769
			Type of Cleanin	g Perform	ed	
			(Circle Or			
Ce	Degreasing		Brake Cleaning		Degreasing	Carburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current	Weekly Usage	No. Mech. Usi	ing Product	Test Product Weekly Usage
		-				
Question				Use	r's Respons	e
Did it ele	ean sufficiently		NO			
Did you like the delivery rate			965			
Did you like the delivery pattern		tern	465			
Did it dry sufficiently		465				
(metals,	versely effect substi plastics, painted sur	faces, etc)	NO			
Did the product have a smell		NO				
Did it have an objectionable odor		NO				
Did it leave an unacceptable residue		NO				
Did it ha	ve too much foam		NO			
(Terrible,	versus current prod almost as good, as go	od, better)	TERRIBLE			
Did you	use more volume th	an your	1			
current c			1965			
	e longer to clean		9ES			
	like the product		NO			
	ou buy the test prod		NO			
home or	ou buy the test produces personal use		NO			
for home	ou buy your current or personal use		465			
if less ex	ou switch to the test pensive, if more ex	(pensive)	NC			
Could yo	u clean adequately i	f you had				
only the t	est product		NO.			
User Com	ments NoT CLEAN	Ort	and cores	AACTAIL.	ANGO BRI	ake Dust
Manager	Comments					

Pate	User		ener / Manager	r	Interviewer	P	roduct I.D.	
1/1/04	HOWAPD.	Hou	neo.	13	IN ZAVADI	A217	L->>	
			Type of Clean	ing Perfor	med		_	
_			(Circle O	ne Only)	1112			
G	cneral Purpose Degressing	Bra	ke Cleaning	Carburetor Syste	& Fuel Injection on Cleaning			
Cu	rrent Product	Current We	ekly Usage	No. Mech.	Using Product	Test Dundans	Weekly Usage	
VARACES,	LERC MUSTLY	10-CAM	i week	1-2 N		N/A	Weestly Usage	
	0 1							
Question				U	ser's Respon	se		
1	an sufficiently		YES				_	
Did you	like the delivery ra	tax	465			_		
Did you	like the delivery pa	ttem						
	The second second	(165					
Did it dry sufficiently			NO, ABOUT	SAME AS	CATED ICE			
(metals,	versely effect substitutions, painted su	rfaces, etc)	NO	213	antese, Line	a secur		
	roduct have a sme		CS				_	
	ve an objectionable	odor	40					
uid it lea	ve an unacceptable	residue 9	ES YELLOWS	A Recor	DE LANGE OF	nou was -	. 2. 0-	
	e too much foam		16	1	CETTE A	INT HALD T	C De AD	
Cleaning	versus current pro	duct.						
Did you t	almost as good, as guise more volume ti	ian your	LMOST AS	GOOD	-	_		
Did it tak	e longer to clean		res					
Did you l	ike the product		ies needen	Sout	SCRUBBENG.	TO CLEANE	Conscer	
	u buy the test proc		40 GENT	to THE	TRUS GLE	trice		
Would yo	ou buy the test proc	luct for	40	_				
home or p	personal use	2	10					
Would yo	u buy your current	product	142					
or home	or personal use	14	G.					
if less	u switch to the tes	t product	ve.				-	
Could ve	pensive, if more e	xpensive) /	40					
only the t	clean adequately st product	II you had	S. WOULD A	KEO AT	THER PROP	ANT IDA	Post of	
Ser Com For News	ments GSAKES GO DOFF, COU DATE GOOG	ICS OK,	HAD TO SO	RUB-E-	440	300 AS A	0	
				AL.	LICATION!			
aager	Comments							

Date User		1	Owner / Manag	er	Interviewer	Pro	Product LD.	
7/19/04	1/9/04 Ton Estave CA		& Mocagn	1	-		VON-FE SE	
	11.47					16 1-776	7	
			Type of Clea	ning Perfo	rmed			
(G	eneral Purpose	_	(Circle	One Only)				
_	Degreasing		Brake Cleaning	Er	igine Degreasing	Carburetor & System C	nel Injection	
Cu	rrent Product	Company				2,2,2,10	Kamug	
eac B	PAYLES HERE	Current	Weekly Usage		Using Product	Test Product We	ekly Usage	
	pokleen lose	4 -1-1-6	mostucek	1-10	STAIG	18-64045		
	Question			Ţ	ser's Respon	ISP		
Did it cle	an sufficiently	_						
			NO					
Did you l	like the delivery rate	3						
Did you !	ike the delivery pat	lam	465					
		iem	465					
Did it dry	sufficiently			100.00		_		
Did it adv	versely effect substr	ates		Stewy				
inetals, p	lastics, painted surf	aces, etc)	419 1000	- >	0	on Bress	4 6	
Did the p	roduct have a smell		465	CONTE	KESTONE	on Dicts.	405E, 12	
d it hav	e an objectionable	odor	465					
лd it lea	ve an unacceptable	residue						
Did it hav	e too much foam		465 FORT WHETE BESTATE					
	versus current produ	net	NO					
Terrible,	lmost as good, as goo	ord better)	TERRIBLE.					
Jid you u	ise more volume that	п уош	TEKNI DEL-					
urrent cle	caner	1000	465					
Did it take	longer to clean		465				-	
Did you li	ke the product		NO					
Would yo	u buy the test produ	ct	NO.					
Would yo	u buy the test produ	ct for						
ome or p	ersonal use		NO					
or home	u buy your current p	product						
Vould	or personal use	and the same	465					
if less ex	u switch to the test p censive, if more ex	product	23.00					
ould you	clean adequately if	pensive)	NO					
nly the to	est product	you nau	905 aroun	Begin	e Mose	LABOR -8-T	Buz	
ser Com	nents							
CURRE	O BX.ST TE	0500	Tay A Tour	C75.0	200:			
KCA.	T AFTER .	20 -30	SCOLDS	2007	PETOTE	D. 30.844	CET S	
_							_	
nager (Comments							
200								

Pate	User		Owner / Mana	ger	1070 Interviewe	-	Product I.D.		
They Tou ESCUENTLY GA			rec Morcan		JEN ZAVADIC		17X77 140 4 127		
			T				6-7769		
			Type of Cle	aning	Performed				
	eral Purpose	T	Circle Brake Cleaning	e One	Univ) Engine Degreasing				
1	egreasing				engine pegicasing	Ca	rburetor & Fuel Injection System Cleaning		
Carr	ent Product	Comment	Winds W	11.60			оузыл скания		
	6 PARTS CLEEN	Current	Weekly Usage	No.	Mech. Using Product	Test l	Product Weekly Usage		
	The section	77-67	my week.	-	1-7651526	8-0	ANG		
	Question				User's Respon	106			
Did it clear	sufficiently				Oser s Kespor	ise			
Old it clean	sufficiently		465						
Did you lik	te the delivery ra	nte		_					
	te the delivery p		1965						
		attern	NOI Low	an	LIKE WENER	0.			
Did it dry s	ufficiently					I Ata-	EA.		
Did it adve	rsely effect subs	trates	465 Beach	10 OF	FLYNER				
(metals, pla	stics, painted su	rfaces, etc)	HE NO						
Did the pro	duct have a sme	11	965						
d it have	an objectionable	e odor	465, STATUTAR TO OVER CLEMEN						
uid it leave	an unacceptable	e residue	NO.						
	too much foam		NO			-			
Cleaning vo	ersus current pro	duct.	7						
Did you nee	nost as good, as g more volume the	ood, better)	AS GOOD	USES	S WATER BASE	Ben	- GUNSHTUL SOE		
current clea	ner	ian your					2 - 60 30000 - 60		
Did it take 1	onger to clean		MA OSC	unc	UTALLO SYSTEM				
Did you like	the product		YES, NOT 134D						
Would you	buy the test prod	luct	NO NOT	13413					
Would you	buy the test prod	luct for	7.10			_			
nome or per	sonal use		NO						
for home or	buy your current personal use	product	2,444				-		
Would you	switch to the tes	t product	465						
11 less expe	nsive, if more e	xpensive)	MA USE	307122	26.0				
ould you c	lean adequately	if you had	THA USE	0476	R ZKAD BRAKE	6/45	HEA		
mly the test	product	37 (147)	465						
Jser Comme									
WORKE		14 45	WATER 2	Acre	BRAKE CLEAN		-		
2	100			1.4	MARKE CAGAG	CHINC	SYSTEM,		
auger Co	mments								
	7								

Pate	User	Own	ner / Manager	Interviewe	er Product I.D.				
MAKE	BCNG-	EDIL	COO	SCY ZAVAL	- ANT NOW TORK				
			ACH ZAVADEL L-72						
/		7	ype of Cleaning	g Performed					
1	General Purpose	1	(Circle One						
(Degreasing Degreasing	Brake	Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning				
C	urrent Product	Current Week	ly Usage N	o Mech Using Product	Total Book and the College				
TOHRY	BANKE PARTS		2 STATEMENT WICKLY						
			112.5	7-1031306	8 tims				
	Question			User's Respo	onse				
	lean sufficiently	7.	55						
Did you	like the delivery rate			22					
Did you	like the delivery patt	mrss I		RESSURE					
-	y sufficiently	4	465						
		4	ES						
(metals,	lversely effect substra plastics, painted surf	ates	10						
Did the	product have a smell		40						
	ave an objectionable o	odor	10						
Did it le	ave an unacceptable i								
Did it ha	ive too much foam		NO BECOM BEY WATER						
Cleaning	yersus current produ	ict	10						
(Terrible,	almost as good, as goo	d. better) A	MOST						
Did you	use more volume that	n your							
Did is set			/A						
	ke longer to clean	46	465 CLESE NOT MUCH LONGER						
Wants	like the product		765						
would y	ou buy the test produ	ct 4	ES. AT A 1	REASONABLE PRI	25				
would y	ou buy the test produ personal use			11 11					
Would w	ou buy your current p	1 4	E5, 4 4						
for home	or personal use	romiet	165						
Would v	ou switch to the test I	roduct							
if less er	xpensive, if more exi	ensive) 4	S IF M	was tree es	2				
Could yo	on clean adequately if	von had		DUH LUS EX	MEN'SEVE				
only the	test product	96	5						
User Con	nments								
nager	Comments								

Current Schwie Papris	Purpose asing				ZAVADOR		duct I.D.
Current Estavia VS Bilavia papris	asing	В	(Circle	ming Paul			
Current Estavia VS Bilavia papris	asing	В	(Circle	mino rerior	med		_
Current Estavio 75 Bilania Papris	asing	В		One Only)			
BUNNELLS BUNNELLS	Product		rake Cleaning		gine Degressing	Carburetor & Fuel Inje- System Cleaning	
BUNNELLS BUNNELLS		Current V	Veekly Usage	No. Mech.	Test Product Weekly Usag		
	BUNKE PIRTS CLEANER 10-CA				done	4-CANS	restly Usage
	Question			U	ser's Respon	se	
Did to James	m : 1					•	
Did it clean su			YES				
	e delivery rate		465				
Did you like th	c delivery par	tem	465				
Did it dry suff	iciently		YES				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)			NO				
	t have a smell		NO				
Did it have an objectionable odor			NO				
Did it leave an unacceptable residue			NO				
Did it have too	much foam		NO				
	is current prod t as good, as go		AS 6000	2			
	ore volume tha		NO				
Did it take lon			NO				
Did you like th			4ES				
Would you bu	y the test produ	ict	465				
home or person			465				
Would you bu	y your current	product	44				
for home or pe			MO, DON'T	LIKE 9	account 1	MARCS	
	itch to the test		Or E				
(if less expensive, if more expensive) Could you clean adequately if you had			965				
only the test pr User Comment	roduct		DANG BY	UKC-C	C.C. And Inol	6	

Date User		Owner / Manage	Owner / Manager Inte			Product I.D.	
7/19/04	Alevie +	EDWARM	DEAGON -tow Zavane				
		Type of Clear	ning Perfo	rmed	_	HET HON-YOU LETUY	
-		(Circle (One Only)				
Gi	neral Purpose Degreasing	Brake Cleaning	E	ngine Degreasing	Cart	burctor & Fuel Injection System Cleaning	
Cur	rent Product	Current Weekly Usage	No. Mech	Using Product	Test Pr	roduct Weekly Usage	
125550 T	Print's Colones	12-cares used		J-76-76.0		And S	
	Question			Jser's Respon			
Did it cle	an sufficiently	Vr.					
Did you l	ike the delivery rate	9ES	0	Take and	Act.		
Did you l	ike the delivery patter	n VES	D CISE	LICKE 1	Res	URE	
Did it dry	sufficiently						
Did it adv	ersely effect substrate lastics, painted surfac	es etc) NO	NAC L	coni.CP	_		
Did the pr	oduct have a smell	NO			_		
	e an objectionable od	OI NO					
	e an unacceptable re	NA TANK THE PARTY OF THE PARTY	Conde	FILM			
Did it hav	e too much foam		26-17-4	WILL FOAR	-	0.41	
Terrible, a	versus current produc imost as good, as good.	better) Almost 10			rasi	25 FUNCES	
Did you u	se more volume than aner	your ×/4					
	longer to clean	NO					
	ke the product	N/2					
Vould yo	a buy the test product	NO					
would yo	a buy the test product	1000					
Vould	ersonal use	No					
or home	o buy your current pro or personal use	Y6 \$					
Vould vo	switch to the test pri	oduct 76-3					
if less exp	ensive, if more expe	nsive) No					
Could you	clean adequately if y st product	ou had					
Ser Comi	uenis CT byke cys	cay/scapy First	en Bri	KE AFTER	57	D25 (₁)	
tanager C	omments						

Date User		0	Owner / Manager		Interviewer		Product I.D.	
435/19 SIANON (Geny Fox Z				WY-Timusak	
		_	T. COL		_		- Indiana	
			Type of Cleanin		ed			
G	eneral Purpose	Br	(Circle On ake Cleaning		ie Degressing	10.		
	Degreasing			Lingh	ie Degressing	Cartn	rretor & Fuel Injecti System Cleaning	
Cu	rrent Product	Current W	cekly Usage	No. Mech. Us	ing Product	Tost Pro	duct Weekly Usag	
							duct weekly Usage	
	Question			Use	er's Respons	Se Se		
Did it cle	an sufficiently			-	4.	77		
			YES					
Did you	like the delivery rate							
	like the delivery patte		465					
	and the second s	ш	465					
Did it dry	sufficiently		465					
Did it ad	versely effect substrat	es	76.3					
(metals,)	plastics, painted surface	cs, etc)	NO.					
	roduct have a smell		NO					
Did it have an objectionable odor			NO					
Did it leave an unacceptable residue			NO					
Did it have too much foam			NO		_			
(Terrible,	versus current produc almost as good, as good	better)	ALMOST AS					
Did you i	ise more volume than	your	BENEST AS	GOOD		_		
current cl	eaner		NO					
Did it tak	e longer to clean		NO					
	ike the product		4ES					
Would yo	ou buy the test product		465					
Would yo	ou buy the test product							
World or	personal use		165					
for home	ou buy your current pro or personal use	oduct	we					
Would vo	ou switch to the test pr	odnet 1	es					
if less ex	pensive, if more expe		144360					
Could you	u clean adequately if y est product	ou had	465					
User Com	C France and	Brue	h - c	GEFO	M FEVZ	BAIKE	Acre	
	LEAUTHE 7	76 NA	My Marke	Trek A	CITAL EN	MOKA	To clant	
Manager (Comments							

Date	User	Owner / Manag	ger Intervi	ewer	Product I.D.				
6/25	SAM	GETTY	JOH ZA	MOTE					
		Type of Cle	aning Performed		2301-7-3-4				
		Circle	One Only)						
G	eneral Purpose	Brake Cleaning	Engine Degreasi	ng (Carburctor & Fuel Injectio				
	Degreasing				System Cleaning				
Cu	rrent Product	orrent Weekly Usage	No Mark West Wall						
AMERI	- A- 1	2-cars/MEUL	No. Mech. Using Produ		Product Weekly Usage				
		S CHOS/ MECH		2-	cares				
	Question		Hands D.	Californi					
	2000		User's Res	sponse					
Did it cle	an sufficiently								
Didam	W. d. IV	NO							
	like the delivery rate	465							
Did you	like the delivery pattern			_					
	sufficiently	4ES							
	The second secon	465							
Did it ad	versely effect substrates								
(metals, p	plastics, painted surfaces	s, etc) NO	-						
	roduct have a smell	NO							
	ve an objectionable odor		NO						
Did it lea	ve an unacceptable resid	tue NG	N6						
	too much foam		No						
Cleaning	versus current product.		The state of the s						
(Terrible,	almost as good, as good b	CHECK TELEBLE	TELLELLE						
current cl	ise more volume than yo	our							
	e longer to clean		965						
	ike the product	465							
		NO	NO						
Vould we	u buy the test product to buy the test product for	NO							
lome or r	ersonal use	1000	100						
Would yo	u buy your current prod	net NO							
or home	or personal use	465							
Would yo	a switch to the test prod	net							
if less.ex	pensive . if more expens	ive) NO							
could you	clean adequately if you	had							
nty the to	est product	NO							
User Com	est product ments	CREASY OFLY	ART, APRY,	LET SE	T				

	User		Owner / Manage		crviewer	Product LD.
6/25	SHAWM	Ge	THE MODE	A Jony	ZAVADEL	
_					10000	MON-FORMENE
			Type of Clean	oing Performed One Only)		
G	eneral Purpose	1	Brake Cleaning	Engine De	omecino	Col
	Degreasing			- Angust 200	greating	Carburctor & Fuel Injection System Cleaning
Cu MULKAY 12	rrent Product	Current	Weekly Usage	No. Mech. Using	Product T	est Product Weekly Usage
13846	CE CICALER	J-0	CANS / MECH.	4-6		-CAN
	Question		1	User's	Response	
Did it cle	an sufficiently	_			Acoponac	
			4ES			
Did you l	like the delivery rate		4ES			
Did you I	like the delivery patte	an	100			
Did it dry sufficiently			965			
Did it adv	versely effect substrat	too	485 BUT	NENCO I TILL	77 7	ASTER PRYTHE
metals, T	lastics, painted surfa	ces, etc)	NO			11111111111
Did the p	roduct have a smeli	THE STATE OF	NO		_	
Did it hav	ve an objectionable or	dor	NO		_	
Did it lea	ve an unacceptable re	sidue	NO			
Did it hav	e too much foam		HO			
Cleaning	versus current produc	z.	1770			
Terrible, a	almost as good, as good	better)	OK, ALMOST	AS 6000.	Grocker	mu .
Old you to	ise more volume than	your			W. MASICES	Un
	caner c longer to clean		465			
	ike the product		965			
	n buy the test produc		NO, PREFER	ELTSTANGE	CLEANE	27
, July 90	ou buy the test produc	. 6	NO			
Would see	serconal new	tor	110			
Would you			NO			
ome or p Would yo	u buy your current or	Odlict				
ome or p Would yo for home	u buy your current pr or personal use		965			
ome or p Would yo or home Would yo	on buy your current pro or personal use on switch to the test m	roduct	465			
Nome or p Would yo for home Would yo if less ex	ou buy your current pr or personal use a switch to the test pr pensive, if more exp	roduct	1			
Would you home Would you if less extended you	on buy your current pro or personal use on switch to the test m	roduct	Na	1.51. 11.55	20000	
Would you would	ou buy your current proof personal use as witch to the test propensive, if more experienced a clean adequately if yest product	roduct ensive) you had	NG 968, Linus	5 Banks	-	E-TAKE LONG
Would you would	ou buy your current pr or personal use u switch to the test pr pensive, if more expe a clean adequately if y est product	roduct ensive) you had	NG 968, Linus	5 Banks	-	E-TAKE LONG CLEAN, MTS, WORKED

-1			Owner / Manage	•	Interviewer		Product LD.	
7/30 1	San Mook	c 6	ENY MEDI	A	Son ZAVADO	e/	4.07 No 1010	
							1 1 1 1 1 1 1	
			Type of Clean (Circle (
G	eneral Purpose Degreasing		Brake Cleaning		Engine Degreasing	Ca	rburetor & Fuel Injecti System Cleaning	
Cu	rrent Product	Current '	Weekly Usage	No.	Mech. Using Product	Test I	roduct Weekly Usag	
Deall-	CHANGE SING	244.5	Pen Mech		-6		Christ etech	
	7 (2)						and circu	
	Question				User's Respon	ise		
Did it cle	an sufficiently			_				
	10.077.00		NO					
Did you	like the delivery ra	te	465					
Did you	like the delivery pa	ttem			0.6			
	sufficiently		NO, 70	127	06			
	The state of the s		465					
Did it ad	versely effect subst plastics, painted sur	rates	The state of the s					
Did the r	roduct have a smel	races, etc)	NO					
	ve an objectionable		465	_				
			NO					
	ve an unacceptable	residue	NO					
	ve too much foam		465,					
Cleaning (Terrible	versus current pro- almost as good, as go	duct.						
Did you	use more volume th	ood, better)	TEPRIBLE	_				
current cl		an you	1465					
Did it tak	e longer to clean		1965					
Did you l	ike the product		NO.					
Would yo	ou buy the test proc		NIC					
Would yo	ou buy the test prod		176					
	personal use	15. 3.	NE					
	ou buy your current	product	6.					
	or personal use		965					
Would yo	ou switch to the tes	product	1000					
Could ver	pensive, if more e u clean adequately	if you be d	NC	_				
	est product	n you nad	NE					
NO	6- THE FI	11-75 25	AT WE A	£6-	TRUTUL TO	Dev	tions of Assess	

Date	User	1	Owner / Manager	r	Interviewer	Product I.D.
1/2/19	REFLETO GER	stretes G	ETTY MEDICA	11 4-7769		
			Type of Clean	ing Porfor	mad	
			(Circle O		uca	
G	eneral Purpose		Brake Cleaning		ine Degreasing	Carburetor & Fuel Injecti
	Degreasing	-				System Cleaning
Cu	Frent Product		Weekly Usage	No. Mech. U	Ising Product	Test Product Weekly Usag
ZONE	ELLANGE	3-0415	AR MICH	4-6		3-constanced
	Question			U:	ser's Respon	iga
Did it ch	can sufficiently				SOUTH THE PARTY	
II CII	on surreignity		NC.			
Did you	like the delivery ra	te	465			
Did you	like the delivery pa	ittern				
	y sufficiently	1017	465			
	versely effect subs	Like L	965			
	plastics, painted su		NO			
	product have a sme		NO			
id it ha	ve an objectionable	odor	NC.			
Did it lea	ive an unacceptable	e residue	NO			
Did it ha	ve too much foam		NO			
Cleaning	versus current pro	duct.				
Did you	almost as good, as g	ood, better)	ALMOST AS	6000		
current c	use more volume tl leaner	ian your	NOT SUDE			
	e longer to clean		NO.			
Did you	like the product		46S.			
	ou buy the test proc		465, How wek	ANI I	C2 BRAKE	DUST 1167 2546
	ou buy the test proc	luct for	land of		/-p.q.k.C.	10 X (107, 45.45
	personal use	A Second Con-	405, 11	11 11	-	4 11
	ou buy your curren or personal use	product	tiet			
	on switch to the tes	t product	905			
	pensive, if more		NO.			
Could vo	u clean adequately	if you had	1 VC			
	est product	7 - 3 - 110-0	405			
User Con DID ALL	N'T CLEAN S	1000-17 10 1000 L	THE TO BE	Carrest l	70 CLESS	1, E 11086

late	User		Owner / Manager		Interviewer		Product I.D.
1/20	EMPLEY DAV	460 60	CHY MOSTER JOY ZAVA			ret_	AXIT HOL-FO
			Type of Clean	ino Perf		_	-03/4
			(Circle C				
G	eneral Purpose Degreasing	B	rake Cleaning		Engine Degressing	Car	buretor & Fuel Injectio System Cleaning
Cu	rrent Product	Current V	Veekly Usage	No. Mcc	h. Using Product	Tart D.	roduct Weekly Usage
BENCE	CHEANER STREET	Jens		4-6		2-CM	SIMECH
	Question				User's Respon	se	
Did it cle	an sufficiently				2003/10/20		
Tal discount	0 1 1		NO				
	ike the delivery rate		NO, WEAK		100		
Did you i	like the delivery patt	em	1	5.756	w,		
Did it dry	sufficiently		965				
Did it adv	versely effect substra	tee	465				
mctals, p	plastics, painted surf	aces, etc)	NO				
Did the p	roduct have a smell		NO			_	
1 it hav	e an objectionable o	odor	NO				
	ve an unacceptable i		NO			_	
Did it hav	e too much foam		NO				
Terrible, a	versus current produ almost as good, as goo use more volume that eaner	d better)	ALMOST AS	Geol.)		
Did it take	e longer to clean		465				
Did you li	ke the product		No. of the last of	deline of			
Would yo	u buy the test produ	ct	465 ENLINE	CHARACT	CLY REAGE,		
Would you	u buy the test produ ersonal use	ct for	4CS				
or home	u buy your current p or personal use	product	965,				
ould you	u switch to the test p pensive, if more exp clean adequately if est product	pensive)	465, IT LE	55 EXI	YOUSING OW	BRAKE	sony
User Com	ments	CAL SUI PE		446 K	JANY CUT	THE	eedse

Date	User	Owner / Mana	ger	Interviewer	Product LD.			
4/19/14	King	ROM KRAUT	784 5	For Zavan				
		Type of Cle	aning Per	formed				
-	15	(Circle	One Only	v)				
	neral Purpose Degreasing	Brake Cleaning		Engine Degreasing	Carburctor & Fuel Injecti System Cleaning			
Cur BE		urrent Weekly Usage	No. Me	th. Using Product	Test Product Weekly Usag			
uce Be	NO PARTY CHEFORIC	6-12 6445		LOUST /MEUL	6-8 cans			
	Question			User's Respons				
Did it cla	an sufficiently			Osci s Kespons	ec.			
Did it tie	an surnciently	1965						
Did you l	ike the delivery rate	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAME						
	ike the delivery pattern	4€5						
		1985						
_	sufficiently	465						
(metals, p	ersely effect substrate lastics, painted surface	9						
	oduct have a smell	HO			-			
d it hav	e an objectionable odd	NO NO						
Did if leav	re an unacceptable resi	due NO						
	e too much foam	NO						
Terrible, a	versus current product. Imost as good, as good,	better) Trooper. C						
current cle	se more volume than y sancr	965						
Did it take	longer to clean							
Old you li	ke the product	NO	1100					
Would you	buy the test product	NO						
tome or n	buy the test product :	for NC						
Would you	buy your current pro-	duct						
or home o	or personal use	400						
Would you	switch to the test pro	duct						
it less exp	ensive, if more expen							
only the te	clean adequately if your st product		(cere)	NOT MERCH	te de al e de			
Jser Comm	nents		ex.		GRESSE E-CTL			
	Comments							

GERMAN JUTC late User Owner / Manager Interviewer Product I.D. MAYON RELEASED CRITZ 1211 400 teques Courry our Tex ZALANEL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carboretor & Foel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage BERRYMM 6-12 CANS. 1-MECH 4-6- CANS OF TOSTI Question User's Response Did it clean sufficiently NO Did you like the delivery rate YES Did you like the delivery pattern 465 Did it dry sufficiently NO Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell NO 1 it have an objectionable odor NO Did it leave an unacceptable residue STICKY SOAPY RESTRUC Did it have too much foam 465 Cleaning versus current product. (Terrible, almost as good, as good, better) TERRIBLE Did you use more volume than your current cleaner 965 Did it take longer to clean 765 Did you like the product NO Would you buy the test product 110 Would you buy the test product for home or personal use NO Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) NO Could you clean adequately if you had NO only the test product User Comments DED NOT SLOW LEFT A STAY ONLY RUTHUE, CAND USE TO nager Comments

Date	User		wner/Manager		Interviewer	25	Product L.D.	
1/3/01	Block load	क्त नि	HA RUSSELL	तिवर	ZAMOSO	,	APT NEW FRAN	
			Type of Cleanin	Perform	ed			
		-	(Circle On		10			
G	eneral Purpose Degreasing	В	rake Cleaning		e Degreasing	C	arburetor & Fuel Injection System Cleaning	
Cr	rrent Product	Current V	Veekly Usage	lo. Mech. Us	ing Product	Test	Product Weekly Usage	
	NOW-CHECKMATED	6 13 C		1-3 FER			CACLS	
		14 75 1.	170.7	SA PARK	F. W. OF CO.	1	CANON	
	Question			Use	r's Respon	ise		
raid is at	and the CO of the Co				-		-	
Did it clean sufficiently			465					
Did you like the delivery rate			46S					
Did you like the delivery pattern			465					
Did it dry sufficiently			1133.6					
Didition	lversely effect subst	ratas	965			_		
			NO					
inetals, plastics, painted surfaces, etc) id the product have a smell			1000					
	ave an objectionable		NO					
-	ave an unacceptable		NC.					
	ave too much foam	residue	THE RESERVE OF THE PARTY OF THE	CEPTABLE	\	_		
	The state of the s		14/4			_		
	g versus current prod , almost as good, as go		ALMOST AS	rack.				
	use more volume th		45	1-(00)				
current o			N/A.					
Did it ta	ke longer to clean		Ni					
Did you	like the product			r.r164	st Strust	6 5	- EA	
Would y	you buy the test prod	luct					AUSTISSIC	
	you buy the test prod	luct for	X20	-			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	personal use		465					
Would y	you buy your current	product	100	7	2000		2.0	
Wards	e or personal use	t man de et	No, Whole	1544	Se 1676	tex	SUSG	
	you switch to the tes expensive, if more e		No month		Anaris and		/	
	ou clean adequately		NO DOZDAG	MAVE	19276 6 73	SCIE-	AT ONCK	
	test product	ar you mud	465 PROS	BLE PA	SOK			
HEA	SECULIE TE	442. 38	no- eccase acse	SEECK	2 Sur Are	WITE.	- Sept Suche Alfan Geba at Bene Geba	

)ate	User	(CHMGL ()		Interviewer	-	Product I.D.		
133/04 FOE	115-45	Free	in Russell	To	Fox ZAVADER		127 HOV- RACTI		
	-		Type of Clean	ing Perforn	1ed	_			
			(Circle O	ne Only)					
General Pu Degreasi		В	rake Cleaning	Engi	nc Degreasing	Car	buretor & Fuel Injection System Cleaning		
Current Pro	oduci (urrent V	Veekly Usage	No Mach II	sing Product	To a m			
YAN'S MON-CA	14cm ward		14	No. Meet U		1 est P	roduct Weekly Usage		
			T	18/1	4	1/-0	LEANS		
Question				Us	er's Respon	ise			
Did it clean suffic	ciently		NO						
Did you like the	lelivery rate								
Did you like the	F. W. P. C.		965						
Did it dry sufficiently			46S	in-Tab					
Did it adversely effect substrates			NO NOT BO	ALLY					
Did the product h	netals, plastics, painted surfaces, etc)								
Total Control of the		_	NO						
id it have an ob			NO						
Did it leave an un		due	NO						
Did it have too m			NO						
Cleaning versus of Terrible, almost as	good, as good,	petter)	TERRIBLE						
Did you use more current cleaner	volume than y	ошт	965						
Did it take longer	to clean		96S						
Did you like the p		1	NO						
Would you buy th	e test product		NO			_			
Would you buy th	e test product :	or	NO						
Would you buy ye for home or perso	our current pro	duct	965						
Would you switch	to the test pro	duct	Twa.						
if less expensive	, il more exper	sive)	NO						
Could you clean a only the test produ		u had	NO						
	100 100 01 11 11	212	OUCT CON	12 W 1. 1. 1. 1. 1.	1 4 was 12 w	William	LE OF ACROS		

MICH THE MENTA		Owner / Manag	er	Interviewer	Product LD.
THE PROPERTY	v TH	THA NEUMAN		JOH ZANADEL	
			ning Perform	ned	
			One Only)		
General Purpose Degreasing		3rake Cleaning	Engi	ne Degreasing	Carburetor & Fuel Injection System Cleaning
Current Product	Current 3	Weekly Usage	No Mach II	sing Product	I man a superior
ERNKE COGNICOZ		ACEK	1-1166		Test Product Weekly Usag
	7		- PICCI	7,	3-CANS
Question	1		Us	er's Respons	se
Did it clean sufficiently	NO				
Did you like the delivery re	4ES				
Did you like the delivery p	attern	965			
Did it dry sufficiently	465				
Did it adversely effect subs (metals, plastics, painted st	strates urfaces, etc)	NO			
Did the product have a sme	ell	465			
id it have an objectionabl	le odor	NO			
Did it leave an unacceptable		NO			
Did it have too much foam		No			
Cleaning versus current pro (Terrible, almost as good, as p	oduct.	TERRIBLE			
Did you use more volume t	than your	469			
Did it take longer to clean		465			
Did you like the product					
Would you buy the test pro	duct	NO			
Would you buy the test pro home or personal use	duct for	NO			
Would you buy your current	or product	7,40			
for home or personal use	n product	NO			
Would you switch to the tes	st product	7.0			
if less expensive, if more	expensive)	NO			
	if you had	465.			

Date	User		Jwner / Manage	r	Interviewer		Product I.D.		
1/1904 51	077	76	HINGERMY FON ZAUBOTE 257209						
			Type of Clear	ning Perform	ed				
	-			One Only)					
	al Purpose reasing	В	Trake Cleaning Engine Degreasing Carburetor & Fuel Injection System Cleaning						
Currer	t Product	Current V	Veckly Usage	No. Mech. Us	sing Product	Test P	roduct Weekly Usage		
BONEL CL	ANCE	1-2	areek,	1-10			3		
	Question			Us	er's Respon	se			
Did it clean:	sufficiently		ara.						
Did you like	the delivery rat	e	NO TO 2	west Oa	10.00 C				
Did you like	the delivery pa	ttem	465	LUCE THE	33(3/ 6				
Did it dry su	fficiently		NO						
mctals, plas	ely effect subst	faces, etc)	NO						
	uct have a smel		NO						
Did it have an objectionable odor Did it leave an unacceptable residue			NO						
		residue	PREBABLY,	SOUPY 1573	CK4				
1000	oo much foam		NO						
(Terrible, almo	sus current products as good, as go	ood, better)	TERREBLE						
Did you use : current clean	more volume the	an your	46S						
Did it take lo	nger to clean		963						
Did you like	the product		NO						
	uy the test prod		NO						
home or pers	uy the test prod		NO						
	uy your current	product							
for home or p	personal use		465						
would you s	witch to the test sive, if more c	product	224						
Could you cl	can adequately	if you had	NO						
only the test	product	- Journa	NO						
User Comme	nts								
						_			
Manager Con	and the same of th								

Date	User		Owner / Mana	ger	Interviewer		Product LD.	
1/3/4 NI	CK GOOLS	Nic	L GOOLD		I'm Zavano		1-1769	
			Type of Cle	aning Pe	erformed			
				One O				
General Purpose Degreasing			rake Cleaning	take Cleaning Engine Degreasing Carbu				
	nt Product	Current V	Veekly Usage	No. N	lech. Using Product	Test Pr	oduct Weekly Usage	
RC BRAKE	- CLEAN	60	425	1-			ANS.	
	Question				User's Respon	ise		
Did it clean	Did it clean sufficiently				2.20.000	970		
			NO					
Did you like	the delivery ra	le	425					
Did you like	the delivery pa	ttern	465					
Did it dry st	fficiently		465					
metals, plas	sely effect subst stics, painted sur luct have a smel	faces, etc)	NO					
The second secon			NO					
	an objectionable		No					
	an unacceptable	residue	NO.					
	oo much foam		465.					
(Terrible, alm	rsus current pro- lost as good, as ge	ood, better)	TERRETAL	6				
Did you use current clear	more volume th	an your	415 67	TI	NOT 45 GOU	0 10	77.02	
	onger to clean		965	de hale	NOT AS GOD	0 42	CKI	
	the product		NO					
	buy the test prod	nct	NO					
Would you b	ouy the test prod	uct for	740					
home or per	sonal use		NO					
Would you b	ouy your current	product	V-5 -					
for home or	personal use		465					
Would you s	witch to the tes	product	7.45					
Could way	nsive , if more e	xpensive)	NO					
only the test	lean adequately product	if you had	465					
User Commo	ents							
Manager Co	mmen(s							

Date	User		wner@Manage	-	Interviewer		Product LD.
1/13/24 40	TCK (GOLLI)	NIZ	L GOOLD	140	Y ZAVAD	£ 4	-7769
			Type of Clean	ing Perfe	rmed		
			(Circle C				
	ral Purpose greasing	В	rake Cleaning Engine Degrensing			Cart	uretor & Fuel Injection System Cleaning
Curre	nt Product	Current V	eekly Usage	No. Mecl	. Using Product	Test Pro	odnet Weekly Usage
CRCP	RAKE achi	6-0	MMS	1-3			Cavi
	Question			- 3	User's Respon	nse	
Did it clean	sufficiently		465 n	and the		4831	Jan La
Did you like	the delivery rate	-	465, Dis	- NCI	DISBLUE	GREA.	st, Other
Did you like	the delivery patt	em	4€S.				
Did it dry su	ifficiently		165				
Did it adver- metals, plas	sely effect substra	ites	140				
id the proc	luct have a smell		HO				
Did it have :	an objectionable of	dor	NO				
Did it leave	an unacceptable i	esidue	NO				
Did it have t	too much foam		4051				
Cleaning ver (Terrible, alm	rsus current produ oost as good, as goo	ict. d, better)	100	Constate	en to cac		
Did you use current clear	more volume tha	n your	465		- P LAC		
Did it take le	onger to clean		465				
Did you like	the product		NO				
	buy the test produ		NO				
Would you l home or per	buy the test produ sonal use	ct for	NO				
	buy your current p personal use	product	465				
Would you	switch to the test	product	-				
if less expe	nsive, if more ex	pensive)	NO				
Could you conly the test	lean adequately is	you had	465 LGAD	97	A DESCRIPTION		
User Comme	ents	R0nv (-	DUST ONL		RI- OIL 6		Sec. 11-12

Date	User		Owner / Manag	ger	Interviewer	Product LD.		
1/1909 7	SSY OTERC	15	RICE EYMSS SOY ZAUGDER			4-776 %		
			Type of Cle					
				One C				
	eral Purpose egreasing	В	trake Cleaning		Engine Degressing	Carburetor & Fuel Injection System Cleaning		
Curre	ent Product	Current V	Veekly Usage	No.	Mech. Using Product	Test Product Weekly Usage		
CRC BR	IKE CLCAM		CANS		1602. 76ST	2-6-ONE MICH		
	Question				User's Respon	se		
Did it clean	sufficiently		NO					
Did you lik	e the delivery rat	e	NO					
Did you lik	e the delivery pa	ttern	NO					
Did it dry's	ufficiently		96S					
metals, pla	rsely effect subst estics, painted sur duct have a smel	faces, etc)	NO					
			NO					
	an objectionable		NO					
	an unacceptable	residue	NO					
	too much foam		NO					
Cleaning ve (Terrible, alt	ersus current proc nost as good, as go	luct. od, better)	TERRERL	c.				
Did you use current clea	more volume th	an your	YES					
Did it take l	longer to clean		465					
Did you like	e the product			17 17	J.T.C.			
Would you	buy the test prod	uct	NO DENNY HATE,					
Would you	buy the test prod	uct for	N6					
Would you	buy your current	product	0.7700					
for home or	personal use		465					
Would you (if less expe	switch to the test ensive, if more e	product xpensive)	NO					
Could you o	clean adequately	if you had	NO.					
Could you conly the test User Comm	clean adequately t product ents T SCAMA	if you had	NO.	th li	CICAGONET WA CL	S BEHEROD BY		

Date	User		GUAR. Owner / Manag		Interviewe		Product 1.D.		
1/6/09 7	54 CTCK	1 15	bruce and	35 3	Jon 21046	irc	1976 Men-108		
			Type of Clea	aning Per	formed				
				One Only					
General Purpose Degreasing			Brake Cleaning		Engine Degreasing	Ca	rburetor & Fuel Injection System Cleaning		
	ent Product		Veekly Usage	No. Mes	ch. Using Product	Test]	Product Weekly Usage		
CRC BRUD	us read	13-21		Jate 2	7657		cover Alexed.		
	Question				User's Respon	nse			
Did it clean	sufficiently		465						
Did you lik	c the delivery ra	te							
Did you like the delivery pattern			NO, IN			_			
Did it dry s	ufficiently		NO, THE	COPS TO	201.50				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc.)			No						
The second secon	duct have a sme		HO						
	an objectionable		NO						
Did it leave	an unacceptable	residue	NO						
Did it have	too much foam		NO						
(Terrible, alr.	rsus current pro nost as good, as g	ood, better)	ALMOST	45 60	CD				
current clea		nan your	HO						
	onger to clean			FILE L	contiell.				
	the product		465						
	buy the test proc			BANK	S CALLY FR	P 780	REGIN PRICE		
	buy the test proc	luct for					E TAGAI FREE		
home or per			YES IF	AT 4 6	eco PRICE				
	buy your curren	product							
tor nome or	personal use		465,						
(if less even	switch to the tes	t product	1100 mm		The same of the				
Could you	nsive, if more e	if you had	465 1F L	CSS Ex	PORSON, MC	IF 1	40RC		
only the test	t product	n you nau	9ES.						

User Comments

Manager Comments

Date	User		Owner / Manager	200	Interviewer		Product LD.		
41404	RAFIK	Ma	THEW	JOH	ZAMADE		MTRACHEM 2852-74		
			Type of Cleani	no Darfa			***************************************		
			-(Circle O		neo				
G	eneral Purpose Degreasing	C	Brake Cleaning Engine Degressing Carburetor & Fuel System Clean						
Cu	rrent Product	Current V	Weekly Usage	No Mech I	sing Product	I Tree 10			
	RAKE CLEANOR	672 C	The second secon		TESTENE	2-CA	roduct Weekly Usage		
		1, 23, 24,				7	S FOR IEST THE		
	Question			Us	er's Respon	se			
Did it cle	an sufficiently		465						
	like the delivery ra		NO , WEEK				_		
	like the delivery pa	ttern	NO , TO a						
Did it dr	y sufficiently		465						
(metals,	versely effect subst plastics, painted sur	faces, etc)	NO						
Did the p	product have a smel	I	NO			_			
Did it ha	ve an objectionable	odor	NO						
	ive an unacceptable		NO				_		
Did it ha	ve too much foam		NO			_			
(Terrible, Did you	versus current prod almost as good, as go use more volume th	ood, better)	BETWEEN TO	RRTELE	5-ALMO	ST 4	5 G00D		
Current c			465						
	te longer to clean like the product		465						
	ou buy the test prod	No.	NO						
Would v	on buy the test prod	not for	NO						
home or	personal use	uce for	NO						
Would ye for home	ou buy your current or personal use		465						
Would yo	ou switch to the test pensive, if more c	product xpensive)	NO			-			
Could yo	u clean adequately	if you had							
only the	est product	71	4ES FOR B	PAKE D	UST				
User Con COT	DRUM BR	AKE DU	IST OK, BU			OPO	N Cheryon		
	Comments								

Date	User	_ 1	Owner / Manager	Interview	wer	Product LT
116/04 1	KAPTOK	14	ATHEW	Flow Za	MAZZ	JASA 75
					1000	14832477
-			Type of Cleani	ng Performed		
Gen	eral Purpose	1	(Circle O) Brake Cleaning			
r	egressing		Drake Cleaning	Engine Degressing		arburctor & Fuel Inject System Cleaning
Carr	ent Product	Current	Weekly Usage	No. Mech. Using Product	1-	
WINK ?	RAKE CONTRACT		LANS SHOP WHE	1-MACH TEST		Product Weekly Usa
				125/	145	THE FOR GE
	Question			User's Resp	Manca	
Did it class	sufficiently			Coci o recop	POMSE	
July It Clean	asunciently		1.00			
Did you lil	the delivery rate		NO			
and the same of th			465			
Did you like	te the delivery pat	tem	465			
Did it dry s	sufficiently					
Did it adam			965 Scow ,	AS EXPECICO ,	25/474	2-6 2
(metals nic	rsely effect substrustics, painted surf	afes	The second secon		7	Gre
Did the pro	duct have a smell	aces, etc)	NO			
	an objectionable		NO			
Did it loom	an objectionable	odor	NO			
Did it leave	an unacceptable	residue	NO			
	too much foam		NO			
Cleaning ve	ersus current produ	nct	The state of the s			
Did you be	nost as good, as goo	od, better)	TERRETECT			
current clea	more volume tha	n your				
	longer to clean	_	46S			
Did you like	e the product		465			
Would you	buy the test produ		NO			
Would you	buy the test produ	u C	NO			
home or per	sonal use	CE TOT	Me			
Would you	buy your current	woduct	No			
for home or	personal use		465			
Would you	switch to the test	roduct				
it less expe	nsive , if more ex	nensive)	No			
Could you d	lean adequately if	you had				
only the tes	product		NO			
DEDN7	CHERRY C.	en wor	CECH DES	ENGLINE P.	4875	Testen

Date	User		SHCH S Owner/Manage	τ	Interviewer		Product LD.		
6/14/04	BILLY SERGED LOPEZ 5		ercto Lopez	do	JON ZAVARIL		MSRACHEN 2852-19		
			Type of Clean	ning Perform One Only)	ned	_			
G	eneral Purpose	1	Brake Cleaning		ne Degressing	To			
	Degreasing				are preferring	10	System Cleaning		
Cn	rrent Product	Current V	Weekly Usage	No. Mech. U	sing Product	Test	Product Weekly Usag		
	Question			Us	er's Respon	100			
Did it cle	an sufficiently				or o recopon	104			
	21.00		NO						
Did you l	ike the delivery rate		465						
	ike the delivery patt	em	465			_			
Did it dry	sufficiently		4E5						
Did it adv	versely effect substra	ates	705			_			
(metals, I	plastics, painted surf	aces, etc)	NO						
Did the p	roduct have a smell		NO						
Did it hav	e an objectionable o	odor	NO						
Did it lear	ve an unacceptable i	esidue	NO						
	e too much foam		NO						
Cleaning	versus current produ	ict	17.						
Did som	almost as good, as goo	d, better)	TERRIBLE						
current ch	se more volume tha	n your							
	c longer to clean	_	4ES						
Did you li	ike the product		865						
Would vo	u buy the test produ		YES	-					
Would yo	u buy the test produ	u .	No						
home or n	ersonal use	ct for	NO						
Would yo	u buy your current p	roduct	NO						
for home	or personal use		#G 465						
Would yo	u switch to the test p	roduct				_			
Could were	pensive, if more exp	Densive)	NO						
only the te	clean adequately if est product	you had	NO						
DEPA	ments L'Tarolis ?	or 60	101	rose co	EANENG.				
	Comments								

Date	User		Owner / Manager		Interviewer	Product I.D.		
7/13/09	Secon los	2 5	Rest lotte	5-1/2	ZAVADEL	NOTE THE		
			NAME OF THE PROPERTY OF THE PARTY OF THE PAR					
			Type of Clean	ing Perform	ned			
-			(Circle O					
G	eneral Purpose Degreasing	1	Brake Cleaning	Engi	ne Degressing	Carburetor & Fuel Inject System Cleaning		
Cu	rent Product	Current	Weekly Usage	No. Mech. U	sing Product	Tort Bands at W. 11. 12		
	***************************************			SERGEO		Test Product Weekly Usa		
						7 2405		
	Question			Us	er's Respons	e		
Did it cle	an sufficiently	_			1			
Aven A	- carrenally		965					
Did you l	ike the delivery rat	le						
Did von 1	ike the delivery pa	ttam.	4ES					
		шан	4E-S					
Did if dry	sufficiently		YES					
Did it adv	ersely effect subst	rates	100					
metals, p	lastics, painted sur	faces, etc)	NO .					
	roduct have a smel		NO					
	e an objectionable		140					
Did it lear	ve an unacceptable	residue	NO					
Did it hav	e too much foam		NO					
Cleaning	versus current proc	inct.						
Temble,	almost as good, as go	ood, better)	ALMOST AS	GCOD				
aurent el	se more volume th	an your						
Did it tak	conger to clean	_	NO					
	ike the product		NO					
Vould vo	u buy the test prod	net	GES, OK					
Vould yo	u buy the test prod	net for	YES'					
ome or p	ersonal use		455					
Would yo	u buy your current	product						
or home	or personal use		4E3					
floor on	u switch to the test	product	417					
Could you	pensive, if more en clean adequately	(consive)	NO					
nly the te	est product	n you nad	4ES,					
Ser Com	ments	S CUPS	CHT BLAKE	CLEANET	uc top	BOXEE DIET		
lanager (Comments							

Date	User		Owner / Manage	r	Interviewer	Produc	ILD.	
114/04	Ton	GA	4 MORGAN	Jow	ZMADT		MERACHEM	
					- united A	285279	enq	
	-		Type of Clean	ing Perform	ned			
1 0				ne Only)	ne Degressing			
	Degreasing	1	Brake Cleaning	Carburetor & Fuel System Clean	Injectioning			
	rrent Product	Current V	Veekly Usage	No. Mech. I	sing Product	Tart Day days Div. 1	-	
CRC BR	AKG CLEAN		S SHOP WIDE	1-765		Test Product Weekt	y Usage	
				/ /63	Cas Profes	3-CANS		
	Question			Us	er's Respons	se .		
Did it cle	an sufficiently							
			NO					
Did you	like the delivery rate		3					
Did von	like the delivery pat	tion	NEWLEX					
		tem	NO WIDER					
Did it dry	sufficiently			(3.5N)		_		
Did it ad	versely effect substr	-ten	YES TOOK A	177116				
(metals, 1	plastics, painted surf	aces atal	412					
Did the p	roduct have a smell	deca, city	NO	_				
	e an objectionable	odor	465					
Did it los	ve an unacceptable	ouo).	NO.					
Did is her	ve an unacceptable	residue	NO					
	e too much foam		NE COCKA C	0 60000	No MARIO	A 1276 Figh		
Cleaning	versus current produ	uct.	A COLUMN TO THE REAL PROPERTY OF THE PERTY O		- Jonaco	a Liver toak	(
Did won	almost as good, as good isc more volume that	od, better)	TERRIBLE					
current cl	est more volume tha	in your	240.5					
Did it tak	e longer to clean		465					
Did wou I	ike the product		465,					
Mould re	u buy the test produ		NC					
World w	u buy me test produ	ict	NC					
nome or r	u buy the test produ ersonal use	ct for	6.101					
Would vo	u buy your current p	and the state of	NO					
or home	or personal use	product	eran.					
Would vo	n switch to the test	wadnat	465					
if less ex	pensive, if more ex	nenciue)						
Could you	clean adequately if	von had	NC					
only the te	est product) ou man	465 400111	1 Ben	RE HAND	Carlos and a		
Ser Com	ments HEM OTO NOT	CUT			MISS ()	ware.		
		- or to						

Date	User	Owner / Mana	ger	Interviewe		Product LD.	
GIGC9	TOM ESPOTUEL	GREG MORLON	W	JOH ZAVA	OTY.	JRS2-17	
		Type of Cle	onino l	Domform ad		21.0	
		(Circle	e One (July)			
	eral Purpose	(Brake Cleaning)		Engine Degressing	10	arburetor & Foel Inject	
	egreasing		_		1	System Cleaning	
	ent Product C	urrent Weekly Usage	No.	Mech, Using Product	Test	Product Weekly Usa	
CRC-I- F WATER B	ASED SYSTEM	14-cases SHOP 4727		- 7657Enel	12.	COM5	
	Question			User's Respon	ise		
Did it clear	sufficiently	765					
Did you lik	e the delivery rate		20		_		
Did you lik	e the delivery pattern	NO, COCA		00	_		
Did it dry s	ufficiently	HC, WITH			30.1		
metals, pla	rsely effect substrates astics, painted surfaces duct have a smell	s, etc) Mo	w Ac	mys cujara	DRY,		
	an objectionable odor	YES					
	an unacceptable resid	INC					
	too much foam	-10					
		NO	_				
Terrible, alr	arsus current product, nost as good, as good, b	etter) As also					
Did you use zurrent clea	more volume than yo	etter) AS GOOD our					
	onger to clean		C ivia-	WA HIS BASH		-	
	the product	465	6.47	MA THIS ISKYST			
Would you	buy the test product	NO			_		
Would you	buy the test product for	or					
ome or per	sonal use	N6					
Would you	buy your current prod	nct					
Vould none	personal use	NIA BRUCE	ic 45h	,			
if less even	switch to the test prod nsive, if more expens	nct					
ould you c	lean adequately if you	had		-			
only the test العدد Commo العدد العدد الع	product mts Shire 4 A SHE WAS HERVE	46.S.	en Bl	SED WORK AN	007 876M	AS WELL	

Date	User		Owner / Manager	Intervie	wer	Product LD.
11/04	44JEROME	E	WARDO	JON ZAVA	DEL	MIRCHEM 2852-19
			Type of Cleaning	Performed		
			(Circle One			
G	eneral Purpose Degreasing		Brake Cleaning	Engine Degreasing		Carboretor & Fuel Injecti System Cleaning
Cui	rent Product	Current '	Weekly Usage No	. Mech. Using Produc	1 =	
CL	BRAKE PARTS		MS SHOP WEPE	FOR THES SH		Product Weekly Usag
	0			1000	W. W. C.	
	Question			User's Resp	onse	
Did it cle	an sufficiently					
			YES			
Did you l	ike the delivery rat	e	465			
Did you l	ike the delivery par	item	465			
Did it dry	sufficiently					
Did it adv	ersely effect substi	rotar	465			
(metals, p	lastics, painted sur	faces etc)	NO			
Did the pr	oduct have a smell	1	NO			
Did it hav	e an objectionable	odor	NO			
	ve an unacceptable		NO			
Did it hav	e too much foam		NO			
Cleaning	versus current prod	luct.	NO		_	
(Terrible, a	lmost as good, as go	od, better)	AS 6000			
current cle	∞ more volume th	an your				
	longer to clean		No			
Did you li	ke the product		NO			
	u buy the test produ	ant .	465			
Would vo	u buy the test produ	not for	465			
name or p	ersonal use		465			
Would yo	buy your current	product	200			_
or home	or personal use		465			
Would you	switch to the test	product	at a same			
Could you	clean adequately i	pensive)	YES FOR BRAKE	CLEMENT		
only the te	st product	r you nad	465			
Ser Com	EDR CLEANT	NG DRU	M BRAKES, WALLS	EKED FINE.	Aesoun.	CLY DOES

Date	User		Owner / Manage	er	Interviewer		Product LD.
11404	RENG	EDWARDO		20	~ Zauma	ия? 4 СНЕМ 3852 - /9	
76				One Only)			
(Degreasing	1	rake Cleaning	En	gine Degreasing	Ca	rburetor & Fuel Injectic System Cleaning
Ci	rrent Product	Current V	Veckly Usage	No. Mech.	Using Product	Toot !	Donaldon at William II
Sourcesanig	BAKE PARTS		MS SHOP GOTPE		H TESTALL		Product Weekly Usago
	Question			τ	ser's Respon	ise	
Did it cl	ean sufficiently						_
Did you	like the delivery rat	e	NO		_		
	like the delivery pa		465				
to the same	y sufficiently		965	24	2-4	_	
(metals,	lversely effect subst plastics, painted sur	faces, etc)	NO NO	06 CUT!	TH MASE		
	product have a smel		NG				
	we an objectionable		NO				
	ave an unacceptable	residue	NO, WIPE	- WITH	R46		
	ve too much foam		NO				
(Temble,	versus current prod almost as good, as go	od, better)	TERRIBLE				
Did you current c	use more volume th	an your	ure				
	te longer to clean		465 465				
	like the product		NO		_		
	ou buy the test prod	uct	NC			-	
Would y	ou buy the test prod personal use						
Would y	on buy your current or personal use	product	465				
Would y	ou switch to the test	product (pensive)	NO				_
Could yo	ou clean adequately rest product	fyou had	465 WOUL	n Recore	RC MANN 1		
User Con	ME CUT GRE	486 -F-					~ usen

Automotive Aerosol Field Testing Interview ANITA MONERCO Jate User Owner / Manager Interviewer Product I.D. SESS JE 425 ATARTMO COWARPO ZAVADIL Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carburctor & Fuel Injection Degreasing System Cleaning Current Product
SCHWENNES ASSENCE TARTS
CONSTRUCTOR Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage B-cars Sun GEN 12000 2-crus Question User's Response Did it clean sufficiently 465 Did you like the delivery rate 405 Did you like the delivery pattern 455 Did it dry sufficiently 465 Did it adversely effect substrates NO (metals, plastics, painted surfaces, etc) Did the product have a smell 4ES I it have an objectionable odor 140 Did it leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. NOT, GREAT BUT NOT TERRIBLE (Terrible, almost as good, as good, better) Did you use more volume than your 465 current cleaner Did it take longer to clean 445 Did you like the product Trs Would you buy the test product NO Would you buy the test product for NO home or personal use Would you buy your current product 4ES for home or personal use Would you switch to the test product NO (if less expensive, if more expensive) Could you clean adequately if you had 465, only the test product

User Comments	LINGIL	GREAT	BUT ATP	KNOCK-OFF	7014	BRAICE	DED
«iauager Comme							

Date	User	1	Owner / Manag	er	Interviewe	-	Product LD.	
6/25	SHAWN	630	THE MODIC	A	JOH ZAVAD			
			m				1 3/033-77	
			Type of Clea					
G	eneral Porpose Degreasing		Brake Cleaning		Engine Degreasing	C	arburetor & Fuel Injectio	
	E-CAN EMBRISH			_			System Cleaning	
Cu McR20xx	rrent Product	Current '	Weekly Usage	No.	Mech. Using Product	Test	Product Weekly Usage	
137	AKE CLEAVERY	2.CM	NS/MECH		4-6	1	-CAM	
	Question							
	4.4.4.4.4.				User's Respon	ise		
Did it cle	an sufficiently		463					
Did von	like the delivery rate		IE:S					
			NO					
	like the delivery patte	TIN .	465					
Did it dr	y sufficiently				adle braidway are and			
Did it ad	versely effect substrat	es	MC GMNT	71	TO DRY AST	R		
metals,	plastics, painted surfa	ces, etc)	NO					
	roduct have a smell	11.00	NO					
	ve an objectionable of		NO					
Did it has	ve an unacceptable re ve too much foam	sidue	NO					
	versus current produc	21	NO					
(Terrible,	almost as good, as good	better)	OK, ALME	/-		20 10 6		
Did you	ise more volume than	your		21 /	25 6000, wok	KED	CVS	
Did it tol			465					
Did you l	e longer to clean ike the product		465					
	on buy the test produc		NO PRETER	FX	ESTENOG CLEAN	ER		
Would yo	ou buy the test product	for	MO	_				
nome or p	personal use		NO					
would yo	on buy your current pr or personal use	oduct	465					
Would yo	u switch to the test or	oduct	763	_				
if less ex	pensive, if more expe	ensive)	NO					
only the t	u clean adequately if y est product	ou had	968 hu	10 1	ser worke f-T	7.12		
Jser Com		at on		-	But Gran			

Date	User		BLOG / Owner/Manage	r	Interviewer		Product I.D.
6/14 6	NATOCE		5714	Jon			The state of the s
7	71111111	1 0	2717	Iden	LAVALES	-	#TERGENENA
			Type of Clear	ing Perform	ed	_	_
				One Only)	ice.		
	eral Purpose	1	Brake Cleaning		ne Degreasing	Con	buretor & Fuel Injectio
D	egressing					Cas	System Cleaning
Cure	ent Product	Comment	V 11 77	1			
Instrum I	ODSMEAL SURALY		Veckly Usage	No. Mech. Us		Test P	roduct Weekly Usage
		arcais	AR MELH	1 2-3 Fo	R 7657 TAKE	20	3045
	Question			**			
	-			US	er's Respon	se	
Did it clear	sufficiently					_	
Polit in			NO				
Did you lik	e the delivery rati	•	NO				
Did you lik	e the delivery pat	tem	740			_	
			NO				
Did it dry s	urnerently		NO				
Did it adve	rsely effect substr	ates	/10				
(metals, pla	stics, painted surf	faces, etc)	NO				
	duct bave a smell		70				
Did it have	an objectionable	odor	NO				
Did it leave	an unacceptable	residue	1.	CARE.			
	too much foam		1007	CARE		_	
	rsus current prod	uct	ND			_	
(Terrible, alr	nost as good, as goo	od, better)	TERROGALG				
Did you use	more volume that	n your					
current clea			465				
	onger to clean		465				
	e the product		40		_		
Would you	buy the test produ	ict	NO				
Would you	buy the test produ	ict for	du a				
home or per			NO				
for home or	buy your current personal use	product	Ace				
Would you	switch to the test	arndnat .	465				
if less expe	asive, if more ex	nencive)	HO				
Could you o	lean adequately is	f von had	HU	_		_	
only the test	product	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	NO				
User Commo	INT CUT 6	SEASE 4/DERETS	OR CILY L	DERT, C	LEAR STR	614	
		-					
Manager Co	nments						

Date	User		Owner / Manager		Interviewer		Product LD.	
6/25	SAY	G	E77 9	1			MERACHEN 2858-19	
		10	<u> </u>	Hon	ZAVAPEL		2859-19	
			Type of Clean		ed .			
G	coeral Purpose	T	(Circle One Only) rake Cleaning Engine Degressing Carboretor &					
	Degreasing			- prés casma	Carburetor & Fuel Injection System Cleaning			
Cu	rrent Product	Current V	Veekly Usage No. Mech. Using Product Test Product Weekly					
MERTO	by Thoustreal		s/necot		and I routet	2-6	roduct Weekly Usage	
_	0		-					
	Question			Use	r's Respon	se		
Did it cle	an sufficiently		1000					
Did you	like the delivery rate		NO					
Did you like the delivery pattern		NO						
	y sufficiently	Can	NO					
	A Lawrence And Annual Property of the Parket St.		465					
metals, 1	versely effect substra- plastics, painted surf	rtes	NO					
Did the product have a smell		NO		_				
	ve an objectionable o	dor	10			_		
	ve an unacceptable i		NO			_		
	ve too much foam		NO					
leaning	versus current produ	ict.	7,0			_		
Temble,	almost as good, as goo	d, better)	TERREBLL					
ла уон і жтепt cl	ise more volume that	n your	4 Es					
	e longer to clean							
Did you I	ike the product		4ES					
	ou buy the test produ	ct	HO					
Vould yo	ou buy the test produ	ct for	740					
ome or p	ocrsonal use		NO					
Vould yo	on pan kont carrent b	roduct						
or home	or personal use		YES, CAN O	GET BENE	R STUFF	ATA	TO SOLDEY	
floor av	ou switch to the test p	roduct					301101	
ould wo	pensive, if more exp	cnsive)	140					
nly the t	est product	you nad	10					
Would you for home Would you (if less ex Could you only the t	or buy your current p or personal use or switch to the test p pensive, if more ex u clean adequately if est product	roduct ocnsive) you had	NO YES, CAN O NO NO O GREASE - FOR S MIN					

Date	User		Owner / Manager	2 1	Interviewer		Product LD.		
43401	SHAWN	16	E.114	Ja	v Z.		159016Mi		
_			-				42-11		
			Type of Cleani		ed				
G	eneral Purpose	111	Brake Cleaning	(Circle One Only) rake Cleaning Engine Degrensing					
	Degreasing			s/ig/i	r private	Carr	ouretor & Fuel Injecti System Cleaning		
Cu	rent Product	Current '	Weekly Usage	No. Mech. Us	ine Product	Test De	oduct Weekly Usag		
				1		A COL E	/ Weekly Usag		
	Question			Ties	er's Respon	ea.			
Did is al.	- CT 1 4			- Car	or a Ktapon	5-			
	an sufficiently		4ES						
	like the delivery ra		YES KTAU	105000					
Did you	like the delivery pa	attem	OK NAME	to we	18				
Did it dry sufficiently		465				-			
(metals,	versely effect subs plastics, painted su	rfaces, etc)	NO						
Did the p	roduct have a sme	11	NO						
Did it have an objectionable odor		NO			_	_			
Did it lea	ve an unacceptabl	e residue	NO			_			
Did it ha	ve too much foam		NO	-					
Cleaning	versus current pro	duct.					_		
Did you	almost as good, as g use more volume t	han your		BREAT	_	_			
current ci	eaner		465						
Did It tak	e longer to clean		465						
Wante	ike the product	43.30	465 OK						
Would	ou buy the test pro-	duct	NO						
home or	personal use	duct for	Visite						
Would ve	u buy your curren	t product	NO						
for home	or personal use	produce	965						
Would yo	on switch to the tes	nodect	753						
if less ex	pensive . if more	expensive)	NO						
Could yo	u clean adequately	if you had							
only the t	est product	200000	9ES						
User Com	ments								
	Alle								
Manager	Comments								

Date	User	BROKE	Owner / Manager	Interviewer	Product LD.				
7/1/64 1	Roy	Rong	KRAYETERKY	JOH ZAVADE	STEACHEN				
		_		n					
			Type of Cleaning (Circle One						
Gene	ral Purpose	B	rake Cleaning	Eugine Degressing	Continues on C.E. 43				
	greasing	_		Lugint Mg/casing	Carburetor & Fuel Injection System Cleaning				
Curre	nt Product	Current V	Veekly Usage No	Mech. Using Product	Test Product Weekly Usage				
MOL BRAN	E PARTS WASHEN	6-12	the state of the s	MILLY TESTED	1-CAN				
	Question			User's Respon	se				
Did it clean	sufficiently								
Po.1 6 100			NO						
Did you like	the delivery rate		WENC						
Did you like	the delivery patt	em	OK						
Did it dry sufficiently									
Did it adver	sely effect substra	ter	465						
	stics, painted surfi		140						
Did the prod	duct have a smell	ota,	NO						
	an objectionable o	dor	NO						
	an unacceptable r		NO						
	too much foam		NO						
Cleaning ve	sus current produ	ict	-70						
(Terrible, alm	nost as good, as goo	d, better)	TERREBUG						
	more volume that	n your							
current clea			YES						
	onger to clean		465						
	the product		MO						
Would you	buy the test produ buy the test produ	ct for	NO						
home or per	sonal use	CLIOI	NO						
Would you	buy your current p personal use	product	No. 969						
Would you	switch to the test p	pensive)	ACS NO						
Could you only the tes	lean adequately if	you had	NOI						
User Comm THOUGH	ents THE PR	OPSCT	WORKED AS	well AS a	VATER.				
			- Main						

Date	User	1	Owner / Manage		Interviewer		Product LD.	
1/104	MARTETO	Carl	NTRAM		Fay ZIVIOT	C.	MERLACHEM SKS2-19	
			Type of Clean (Circle C					
Ge	neral Purpose	1 1	rake Cleaning	Zile Oi	Engine Degressing	Car	rburetor & Fuel Injecti	
	Degreasing			1	- G wang	1	System Cleaning	
Cui	reat Product	Current V	eekly Usage No. Mech. Using Product Test Product Week					
		1		1-1	recil once 4	12-	CANS	
	Question			_	User's Respon	se		
Did it cle	an sufficiently	_			and the state of	-1-		
			465					
Did you like the delivery rate		465						
Did you like the delivery pattern			465					
Did it dry sufficiently								
Did it ad	ersely effect subst	rates	465			_		
(metals, p	lastics, painted sur	faces, etc)	NO					
Did the product have a smell		140						
Did it have an objectionable odor		NO						
	ve an unacceptable	residue	NO					
	e too much foam		NO					
Cleaning (Terrible:	versus current pro- almost as good, as g	duct.		- 1-		. In	Total Control	
Did you t	ise more volume th	an your	965	63	GOOD BON UN	RKED	SOME	
	e longer to clean		465	_				
Did you l	ike the product		NO			_		
Would yo	ou buy the test prod	luct	NG	_				
Would yo	u buy the test prod	luct for						
home or p	personal use		NO					
would yo	or personal use	product	452.4					
Would w	on switch to the tes	d	465	_				
(if less ev	pensive, if more e	product	100					
Could vo	clean adequately	if you had	NO	_				
only the t	est product	a you need	468					
User Com		G KTAI	10 OF SCUS	v.				
i di	Comments							

Automotive Aerosol Field Testing Interview Date User Owner / Manager Interviewer Product LD. 7/1/04 FRANSISCO MIKE HAWKER Jon Zamoor Type of Cleaning Performed (Circle One Only) Brake Cleaning En General Purpose Engine Degreasing Carburetor & Fuel Injection Degreasing System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Question User's Response Did it clean sufficiently NO Did you like the delivery rate NO Did you like the delivery pattern NO Did it dry sufficiently NO Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell NO Did it have an objectionable odor ND Did it leave an unacceptable residue 465 Did it have too much foam 140 Cleaning versus current product. (Terrible, almost as good, as good, better) TERRIBLE Did you use more volume than your YES current cleaner Did it take longer to clean 455 Did you like the product NO Would you buy the test product NO Would you buy the test product for home or personal use NO Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) NO Could you clean adequately if you had only the test product NO

DEANT CLEAR WELL NEEDS	MESS	VER4	QUECKLY	-S- NOT
Manager Comments				

Date	User		MERCEDES Owner / Manager	r III	Interviewer		Product I.D.	
7/1/04	KEN	MI	LE HAUKER	Jay	Jan ZAMOTE		МТЛАСНЕМ ЭССЭ-19	
			Type of Clean	ing Pouls				
				ing Periorme Ine Only)	SO .			
/ Ge	neral Purpose	В	irake Cleaning		Degreasing	I Com		
	Degreasing	1		22.5	ingrang	Car	buretor & Fuel Injection System Cleaning	
Cur	rent Product	Current V	Veekly Usage	No. Mech. Usi	no Product	700 - 170		
7.5			ready Dauge	No. Micch. Usi	ng k roduct	Test Product Weekly Usan		
						10,5	ANS,	
	Question			Use	r's Respon	se		
Did it clean sufficiently		-			_			
		NO						
Did you l	ike the delivery rat	е				-		
Did you l	ike the delivery par	tem	46.5					
Did it dry sufficiently		465	_					
Did it adversely effect substrates		465						
fretale p	ersely effect substi lastics, painted sur	rates	460					
Did the m	oduct have a smell	races, etc)	No					
	e an objectionable		NO					
	e an unacceptable		NO					
	e too much foam	103KHI6	NO					
	versus current prod		NO					
(Terrible, a	dmost as good, as go	od hetter)	TERRIBLE					
Did you u	se more volume th	an your	ICLES ISDE			_		
current cle	caner		468					
	longer to clean		463	- 1				
	ke the product		NO					
Would yo	u buy the test prod	uct	NO					
Would yo	u buy the test prod	uct for						
home or p	ersonal use		NO					
for home	u buy your current or personal use	product	***					
Would we	u switch to the test	Total Total	465					
(if less ex	pensive, if more en	product	MO					
Could you	clean adequately	f you had	NO					
only the te	est product	a you need	NO					
User Com								
- COLON	LOU GRO	45C-5	CILY TAS	TEMOUG	4- E- NO	T 40	cil	
9						_		

Date	User		Owner / Manager		Interviewer		Product LD.	
15/04	BRUCE TREAT	76	in Bussell	Tr	me Zemos	EL	MERACITEM 2052-19	
-							200	
			Type of Cleani (Circle O					
G	cneral Purpose Degreasing	(1	Brake Cleaning		egine Degressing	Car	System Cleaning	
Cu	Product	Current V	Weekly Usage	No. Mech.	Using Product	Test B.	roduct Weekly Usag	
24141-6	PER SUBCIONATED	672	cares	2-0	A. C.			
				4	ERACLOS	100	and 7	
	Question			1	lser's Respon	se		
Did it cle	can sufficiently			_				
Did	like the delivery rate		No					
	The second secon		465					
Did you like the delivery pattern		465						
Did it dry sufficiently		465				_		
(metals,	versely effect substraplastics, painted surfa	ites accs, etc)	NO					
	product have a smell		NO					
Did it have an objectionable odor		NO				_		
	ive an unacceptable r	esidue	NO				_	
	ve too much foam		40					
(Terrible,	versus current produ almost as good, as goo	d. better)	TURRIBLE					
Did you current c	use more volume that leaner	your	YES					
Did it tak	c longer to clean		465					
	like the product		NO					
Would ye	on buy the test produ	ct	NO					
Would yo home or	ou buy the test produ- personal use	ct for	NO					
Would yo	ou buy your current o	roduct				_		
for home	or personal use		YES					
Would yo	ou switch to the test of	roduct						
(if less ex	pensive, if more exp	ensive)	NO					
only the	u clean adequately if test product	you had	NO					
User Con		ST, GR		c 000	DRUM BI	RAICE		

	FRA NEWSMA	A STATE OF THE STA	Owner / Manager Interviewer		Product LD.	
		IRA NEUMAN	Jan 1	ZAVADT-C	MARS CHEM	
G				HUMBLE	23249	
G		Type of Clean	ing Performed			
6		(Circle C	One Only)			
	eneral Purpose Degressing	Brake Cleaning	Engine De	reasing	Carboretor & Foel Injecti System Cleaning	
Cu	rreat Product Cm	rent Weekly Usage	No. Mech. Using 1	bondered T		
Biggy	AN BRAKE CLE	1-2 CANS	1-MGC		est Product Weekly Usage	
E-074	ERS	S. Delis 2	MEN	1 0	2-CANS	
	Question		User's	Response		
	an sufficiently	YES				
Did you	like the delivery rate	465				
Did you	ike the delivery pattern	465				
Did it dry	sufficiently	ATMICT.		_		
Did it ad	versely effect substrates	465				
(metals, p	plastics, painted surfaces	etc) NO				
	roduct have a smell	NO				
Did it hav	e an objectionable odor	NO			_	
Did it lea	ve an unacceptable residu	ie NO				
	e too much foam	NO.				
Terrible,	versus current product. almost as good, as good, bet	tor) Armet is	6000			
Did you u	se more volume than you	II.				
current cl		YES				
	longer to clean	465				
	ke the product	NO NOT A	esus			
Would yo	u buy the test product	Air				
would yo	u buy the test product for					
Vould see	ersonal use	NO				
or home	u buy your current produc or personal use					
Would vo	u switch to the test produ	465				
if less ex	pensive, if more expensive	re) No				
Could you	clean adequately if you!	had lead				
only the to	st product	465				
Jser Com		1 - C-PLASE 1AT	FROM FOLL CAN	REAR a	WHILL HAVE WE	
Aanager (Comments					

Date	User		Owner / Mana	ger	Interviewer	-	Product LD.
						1	riodact L.D.
			Type of Cle	aning P	erformed		
	al Purpose greasing		Brake Cleaning	Brake Cleaning Engine Degrensing		Carburetor & Fuel Injecti System Cleaning	
Curren	nt Product	Current	Weekly Usage	No. 1	Mech. Using Product		duct Weekly Usage
						7.3	afe see
	Question				User's Respon	se	
Did it clean sufficiently		NO				_	
Did you like the delivery rate		N. W.			_		
Did you like	the delivery pate	tem	70		_	_	
Did it dry su	fficiently		1				
(metals, plas	cly effect substratics, painted surf act have a smell	aces, etc)	1.1				
Did it have a	n objectionable	odor	100				
Did it leave a	in unacceptable i	esidue	145				
Did it have to	oo much foam		5/1	_			
Temble, almo	sus current produ	d better)	1 - 1 - 1				
Did you use i current clean	nore volume that er	n your	- 1-4				
	nger to clean		914			_	
Did you like			-			_	
Would you b	my the test produ	ct			_		
nome or perso	ny the test produ onal use		J				
for home or p	ly your current p ersonal use						
if less expens	vitch to the test p sive, if more exp	ensive)					
Could you cle only the test p	an adequately if	you had					
Jser Commen	Carl Section						
		_		-			
Anager Com	ments						

Date	User		Owner / Mana		Interviewer		Product LD.	
8/3/100	SERGEO	M	ATHEUR KA	ZC	Jan ZAVADS	-4	CYBER SOCK 11	
			Type of Cle	aning P	erformed			
			(Circle					
G	neral Purpose Degreasing		Brake Cleaning	>	Engine Degressing	Ca	rburetor & Fuel Injection System Cleaning	
	rent Product	Current V	Weekly Usage	No. 1	Mech, Using Product	Test F	roduct Weekly Usage	
Boanc	PRANCE CICANIO				GEO	1-5-	CAUS	
	Question		1		User's Respon	ise		
Did it cle	an sufficiently		1	_	1000	2.5		
N 12 C 23 D	- outlier and		45					
Did you like the delivery rate		465						
Did you like the delivery pattern		100						
Did it dry sufficiently		465						
Did it adv	ersely effect subst lastics, painted su	trates	46S 40					
Did the product have a smell		465						
Did it have an objectionable odor		4E5			_			
	ve an unacceptable		NG			_		
	e too much foam		NO					
Cleaning (Terrible, a	versus current produment as good, as go	duct.	ALMOST	10	Cars			
Did you u current cle	se more volume th	an your	NO	7-3	acces,			
Did it take	longer to clean		NO					
Did you li	ke the product		465					
Would yo	n buy the test prod	Inct	NO					
Would yo	u buy the test prod	hict for						
home or p	ersonal use		NO					
for home	n buy your current or personal use	product	dea					
Would vo	n switch to the tes	nes duat	465	_				
if lece ev	pensive, if more e	product	200					
Could you	clean adequately	if you had	NO				-	
only the to	est product	n you had	AND ON FILE	11-	Urs Mar CI	CA		
USer Com	ments	Howev			465 ON CL S HOBRIBLE		2467	
Manager 4	2							
and det	Comments							

Date User		Owner / Manage	r	Interviewer		Product LD.
8/3/wh SER	GEO A	MITHEUN KAZ	6	Jan ZAVADS	-	CYBEN SOCY /
	-	Type of Clean	ing Pe	rformed		
		(Circle (_			
General Pur Degreasin		Brake Cleaning		Engine Degreasing	Ca	rburetor & Fuel Injection System Cleaning
Current Pro	duct Curren	t Weekly Usage	No. M	lech, Using Product	Test F	roduct Weekly Usage
GOANG BRANCE	Count 1-0	comes	4.1	GTO	-5-	CAUS
	a A Maria and America		2000			
Qu	estion			User's Respon	se	
Did it clean suffic	iently	100	-			
		45				
Did you like the d	elivery rate	465				
Did you like the d	elivery pattern	465				
Did it dry sufficien	ntly	1000				
Did it adversely et	ffect substrates	465				
(metals, plastics, p	sainted surfaces, etc.	140				
Did the product ha	rve a smell	465				
Did it have an obje	ectionable odor	4E5				
Did it leave an una	acceptable residue	NO			_	
Did it have too mu		NO				
Cleaning versus co	the state of the s	1,10				_
(Terrible, almost as	good, as good, better)	ALMOST 4	14 1	Con.		
Did you use more	volume than your	140				
Did it take longer	to clean	NO	_			
Did you like the pr			_			
Would you buy the		465 NO	_		_	
Would you buy the	e test product for	NO				
home or personal r	150	NO				
Would you buy yo	ur current product					
for home or person	nal use	465				
Mondal store	to the test product					
would you switch	if more expensive)	NO				
if less expensive,	dequately if you had					

Date	User	Own	er / Manager		Interviewer		Product LD.	
8/3/100	Sergio	11774	ATHER KAZE JON ZAVADI			FL CYPEN SOCK /		
		T	ype of Cleaning	Perform	ed			
			(Circle One					
G	neral Purpose Degreasing	Brake	Brake Cleaning Engine Degreasing Carburetor & Fue System Clea					
	rent Product	Current Week	v Usage N	o. Mech. Th	ing Product	Test P.	oduct Weekly Usage	
Bounc	PRANT CICANIA	1-2 cm		CRGTO		-5-0	Au S	
	The state of the s						.yu j	
	Question			Use	er's Respon	se		
Did it cle	an sufficiently	ب	=S					
Did you l	ike the delivery rate	40						
Did you I	ike the delivery patte	m 1						
Did it dry	sufficiently		£5 -S				_	
(metals, p	ersely effect substratellastics, painted surfa	cs	Sea.					
Did the p	roduct have a smell		-5					
Did it hav	e an objectionable of		-9					
Did it lear	ve an unacceptable re	4.4	G					
Did it hav	e too much foam		10					
(Terrible, a	versus current produc almost as good, as good	t. better)	440ST 45	Good	5.			
current cle		your						
	longer to clean	N						
	ke the product	4	65					
Would yo	u buy the test produc	t X	00					
home or p	u buy the test produc ersonal use	for M						
Would yo	n buy your current pr or personal use	oduct	55					
Would yo	n switch to the test pr pensive, if more exp	oduct						
Could you	clean adequately if	ou had		1.00				
	est product ments	MO	encul				<i>ula</i>	

Date	User	1	Owner / Manag	ger	Interviewer	-	Product LD.		
2/3/04	SERGEO	Mar	HGW KAZE		JON ZAVADEL				
-			The Island		SUR ZAUM	1.6	CYBER SON 11		
			Type of Cle	aning P					
C	Degreasing	.1	rake Cleaning		Engine Degreasing	G	System Cleaning		
Cur	rrent Product	Current V	Veckly Usage	I No. I	Mark Toing Product	Trees	A LE VAND CO CO		
UNK	Brake Brake	1-20	TOOL & LOUISE WEEKIN USE						
	Question				User's Respon	ise			
Did it cle	Did it clean sufficiently		100						
	-		9ES						
Did you]	ike the delivery rate	469							
Did you l	ike the delivery pat	tem	R S S S S S S S S S S S S S S S S S S S			_			
			965						
Did it dry sufficiently			465						
Did it adv	ersely effect substr	ates							
(metals, plastics, painted surfaces, etc) Did the product have a smell			NO						
		4	YES						
	e an objectionable		YES						
	ve an unacceptable	residue	NO						
	e too much foam		NO						
Terrible :	versus current produ ilmost as good, as go	not.		. 4	No. as				
Did you u	se more volume tha	n von	ALMOST A	S GC	3CD	_			
current cl	eaner		NO						
Did it tak	c longer to clean		965						
	ke the product		465						
Would yo	u buy the test produ	ict	NO DE	Det T	LIK THE SU	151			
Would yo	u buy the test produ	ct for							
Would we	crsonal use		NO		- Marie				
for home	u buy your current p or personal use	product	465						
Would yo	u switch to the test	product	7.63						
if less ex	pensive, if more ex	nensive)	No						
Could you	clean adequately in est product	you had		Sure	yus on C	16000	Ta da		
Ser Com	KED WICK	CNC 16 Kg			NOT LIKE				

Date	User		Owner / Manage	er	Interviewer	0.00	Product LD.
13/04	HOWARD	15	AND TERC	J	V ZIVADI	ri	CHARLES SEX #1
							12372 -127 +7
	100		Type of Clear	ning Perform	ned		
/ G	eneral Purpose	10	Circle (ine Degreasing		
-	Degreasing	-	020 0216)	Eng	me Degreasing	Carl	burctor & Fuel Injecti System Cleaning
Cu	rrent Product	Current	Weekly Usage	No. Mech. D	sing Product	Test P	roduct Weekly Usag
BC	BRALCEN	10	-cares	HUAR	0		Can 5
	Question	_		IIs	er's Respon	ca	
Did it cle	an sufficiently		_	-	er o respon	·-	
	and the same of th		465				
Oid you like the delivery rate					_		
	ike the delivery pa		465				
_		щен	465				
Did it dry sufficiently			465				
metals, p	ersely effect subst lastics, painted sur	faces, etc)	NO				
	roduct have a smel		:10				
	e an objectionable		NO				
	ve an unacceptable	residue	NO				
	e too much foam		NO				
Temble of	versus current proc	fuct			- 0		
Did you u	dmost as good, as go se more volume th	ood, better)	ALMOST A	S GOOL	2 1307 1	TITCH	cot-
ament cle	aner	an you	NO				
	longer to clean		465			_	-
	ke the product		NO				
Vould yo	n buy the test prod	uct	NO				_
Vould you	u buy the test prod	uct for				_	
ome or p	ersonal use		NO				
or home	u buy your current or personal use	product	wie				
Vould vo	switch to the test	manda -4	465				
f less ext	casive, if more en	product mensive)	140				
ould you	clean adequately	f you had	NO				
nly the te	st product		465				
Ser Comm		RCAS TO HO	6-8-03 28 14 11AV	L AS	well	AS	CORROYT
anager C	omments						

General Purpose Degreasing Current Product		IN TERE			-		
Degreasing Current Product		ANO ITAL		Ju Zavenic		Product LD.	
Degreasing Current Product	Pr	The second secon					
Degreasing Current Product	P.	Type of Clear					
Current Product (Circle One		Engine Degreasing	T C	ale a war and a	
Current Product			T MI	Congress Degressing	La	rburctor & Fuel Injection System Cleaning	
	Current W	eekly Usage	No M	lech. Using Product	Latin		
RC BANKLEEN		125		WARD	lest	Product Weekly Usage	
					100	CNS	
Question				User's Respon	se		
Did it clean sufficiently			-	- 10 10 10 10 10 10 10 10 10 10 10 10 10			
		905					
Did you like the delivery rate		965					
Did you like the delivery pattern	n	465					
Did it dry sufficiently			_				
oid it adversely effect substrate		465					
metals, plastics, painted surface	s etc)	NO					
id the product have a smell	03, 00)	NO			_		
old it have an objectionable ode	or	NO					
oid it leave an unacceptable res	idue	NO			_		
oid it have too much foam		NO			_		
leaning versus current product				Let Ly Ly			
remible, almost as good, as good, bid you use more volume than y	better)	ALMOST AS	6,000	2 BOT DITT	CREN	7	
arrent cleaner	rout	40					
id it take longer to clean		405			_		
id you like the product		465					
ould you buy the test product		NO					
onld you buy the test product ome or personal use		. Vin					
ould you buy your current pro	duct	Y02	_				
r home or personal use	4	183					
ould you switch to the test pro	duct						
fless expensive, if more exper- ould you clean adequately if you	isive)	40					
nly the test product	Ju Hadi	465					
ser Comments							
DEPONT LIKE T	TAL	L THAT	1116	EL BOT =	27	WAS BRETTE	

	User		Owner / Manager		Interviewer		Product LD.		
12/04	TON	66	Ka Maraga	*	Jan ZAWADE		Week Tred I		
			Type of Clean	ing P	erformed		0.000		
-			(Circle (
Ce	eneral Purpose Degreasing		Brake Cleaning		Engine Degreasing	Carb	uretor & Fuel Injecti System Cleaning		
	rrent Product	Current	Weekly Usage	No. 7	Mech. Using Product	Tost De	duct Weekly Usag		
CRC-C	ARB		IS SHOP ISSUE		J-MECH	6-CA			
	Question				User's Respon	se			
Did it cle	an sufficiently	YES							
Did you l	old you like the delivery rate			_		_			
Did you I	ike the delivery p	attem	4ES	_		_	_		
	sufficiently	11,21,7	9ES						
			465						
(metals, p	versely effect subs plastics, painted su	rfaces, etc)	NO						
	roduct have a sme		465						
	e an objectionable		NO						
	ve an unacceptabl	e residue	YES NEAD -	77)	Stase offwar	0			
	e too much foam		NO		the layer				
Cleaning (Terrible,	versus current pro almost as good, as g	duct.	Acres - as		172 N. I. W.	-			
Did you u	ise more volume t	an your	NO AS	6	OD, OR AS	600£	>		
Did it tak	e longer to clean		NO						
Did you l	ike the product		YES IT WAS	. /	· ·				
Would yo	u buy the test product	luct	NÓ	-> -		_			
iome or p	u buy the test pro-		NO						
Would yo	u buy your curren	t product	215/2						
Would wa	or personal use u switch to the tes		465						
if less ex	pensive, if more	opension)	NO						
Could you	clean adequately	if you had		20.0	DTAKE ADDITION		1.00		
liser Com	ments	CED S			OR CLEANET				

Date	User		Owner / Manage	r	Interviewer	-	Product LD.	
114/01	RCNE	E	NARDO			0	CYBUR SOLY 11	
			Type of Clean					
	eneral Purpose	1 /2	(Circle	One On		-		
	Degreasing	(rake Cleaning Engine Degressing				retor & Fuel Injection	
Cr	rrent Product	Current V	Weekly Usage	No M	ech. Using Product	Tart Day	Anna Wantala W	
	vsays	7-0		BC.		2-04	loct Weekly Usage	
	Question				Ylengie Danner	44		
	A STATE OF THE PARTY OF THE PAR				User's Respon	Se		
Did it cl	can sufficiently	465						
Did you	like the delivery ra	ite	112 02 6					
Did you	like the delivery pa	attern	465					
Did it dry sufficiently			465					
Did it ad	versely effect subs	trates	760			_		
(metals, plastics, painted surfaces, etc.)		NO		-1				
-	product have a sme		NO					
	we an objectionable		NO					
	ave an unacceptable	e residue	NO					
Did it ha	we too much foam		NO					
	versus current pro almost as good, as g		ALMOST	15 G	man +			
Did you	use more volume t	han your		1-3 63				
-	ke longer to clean		NO NO					
	like the product		4CS WAS OK.					
	on buy the test pro	duct	NO WAS	,	-			
Would y	on buy the test pro- personal use	duct for	40					
Would y	on buy your current or personal use	t product	465		1			
Would y	on switch to the tex expensive, if more	t product	122			_		
Could v	ou clean adequately	if you had	NO					
	test product	n you man	465					
User Con	nments	VI 131	DAKE CLEA	YCR				
				3,115		_		

Date	User		M AUTO	r	Interviewer		Donale or Y To
8/2/04	ESMAT		WARDO	-	Jan Zavane		Product LD.
			Type of Clear (Circle C				
	eral Purpose legreasing	I	Brake Cleaning		Engine Degressing	Ca	rberetor & Fuel Injection System Cleaning
Curr	ent Product	Current V	Weekly Usage	No. M	ech. Using Product	Total	
Johnson	E Blance Cierce		6 cares		SAI4 7		Product Weekly Usage
_	0 4						Crist's
	Question				User's Respon	Se	
Did it clear	n sufficiently		465				
Did you lil	te the delivery rate						
Did you lil	the delivery patt	em	465 urs	-		_	
Did it dry	sufficiently		46S	-			
(metals, pla	rsely effect substra	tes aces, etc)	465 NO				
Did the pro	duct have a smell an objectionable of		140				
	an unacceptable r		NO				
	too much foam	carcino	NO				
Cleaning v	ersus current produ	ct	E C O - T	_		-	
Did you us current clea		your	AS GOOD			-	
	longer to clean		NO				
	e the product		465				
Would you	buy the test produ	at	465				
home or pe	buy the test productsonal use		965				
for home of	buy your current p r personal use		463				
Would you (if less exp	switch to the test pensive, if more ext	ensive)	NO				
Could you only the tes	clean adequately if	you had	465				
User Comm	ents		7 80				
Manager C	omments						

Date	User		Owner / Manage	er	Interviewer	1	Product LD.		
BOH	NACEOUE	5	KUSRDO.	ı	JON ZAUGO	7	CHIER SILV 73		
			Type of Clea	ning Pa		-			
			(Circle						
G	Coneral Purpose Degreasing		Brake Cleaning	1	Engine Degreasing	Car	buretor & Fuel Injection System Cleaning		
Cu	rrent Product	Corrent	Weekly Usage	No. N	fech. Using Product	Test P	roduct Weekly Usage		
CAMPOORS	CHANCE PART	12:014	S SHOY WITH		SCROWN -		ins		
	Question				User's Respon	ise			
Did it cle	can sufficiently			_		-			
			465						
Did you	like the delivery ra	te	465						
Did you	like the delivery pa	ittern	4CS						
Did it dry sufficiently			405			_			
Did it ad metals,	versely effect subs plastics, painted su	trates	715 NO						
Did the p	product have a sme	1	NO				-		
Did it ha	ve an objectionable	odor	NO			_			
Did it lea	we an unacceptable	residue	NO						
Did it ha	ve too much foam		NO						
Ileaning Terrible,	versus current pro almost as good, as g	duct.	Benck						
Did you current c	use more volume ti leaner	an your	No						
	te longer to clean		NO		-				
	like the product		465						
Would ye	ou buy the test proc	luct	465						
ome or	ou buy the test proc personal use		465						
or home	ou buy your current or personal use	Age of the second	NO						
Would yo	ou switch to the tes	product							
if less ex	consive, if more e	xpensive)	IF 1155	ESPE	255 JE				
nly the	u clean adequately est product	if you had	465						
ser Con Packe	iments	R Souv		COR	ALLET BRIKE	Cees	MER		
	Comments		77 0333	Cinc	HOVE BRAKE	CZĘĄ	Nev.		

Owner / Manage	Interviewe	r Product I.D.
SUARDO	Jay ZAVAD	VULLE VIII
W		
Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injecti System Cleaning
t Weekly Usage	No Mech Using Product	Toot Bandout Weekle Co.
ns such wase	ACTEBOULE	Test Product Weekly Usag
	User's Respo	nse
-	100 00000	
455		
Control of the contro		
- 1.2		
196.5		
Wa		
NO		
ALMOST AS	Cuent	
100101	2 65,000	
NO		
NO		
465		
1404		
965		
Aller a		
MINGE TF	VERY ION COST	
	Type of Clean (Circle of Clean (Circle of Cleaning) I Weekly Usage YES YES YES YES NO NO NO NO NO NO NO NO NO N	Type of Cleaning Performed (Circle One Only) Brake Cleaning Engine Degreasing t Weekly Usage No. Mech. Using Product VS SUN UNDE ACTIONS E User's Respo 465 465 465 465 460 NO NO NO NO NO NO VCS VCS VCS VCS VCS VCS VCS VC

Date	User		Owner / Manage	- 1305 er	Interviewer	Se la la	Product I.D.	
8/2/09	EXRIGUE	6	E779	1	JON Z		Chen Say 17	
			Type of Clear	ning Perfor One Only)	med			
C	Degreasing	В	rake Cleaning		gine Degreasing	Car	buretor & Fuel Injection System Cleaning	
Cu	rrent Product	Current V	Veekly Usage	No. Mech.	Using Product	Tart D		
ATS p	PHILE PLEASE	2-0		1	/	Jan 1	roduct Weekly Usage	
	Question			T	and D			
	A CALL OF THE PARTY OF THE PART			U	ser's Respon	se		
Did it cle	an sufficiently		965					
Did you	like the delivery rat	e	465			_		
Did you	like the delivery par	ttem	465	-		_		
Did it dr	sufficiently		465					
Did it ad	versely effect substr plastics, painted sur	rates	NO				_	
Did the p	roduct have a smell		NO			_		
	ve an objectionable		NO			_		
	ve an unacceptable		NO					
	ve too much foam		40			_		
(Terrible,	versus current proc almost as good, as go	od, better)	AS GOOD					
current c	use more volume th	an your	NO					
	c longer to clean		NO	_	_			
	ike the product		465	_				
	ou buy the test prod	uct	465					
Would yo home or	on buy the test products personal use	uct for	46.5					
Would yo for home	ou buy your current or personal use		4ES					
(if less ex	ou switch to the test pensive, if more en	(xpensive)	MUBE					
Could yo	u clean adequately i est product	if you had	YES,				11	
User Con		THAN	Bus C	YBER S	K.V.			

Date	User		wner / Manage	r	Interviewer		Product LD.	
15/04	BEN	Gt.	74	-	Jon Z.		WELL SEV ZZ	
				ing Perfo	rmed			
G	eneral Purpose Degreasing	В	rake Cleaning	E	ogine Degressing	Car	buretor & Fuel Injection System Cleaning	
Cu Hugg se kag 1200	Trent Product 5-10-2-18-19-19-19-19-19-19-19-19-19-19-19-19-19-	Q-CA	Ceekly Usage	No. Mech	Using Product		roduct Weekly Usage	
	Question			1	Jser's Respon	ise		
Did it cle	can sufficiently		465					
Did you	like the delivery rat	e	465				-	
	like the delivery par	tern	465					
	y sufficiently		YES					
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell			NO ·					
	we an objectionable		NO		_			
	ave an unacceptable		NO			_		
	we too much foam		NO					
(Terrible,	versus current proc almost as good, as go use more volume the leaner	od, better)	AS 6000					
	ke longer to clean	-	NO				_	
Did you	like the product		468					
Would y	ou buy the test prod	uct	465					
home or	ou buy the test prod personal use		465					
for home	ou buy your current e or personal use ou switch to the test		465					
(if less c	xpensive, if more e on clean adequately test product	xpensive)	ANT MAKE YES	- 7417	PLCTSTON	r		
User Con	mments							
	r Comments							

Date	User		Owner / Manag	er	Interviewer		Product LD.
R	CERVANTE	SS	C119	9	ay Zavar	DI	CYBER SXX 11
			Type of Clea	ming Daws	1.1.1.1.1.1		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
			Circle	One Only)		
Gen	eral Purpose) egressing	Brake Cleaning Engine Degreasing			Can	buretor & Fuel Injection System Cleaning	
Curr	ent Product	Current	Weekly Usage	No. Med	. Using Product	Test D	roduct Weekly Usage
PROJECT	CLEAN WALY	2-4	CANS	Rope			CAN/
	Question				User's Respon	Se	
Did it clear	n sufficiently		465		•		
	ce the delivery rate			TOKA	NIDER (A 44 Dema
Did you lik	te the delivery patr	cm	465		And Company of	2000	DRC BETEL
Did it dry s	sufficiently		NO. DRI			_	
metals, pla	asely effect substractics, painted surf actics, painted surf	ates aces, etc)	NO NO	C Ta	SLOWLY		
	an objectionable	dor	NO				
	an unacceptable		NO NO				
	too much foam	-31545	NO			_	
Terrible, ab	cisus current produ most as good, as goo e more volume tha mer	d, better)	NOT TERRY PROBABL				
	longer to clean		465	TIES			
	e the product		NO				
Would you	buy the test produ buy the test produ asonal use	ct for	NO				
Vould you or home or	buy your current personal use		MO YES				
if less expe	switch to the test pensive, if more ex	pensive)	NO				
only the tes	clean adequately if t product	you had	465 Ro	T cool	LP TAKE	11020	LABOR
Jser Comm	ted on of	al	end spin	lle, C		note	prease an
CAS C	week rigi	usil.	second le	gene	1 DRICS 7	2 50	Checky,
Manager C	ommente						

Date	User		Owner / Manage	r	Interviewer		Product LD.
131/04	WIEC	G	eंत4	E.	av Z		CYBER SKY /
6-	-15			One Only)			
	eral Purpose Degreasing	635	rake Cleaning	Eng	inc Degressing	Car	burelor & Fuel Injecti System Cleaning
Curr	ent Product	Current V	Veekly Usage	No. Mech.	Using Product	Test D	roduct Weekly Usag
425 8	RAKE GEAN		CANS	NO		20	4MS
	Question		Y	U	ser's Respon	50	
Did it clea	n sufficiently		Ore				
Did you li	te the delivery rate		975				
	ke the delivery pan		9G5	_	_		
	sufficiently		46S				_
(metals, pl	asely effect substra astics, painted surfa	ites aces, etc)	NO				
-	odnet have a smell		465		· P		
	an objectionable o		NO		-		
	e an unacceptable r	esidile	NO				
	too much foam	_	NO				
(Terrible, al	ersus current produ most as good, as goo	d, better)	ALMOST	AS GO	300		
current cle		n your	MAURE A	L 6.T.170	CE. HARO	70	TE 11
	longer to clean		NO		7		
	the product		465		16		
Would you	buy the test produ	ct	465				
home or pe	buy the test produ ersonal use		465	-			
for home o	buy your current personal use		465				
(if less exp	switch to the test pensive, if more exp	pensive)		CO MOR	E TESTIA	16.	
only the te	clean adequately if st product	you had	YES				
OSEO	Cos BRAKE	C- Re	PATR FOR	GRE	156-2-0	25-6	₹N_

	User		Owner / Manage	er	Interviewer		Product LD.
4/3/104 1	NOTO	G	<i>ध्तप</i>	Jo	SK		CHECK SOLV
			Type of Clear	ning Darfare	had		
				One Only)	men		
	ral Purpose egressing	Q	Brake Cleaning		ine Degressing	Carb	uretor & Fuel Injecti System Cleaning
Curr	ent Product	Current	Weekly Usage	No. Micch T	Ising Product	Total	day William
	Hic CLEAN	12-30		Mod	0	2	AAS
	Question	_		Us	ser's Respon		087
Did it clean	sufficiently		9ES		The state of the s		
Did you lik	e the delivery ra	te	46S				
Did you lik	e the delivery pa	attern					
Did it dry s	officiently		465		_	_	
(metals, pla	sely effect subs stics, painted su	rfaces, etc)	YES NO		*		
Did the pro	duct have a smc	H	465		+		
	an objectionable		NO		-		
	an unacceptable	e residue	NO				
	too much foam		140				
(Terrible, alr	asus current pro post as good, as g more volume fi ner	ood, better)	ALMOST A		1		
	onger to clean		NO	DAT TE		_	
	the product		465		11-		
Would you	buy the test prod	Juct	485				
home or per			465	- 4			
for home or	buy your current personal use switch to the test	7	465				
if less expe	asive, if more of lean adequately product	expensive)	NO, and	DMGD,	MURE 7	ESTIN	6

Manager Comments

Type of Cleaning Performed (Circle One Only) General Purpose Degressing Brake Cleaning Engine Degressing Current Product Current Weekly Usage No. Mech. Using Product KGC ONLY Construct Weekly Usage No. Mech. Using Product Construct Weekly Usage No. Mech. Using Prod	Date	User		wner / Manage	er	Intervie	wer	Product LD.
Circle One Only General Purpose Brake Cleaning Engine Degrensing Carberctor & Feel Inj. System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Current Veekly Usage No. Mech. Using Product Vess Current Veekly Usage No. Mech. Using Product Vess Current Veekly Usage No. Mech. Using Product Vess Current Veekly Usage Current Veekly Usage Current Vess Vess Vess Current Vess	7/1/04	KEN	More	· Howker	2	ON ZAV	MOTE	2596 504/ACERE
Circle One Only	_			Type of Class	ning Port	ormad		
General Purpose Degressing Current Product Current Weekly Usage No. Mech. Using Product Current Seasonse User's Response User's Response Did you like the delivery pattern VES Did you like the delivery pattern VES Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it product have a smell VES Did it product have a smell VES Did it leave an unacceptable residue NO Did it leave an unacceptable residue NO Did it have too much foam Cleaning versus current product Clernible, almost as good, as good, better) Did you like the product VES Would you buy the test product VES Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you buy your current product for home or personal use Would you can adequately if you had only the test product				Control of the contro	the second secon			
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you swirch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES User's Response User's Response User's Response User's Response User's Response User's Response User's Response User's Response Uses VES NO MO Did you like the delivery pattern YES NO NO Did it adversely effect substrates NO Did you use more volume than your current cleaner NO Did you buy the test product YES Would you buy the test product for home or personal use Would you swirch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product	(e		В				ng (Arburetor & Fuel Injection System Cleaning
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you swirch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES Would you clean adequately if you had only the test product YES Would you clean adequately if you had only the test product YES Would you clean adequately if you had only the test product YES	Cu	rrent Product	Current V	Veekly Usage	No. Mes	h. Using Produ	et Tes	Product Weekly License
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Wes Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product								
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Wes Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product Wes Did you clean adequately if you had only the test product		Ouestion				User's Re	nonee	
Did you like the delivery rate PGS Did you like the delivery pattern PGS Did it dry sufficiently Wes Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell PGS Did it have an objectionable odor PGS Did it leave an unacceptable residue PGS Did it leave an unacceptable residue PGS Did it have too much foam PGC Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean PGC Did you like the product PGS Would you buy the test product PGS Would you buy the test product PGS Would you buy your current product For home or personal use Would you switch to the test product Wiff less expensive, if more expensive) Could you clean adequately if you had only the test product PGS PGS PGS PGS PGS PGS PGS PG		The state of the s				OSCI DICE	ропас	
Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Wess Wess Mould you lean adequately if you had only the test product Wess Wess Mould you clean adequately if you had only the test product Wess Mould you but product you had only the test product Wess Mould you clean adequately if you had only the test product				465				
Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, bester) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Could you clean adequately if you had only the test product YES	Did you	like the delivery ra	ite	965				
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell PES Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you bay your current product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product	Did you	like the delivery p	attern	100				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell PES Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product	Did it dr	y sufficiently						
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES	(metals,	plastics, painted su	irfaces, etc)	N6				
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES								
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES							_	
Cleaning versus current product. (Terrible, almost as good, as good, bester) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES	_							
Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Wes As Good of Better A	-	And whole the parties of a local		NO				
Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WES				45 6000	00	BLTTCA		
Did it take longer to clean NO Did you like the product Would you buy the test product Would you buy the test product for bome or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product	Did you	use more volume t			014	DEM BIN		
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WES Don't WAKE THAD JECTION.								
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product ### S #				465				
Home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WES	Would y	ou buy the test pro	duct					
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WES	Would y home or	ou buy the test pro personal use	duct for	SES				(K)
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product YES	Would y	ou buy your curren	nt product	500				
(if less expensive, if more expensive) Could you clean adequately if you had only the test product YES	for hom	e or personal use		465				
Could you clean adequately if you had only the test product YES				1	15			
only the test product 945				MONEY MAI	KE 744	O SECTION	teal!	
			y ii you mau	865				
Worked good overall better de arrent tog clearer			ouers		de.	circumt	day .	clearer,

Type of	rcle One (Interviewer Tone Zana Da Performed Only) Engine Degressing Mech. Using Product	A souther feet
General Purpose Brake Cleaning Degrensing Current Product Current Weekly Usage	rcle One (Performed Only) Engine Degressing	Carburetor & Fuel Injec
General Purpose Brake Cleaning Degrensing Current Product Current Weekly Usage	rcle One (Only) Engine Degressing	Carburetor & Fuel Injec
General Purpose Brake Cleaning Degrensing Current Product Current Weekly Usage		Engine Degressing	Carburetor & Fuel Inject System Cleaning
Current Product Current Weekly Usage			System Cleaning
Control Control	No.	Mech. Using Product	
Question		There was a state of the state	Toot Day do not 331 at 2
Question		The second second	Test Product Weekly Usa
Question			1000
		User's Respon	ise
id it clean sufficiently			
HO			
rid you like the delivery rate 465			
od you like the delivery nettern			
rid it dry sufficiently			
id it adversely effect substrates			
netals, plastics, painted surfaces, etc)			
id the product have a smell			
id it have an objectionable odor NO			
110	13,00		
id it have too much foam	2, 01	6.7	
leaning versus current product			
errible, almost as good, as good, better)	6/50	= Becow)	
id you use more volume than your	-		
1-2			
id it take longer to clean 9ES id you like the product NO			
Tould you buy the test product			
ould you buy the test product for	_		
ome or personal use			
ould you buy your current product			
r home or personal use 465 ould you switch to the test product			
Cless expensive, if more expensive)			
ould you clean adequately if you had			
ly the test product			
Ser Comments		AND THE REAL PROPERTY.	
PLES PARTS WASHER FOR ALMOST CHOWN GASHET SUFFACE MY ACRE GASHET SEXSEACE TO OTHE	ALL	CLCANTING,	HEWEVER ALES

Date	User	1	Owner / Manager		Interviewer		Product LD.
13704	BRIANI	1 Ja	may Russell	do	· Zavan=	6 35	5965419CET
							ar con
			Type of Clean	ng Perform	ned		
-			(Circle O	ne Only)			
	eneral Purpose Degreasing	1	Brake Cleaning	Eng	ine Degressing	Carbo	retor & Fact Inject system Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. Mech I	sing Product	Total D	
					any	Test Proc	inet Weekly Usa
				-41-04	Cour /	2-0	ws.
	Question			Us	er's Respons	e	
Did it cle	an sufficiently		4ES				
Did you	like the delivery rate	3	9ES				
Did you	like the delivery pat	tern	465				
Did it dr	y sufficiently		405				
(metals,	versely effect substr plastics, painted surf	aces, etc)	NO .				
Did the p	product have a smell		465			_	-
Did it ha	ve an objectionable	odor	NO				
	we an unacceptable:		NO	_		_	
Did it ha	ve too much foam						
	versus current prod	net	NO				
(Terrible,	almost as good, as go	od, better)	ALMOST AS	CANA	nil		
Did you current c	use more volume the leaner	ш уош	NO	(acc)	CAS		
Did it tal	e longer to clean		NO				
Did you	like the product		GCS, OK				
Would y	ou buy the test produ	ict	NO			_	
Would yo	ou buy the test produ	ct for					
home or	personal use		NO				
for hor	ou buy your current	product	4100				
World	or personal use		465				
if less ex	ou switch to the test pensive, if more ex	product	2.001				
Could vo	u clean adequately it	pensive)	NO				
only the	est product	you nad	465,				
User Con	-	-	162,				
No. Stante	Comments						

Date	User		Owner / Manage	r	SAMTA I		Product LD.
5/32	BAFIK	11	aritea)	JON ZAVADO		16 1/1001600 L-7752	
			Type of Clear	ing Perfor	med	_	
-			(Circle (One Only)			
	eneral Purpose Degressing	I	Brake Cleaning	En	gine Degreasing		urctor & Fuel Injection System Cleaning
Ci	rrent Product	Current V	Weekly Usage	No. Mech.	Using Product	Test Pro	oduct Weekly Usage
EAML B	Pake Coensel					V.CS. T.I.	muci vicedy Usage
	Question			τ	ser's Respon	ise	
Did it cl	can sufficiently				The Name of State	0.00	
Dia ii Çi	oan samelenny		965				
	like the delivery rate		465				
Did you	like the delivery patt	ern	465				
Did it dr	y sufficiently		465				
	versely effect substra						
	plastics, painted surf moduct have a smell	aces, etc)	NO				
			465				
	ve an objectionable of	The state of the s	465				
	ave an unacceptable	residue	NO				
Did it ha	ve too much foam		NO				
Cleaning (Terrible,	versus current produ almost as good, as goo	nct. od. better)	TERRIBLE,	QUERAPRAU			
Did you current o	use more volume that	n your	465	23,27776			
	c longer to clean		965				
	like the product		NO				
	ou buy the test produ	ct	NO				
Would y	ou buy the test produ personal use		NO				
Would y	ou buy your current p	product	465				
Would y	ou switch to the test	product	NO				
Could yo	ou clean adequately it	you had	NO				
User Con		THE DEC		TAS YY VER	7116- AIK 4 GOLD	, Ceu	CP NOT

Date	User	The second secon	Owner / Manage	er	Interviewer		Product LD.
5/26	SERGIO LOFE	Z Sei	con Lotez	700	1 ZAJAGE	~	6-7750
			Type of Clear	nine Desfess			
				one Only)	neg		
(Degreasing	B	rake Cleaning		ine Degreasing	Car	buretor & Fuel Injectio System Cleaning
C	urrent Product	Current V	Veekly Usage	No. Mech. I	Jsing Product	Test P	roduct Weekly Usage
				1			
	Question			Us	ser's Respon	se	
Did it c	can sufficiently		NO				
Did you	like the delivery ra	te	100				
Did you	like the delivery pa	ittern	465				
Did it d	y sufficiently		465 465				
(metals,	lversely effect subst plastics, painted su	rfaces, etc)	NO				
Did the	product have a smel		9ES				_
	ive an objectionable		4ES				
	ave an unacceptable	residue	NO				
_	we too much foam		NO				
(Terrible	versus current pro- almost as good, as go	ood, better)	NOT TERRIBL	6 . EUT .	NOT ALM	OST A	S COOK
Did you current o	use more volume the	an your	465				: 6000
	ke longer to clean		465			_	
	like the product		NO				
Would y	ou buy the test prod	luct	NO				
home or	ou buy the test prod personal use		NO				
for home	ou buy your current or personal use	200	465				
Would y (if less c	ou switch to the test	xpensive)	NO				
Could yo	ou clean adequately test product	if you had	NO				
User Con	nments T CLEAN W	icus GK	CEASC -E-070	, 70 M	UCH MIST	THA	TSMELLER

Type of Cleaning Performed (Circle One Only) General Purpose Degressing Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Test Product Weekly Usage Test Product Weekly Usage Test Product Weekly Usag	Date	User		Owner / Manager	Intervi	cwer	Product I.D.
General Purpose Degressing Brake Cleaning Brake Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly U Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an objectionable odor Did it have an unacceptable residue User's Response **NC** **Did the product have a smell Did it have an unacceptable residue User of the test product User of the test p	5/35	HowaRD	11	THARD.	Jan Z	AUNDO (21.7753
General Purpose Degressing Brake Cleaning Brake Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly U Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an objectionable odor Did it have an unacceptable residue User's Response **NC** **Did the product have a smell Did it have an unacceptable residue User of the test product User of the test p				Type of Cleaning	Performed		
General Purpose Degressing Current Product Current Weekly Usage No. Mech. Using Product Test Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product eekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Us							
Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly U Question User's Response Did it clean sufficiently NO Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it day sufficiently Did it day sufficiently Did it day sufficiently Did it day sufficiently NO Did it day sufficiently NO Did it have an objectionable odor Did it have an objectionable odor Did it have too much foam NO Reaning versus current product Particle fraction of the sufficient of the suf	G		(B			na l	Carlameter & F. A.L.
Question User's Response Did it clean sufficiently NO Did you like the delivery pattern Oid it dry sufficiently NO Did it lave an objectionalle of the sufficiently NO Did it lave an objectionalle of the sufficiently NO Did it lave an objectionalle of the sufficiently NO Did	_	Degreasing		The state of the s			System Cleaning
Question User's Response Did it clean sufficiently NO Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently NO Did it have an objectionalle of the Sufficiently NO Did it lave an objectionalle of the Sufficiently NO Did it have an objectionalle of the Sufficiently NO Did it have an objectionalle of the Sufficiently NO	Cu	rrent Product	Current V	Veekly Usage N	o. Mech. Using Produ	et Tae	6 Decided W. Lt. Y.
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it dry sufficiently Did it have set of the product have a smell Did it have an unacceptable residue Did it have too much foam Cleaning versus current product Terrible, almost as good, as good, better) Did you use more volume than your arrent cleaner Did you buy the test product Would you switch to the test product or home or personal use Would you switch to the test product Ould you clean adequately if you had not the test product Note the product of the test product of the product of th					July 1 100	163	Frounct Weekly Usage
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it dry sufficiently Did it have set of the product have a smell Did it have an unacceptable residue Did it have too much foam Cleaning versus current product Terrible, almost as good, as good, better) Did you use more volume than your arrent cleaner Did you buy the test product Would you switch to the test product or home or personal use Would you switch to the test product Ould you clean adequately if you had not the test product Note the product of the test product of the product of th		Question	-		**		
Did you like the delivery rate Did you like the delivery pattern Old it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did the product have a smell Old it have an objectionable odor Old it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your unrent cleaner Did you like the product Would you buy the test product Would you buy the test product for one or personal use Would you buy the test product Would you switch to the test product or home or personal use Would you switch to the test product For Comments Continued Acceptable Accepta		0.70			User's Re	sponse	
Did you like the delivery pattern 965 Did you like the delivery pattern 965 Did it day sufficiently Did it day sufficiently Did it day sufficiently Did it have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good better) Did you use more volume than your varrent cleaner Did you like the product Would you buy the test product Would you buy the test product for come or personal use Would you buy your current product or home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had not the test product See Comments Control of the control of th	Did it cle	an sufficiently					
Did it dry sufficiently Did it adversely effect substrates metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had not the test product See Comments Contour See Comments	Did you l	like the delivery rate	,				
Did it day sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your varrent cleaner Did you like the product Would you buy the test product Would you buy the test product or home or personal use Would you switch to the test product Would you clean adequately if you had not the test product See Comments Carrow F. See Comments Carrow F. See Comments Carrow F. See Comments Carrow F. See Comments	Did you l	like the delivery pat	tern			_	
Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did the product have a smell (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have an objectionable odor (165 AFTEL FATGORDED (185C TT WAS ONE) Did it leave an unacceptable residue (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) Did it have too much foam (165 AFTEL FATGORDED (185C TT WAS ONE) TORRIGH (185 AFTEL FATGORDED (185C TT WAS ONE) TORRIGH	Did it dry	y sufficiently		465			
Intertals, plastics, painted surfaces, etc) Did the product have a smell VGS Did it have an objectionable odor Did it leave an unacceptable residue Old it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Old you use more volume than your arrent cleaner Old it take longer to clean Old you like the product Would you buy the test product Of would you buy the test product Or home or personal use Would you buy vour current product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you clean adequately if you had only the test product Seer Comments Contact of the contac	Did it ada	remale offers on her		NO			
Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it leave an unacceptable residue Old it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy our current product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you clean adequately if you had and the test product Seer Comments Or would you clean adequately if you had and the test product Seer Comments	metals.	plastics, painted surf	aces etc)	NIC			
Did it have an objectionable odor Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your ament cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you switch to the test product Or home or personal use Would you switch to the test product Or home or personal use Would you clean adequately if you had and the test product See Comments Cart Out? Did it have an unacceptable residue GES AFTEL FATGAROLD (ASC TEAS OR) CART OUT? C	Did the p	roduct have a smell	ucos, cicj	The same of the sa		-	
Did it leave an unacceptable residue Oid it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Oid you use more volume than your current cleaner Oid it take longer to clean Oid you like the product Would you buy the test product Would you buy your current product or home or personal use Would you switch to the test product of home or personal use Would you switch to the test product of less expensive, if more expensive) Could you clean adequately if you had not the test product See Comments Carron 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			odor		T GOOD LATER OF A	-	
Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your purrent cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product Or home or personal use Would you switch to the test product If less expensive, if more expensive) Could you clean adequately if you had into the test product See Comments Could War War War War Terrib Advance of the contract of the cont				465 AF 766	FATENDED	CASC	IT WAS MOTE
Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your purrent cleaner Did it take longer to clean Did you like the product Would you bny the test product Would you bny the test product for some or personal use Would you bny your current product Or home or personal use Would you switch to the test product of less expensive, if more expensive) Could you clean adequately if you had into the test product See Comments Contours Co					OTHE KEST	Dr. IC	
Terrible, almost as good, as good, better) Did you use more volume than your arrent cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you switch to the test product or home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had now the test product See Comments Control 27 555 5550 5552 65500 5552 65500 5552 65500 55500 5552 6552 6		The state of the s	net	NO			
Did you use more volume than your parrent cleaner Did it take longer to clean Did you like the product Would you bay the test product Would you bay the test product for some or personal use Would you buy your current product or home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product See Comments	Terrible,	almost as good, as goo	od, better)	TOPATHIC NO	T 72 20-615	0 -	
Did it take longer to clean Jid you like the product Would you buy the test product Would you buy the test product for Jid you buy the test product for Jid you buy your current product Jid you buy your current product Jid you buy your current product Jid you switch to the test product Jid less expensive, if more expensive) Jid you clean adequately if you had	Did you t	ise more volume tha	ш уош		A MARIANA	ECT M	Alder AS
Vould you buy the test product Would you buy the test product for ome or personal use Would you buy your current product or home or personal use Would you switch to the test product of less expensive, if more expensive) Could you clean adequately if you had now the test product See Comments Could War See Court to See Court							
Would you buy the test product for ome or personal use Would you buy your current product or home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had now the test product Seer Comments Control 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Did you I	ike the product					
Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had into the test product See Comments Control 17	Would yo	ou buy the test produ	ict				
Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product User Comments	Would yo	ou buy the test produ	ct for	, N. C.	515		
Vould you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had only the test product See Comments Cont. Only Con	ome or p	personal use		No			
Vould you switch to the test product if less expensive, if more expensive) Could you clean adequately if you had into the test product Vo Vo Vo Vo Vo Vo Vo Vo Vo V	vould yo	buy your current	product	Market -			
if less expensive , if more expensive) Could you clean adequately if you had inly the test product See Comments Could No.	Vould	or personal use	-9.7	465		-	
Seer Comments Control 17 See 18 18 18 18 18 18 18 18 18 18 18 18 18	fless av	nensive if	product				
Seer Comments Control of the Contro	Could you	clean adequately it	Exou had	No			
Ser Comments Contour St. 1851 1852 1852 1853 1853 1853 1853 1853 1853 1853 1853	nly the to	est product	you nad	No. 1			
	Car	ONT RE HELD	, ελ.? ((\$\$7) υς.	existen il o	Post- 62 131 24 VERY W	ance c	i i Anting
Janager Comments							

Date	User		wner / Manage	r	Interviewer				
195 -	SM ESOLIEV	GL GRE	MORGEN JON ZAVADIL			12 1754 1 7754			
			Type of Clear	ning Perform One Only)	ed				
	ral Purpose greasing	B	rake Cleaning		ne Degressing	Carburetor & Fuel Injection System Cleaning			
Сште	nt Product	Current V	Veekly Usage	No. Mech. U	sing Product	Test Product Weekly Usage			
The same of the sa	EEN CEREIN			1-16575		1-CANG			
	Question			Us	er's Respon	ise			
Did it clean	sufficiently		NO						
Did you like	the delivery ra	ite	C 14						
Did you like	the delivery p	attem	468						
Did it dry st	The second		465 NO 70 0764						
	sely effect subs		NO	<i>,</i> , , , , , , , , , , , , , , , , , ,					
	duct have a sme		465						
Did it have	an objectionabl	e odor	465						
Did it leave	an unacceptabl	e residue	405,0564						
Did it have	too much foam		NO						
	rsus current pro nost as good, as ;			45 Ge	ED NO	TERRAPLE , COT MOT			
	more volume					US USEP			
Did it take I	onger to clean		1465						
Did you like	e the product		NE						
	buy the test pro		NC						
home or pe		195	NO						
for home or	buy your curre personal use		465						
(if less expe	switch to the te ensive, if more	expensive)	NO						
Could you only the tes	clean adequatel	y if you had	465 2000	in Take	AROUNE	FOR CLEANING			
User Comm	ents Whitele (34	SED DR	IKE UMSAG	R, 8-P	REFERS :	TO USE BANK UN			

Date	User	1	Owner / Manag				Product I.D.	
5/35 7	M Espers	16L 68	EG MARG	an In	216	- Carlotte Carlotte		
			Type of Clea					
- 1				One Only				
	ral Purpose greasing	I	Brake Cleaning		Engine Degreasing	Cz	rburctor & Fuel Injectio System Cleaning	
Curre	ut Product	Current V	Weekly Usage	No. Med	h. Using Product	Test 1	Product Weekly Usage	
rec. BRA	KLICK	12-24			7651116		CAN	
	Question				User's Respon	100		
Told in about	× 20 mm (117.) 2				Coor o recopor			
Did it clean	sufficiently		WIC O		10 A 10 A	200		
Did you like	the delivery n	ate		MEEL	SER MECH	SCR	26 Brusplus Pr	
111111111111111111111111111111111111111	the delivery p		465					
Did it dry su			465		71-			
-			NO 556	1				
	sely effect subs stics, painted st		NO					
	luct have a sme		965					
	an objectionabl		465 Aur	chara	HOT IN	-	HURRIBLE	
	an unacceptabl		465 000	U SPINAY (THE PERMINE	1 1	HURRITISEE	
	too much foam			7		_		
Cleaning ve	rsus current pro lost as good, as s	duct.	NO NO	· Ameri	were 460	Ď		
Did you use current clear	more volume t	han your	465	3 (56.7.7)	1 100 100 1704			
	onger to clean		465					
	the product		NO		***			
	buy the test pro	duct	NO			_		
	buy the test pro		HO				_	
Would you l	buy your currer personal use	it product	465					
Would you s (if less expense	switch to the tensive, if more	st product expensive)	NC					
Could you couly the test	lean adequately	if you had	965 would	O TAKE	= 20% M	RE	LARGE TO CLER	
User Comme Drong TESTED SACIL	MORK AS	MECL ME 1386					PROBUETS	

Date	User		Owner / Manager		Interviewer	Product LD.
5/95/7	EM FRATE	16. GF	Sec Wester	6 WEREAR JON TAVADE		
_			Type of Cleani	ing Performe	d	
	-		(Circle O		u	
	eral Purpose legreasing		Brake Cleaning		Degreasing	Carburetor & Fuel Injecti System Cleaning
Curr	ent Product	Current	Weekly Usage	No. Mech. Usi	o Product	Test Product Weekly Usag
Pr. BR	AKLLER.	12-24	CANS	1-965		/-CAN
	Question		1	Use	r's Respons	e
Did it clea	n sufficiently		1000			
Did you lil	ke the delivery ra	ite	465, BOT	NECOLA	MECP.	SCRUBBING WAR
Did you lil	ke the delivery p	attern	465			
Did it dry	sufficiently		NO, OTCH,			
Did it adve (metals, pl	assics, painted su	trates				
Did the pro	duct have a sme	:11	1965			
Did it have	an objectionabl	e odor	465 DUERS	2014 Aug	HU 1000	IS HERRIBLE
Did it leav	an unacceptabl	e residue	465 0004	2001 2004	-LISEAU 21	LS HOLKHOLL
	too much foam		NO			
Terrible, al Did you us	ersus current pro most as good, as g e more volume t	good, better)	ALMOST AS	GOOD U	isna HELF	2
Current cle	longer to clean					
	te the product		465			
	buy the test pro	duct	NO.			
Would you	buy the test pro		NO			
Would you for home o	buy your current r personal use	76.00	965			
(if less exp	switch to the te-	expensive)	NC			
Could you only the te:	clean adequately	if you had	465 woods	TAKE 2	of wor	E 12662 TO 646
User Coma DTDNU TESTER SMCUL	DUCKSAR	ACT ISM	AS SOUL A	E THE	GATED B	ASED PAULUTS

Owner / Manager Interviewer Scry Zavaore		
egreasing	Carburetor & Fuel Injection	
4 6	System Cleaning	
Product	The same of the sa	
Product	Test Product Weekly Usage	
	1-can	
s Respo	nse	
	Hat	
	- Ini	
SER,		
	3 <u>C-</u> 20	

Date Use	THE PARTY OF THE P	Owner / Manage	er	Interviewer		Product LD.	
VOLCH FRINSISC	D 113	LE MANNER	14	Y ZAWADEL		CHRER SOLV	
	_	Type of Clea	ning Perfo				
General Purpose Degressing	/ !	Brake Cleaning		ngine Degressing	Cart	ouretor & Fuel Injecti System Cleaning	
Current Product	Current	Weekly Usage	No. Mech	. Using Product	Test Pe	oduct Weekly Usag	
NOC BEAKER WA				VSTECO.		cnes	
Questi	on		- 0	User's Respon	se		
Did it clean sufficiently	у	465					
Did you like the delive	ary rate	465					
Did you like the delive	ry pattern	465					
Did it dry sufficiently		465, 560					
Did it adversely effect metals, plastics, paint		NO NO	42				
Did the product have a	smell	465					
Did it have an objection	nable odor	NO					
Did it leave an unaccep	ptable residue	NO					
Did it have too much f	oam	ND					
Cleaning versus currer (Terrible, almost as good	, as good, better)	ALMOST	45 GOC	0 +			
Did you use more volu current cleaner		NO					
Did it take longer to cl		NO					
Did you like the produ		OK					
Would you buy the tes		NO					
Would you buy the tes home or personal use	CARL ASTAC	NO					
Would you buy your c for home or personal u		NO					
Would you switch to fi (if less expensive, if n	ne test product nore expensive)	NO					
Could you clean adequently the test product	rately if you had		, 4ES ,	LINULD TA	16-1	IORG TOME	
User Comments						41.5	

Manager Comments

Date	User		lwner / Manag	er	Interviewer	Product LD.
8/3/04	Norma	IR	4 Newen	N	day Z	C4869. SUCY 1
			Type of Clea			
	neral Purpose Degreasing	В	rake Cleaning		Engine Degressing	Carburetor & Fuel Injecti System Cleaning
	SC/CAC	Current V	eekly Usage	No. M	ech. Using Product	Test Product Weekly Usag
	Question				User's Respon	ise
Did it clea	n sufficiently		463			
Did you li	ke the delivery rate		465			
Did you li	ke the delivery patt	em	465			
Did it dry	sufficiently		4E5			
(metals, pl	essely effect substrated surficed surfi		NO NO			
	e an objectionable o	dor	NO			
Did it leav	e an unacceptable r	esidue	NO			
	e too much foam		NO			
Terrible, a	versus current produ lmost as good, as goo	d, better)	AS GOOD	012	ALMOST AS C	(6000)
current cle		n your	NO			
-	longer to clean		140			
	ke the product		465			
	u buy the test produ		965			
home or p	u buy the test produ ersonal use	4.1559	465	-	+	
for home o	u buy your current p or personal use		9ES			
(if less exp	switch to the test pensive, if more ex	pensive)	NAMBE			
	clean adequately it st product	you had	465			
User Com	Ments KER FRETT	4 600	O FOR	ALL	GUNLAL	PORRESC

Date	User		wner / Manager Inter		Interviewer		Product LD.	
8/3/04	TRA SOUTOS	2 JA	4 Nousa	N	Joy Z		CYBER SEN 77	
			Type of Cles	ning P	erformed			
			(Circle	One O				
	eral Purpose egreasing	E	rake Cleaning		Engine Degressing	C	rburctor & Fuel Injection System Cleaning	
Cur	ent Product	Current V	Veekly Usage	No. N	lech. Using Product	Test	Product Weekly Usage	
MITS		2-4	CANS		RA	14	CAMS	
	Question				User's Respon	nse		
Did it clear	sufficiently		96.5					
Did you like the delivery rate			465					
Did you lil	te the delivery patt	em	465					
Did it dry	sufficiently		465					
Did it adve (metals, pla	rsely effect substrastics, painted surf	ates aces, etc)	NO					
Did the pro	duct have a smell		NO		14			
Did it have	an objectionable	odor	NO					
Did it leave	e an unacceptable	residue	NO					
Did it have	too much foam		NO					
(Temble, al	ersus current produmost as good, as good emore volume that	xl, better)	33 37 3	2 01	2 ALMOST A	15 6	00D	
	longer to clean		NO					
	the product		469					
	buy the test produ	ict	MYBE					
Would you home or po	buy the test productsonal use	ict for	11 11					
for home o	buy your current r personal use switch to the test		465					
(if less exp	ensive, if more ex	pensive)	111436					
Could you only the te	clean adequately i st product	f you had	465.					
User Comp	RIC PRETA	Cacas	on De	SUM	BRAICE CO	C.AM	and CR	
						10.7		

aning Performed cone Only) Engine Degressing Carburctor & Fuel Inj System Cleaning No. Mech. Using Product Test Product Weekly U LUES D-CAMS, User's Response
aning Performed One Only) Engine Degressing Curburetor & Fuel Inj System Cleaning No. Mech. Using Product Test Product Weekly U LUES User's Response
Carburetor & Fuel Inj System Oceaning No. Mech. Using Product LUES User's Response Test Product Weekly U LUES User's Response
Rugine Degressing Carburetor & Fuel Inj System Cleaning No. Mech. Using Product Test Product Weekly U LUTS J-CANLS, User's Response
User's Response
User's Response
ET WHITE BESTAUGI
ET WHITE BESTAUGI
ET UNITTE REZIDE
ET WITTE RESTAN
ET WITTE RESTRUC

	BRIAN		Dwner / Manager Interviewer			Product LD.	
		Soil	& Russei	1	Jani ZAVA	TE	Siper Sour
			Type of Clea	ning F	Performed		
		_	(Circle				
	eral Purpose egreasing	В	rake Cleaning		Engine Degreasing	G	arburetor & Fuel Injection System Cleaning
Curr	ent Product	Cumout V	Veekly Usage	No	Mech. Using Product	Total	n
BROKE NO.	LEAVE BY HOTED	6-120			TA~		Product Weekly Usage
	Question				User's Respon	se	
Did it clear	n sufficiently		YES				
Did you lil	ke the delivery rate		465			_	_
Did you lil	ke the delivery pat	tern	4ES				
Did it dry	sufficiently		465				
Did it adve	rsely effect substr	afes	100				
(metals, pl	astics, painted sur	faces, etc)	NO				
Did the pro	oduct have a smell		NO				
Did it have	an objectionable	odor	NO				
Did it leav	e an unacceptable	residue	NO				
	too much foam		NO				
Cleaning v	ersus current prod	uct	110			_	
(Temble, al	most as good, as go	od, better)	BETWEEN TER	RIGLE	AND ALMOST	45	6000
Did you us	se more volume that	an your				-	13075
current cle			No				
Did it take	longer to clean		NO				
Did you lil	te the product		465 OK				
	buy the test prod		NO				
Would you	buy the test prod	uct for	144				
	ersonal use		NO				
	buy your current	product					
	or personal use		YES				
	switch to the test		100				
	ensive, if more en		NO				
	clean adequately st product	t you had	465				
User Come		AS CO	BBGUT 38	MKC	CLEANER; 1	ELTT.	wisn't

Date	User	Owner / Manage	er	Interviewer	P	oduct LD.
4/54/041	3ROCE	Join Rosse	1	Jan Z		a Sair
		Type of Close	nima D		-	
		Type of Clear (Circle)	One O	eriormed		
	eral Purpose	Brake Cleaning		Engine Degressing	Continue	0 T
	Ocgressing				System	& Fuel Injection Cleaning
Curi	ent Product C	arrent Weekly Usage	No. P	Sech. Using Product	Test Product	Washin Tr
BAKE Z	LE THE BURES	1.12 Caus		CUCS.	6-CAN	
					C. C. April	,
	Question			User's Respon:	se	
Did it clear	n sufficiently					
		9ES				
Did you lil	the delivery rate	4ES				
Did you lil	te the delivery pattern		_			
		465				
	sufficiently	465				
Did it arlve (metals, pla	rsely effect substrates astics, painted surfaces					
Did the pro	duct have a smell		_			
	an objectionable odor	NO	_			
	an unacceptable resid	115				
	too much foam	774				
	ersus current product.	NO				
Terrible, ali	most as good, as good, b	etter) Augusta				
Did you us	e more volume than yo	etter) ALMOST A	0 6	000		
current cles	mer	NO				
	longer to clean	NO				
	e the product	465 WAS	17 13	PAD		
Vould you	buy the test product	NO '		1.77		_
Would you	buy the test product for	or a				_
Nould you	buy your current prod	NO				
or home or	personal use	The state of the s				
Would you	switch to the test prod	96S	_			
if less expe	asive . if more expens	ive) No				
could you o	clean adequately if you	had				
mly the tes	product	4ES				
	BAR BUT	NOT AS GOOD . KY STOFF BY A (ASSUMPTIC TRANS			AKC CI	EANCR.
		TRY)	141	areny + 663+101		
lanager Co	mments					

Date User	Owner / Mana;	ger	Interviewer		Product I.D.		
126 Joe 1	John Russe	ct.	JOY 7		CVIXIL SOLY 11		
	Type of Cle	aning Po					
General Purpose Degrensing	Brake Cleaning		Engine Degressing	Ca	rburetor & Fuel Injectio System Cleaning		
Current Product Current	nt Weekly Usage	No. N	Aech. Using Product	Test 1	Product Weekly Usage		
7.0	-CAr-1		300		CAN USER		
Question			User's Respon	nse			
Did it clean sufficiently	NO						
Did you like the delivery rate	465						
Did you like the delivery pattern	465						
Did it dry sufficiently	NO						
Did it adversely effect substrates metals, plastics, painted surfaces, etc	c) NO						
Did the product have a smell	NO						
Old it have an objectionable odor	No						
Did it leave an unacceptable residue	UES						
Old it have too much foam	NO						
leaning versus current product. Temble, almost as good, as good, better) TERRIBUE	د					
Did you use more volume than your surrent cleaner	465						
Old it take longer to clean	465						
Did you like the product	NO						
Would you buy the test product	NC						
Would you buy the test product for some or personal use	NO						
Would you buy your current product for home or personal use	465						
Would you switch to the test product if less expensive, if more expensive	110						
	nd NO						

Date	User	Owner / Man	ager	Interviewer		Product LD.
1/34/01	esas	NICK		Jone ZAVA	0500	YBOA SOLY A
		Type of C	eaning Pe			
			le One Or			
	ral Purpose greasing	Brake Cleaning		Engine Degressing	Carbo	netor & Fuel Injecti System Cleaning
Curre	nt Product	Current Weekly Usage	No. N	fech. Using Product	Test Pro	duct Weekly Usag
CRC BE		1-2 cars		SUS		A.
	177	A ACT CALL			-	- 7- 7
	Question			User's Respon:	3 e	
	sufficiently	468				
	e the delivery rate	465				
	the delivery patter	1 468				
Did it dry s	ufficiently	465				
(metals, pla	sely effect substrate stics, painted surfac	es				
	duct have a smell	NO		4		
	an objectionable od			*		
	an unacceptable res	sidue MO				
Colonia and	too much foam	NO				
(Terrible, alm	rsus carrent produc nost as good, as good	better) A/ MOST	AS	6000		
current clea		your NO				
	onger to clean	YES				
	the product	YES AK				
Would you	buy the test product	MO				
home or per	buy the test product sonal use	NO				
for home or	buy your current pro personal use	GES				
Would von	switch to the test pre	nduct 1963				_
(if less expe	asive, if more expe	ensive) NC				
Could you conly the test	lean adequately if y	ou had				
User Commo ETKED BAHAZ C		CLEAN BE NOT BAD	rica,	WORKS BETT	CR.	THE
Manager Co	mmente					

Detec			wner / Manager		Interviewer		Product LD.
3/64	SERGEO.	m	HEW KA	DEI.	DET PER CUBER ST		
		_	Type of Clean	ing Perfo	rmed		
			Circle O		T. B. Harrison	10	4 4 6 E 11 C
	neral Purpose Degrensing	Br	ake Cleaning	E	agine Degreasing	La Ca	rburetor & Fuel Injection System Cleaning
Cur	rent Product		eekly Usage		Using Product		Product Weekly Usage
GUNIL ,	BOARE- CLEANER	1-3	CANS:	SERG	FO	15-	CAYS
	Question				User's Respon	nse	
Did it cle	an sufficiently		465				
Did you l	ike the delivery rate		465				
Did you l	ike the delivery pate	ern	YES				
Did it dry	sufficiently		465				
(metals,	versely effect substrolastics, painted surf	ates aces, etc)	NO				
Did the p	roduct have a smell		465		-		
	ve an objectionable		965				
Did it lea	rve an unacceptable	residue	NO				
Did it ha	ve too much fosm		NO				
(Terrible,	versus current prod almost as good, as go	od, better)	ALMOST A	15 60	300		
Did you current o	use more volume the	an your	465,				
	ke longer to clean		NO				
Did you	like the product		4ES/NO				
	ou buy the test prod		NO				
home or	ou buy the test prod personal use	2007	40				
for hom	ou buy your current c or personal use		465				
Would y	on switch to the tes expensive, if more e	expensive)	NO				
Could y	ou clean adequately test product	if you had	NO. M	o su	eus 70	BAL	HE TE SHE
User Co	ou clean adequately test product	43	WELL A	S (4)	een Sac	v 2	ZOR
THE	Corec Ba	ade ci	CM				

Type of Cleaning Performed (Circle One Only) General Purpose Designation Current Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product Server General Purpose Question User's Response Did it clean sufficiently Glid you like the delivery pattern Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product. (Fest Product Veekly NO Would you buy your current product The Section Server of the test product Would you buy your current product The Section Server of the test product Would you buy your current product The Section Server of the test product Would you buy your current product The Section Server of the test product Would you buy your current product The Section Server of the test product The Section Server of the Section Section Server of the Section Server of the Section Section Server of the Section	Date	User	O.	RCO ner / Mai	nager	Interviewe		Product LD.
Circle One Only	13/104	SERGIO	MAT	Her K	42.E	Jay Zavaps	i	Ben Capes S
Circle One Only				Type of C	leanino	Performed	_	-
General Purpose Degressing Current Product Current Weekly Usage Current Product Current Weekly Usage Current Product Current Product Current Weekly Usage Ouestion Did it clean sufficiently General Purpose Question User's Response User's Response User's Response User's Response Did it clean sufficiently General Purpose General Purpose Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Served			(Cir	cle One	Only)			
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Oid it dry sufficiently Oid it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Oid it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product only the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Oil the product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean adequately if you had only the test product Oil you clean and you you current product Oil you clean you you current product Oil you clean you you cu	Ce	Degressing	Bral				Car	buretor & Fuel Injection System Cleaning
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently Ges Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product No No SMELLS TO BALLY SERVED SER	Cu	rrent Product	Current Wes	kly Usage	No	Mech. Using Product	Test P	roduct Weekly Usan
Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently QCS Did it dry sufficiently QCS Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residne Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you which to the test product Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NC NC SMELL S 70 BAD 965 375 Smell TS NC SMELL S 70 BAD 9	GUNK ,	BRAKE CLEANER	1-2 CA	y S.				
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL S 70 BALL YES TE SMELL TS		Question				User's Respo	nse	
Did you like the delivery rate GCS	Did is al.	an milliolantly				70,100		
Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it have an unacceptable residue Did it have an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELLS TO BALL YES TE SUCLUTS West Components	Did it ca	Sufficiently	1	41.9				
Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy vour current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELLS TO BALL YES TE SUCLUTS NO SMELLS TO BALL YES TE SUCLUTS	Did you	like the delivery rate						
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELLS TO BALL YES TE SUCKLYS TO BALL YES TE SUCKLYS NO NO SMELLS TO BALL YES TE SUCKLYS NO NO NO SMELLS TO BALL YES TE SUCKLYS NO NO NO NO SMELLS TO BALL YES TE SUCKLYS NO NO NO NO NO SMELLS TO BALL YES TE SUCKLYS NO NO NO NO NO SMELLS TO BALL YES TE SUCKLYS	Did you	like the delivery patt		1				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELLS 70 BAL 965 TE Succusts NO NO SMELLS 70 BAL 965 TE Succusts NO NO NO SMELLS 70 BAL 965 TE Succusts		Charles Charles II & Sant		The second second				
(metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL'S TO BALL ALTILLE WO SMELL'S TO BALL FOR SMELL'S TO BALL SMELL'S TO B	212.5	CELEN WAR		465				
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product VC SMELL'S TO SAL VCS TE SUCCUTS	(metals,	plastics, painted surf		The state of the s		(4)		
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product VC SMELL'S TO BAL VCS TE Succurrent				469				
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Chid it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NC SMELL'S TO BALL 9CS TE SHOW TS	Did it ha	we an objectionable	odor	465				
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product	Did it le	ave an unacceptable	residue	NO				
(Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL'S TO BAL 165 TE SMELL TS	Did it ha	rve too much foam		NO				
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL'S TO BALL 165 TE SHOW TS				Auros	TAS	GOOD		
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL'S TO BAIL YES TE SUCKL TS			in your					
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product Could you clean adequately if you had only the test product NO, SMELL'S TO BALLY (15 TE SECLU TS	Did it tal	ke longer to clean		HES A	67.06	-E-		
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WO SMELL'S TO BALLY 165 TE SHOW TS	Did you	like the product						
home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO SMELL'S TO BAL 165 TE SHOW TS				NO				
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO, SMELL'S 70 PAL 965 TE SHOW TS			ict for	NO				
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO, SMELL'S TO BALLY 165 TE SHOW TS	Would y	ou buy your current	product					
(if less expensive, if more expensive) Could you clean adequately if you had only the test product NO, SMELL'S TO BALL 965 TE SECULTS				465				
Could you clean adequately if you had only the test product NO 9. SMELL'S 70 BAL) 965 TE SHOLL TS								
only the test product NO, SMELLS TO BALL YES TE SHOW TS	Could-	expensive, if more ex	(pensive)	NO				
Mrss Community			you nad	NO. S	MELL	5 70 840 9	ies of	SUCCL TS Car
CLENETIES WINS ECONE.	User Cor CAS	mments	CIF SICA					

Date	User		AMO G Owner / Mana	ger	Interviewe	-	1 10 10 100
1/3/04	HEWARD		MU TIRE		ON ZAVADI		Product I.D.
						-	Renturas
			Type of Cle				
/ Ge	neral Purpose	1	(Circle Brake Cleaning	e One Only			
	Degreasing		orane Cleaning		Ingine Degreasing	C	arburetor & Fuel Inject System Cleaning
	rent Product	Current V	Weekly Usage	No. Mech	. Using Product	Test	Product Weekly Usas
CRC	BRAKITEN	100	20	1105011		6	CMS
	Question				User's Respon	1	
Did it cles	an sufficiently				- seepo		
			465				
	ke the delivery rat		465	-		_	
Did you li	ke the delivery par	ttern	45			_	
Did it dry	sufficiently		1				
Did it adv	ersely effect subst	ates	YES				
(metals, pl	astics, painted sur	faces, etc)	NO				
	oduct have a smell		NO				
	an objectionable		NO				
	e an unacceptable	residue	NO				
	too much foam		NO				
Terrible al	crsus current prod most as good, as go	nct.	- 10		L. L. P. D.		ra bar
Did you us	e more volume the	an vour	NOI VE	ey Goo	NOT .	TERA	TBLE
current cle	amer	27.00	NO				
	longer to clean		465			_	
Old you lik	te the product		NO				
Would you	buy the test produ	ict	NO				
tome or pe	buy the test produ	ict for	Tara I				
Would you	buy your current	product	NO				
or home of	r personal use	14 14 37	465				
Would you	switch to the test	product	160	_	_		
if less expe	ensive, if more ex	pensive)	NO				
could you and the tes	clean adequately it	f you had	MAYBE				
ser Comm	tots T WORK	A.S.		s cyl	BEE SONY	7.	Ζ

Date User					Interviewer		Product LD.
41301	HOWARD	15	AMO TIRE		Jan ZAMOTE		Rep Correct So
							KE CHIER X
			Type of Clear	ing Per	formed		
G	eneral Purpose	1	(Circle (One On			
	Degreasing	(Brake Cleaning		Engine Degreasing	Cart	ouretor & Fuel Inject System Cleaning
Cn	rrent Product	Current	Weekly Usage	No. Me	ech. Using Product	T	
CRC	BRAKLEEN		-CANS		WRD	Lest Pr	oduct Weekly Usa;
	1000			1 7 11.00	CON LO	1600	CANS
	Question				User's Respon	ça.	
Did it cle	an sufficiently			_			
			1465				
Did you l	like the delivery rate		1 Parameter				
Did you l	ike the delivery patt	em	465				
Did it dry	sufficiently		9€S	_			
Did it ada	rersely effect substra		9ES				
(metals r	lastics, painted surfi	tes	2.60				
Did the m	roduct have a smell	ices, eic)	NO				
	e an objectionable o	dor	NO				
Did it less	ve an unacceptable re	uoi	NO				
Did it how	e too much foam	esique	NO				
			NO				
Terrible a	versus current produ ilmost as good, as goo	Ct.			TA TA		70000
Did you u	se more volume than	, Detter)	NOT VERY	600	D. BUT NOT	Te1	RIBLE
aurrent cle	eamer	your	NO				
Did it take	longer to clean		465				
Did you li	ke the product		NO	_			
Would you	buy the test produc	t	NO	_			
Would you	buy the test produc	t for	1				
ome or pe	ersonal use		NO				
Would you	buy your current pr	oduct				_	_
Vonld	or personal use	-	465				
f less over	switch to the test processive, if more exp	roduct	144				
ould von	clean adequately if	ensive)	NO				
nly the te	st product	Ou nan	NO				
ser Como	wate	AS_		2	4SCR SOL	¥ ,Z,	Z
10000	omments						

Date	User	Owner / Mana	ager	Interviewer	Product LD.
3/2/04	70M	GREC. Mises	ens	C BEOCHALL SON	
		Type of CI	eaning	Performed	
			le One		
C	Degreasing	Brake Cleaning	>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
	rrent Product	Current Weekly Usage	No.	Mech. Using Product	Test Product Weekly Usage
CRICA	ARB.	24-Cros surgiona		-MECH.	6-CONS
	Question			User's Respon	ise
Did it cle	ean sufficiently	CI-C			-
Did you	like the delivery rate	965 965			
Did you	like the delivery patt	ern 465		0480	
Did it dr	y sufficiently				
Did it ad (metals,	versely effect substraplastics, painted surfa	des aces, etc) AO			
Did the p	product have a smell	165			
Did it ha	ve an objectionable o	dor NO			
Did it les	ave an unacceptable r	4.4	caca.	E RENOSE ayu	WIED
Did it ha	ve too much foam	NO	ENED	to reserve	MICK.
(Terrible,	versus current produ almost as good, as goo	d, better) ALMOST	45	GOOD OR AS	Cann
Did you current c	use more volume tha leaner	n your NO	-	7 05 4	Carin O
Did it tal	ke longer to clean	NO			
Did you	like the product	1	ans	OK	
	ou buy the test produ	ct NO			
Would y	ou buy the test produ	ct for			
	personal use	NO			
would y	ou buy your current p or personal use	product			
Would a	ou switch to the test	96S			
(if less e	xpensive, if more ex	pensive) NO			
Could yo	ou clean adequately if test product	you had	4 (0)	ONLD TAKE ACK	OFTERNAL LABOR
User Con	ANS BATTE	ey Porsi			
Manager	Comments				

Type of Cleaning Performed (Circle One Only) Brake Cleaning Current Purpose Degressing Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Ges Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Ges Courses Course Courses Courses Courses Courses Courses Courses Cours	oduct LD.	Produ	Interviewer	ger	Owner / Mana		User	Date
Type of Cleaning Performed (Circle One Only) Brake Cleaning Engine Degressing Carburetor & Fuel System Clean Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Current Product System Clean Current Product Curvet H-G CAAS GSAAT 3-CAAS Question User's Response Did it clean sufficiently GES Did you like the delivery pattern GES Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it have an unacceptable residue Did it have an unacceptable residue Did it have too much foam Cleaning Performed (Circle One Only) Ragine Degressing Carburetor & Fuel System Clean Gestart Test Product Weekly Usage No. Mech. Using Product GES User's Response User's Response User's Response User's Response HES Did you like the delivery pattern GES WO Did it have an objectionable odor WO Did it have an objectionable odor WO Did it have an objectionable odor WO Did it have too much foam NO Cleaning Degressing NO ALAGAT AS GOOD ALAGAT AS GOOD WO Would you use more volume than your current product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product if less expensive, if more expensive)	CHECK SE						ESMAT	8/3/01
Circle One Only			Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z Z					
Depressing Depressing Carburetor & Fuel System Clear Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage State Clear Question User's Response Did it clean sufficiently 965 Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor NO Did it leave an unacceptable residue NO Did it leave too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) Did you like the product Service of Service O								
Current Product Current Weekly Usage No. Mech. Using Product Current Weekly Usage No. Mech. Using Product Current Weekly Usage No. Mech. Using Product Science Current Grante Current Grante Current Grante Current Grante Grante Current Grante				e One O		1 0	Preral Puenava	e
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it daversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerrible, almost as good, as good, better) Did you like the product Oid you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive) Acceptable Sessurt 3 - CAVS CSUMT 3 - CAVS CSUMT 3 - CAVS CSUMT 3 - CAVS CSUMT CSUMT CSUMT CSUMT CSUMT CSUMT CAVS CSUMT CSUMT CSUMT CSUMT CSUMT CSUMT CAVS CSUMT CSUMT CSUMT CSUMT CSUMT CSUMT CSUMT CAVS CSUMT CSUMT CSUMT CSUMT CSUMT CSUMT CAVS CSUMT & Fuel Injection n Cleaning	Carburetor & Fu System Cle	Engine Degreasing		Frake Cleaning				
Question Question User's Response Did it clean sufficiently Did you like the delivery rate PES Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive)	Weekly Floors	Test Product Week	Mech. Using Product	No. N	Veckly Usage	Current V		
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)	/S	3-CANS		100			or Brace Cune	Soul when
Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently GES Did it dry sufficiently GES Did it dry sufficiently GES Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it product have a smell NO Did it have an objectionable odor NO Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)			User's Response				Question	
Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerible, almost as good, as good, bener) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product for home or personal use Would you switch to the test product Would you switch to the test product if less expensive if more expensive)			Control total				ean sufficiently	Did it cle
Did you like the delivery pattern Did you like the delivery pattern OFS Did it dry sufficiently OFS Did it dry sufficiently OFS Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell NO Did it have an objectionable odor Did it leave an unacceptable residue NO Cleaning versus current product. (Terrible, almost as good, as good, bener) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)					1465			
Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue NO Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive)	-			Did you like the delivery rate				
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell AC Did it have an objectionable odor Did it leave an unacceptable residue AC Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, bener) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product if less expensive , if more expensive)				_		tern	like the delivery pat	Did you l
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for tome or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive)						And the second s		
(metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product for home or personal use Would you switch to the test product if less expensive, if more expensive)					1963	rafes	versely effect substr	Did it ad
Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for some or personal use Would you buy your current product Or home or personal use Would you switch to the test product if less expensive, if more expensive)					NO .	faces, etc)	plastics, painted surf	(metals, p
Did it have an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)						Did the product have a smell		
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive)				_				
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you bry your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)								
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)				_		realing	ve too much foam	Did it hav
Clerible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)					110	net		
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you bury your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)			mais.	AC CAN	ALAN T	od better)	almost as good, as goo	(Terrible,
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)			20	3 100		an your	use more volume tha	Did you t
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)		_					te longer to clean	Did it tak
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)								
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)						act	on buy the test produ	Would yo
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive)	_	_			76	act for	on buy the test produ	Would yo
for home or personal use Would you switch to the test product (if less expensive, if more expensive)					9E5		personal use	name or p
Would you switch to the test product (if less expensive , if more expensive)					20.00	product	ou buy your current p	Would yo
(if less expensive, if more expensive)					965		or personal use	or nome
in ress expensive, if more expensive)						product	ou switch to the test	if less on
Oliid you clean adamatala if b. 4					NO	(pensive)	clean adametel	Could you
Could you clean adequately if you had only the test product 4ES					4FS	r you nad	est product	only the to
User Comments							ments	User Com
Manager Comments							A. 12/1	

Date	User	O.	vner / Manager		Interviewer		Product LD.	
11404	ESMITI	CD	MRDD	D Jan ZAVADE			i CYPILD SOLV /1	
			Type of Clean					
		-	(Circle O	ne Onl		1.5		
G	eneral Purpose Degreasing	Bra	rake Cleaning Engine Degressing				rboretor & Fuel Injection System Cleaning	
_			ekly Usage	No. Me	ch. Using Product		Product Weekly Usage	
Son	rysey S	6-6A	WS.	Es	MIT	6-	CANS	
	Question	- 1			User's Respon	ise		
Did it cle	an sufficiently		465					
Did you	like the delivery rate	Ì	465					
Did you	like the delivery patter	- 1	465					
Did it dry sufficiently			465					
	versely effect substrate plastics, painted surfac		40					
Did the product have a smell			NO					
Did it have an objectionable odor			NO					
Did it le	we an unacceptable res	sidne	NO					
	ve too much foam		NO					
	versus current produc			-	2			
Did you	almost as good, as good, use more volume than	your	45 GODD					
	ke longer to clean	-	NO			_		
	like the product		NO					
	on buy the test product		465					
	on buy the test product		465					
	personal use		465					
Would y	ou buy your current pre-	odnet	405					
Would y	on switch to the test pr xpensive, if more expensive			= 11	SS EXACUST	116		
Could y	ou clean adequately if y test product		4ES					
User Co	nments							
_						le.		

Automotive Aerosol Field Testing Interview Date User Owner / Manager Interviewer Product LD. 913:300 ESMIT Jans ZAVADEL FOURDO CUBER SON Type of Cleaning Performed (Circle One Only)
Brake Cleaning E General Purpose Engine Degreasing Carborctor & Fuel Injection Degreasing System Cleaning Current Product No. Mech. Using Product Test Product Weekly Usage Current Weekly Usage ESMAT FORMER 6 Mys 6-CAYS User's Response Question Did it clean sufficiently 465 Did you like the delivery rate 405 Did you like the delivery pattern 465 Did it dry sufficiently 465 Did it adversely effect substrates NO (metals, plastics, painted surfaces, etc) Did the product have a smell NO

NO

NO

NO

NO

NO

465

455

465

465

AS 6000

MYBE TE LOSS EXPONSIVE	
4ES	
	_
	MYBE TE LESS EXPENSIVE YES

Did it have an objectionable odor

Cleaning versus current product.

Would you buy the test product

Would you buy the test product for

Would you buy your current product

Would you switch to the test product

Did it have too much fosm

Did it take longer to clean

Did you like the product

home or personal use

for home or personal use

current cleaner

Did it leave an unacceptable residue

(Terrible, almost as good, as good, better)

Did you use more volume than your

Date	User		wner / Manager		Interviewer	Product LD.		
122/4	SENE	$\epsilon \rho_{i}$	MRAC			RCD CHBGE SOL		
			Type of Clean	ing Perform	ed			
			(Circle C	ne Only)	100			
	peral Purpose Degreasing	(B	rake Cleaning					
Cur	rent Product	Current V	Veekly Usage	No. Mech. U	sing Product	Test Product Weekly Usag		
S. W.	6049	3-cm						
	Question			Us	er's Respon	se		
Did it cles	m sufficiently		YES					
Did you like the delivery rate								
Did you like the delivery pattern			9ES 9CS					
Did it dry sufficiently			405					
Did it adversely effect substrates								
(metals, plastics, painted surfaces, etc)			NO					
Did the product have a smell Did it have an objectionable odor			40					
-		NO						
-	ve an unacceptab re too much foan	The second second	NO			.7		
	- 111 MINUTED TO THE		NO	_				
	versus current pr almost as good, as		ALMOST A	15 6000				
Did you t	ise more volume	than your	NO		-			
	e longer to clean		NO					
	ike the product		NO, 4,45 CK.					
	on buy the test pr	oduct	NO					
Would yo	on buy the test propersonal use		NO	4				
Would ye	ou buy your curre or personal use	ent product	465					
Would ye	ou switch to the t		NO					
Could yo	u clean adequate test product		4ES,					
User Con Dr.P.	WI THICK	THE CLA	CANCO WAS	15 60 10	OD AS -	THE		

(Circle O	No. Mech. Using	Product	Carburdor & Fuel Injection System Cleaming Test Product Weekly Usage Go CAMS					
(Circle O	No. Mech. Using	Product	System Cleaning Test Product Weekly Usage G - CANES					
Cleaning In Usage ILLES ILL	No. Mech. Using	Product	System Cleaning Test Product Weekly Usage G - CANES					
V Usage ILUSECE ILU	No. Mach. Using	Product	System Cleaning Test Product Weekly Usage G - CANES					
IWECK IES IES	ALTERN	1E	6 CANES					
IWECK IES IES	ALTERN	1E	6 CANES					
res es	User's	s Respons	•					
res es								
res es								
ES								
			4ES					
0		-						
0								
0								
5.70								
to and)							
0								
60								
465								
5								
55								
6S								
77	7							
1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0 0 0 0 0 0 6 5 5 5 5 5 5 5 5 5 5 6 5 6	0 0 0 0 0 0 0 6 5 5 5 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1	Cale D					

Date	User		Owner / Manage	-	Interviewer		Product LD.
8/3/164	Noso	16	=714	7-	ON Z		Res Cusen Sol
,			T	in Dark			
			Type of Clean	ing Perio Ine Only)			
	eral Purpose egreasing	E	trake Cleaning		ugine Degressing	Car	System Cleaning
Carr	ent Product	Current V	Veekly Usage	No. Mech	Using Product	Tert D.	rodact Weekly Usage
ATS	BEAKLE CHAN			M:			CANS
	Question			1	User's Respon		
Didieda	No. 1				ovi s zacpon		
Dia it clear	sufficiently		465				
Did you lik	e the delivery rate	1	A 2 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -			_	
	e the delivery patr		465				
	The state of the s	- Court	465				
Did it dry s	T. O. L. P. C. C.		465				
Did it adve	rsely effect substr	ates					
(metals, pla	astics, painted surf duct have a smell	aces, etc)	NO				
	an objectionable	and an	465		3		
			NO				
	an unacceptable too much foam	residue	NO				
	The second secon		NO				
(Terrible ab	ersus current products as good, as goo	nd hetter)	ACINET	_			
Did you us	e more volume the	m vour	0500000			_	
current cles	mer	1000	MAUSE, 9	165			
	longer to clean		NO				
Did you lik	the product		465		14.0		
Would you	buy the test produ	ect	465				
Would you	buy the test produ	ict for					
home or pe	rsonal use		469	-			
Would you	buy your current	product					
for home of	r personal use	C. C.	965				
Would you	switch to the test	product	377				
(if less exp	ensive, if more ex	pensive)	NO				
Could you only the tes	clean adequately i	f you had	463		*		
User Comm	ients	N UX	THE CAR	Talle	GREASE RE USE	-9 ~	BRAKE

Date	User		Owner / Manage	-	Interviewer		Product LD.
8/3/164	Noso	16	=714	7-	ON Z		Res Cusen Sol
,			T	in Dark			
			Type of Clean	ing Perio Ine Only)			
	eral Purpose egreasing	E	trake Cleaning		ugine Degressing	Car	System Cleaning
Carr	ent Product	Current V	Veekly Usage	No. Mech	Using Product	Tert D.	rodact Weekly Usage
ATS	BEAKLE CHAN			M:			CANS
	Question			1	User's Respon		
Didieda	No. 1				ovi s zacpon		
Dia it clear	sufficiently		465				
Did you lik	e the delivery rate	1	A 2 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -			_	
	e the delivery patr		465				
	The state of the s	- Court	465				
Did it dry s	T. O. L. P. C. C.		465				
Did it adve	rsely effect substr	ates					
(metals, pla	astics, painted surf duct have a smell	aces, etc)	NO				
	an objectionable	and an	465		3		
			NO				
	an unacceptable too much foam	residue	NO				
	The second secon		NO				
(Terrible ab	ersus current products as good, as goo	nd hetter)	ACINET	_			
Did you us	e more volume the	m vour	0500000			_	
current cles	mer	1000	MAUSE, 9	165			
	longer to clean		NO				
Did you lik	the product		465		14.0		
Would you	buy the test produ	ect	465				
Would you	buy the test produ	ict for					
home or pe	rsonal use		469	-			
Would you	buy your current	product					
for home of	r personal use	C. C.	965				
Would you	switch to the test	product	377				
(if less exp	ensive, if more ex	pensive)	NO				
Could you only the tes	clean adequately i	f you had	463		*		
User Comm	ients	N UX	THE CAR	Talle	GREASE RE USE	-9 ~	BRAKE

Date	User		BLOE ES		Interviewer		Product LD.		
731/04	Mis	6	6-114	15	Joy Z		Ben Cypea S		
			Type of Clean						
G	eneral Purpose Degressing	B	rake Cleaning		Engine Degressing		Carburetor & Fuel Injection System Cleaning		
Cr	urent Product	Current V	Veekly Usage	No. Med	h. Using Product	Test	Product Weekly Usage		
ATS	BRAKE CLEAN	3-3	CANS	Mo	Ja		CAMS		
	Question			User's Response					
Did it cl	ean sufficiently		GES						
Did you	like the delivery rate	3	HES						
Did you	like the delivery pat	tern	465						
Did it dry sufficiently			465						
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)			NO						
Did the product have a smell			465		- 4				
Did it ha	we an objectionable	odor	140						
Did it le	ave an unacceptable	residue	NO						
Did it h	we too much foam		NO						
(Terrible	g versus current prod , almost as good, as go	od, better)	ALMOST						
current o		an your	MURE, YES						
	ke longer to clean		NO						
	like the product		465						
	you buy the test prod		965						
home or	you buy the test prod personal use		465		F				
for hom	you buy your current te or personal use	465							
(ifless	you switch to the test expensive, if more c	xpensive)	NO						
	ou clean adequately test product	if you had	465						
410		DHEEL	BEARTH	6 61	BEASE,				
MEG	DED TO S	MAILE	THE CAN	1.50	FORE USA	+			

		BIOG B Owner / Manage	er	Interviewer	a a business and a		
8/3/104 Moso	6	644	12	one Z	PKD Capea		
		Type of Clea	ning Perfo	rmed			
			One Only)				
General Purpose Degreasing	E	rake Cleaning	E	ngine Degressing	Carburetor & Fuel Injectic System Cleaning		
Current Product	Current V	Weekly Usage No. Mech. Using Product Test Product Weekl					
ATS BRAKE CLEAN	3-3	CANS MOSO & CANS					
Question			- 1	User's Respon	nse		
Did it clean sufficiently	GES		-				
Did you like the delivery rat	ie e	MES					
Did you like the delivery par	465						
Did it dry sufficiently	465						
Did it adversely effect substi metals, plastics, painted sur	NO		-				
Did the product have a smell		465		125			
Did it have an objectionable	140						
Did it leave an unacceptable residue		NO					
Did it have too much foam		NO					
Cleaning versus current prod Terrible, almost as good, as go	ood, better)	ALMOST					
Did you use more volume the current cleaner	an your	Must	YES	+			
Did it take longer to clean		NO					
Did you like the product		465					
Would you buy the test prod	inct	465					
Would you buy the test prod home or personal use		465					
Would you buy your current for home or personal use	7 X X	463					
Would you switch to the test	t product	100					
	expensive)	NO					
(if less expensive, if more e Could you clean adequately							

The second second	Date User		Dwner / Manager Interviewer			Product LD.	
8544 B	ROPERTE	G	74.	Sica	ZNADE	- Rep Copper So	
			Type of Cleanin	g Performe	d		
			(Circle On	e Only)			
	eral Purpose egreasing	I	Brake Cleaning	Engine	Degreasing	Carburetor & Fuel Injecti System Cleaning	
Corre	ent Product	Correct	Weekly Usage	No. Mech. Usi	na Dundmat	Total David or We are Tr	
MARCON IN BRACE	CHENY LINEY	3-40		CERVA		Test Product Weekly Usas	
	Question			Use	r's Respons	ee ee	
Did it clear	sufficiently			- 0.5			
Did it cical	Summerently		NO				
Did you lik	e the delivery rat	3	405				
Did you lik	c the delivery par	tem					
Did it dry s	ufficiently		96S		_		
Did it adam	make affect substa	otan.	べつ				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)			NO				
	duct have a smell		NO				
Did it have	an objectionable	odor	NO				
	an unacceptable		NO				
	too much foam		NO				
	ersus current prod most as good, as go		Mark World				
	e more volume th		TERRIBLE				
	longer to clean		968 965				
	e the product						
	buy the test prod	nct	NO				
Would you home or pe	buy the test prod	uct for	NO				
Would you	buy your current r personal use	product	965			101	
Would you	switch to the test ensive, if more en	product					
Could you only the tes	clean adequately i	f you had	NO				
User Comm	Remove 7	UPICAL M. USON	ENGOTING REMOVE	ORD E-C	Remark	THE SAME CR	

Date	User		TO BOUG Owner / Manag	ger	Interv	iewer	Product I.D.
8/3/01	ENRFONE		C714		Jan 2	444	
,					2014 6	-	RED CHIER SE
			Type of Clea				
-6	eneral Purpose			e One On			
	Degreasing Degreasing	Brake Cleaning		Engine Degrea	sing	Carburctor & Fuel Injection System Genuing	
	rrent Product	Corrent '	Weekly Usage	No. Me	ch. Using Prod	luct	Test Product Weekly Usage
AES 13	PAKE CLEAN		425			ucc	2 CANS
	Question			-	User's Re	Oceanos	
Did is at	Yan Charles and Art Are				OSCI S RE	spouse	
Old it ch	ean sufficiently		965				
Did you	like the delivery rat	e				-	
	like the delivery pa		YES	_			
	y sufficiently	.,	46.5				
	2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		465				
(metals,	versely effect substi plastics, painted sur	faces, etc)	NO.				
	roduct have a smel		NO				
	ve au objectionable		140				
	we an unacceptable	residue	NO				
	ve too much foam		NO				
(Terrible,	versus current proc almost as good, as go	nct.	AS GOOD	1			
Did you :	use more volume the	an your	NO	-			
Did it tak	te longer to clean		NO				
Did you	ike the product		465				
Would yo	on buy the test prod	uct	1483				
home or p	ou buy the test producersonal use		465				
for home	or personal use	product	2000				
Would ve	n switch to the test	remodurat	463				
if less ex	pensive, if more en	mensive)	MUSE				
Could you	u clean adequately i	f you had	46S				
iser Com CLEAN	ments veel Lenen	Thetal		2 4 7 7			
fanager (Comments						

Date	User	1	Owner / Manager	r	In	terviewer		1	roduct LD.
3/3/01	SCAN	G	EHY	6	Hay Z		CHED SAY		
			Type of Cleaning Performed					15-72	300
	- 7			One Only					
	neral Purpose Degreasing	(I	Brake Cleaning			greasing	1	Carbureto Syst	r & Fuel Injection
Curr	rent Product	Weekly Usage	No. Mech	Ilsina	Product	LT	a David		
ATS BRAD	st Crest	2-0	ws-y-cars	,	/	Total	1	2-CA	t Weekly Usage
	Question			-	User's	Respon	100		
Did it clea	n sufficiently				2000	ricopor	1.56		
- to it tital	- Summering		NO						
Did you lil	ke the delivery ra	te	YES						_
Did you lil	old you like the delivery pattern		465					_	
Did it dry	sufficiently						_		
Did it adve (metals, pla	ersely effect subs astics, painted su	trates	465 No				_		
Did the pro	oduct have a sme]	465			_	_	_	
Did it have	id it have an objectionable odor		NO			_	-		
	e an unacceptable		NO	_			_		
	too much foam		NO		-	_	_		
Cleaning v	ersus current pro	duct.			_		-		
Did von us	most as good, as g c more volume ti	ood, better)	TERRITISEE						
current cles	aner	ian your	HI.						
	longer to clean		N/A VES	_	_		_		
	the product		NO		_		_		
Would you	buy the test proc	luct	NO		_	_	_	_	
Would you	buy the test proc	net for	7.5						
Would you	rsonal use		NO						
for home or	buy your current r personal use	product	inc						
Would you	switch to the tes	noduct	YES					_	
if less expx	ensive, if more e	xnensive)	NO						
Could you	clean adequately	if you had	10.0			_			
only the tes	t product		NO						
ser Comm	ents								
20000	omments		-	***************************************					_

Date	User		Owner / Manag	er	Interviewer	Product I.D.					
7/34/04	Ren	Roy	KRAVETTEREY		For 2						
					Jay X-	RED CHER SON					
			Type of Clea								
Co	neral Purpose	1	(Circle	One On	ly) Engine Degressing						
0.	Degreasing	-	Brake Cleaning	Carburetor & Fuel Injection System Cleaning							
Cur	rent Product	Current '	Weekly Usage	Total Day of the State of							
MCC 3	CHOS WINGS	6:12 0			AECH TESTED	Test Product Weekly Usage					
	-			1	/corep	1.5 - (4.4/5.					
Question			User's Response								
Did it cles	an sufficiently	_									
			465								
Did you I	ike the delivery ra	ate									
	ike the delivery p		965								
		attern	9cs								
Did it dry	sufficiently		465								
Did it adv	ersely effect subs	trates	1								
(metals, p	lastics, painted su	rfaces, etc)	NO .								
Did the pr	oduct have a sme	:II	405								
Did it hav	e an objectionable	e odor	NO								
Did it leav	e an unacceptable	e residue									
	too much foam		40								
Cleaning v	versus current pro	duct	NO	_							
(Terrible, a	most as good, as g	ood better)	45 GOOD 45	C . A 7C	BASE BRAKE						
Did you u	se more volume t	han your	1	21115	THIS DEAKE	COASITER					
current cle			NO								
	longer to clean		NO								
	ke the product		NO								
would you	buy the test prod	duct	NO								
would you	buy the test processonal use	luct for	AUX.								
Would see	a buy your curren	A	40								
or home	r personal use	product	W.C								
Would you	switch to the tes	t product	4E-5	_							
it less exp	ensive . if more e	expensive)	NO								
could you	clean adequately	if you had	140	_							
only the te	st product	444	4ES								
	NOT BUY	DOESN'T 45 SCKILL	GOORK AHU ENT CLEASE	<u>βεπα</u> Λ <u>ς</u>	R THEN RATE	A BASED BAYELMA					

Date	User		Owner / Manage	70 r	Interviewer	-7	Product I.D.
X/3/04 1	VINTEG	COL	TRAM	Joy Z			BED Cries S
			Type of Clear	ning Perform	ned		
	al Purpose greasing		Brake Cleaning	rake Cleaning Engine Degreasing			buretor & Fuel Inject System Cleaning
Curre	nt Product	Current V	Weekly Usage No. Mech. Using Produ		Teina Product	Tord D	
Виспуни	14		CANSLAIK	MINETE		Test Product Weekly Usag	
	Question			U	ser's Respons	e	
Did it clean	sufficiently			-			
	2000		465				
Did you like	Did you like the delivery rate						
Did you like	the delivery pa	ittem	965			-	_
Did it dry su	fficiently		465 Sion	,			
Did it advers	ely effect substics, painted su	trates					_
Did the prod	uct have a sme	Taces, etc)	NO			_	
	n objectionable		NO				
	an unacceptable						
	oo much foam	rusiume	NO				
Cleaning ver	sus current pro	duct,	ALMOST AS	e enan		_	
Did you use i	more volume th	an your	MYBER	6000			
Did it take lo	nger to clean		465				
Did you like			465				
Would you b	uy the test proc	luct	465				_
name or pers	uy the test proc onal use		965				
for home or p	uy your current personal use		965				
Would you so if less expen	witch to the tes sive, if more e	xpensive)	NO				
Could you cle only the test p	can adequately	if you had	465				
Jser Commer	its						
_	_						

Date	User		Owner / Manage	r	Interviewer	-	Product LD.			
8/13/04	MANLEO		SUNTRAM	Jay	ZAVAD	RED CHBER SON				
		_	T				The Latest Serv			
			Type of Clear	one Only	d					
	eral Purpose	10	(Circle One Only) Brake Cleaning Engine Degreasing Carburctor & Foel Injection							
	legreasing				avegrensing	-	System Cleaning			
Cun	rent Product	Current'	Weekly Usage	No. Mech. Usi	no Product	Toet	Product Weekly Usage			
tlamaix	Bayer Sters	1-20	Sus	MALLEO	2	CAUS Usage				
	0									
ATE	Question			Use	r's Respon	se				
Did it clea	n sufficiently				1370427					
			1465							
Did you lil	Did you like the delivery rate		465							
Did you lil	te the delivery pa	ttern				_				
Did it dry			465							
			465							
(metale ple	tsely effect subst	rates	100.0							
Did the pro	astics, painted sur educt have a smell	faces, etc)	No							
	an objectionable		NO							
	an unacceptable		NO							
Did it have	too much foam	residue	NO							
	usus current prod	hand	NO							
Terrible, alt	post as good, as go	od better)	3 Tuly car to a	2000	and the same					
Did you use	more volume the	an your	BETWILLIAM TERM	JISCE Z-A	colosi A	GO	OCA			
current clea	ner	2510	NO							
Did use like	onger to clean		465			_				
World was	the product		HO							
Vonld you	buy the test produ buy the test produ	oct C	NO							
ome or per	sonal use	ict for								
Vould you	buy your current	product	NO							
or home or	personal use		9ES							
Would you	witch to the test	product				_				
ould you -	nsive , if more ex lean adequately is	pensive)	NO							
nly the test	product	you had	465							
ser Comme	nte	77 G		AS GOO	0.45	WIT.	confusions			
lanager Con	ments				-	-				

Date	User		Owner / Manage	er	Interviewer	Product LD.
8/13/64	WELLEAM	9	OUNTRAM	Res CHARLES		
			Type of Clea	ning P	Performed	
			(Circle			
Ge	neral Purpose Degressing		Brake Cleaning		Engine Degreasing	Carburetor & Fuel Inject System Cleaning
Cur	rent Product	Current '	Weekly Usage	No. 1	Mech. Using Product	Test Product Weekly Usa
PAWIER	CHEMICA		Av.5		THETAN	2-coms
	Question				User's Respon	se
Did it clea	n sufficiently		1	_	-	
			YES			
Did you li	ke the delivery rat	Ç	965		_	
Did you li	ke the delivery par	Item	4E2			
_		ittem .	4ES			
1	sufficiently		HES			
(metals, pl	ersely effect substractions, painted sur-	faces, etc)	No			
	oduct have a smell		NO			
Did it have	an objectionable	odor	NO			
Did it leav	e an unacceptable	residue	NO			
	too much foam		NO			
Terrible, al	ersus current prod most as good, as go	od better)		540	MINDST AS GO	00
current clea		an your	NO			
nd if take	longer to clean		465			
na you lik	the product		NO			
Vould	buy the test produ	ict	NO			
ome or pe	buy the test produ	ict for	lin			
Vould you	buy your current	product	NO	_		
or home or	r personal use	.,	YES			
Vould you	switch to the test	product				
if less expe	ensive, if more ex	pensive)	NO			
nly the to-	clean adequately is	you had	1160			
onld you only the test	ensive , if more ex clean adequately if t product	pensive) fyou had	465			

Date	User	Owner / Manager	r	Interviewer	Product I.D.	
\$13/04	WILLIAM	GUNTRAM	40	y Zavapa		
-		Type of Clean	ing Daufa			
			one Only)	mea		
G	eneral Purpose Degreesing	Brake Cleaning		gine Degressing	Carburetor & Fuel Injects System Cleaning	
Cu	rrent Product Co	rrent Weekly Usage	No. Mech.	Using Product	Test Product Weekly Usag	
Epunes		-2 CANS	WILL		2-CANS	
_	0					
	Question		U	ser's Respon	se	
	an sufficiently	4E5				
Did you	like the delivery rate					
Did you l	like the delivery pattern	4ES				
	sufficiently	465				
	Contraction of the contraction o	465				
metals, p	versely effect substrates plastics, painted surfaces	etc) NO				
	roduct have a smell	NO				
na it hav	e an objectionable odor	NO				
nd it lear	ve an unacceptable resid	ue NO				
	e too much foam	NO				
Temble, a	versus current product. almost as good, as good, be	tter) (av / lum	THE PROPERTY CO.	Bit wast 4	MUST AS GOOD	
urrent cle		ur No		The pain he	AUS A) GCOD	
hid it take	longer to clean	465				
id you li	ke the product	NO				
ould yo	u buy the test product	Kers				
ould you	u buy the test product for ersonal use					
fould you	buy your current produ	NO				
r home o	or personal use	465				
ould you	switch to the test produ	4E)				
less exp	ensive, if more expensi	ve) ACC				
ould you	clean adequately if you st product	had 465		-		
er Coma	nents O TAVE A LITTE					
mager C	omments					

Ren Civer Su							
buretor & Fuel Injection System Cleaning							
Veckly Usage No. Mech. Using Product Test Product Weekly Usa							
CMS							
965 465							
465							
SER SOLV 22							
3000 42							

Automotive Aerosol Field Testing Interview MURCIAS- BENZ Date User Owner / Manager Interviewer Product LD. 3/3/04 KEN 1-lASKER BEDCHER SERY Type of Cleaning Performed (Circle One Only)
Brake Cleaning En General Purpose Engine Degreasing Carburctor & Fuel Injection System Cleaning Degreasing Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage MOC BRAKE CLINGS 9-4 CANS KEM 2-CAUS Question User's Response Did it clean sufficiently 465 Did you like the delivery rate 465 Did you like the delivery pattern 465 Did it dry sufficiently 465 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell 465 Did it have an objectionable odor NO Did it leave an umacceptable residue NO Did it have too much foam 140 Cleaning versus current product. (Terrible, almost as good, as good, better) ALMOST AS GOOD Did you use more volume than your current cleaner NO Did it take longer to clean NO Did you like the product NO Would you buy the test product NO Would you buy the test product for home or personal use NO Would you buy your current product for home or personal use 465 Would you switch to the test product (if less expensive, if more expensive) NO Could you clean adequately if you had 485 only the test product **User Comments** ALM037 MICE THERE FORE MOT AS GOOD AS

Manager Comments

Date	User	Owner / Manag	Owner / Manager			Product LD.	
3/2/4	KEM	MIKE HAW	CER !	R Jay ?		RED CHBON SX	
		Type of Clea	aning Per	formed			
			One Onl				
	eral Purpose egrensing	Brake Cleaning		Engine Degreasing	Car	buretor & Fuel Injection System Cleaning	
Corr	ent Product Curr	rent Weekly Usage	No Me	ch. Using Product	Town		
MOL		2-4 EAUS		EM	2-	CANS	
_	Occupita						
	Question			User's Respon	ase		
Did it clean	sufficiently	ar.					
Did 171		19ES					
	te the delivery rate	465					
Did you lik	e the delivery pattern	465					
Did it dry s	ufficiently	465			_		
Did it adve	sely effect substrates	The Park of the Pa					
(metals, pla	stics, painted surfaces, e	tc) NO					
	duct have a smell	465					
	an objectionable odor	NO					
	an unacceptable residue	No					
	too much foam	NO					
Terrible, ala	rsus current product. nost as good, as good, bett	er) ALMOST A	15 60	rati :			
Did you use current clear	more volume than your		650				
	onger to clean	No					
	the product	No					
	buy the test product	465			-		
Would you	buy the test product for	NO					
iome or per	sonal use	1 2.00					
Would you	buy your current produc	NO					
or home or	personal use	465					
Vould you:	switch to the test produc	1					
if less expe	usive, if more expensive	e) 1/62					
Could you could not the test	can adequately if you h	ad 4ES					
lser Comme			. Mo	C, THERE FE	26- a	CUEP	

Date	User		lwner / Mana	ger	Interviewer	Product LD.			
13404	CIF	in Busse	11	Jone Z	REA CHACA S				
			Type of Cle	aning Per					
	General Purpose Degrensing Current Product Current W			rake Cleaning Engine Degreasing					
Corre				No. M	ech. Using Product	Test Product Weekly Usa			
MAIN'S BRAICE COUNT 1-CAN									
	Question				User's Respon	150			
Did it clear	Old it clean sufficiently								
Did you lik	Did you like the delivery rate								
Did you lik	e the delivery pa	attern	OK						
	ufficiently		NO						
	rsely effect subs		NO		-				
	duct have a sme		NO						
Did it have	an objectionable	e odor	NO						
Did it leave	an unacceptable	e residue	465						
Did it have	too much foam		NO						
(Terrible, al	ersus current pro most as good, as s	good, better)	TERRIBLE	<u> </u>	541				
current clea		han your	465						
	longer to clean		465						
	the product		NO						
	buy the test pro		NO						
home or pe	buy the test pro ersonal use	OF COLUMN	NO	-					
for home o	buy your currer r personal use		469						
(if less exp	switch to the te ensive, if more	expensive)	NO						
could you only the te	clean adequately st product	y if you had	NO						
User Come	Dees.	17 (1)	Quenes	and &	1000				

Date	User		ONIGEL Iwner / Manager		Interviewer	Product LD.
23/4 31	BUCE/ BETAN	To.	in Rosseci	. For	Z.	RED CHREA ST
	1		Type of Clean	ing Performe	d	
		-	(Circle O			
	ral Purpose ereasing	B	rake Cleaning		Degreasing	Carburetor & Foel Injection System Cleaning
Curre	nt Product	Current V	Veekly Usage	No. Mech. Usi	ng Product	Test Product Weekly Usage
ernous Non	LE CHARTER		CAUS	J-MEC	The state of the s	4-09-5
	Question			Use	r's Respon	se
Did it clean	sufficiently	_	2.14.			
Did you like	the delivery rate		NO			
	the delivery patt		465			
Did it dry s			465			
Did it adver	sely effect substra	ates	465			
	stics, painted surf duct have a smell	aces, etc)	NO			
	an objectionable	odor	NO			
A STATE OF THE PARTY OF THE PAR	an unacceptable		NG			
	too much foam		NO			
Cleaning ve	asus current produces as good, as good		TERRAPA E.		- 4	
	more volume the		465			
	onger to clean		46.5			
	e the product		NO		-	
	buy the test produ	ict	NO			
	buy the test produ		NO			
	buy your current r personal use	product	465			
Would you	switch to the test		NO			
	clean adequately		NO,			
User Comm	ciceo of	BMKE	PUST, BU	r ded	NOT CLC	AN GREASE
-7-0	FC OR 13	131KE	LEGIDI NOS	d) fortizing	4	

1/24/04			Owner / Manager		Interviewer	Product LD.		
	NORM AN	IK	A NEWMAN	. 1	Jay ZAVADIC		RED CHAIN SOL	
			Type of Clean			-		
16			(Circle O	ne C				
(neral Purpose Degreasing		Brake Cleaning		Engine Degressing	C	arburctor & Fuel Injection System Cleaning	
Cun	rent Product	Current	Weekly Usage	No.	Mech. Using Product	Test	Product Weekly Usage	
	Owner							
	Question				User's Respon	se		
Did it clea	n sufficiently		4ES					
	ke the delivery ra		465					
-	ke the delivery pa	ttern	9€5					
Did it dry	sufficiently		SES					
Did it adv metals, p	ersely effect subst lastics, painted su	rates daces, etc)						
Did the pr	oduct have a smel	1	465					
Did it hav	e an objectionable	odor	CYO					
	e an unacceptable		NO					
	e too much foam	1112-000	NO			_		
Deaning v	versus current pro- lmost as good, as g	duct.		15	600D, OK.			
Did you u	se more volume th	usn your	NO	7-2	Gun Jon			
Did it take	longer to clean		NO			-		
Did you li	ke the product		965		- 1			
Would you	n buy the test prod	hict	MA4BC, 465	ç				
ome or p	u buy the test prod ersonal use		465					
for home	n buy your current or personal use		465				- Alberta	
Would you	a switch to the tes	product						
if less exq	pensive, if more e	expensive)	MAYBE					
mly the te	clean adequately est product	if you had	YES		-			
User Com	neuts O OK TO	2 66	NEANE PURI	0030	E CLEANING	,		
	Comments							

Did you like the deliv Did you like the deliv Did it dry sufficiently Did it adversely effec	ion Current V 3-4 c	965 965	ning Pe One Or		Carbureter & Fuel Inject System Cleaning Test Product Weekly Usa 4-CANS			
Quest Oid it clean sufficient Did you like the delive Did you like the delive Did it dry sufficiently Did it dry sufficiently	ion ly ery rate ery pattern	Veekiy Usage A S 965	No. M	nly) Engine Degreasing Mech. Using Product	System Cleaning Test Product Weekly Usa			
Quest Oid it clean sufficient Did you like the delive Did you like the delive Did it dry sufficiently Did it dry sufficiently	ion ly ery rate ery pattern	Veekly Usage A S 965 965	No. M	Engine Degreasing Mech. Using Product	System Cleaning Test Product Weekly Usa			
Quest Did it clean sufficient Did you like the deliv Did you like the deliv Did it dry sufficiently Did it dry sufficiently	ion ly ery rate ery pattern	965 965	_	R4	4-CANS			
Quest Did it clean sufficient Did you like the deliv Did you like the deliv Did it dry sufficiently Did it dry sufficiently	ion ly ery rate ery pattern	965 965	_	R4	4-CANS			
Quest Did it clean sufficient Did you like the deliv Did you like the deliv Did it dry sufficiently Did it adversely effect	ion ly ery rate ery pattern	965 965						
Did it clean sufficient Did you like the deliv Did you like the deliv Did it dry sufficiently Did it adversely effec	ly ery rate ery pattern	465		User's Respon	ese			
Did it adversely effect	ery rate ery pattern	465						
Did you like the delive Did it dry sufficiently Did it adversely effect	ery pattern	465						
Did it dry sufficiently Did it adversely effect								
Did it adversely effect		465						
	Did it dry sufficiently							
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		965 NO						
Did the product have a smell		NO		-				
Did it have an objecti	Did it have an objectionable odor							
Did it leave an unacce	eptable residue	NO						
Did it have too much	foam	NO						
Cleaning versus curre (Terrible, almost as goo	d, as good, better)	AS GOOD, OR ALMOST AS GOOD						
Did you use more vol current cleaner	ume than your	1/0-						
Did it take longer to c	lean	NO						
Did you like the prod		NG YES	_		Telle			
Would you buy the te		443 M434						
Would you buy the te home or personal use	st product for	11 11			- II			
Would you buy your for home or personal	current product use	465						
Would you switch to (if less expensive, if	more expensive)	MYSE						
Could you clean adec only the test product	quately if you had	YES						

Date	User	1	Dwner / Manager		Interviewer	Pro	duct LD.		
8/3/04 -	Scett	(Tie)	i New coted	1	Jan	RED	CABEL SOL		
			Type of Clean (Circle O						
	eral Purpose	В	rake Cleaning		Ingine Degressing		Fuel Injection		
Current Product Current W			Veekly Usage	No. Med	L. Using Product	Test Product V	Veekly Usage		
MIS	C	2-4		Sco	7	2-can	45		
	Question		User's Response						
Did it clean sufficiently			NO						
Did you like the delivery rate			465						
Did you like	e the delivery pa	attern	465						
Did it dry s	ufficiently		NO						
(metals, pla	rsely effect subs stics, painted su	rfaces, etc)	NO						
The second secon	duct have a sme		465		1-				
-	an objectionable		465						
	Did it leave an unacceptable residue		445						
Did it have too much foam			NO						
Cleaning versus current product. (Terrible, almost as good, as good, better)		TERREBLE							
current clea	more volume t	han your	465						
	longer to clean		463				_		
	e the product		ING						
	buy the test pro	duct	NO						
	buy the test pro		NO						
Would you	buy your current personal use	t product	465						
Would you	switch to the te-		NO						
Could you only the tes	clean adequately	if you had	NO		9.				
User Comm	ents	7,97CD.	SCOTT AND) He	CONCEPN'T	Bern 71	57		

Date	User	1 (wher / Manager	Inte	rviewer	Product LD.			
8/34/04 36505 NI			CK	Jan	ZAJADE	C REDCYCKA SX			
				ing Performed					
Gene	ral Purpose	R	(Circle Crake Cleaning		- continu	Carlameter & Fuel Injecti			
	egreasing	1	Take Citating	ake Cleaning Engine Degreasing Carburet Sys					
Curre	ent Product	Current V	Veekly Usage	No. Mech. Using P	reduct T	est Product Weekly Usag			
CRC B	PAKE CLEAN		CANS	Jesus		1-CAN			
	Question			User's	Response				
Did it clean sufficiently			465						
Did you like the delivery rate			465						
Did you lik	e the delivery pa	ittem	465						
Did it dry s	ufficiently		465						
	rsely effect subs		NO		100				
Did the pro	duct have a sme	11	NO						
	an objectionable								
	an unacceptable		NO						
	too much foam		NO						
Cleaning ve	ersus current pro	duct	710		_				
(Terrible, alı	most as good, as g	ood, better)	ALMOST /	13 6000 1	WEAS G	DOD AS WHETE C			
Did you us	more volume t	han your	A. Carlo						
current clea			NO						
	longer to clean		465	-					
	e the product	•	4CS, OK						
	buy the test pro		NO						
home or pe	buy the test pro	duct for	NO						
World you	buy your curren	t product	NO						
	personal use	I Product	465						
Would you	switch to the tes		1.00						
Could you	clean adequately	if you had	NO						
only the tes		a you had	4ES						
User Comm		But a	111776 C	AN OF CO	136R S	COLY COURKS			
* STATE	A 145-100	Total Acres	~ 42 0	are do c	13/69/	SE LLCAN			

	Interview	er	Product LD.		
TON ZAMPI			REDCYCKA S		
Frake Cleaning	Engine Degreasing	Cz	rimmeter & Fuel Inject System Cleaning		
Weekly Tisage	No. Mech. Using Product	Test	Product Weekly Usas		
CANS	Jesus	1	-CAN		
	User's Resp	onse			
1,000					
1965					
905					
465					
465					
NO	in the				
NO					
NO					
	S GOOD NAT	45 cm	AS CHEEK !		
NO	7		ezistori (
NO					
NO					
465					
NO					
465					
	Circle O Trake Cleaning Veckly Usage CANS 4CS 4CS 4CS 4CS MO MO MO ALMOST A MO 4CS 4CS MO ALMOST A MO 4CS 4CS MO MO ALMOST A MO 4CS 4CS MO MO ALMOST A MO 4CS 4CS MO MO MO MO MO MO MO MO MO M	Veckly Usage CANS User's Resp (Circle One Only) Trake Cleaning Engine Degrensing Ca Weekly Usage No. Mech. Using Product Test I CANS JESUS / User's Response USER'S Response USER'S Response ACS 4CS 4CS 4CS 4CS MO NO NO ACMOST AS GOOD, NOT AS GOOD NO 9CS 9CS, OK NO NO NO NO 9CS 9CS NO NO 9CS NO NO 9CS NO NO 9CS NO NO NO NO 9CS NO NO NO NO NO NO NO NO PCS NO NO PCS NO NO NO NO PCS NO NO NO NO NO PCS NO NO NO NO NO PCS NO NO NO NO NO NO NO NO NO N			

Automotive Aerosol Field Testing Interview 12/ Date User Owner / Manager Interviewer Product LD. Rice of Chichard SEEMENT. Zavaring Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing Carburctor & Fuel Injection Degreasing System Cleaning **Current Product** Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage GRADE HOW CHECKED CLEANE, Question User's Response Did it clean sufficiently Trock To Lott TO SALT 1008 KITAL Did you like the delivery rate (Transmile) Did you like the delivery pattern (Fransisco Did it dry sufficiently NORMALLY WIFE GYRAG I'M Did it adversely effect substrates (metals, plastics, painted surfaces, etc) NO Did the product have a smell NO Did it have an objectionable odor NO Did it leave an unacceptable residue NC Jid it have too much foam 465 Cleaning versus current product. (Terrible, almost as good, as good, better) TERRIBLE Did you use more volume than your current cleaner 465 Did it take longer to clean 4ES Did you like the product NO Would you buy the test product NE Would you buy the test product for NO home or personal use Would you buy your current product

for home or personal use	MC.
Would you switch to the test product (if less expensive, if more expensive)	piC
Could you clean adequately if you had only the test product	MC.
User Comments DID NOT USA FR	BRAKES ME FARE FORS
Manager Comments	
V. Pro-	

erience W	Mech. Using Product -70744. User's Respon	Carburetor & Fuel Injective System Cleaning Test Product Weekly Usag
Sage No.	Performed Only) Engine Degressing Mech. Using Product -7074 C. User's Respon	Carburetor & Fuel Injective System Cleaning Test Product Weekly Usag
Sage No.	Mech. Using Product -70744. User's Respon	Test Product Weekty Usag
Sage No.	Engine Degreasing Mech. Using Product -70744. User's Respon.	Test Product Weekty Usag
NOT CON	User's Respon	se
MOT ON	User's Respon	se
FORMY E Me	Chesse of	se
FORMY E Me	Chesse of	
FORMY E Me		BRAKES
FORMY E Me		BRAKES
FORMY E Me		rances -
10 180 ·		
	<u> </u>	
Cerum-e -	-	
TO FITMESS		
4.000		
STALLE		
-	1	
17 6.6.6.77	1 6-14	
_		
	7 Cue qu	761.6

Date	User	Owner/Mana	ger	Interviewer	9 1	Product LD.	
44/67	ALL MERHAUTE		_	A. Zaumus		(nebh	
				THE N. JEWINS		APRIL STATE OF STREET	
		Type of C	leanin	Performed	- 7	THE TANK	
- (2)				Only)			
G	Degreasing	Bruke Cleaning		Engine Degressing	Ca	rburetor & Fuel Injec System Cleaning	
Cu	rrent Product	Current Weekly Usage	No	Mech. Using Product	Tore D		
CRC.	ZPAKE-18-27	CAMP - 1 CEY BENEF - 12 CAMPS		- Ucolasics	test Pi	roduct Weekly Usag	
RE LIKE				all Comments	- Comment	May / John Carves	
	Question			User's Respon	ee.		
District.	can sufficiently	- Indiana		Coer a respon	30		
Did it cit	can surnciently	NO					
Did von	like the delivery rate						
	A CONTRACTOR OF THE PARTY.	SEC. 45	CR.	NEZZLE STI	394 1	COLER BAK	
Did you	like the delivery patte	on 015	-			7.	
Did it dr	y sufficiently					_	
Did it ad	versely effect substra	OK					
(metals,	plastics, painted surfa	ices, etc) NO					
Did the p	d the product have a smell Same 45 Bears (extract)						
	ve an objectionable o	dor Tourner	De:		-		
	ve an unacceptable r	Carried 1		on of Cay	Mace	Fores	
	ve too much foam	0~ /40	1444	T WORL ASTE			
The same of the sa	versus current produ	465 1	4655	9			
Terrible,	almost as good, as goo	d, better) TERRONCE					
Did you	use more volume than	your			_		
current cl	leaner		chai	GRUSHT COTT	T.VC=		
	te longer to clean	DID NO	7	CLEILY (465)			
	like the product	NC					
Would yo	ou buy the test produc	t NO					
Would yo	ou buy the test produc	t for					
Would w	personal use ou buy your current p						
for home	or personal use	1965					
Would yo	ou switch to the test p	roduct	_				
if less ex	epensive, if more ext	ensive) NiC					
Could you	u clean adequately if	you had					
only the t	test product	NC					
User Com	ments						
	-						
_							
Manager :	Comments						
City	15 for 1645 615 1	FOLDS NEARLAST	15 C	etine con the	10,0	deres V	
A	Augra Sala	TOWN PROPERTY	Per "	week den	2 Tree	UNITARY MER	
161	CHEKE CL	e que vertos KART Bi	C.10 >	c = n at G	W. 11 +	Chense o	
5 1 XX	or Kloubl ?	Mubrille Ta	120.00	Par mar	1	A STATE OF THE STA	

Date	User	Owner / Manager		Interviewer	Product LD.
Reference of ween fire		CAR CHEST	J.	Lucian	C KAZEM
-		Type of Clear	ning Perfor	med	
- Jacob			One Only)	licu	
	peral Purpose Degreasing	Brake Cleaning	Engi	ne Degressing	Carburetor & Fuel Inject System Cleaning
Curr	rent Product Co	irrent Weekly Usage	No. Mech. I	sing Product	Test Product Weekly Usag
	MAKE Charles	10-113 CIVS		PEARDO	USED -3 CANS
Andresen	is Banuc HINTS Co	C PA P C PA			C 48% - 3 CHAN
	Question		Us	er's Respons	se
Did it clea	n sufficiently	OR NOT	GEV N=		
Did you lil	ke the delivery rate	HET SIKEN			
Did you lil	ke the delivery pattern	TOAUTHE 1	-		
Did it dry	sufficiently	Street.		-	
(metals, pl	ersely effect substrates astics, painted surfaces				
Did the pro	oduct have a smell	NC			
	an objectionable odor	146			
Did it leav	e an unacceptable resid	lue 465 617	in a ser		
it have	too much foam	462	-11		
(Terrible, al	ersus current product. most as good, as good, b	etter) TERRIBLE			
Did you us current clea	se more volume than yo aner	our yes			
	longer to clean	905			
	ce the product	NC			
Would you	buy the test product	NO			
Would you	buy the test product for	or			
	rsonal use	NO			
for home =	i buy your current prod r personal use	uct NO			
Would you	switch to the test prod			_	
if less exp	ensive, if more expens	ive) NO			
Could you only the tes	clean adequately if you	i had			
User Comm	NET MEGMENT	C and 274 6	EMERIC	PLRIME	en Brikes

Date	User		Owner / Manag	er	Interviewer		Product I.D.
412	Chasis Tw	ines Go	714, MODI	ra.	Story ZAVADO		Action Cum
			Type of Cle				
General Purpose Degreasing		Brake Cleaning	(Circle One Only) rake Cleaning Engine Degreasing			Carburetor & Fuel Injection System Cleaning	
			Weekly Usage	No. Me	ch. Using Product	Test	Product Weekly Usage
			ANS PONJERO	4-	62		ANI
	Question		1		User's Respon	ise	
Did it clea	an sufficiently		NO.				
Did you li	ke the delivery rat	te	NO.				
Did you li	ke the delivery pa	ttern	NO.				
Did it dry	sufficiently		NO				
(metals, p	ersely effect subst	faces, etc)	NO.		• >		
The second second	oduct have a smel e an objectionable		yes		_		
Transaction and the	e an unacceptable		Yes				
	too much foam		Yes.				
Terrible, a	versus current proc lmost as good, as go se more volume th	od, better)	Touis	le .			
current cle		an your	Ves.				1
The Second Street	longer to clean		clean.	if	didn't ol	por	
	ke the product		NU.	0.0			
	buy the test prod		NO.				27.0
nome or pe	buy the test prodersonal use		NO.				
for home o	t buy your current or personal use	4000000	yes.	0.			No.
if less exp	switch to the test ensive, if more en	(pensive)	NO.				
Could you only the te	clean adequately i st product	f you had	NO.				
User Come	nents						
	omments						

Date	User		Owner / Manage	er	Interviewer		Product LD.
2/11/ds 1: 9/7 ac		Go	of horsea.	-	Ven ZAURDEI		ASPECTAL COSA
			Type of Cle			_	
76	-10			One O			
Delle	eral Purpose		Brake Cleaning		Engine Degreasing		Carburetor & Fuel Inject System Cleaning
Current Product		Current V	Weekly Usage	No. Me	ch. Using Product	Test	Product Weekly Usage
CARNO	CONS	in can	s/MECH	4-6			'DNI
	Question	-			User's Respon	ise	
Did it clean	sufficiently	-	Chi				_
Did you like	e the delivery rate		NO NO				
Did you like the delivery pattern			NO				
Did it dry so	ufficiently		NO				
Did it adversely effect substrates metals, plastics, painted surfaces, etc)			10.0	obje.	HOSES GREA	150/0	ily
	duct have a smell		UES				
	an objectionable o		70				
Did it leave	an unacceptable re	esidue	485				
Did it have t	too much foam		uć S			_	
Cleaning ve. Terrible, aim	rsus current produ	ct. i. better)	TERRIBIA	2			
Did you use	more volume that	your			4		
	onger to clean		UES.			_	
	the product		NO			_	
	ouy the test produc	1	20				
	ouy the test produc		20				
Vould you h	ony your current propersonal use	roduct	YES				- HJ
Vould you s if less exper	witch to the test p	ensive)	20				
ould you cl	ean adequately if	you had	MADE				
ser Comme	ats						
						-	

Date	User		Owner / Manage	er .	Interviewer		Product L.D.
7/11	1662-1	GG	14 MODER		JON ZNADTO		ACRESC CLEANE
			Type of Cle	aning	Performed		
	1		(Circle	One (Only)		
General Purpose B Degreasing			Brake Cleaning		Engine Degreasing		Carburetor & Fuel Inject System Cleaning
Current Product Current V		Weekly Usage	No. N	fech. Using Product	Test	Product Weekly Usag	
DNKN	0:40-(1-2 CM	15/4000		-6	_	CAN.
-	Question				User's Respon	ise	
Did it clea	n sufficiently		117			_	
Did you li	ke the delivery rat	te	No			_	
Did you li	ke the delivery pa	ttern	444				
Did it dry	sufficiently		hite				
metals, pl	ersely effect substraction, painted sur	faces, etc)	N.C.				
	duct have a smel an objectionable		Non			-	
The second secon	an unacceptable	the same of the sa	No				110
	too much foam	residue	1185			_	
Cleaning v	ersus current proc most as good, as go	luct.	Terriba				
Did you us	e more volume th	an your	CA C		10		+
	longer to clean		Ves			_	
	e the product		IVO			_	
Vould you	buy the test prod	uct	Nec				
	buy the test produced	uct for	NS				
or home o	buy your current personal use		4-6				4,
Would you if less exp	switch to the test	(pensive)	Nr.				
ould you mly the tes	clean adequately i	f you had	NO				
ser Comm	ents	n ad	A. X	had.	12 12		Ourself III
			13	And the North	No. of Contract of	1 1	F 1 14

Current P Degrea Current P Covic record Q Did it clean suff Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	reduct // uestion uciently delivery rate	Current V	Type of Clo	eaning Perfor e One Only) Engi		Carburetor & Fuel Injectory Creating Test Product Weekly Usage
Current P Covk wow Q Did it clean suff Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	reduct // uestion uciently delivery rate	Current V	(Circ) rake Cleaning Veckly Usage	eaning Perfor	rmed ine Degressing	Carburetor & Fuel Injec System Cleaning
Current P Covk wow Q Did it clean suff Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	reduct // uestion uciently delivery rate	Current V	rake Cleaning	No. Mech. U		System Cleaning Test Product Weekly Usage
Current P Covk wow Q Did it clean suff Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	reduct // uestion uciently delivery rate	Current V	Cookly Usage	No. Mech. U		System Cleaning Test Product Weekly Usage
On Kreen Q Did it clean suff Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	uestion ciciently delivery rate				sing Product	
Q Did it clean suff Did you like the Did you like the Did it dry suffic Did it adversely metals, plastics, Did it have an of	uestion ficiently delivery rate	1-2 CA	vs/necn	4-6		
Did it clean sufficiently outlike the Did you like the Did it dry sufficiently inetals, plastics, Did it have an old it have a	iciently delivery rate					V-CAN
Did you like the Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	delivery rate			Us	er's Respon	se
Did you like the Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	A STATE OF THE PARTY OF THE PAR		iΛc			
Did it dry suffice Did it adversely metals, plastics, Did the product Did it have an of	delivery pat		1/16			
Did it adversely metals, plastics, Did the product Did it have an ol		tern	MA			
metals, plastics, Did the product I Did it have an ol	iently		110			
Did it have an ol	, painted surf	ates aces, etc)	do	M- Ca	re	
		odor	4	130		
ло п leave an u	nacceptable			100		
Did it have too n				100		
leaning versus Terrible, almost a	is good, as goo	xd, better)	7	Errial	e	
Did you use mor surrent cleaner	c volume the	n your	V	49	.44	
old it take longer			4	127		
Did you like the				MO		
Vould you buy t				NO		
Vould you buy t		ct for		116		
ome or personal Vould you buy y	use			VUZ		
or home or perso	onal use	roduct		V29		
Vould you switch	h to the test	product		10		
f less expensive	, if more ex	pensive)		No		
ould you clean	adequately if	you had		251		
nly the test prod	luct	1		VIU		
ser Comments	IT	15	no-t	Good		
Anager Commer						

Date	User)wner / Manag	er	Interviewe	r	Product I.D.
2/11	hxx 1691	5 650	4 MODECA	7	For Zour	76	AGRES CHIME
			Type of Cle				1.72700
-	-		(Circl	е Опе О	nly)		
	neral Purpose Degreasing	В	rake Cleaning		Engine Degreasing		Carburetor & Fuel Injection System Cleaning
Cur	rent Product	Current W	cekly lisage	No. Me	ch. Using Product	Test	Product Weekly Usage
ONKI	vount.		us/ used	4-			AV Usage
	Question				User's Respon	nse	
Did it cles	n sufficiently		Λ¢				
Did you li	ke the delivery ran	te	1/16				
Did you li	ke the delivery pa	ttern	MAC				
Did it dry	sufficiently		·M				
metals, pl	ersely effect subst lastics, painted sur oduct have a smel	faces, etc)	do	4+1	are		
	an objectionable		4	100			
	e an unacceptable		-	100		_	
	too much foam	residue		100			
Cleaning v	ersus current proc most as good, as go	luct.	4	EKV	ilale.		
Did you us aurrent cle	se more volume the	an your	V	29			
	longer to clean		1	127			
	ce the product			140			
Vould you	buy the test prod	uct		10			
	buy the test prod	uct for		AC.			
Vould you	buy your current or personal use	product		125	n j		- 5,
Would you	switch to the test	product		10			
Could you ally the tes	clean adequately i	f you had		no			
ser Comm	ients	15 1	not 1	700	rel		
anager C	omments						

Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degressing Carburctor & Fo	ate	User		Owner / Manag	ger	Interview	er	Product LD.
Type of Cleaning Performed (Circle One Only) General Purpose Degreasing Brake Cleaning Engine Degreasing Carburetor & Fo System Cle Current Froduct Current Weekly Usage No. Mech. Using Product Test Product Weekly User's Response User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it on the delivery pattern Did it dry sufficiently SAMC AS MATCH MATCH STEWN MECHANICAL STEW	6/34 /	Yen.	No.	· y K		Few Zou	9.256	
Circle One Only								
General Purpose Degressing Current Product Current Weekly Usage No. Mech. Using Product For Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Current Weekly Usage No. Mech. Using Product Current Veekly Usage No. Mech. Using Product No. Mech. Using Product Current Veekly Usage No. Mech. Using Product No. Mech. Using Product No. Mech. Using Product Current Veekly Usage No. Mech. Using Product No. Mech. Using Product No. Mech. Using Product Current Veekly Usage No. Mech. Using Product	-			Type of Cl (Circ	eaning le One	Performed Only)		
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product No								Carburetor & Fuel Injecti System Cleaning
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, pointed surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did you use more volume than your current cleamer Did you buy the test product Would you buy the test product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for lome or personal use Would you switch to the test product for lome or personal use Would you switch to the test product for lome or personal use Would you switch to the test product for lome or personal use Would you switch to the test product for lome or personal use Would you switch to the test product for lome or personal use Would you clean adequately if you had only the test product	Curren	t Product	Current V	Weekly Usage	No.	Mech. Using Product	Tes	t Product Weekly Licens
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (All Could you clean adequately if you had only the test product All Could you clean adequately if you had only the test product All Could you clean adequately if you had only the test product All Could you clean adequately if you had only the test product All Could you clean adequately if you had only the test product All Could you clean adequately if you had only the test product	ROTL		6-120					C-Clark
Did it clean sufficiently Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleamer Did it take longer to clean Did you buy the test product Would you buy the test product for home or personal use Would you buy our current product (for home or personal use Would you switch to the test product (fill ess expensive, if more expensive) Could you clean adequately if you had only the test product Did you clean adequately if you had only the test product Did you clean adequately if you had only the test product Did you clean adequately if you had only the test product Did you clean adequately if you had only the test product Did you clean adequately if you had only the test product Did you clean adequately if you had only the test product	14C 145	75 Cierra	(60)					A In the latest the la
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (inctals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did you use more volume than your current product Cerrible, almost as good, as good, better) Did you use more volume than your current cleamer Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product For comments No Would you clean adequately if you had only the test product No No No No No No No No No N		Question				User's Resp	onse	
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleamer Did it take longer to clean Did you buy the test product Would you buy the test product for home or personal use Would you buy your current product (or home or personal use Would you switch to the test product (fit less expensive, if more expensive) Could you clean adequately if you had only the test product CK Turchor Strate Course Course	d it clean s	sufficiently						
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you buy vour current product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for home or personal use Would you switch to the test product for lease expensive, if more expensive) Could you clean adequately if you had only the test product No. No.	d you like	the delivery ra	ric			4		
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Inter Comparents	d you like	the delivery pa	attern					2
In a deversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Fid it leave an unacceptable residue Joid it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you bry your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Inser Comments	d it dry sui	fficiently						
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product (if less comments	etals, plast	tics, painted su	rfaces, etc)	MO	0	CATON COTT	<u>२ ६</u>) स	E-1 NEEFER
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Version Version						-		
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product				The second second second				
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Comments Comments								
Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product No.		The Carlo Constitution of the Constitution of		765,				
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product VC	zrible, almo	ost as good, as g	good, better)	TECREBLE				
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Were Comments	rent cleam	ет		968.				
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO	d it take lo	nger to clean						
Would you buy the test product NO Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO								
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO				1				
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Vic	me or pers	onal use		IV.				
(if less expensive, if more expensive) Could you clean adequately if you had only the test product Alcoholists Comments	home or p	personal use		ING				
Only the test product AIC	less expen	sive, if more	expensive)	NO				
User Comments TER PROBLE CLEANING TO BOUNGS DEST ETT PROM BROKES BY SO IKES CARES			if you had	NO		(1)		
	Commer	ote Joke Cata	Mine -	r Rouse	·> /.)	out én	Open	Brakes CK
Manager Comments	mager Com	nments				9		

Type of Clea (Circle	ning Performed One Only)	Product LD
(Circle	ning Performed One Only)	
(Circle	One Only)	
	Out Only)	
- twine creating	Engine Degreasing	Carburetor & Fuel Inje
	2 0 0	System Cleaning
Weekly Usage	No. Mech. Using Product	Test Product Weekly Usa
ANS.	9.3	3 - CANS
1		
	User's Respon	se
NO CCL	CAMS DUST C	OK)
CK		.)
OK		
CIK		
NO		
-		
	14 (NE)	
466	= (((((((((((((((((((
TERRIBLE		
7,0		
NO		
Page 1		
NO		
1300		
NO		
NO.		
	NO (CL CK CK CK NO NOT REAL YES YES YES NO NO NO	User's Responsible of Colors According to Colo

NTCEN

Date	User	Owner / Mana	ger	Interviewer		Product LD.
11/01/	KEN	Abric House	n I	Sov Zavan	2.	ACRES ACRE
_		Type of Cle	aning Po	rformed	_	
			One On			
	neral Purpose Degressing	Brake Cleaning		Engine Degressing	Car	System Cleaning
Cur	rent Product	Current Weekly Usage	No. M	ech. Using Product	Test P	roduct Weekly Usag
	er wasil	16 CHNSA	and the same of	21224	1	3-6445
	0 4			The P. W.	-	
	Question	4		User's Respon	se	
Did it clea	an sufficiently			w		
Did you b	ike the delivery rate			10		
Did you I	ike the delivery patte	zu		0		
Did it dry	sufficiently		3	10		
	versely effect substra		7.00	UNPRITEC	No	SURFIACE
	roduct have a smell	>	127	-		
	ve an objectionable o		140			
Did it lea	we an unacceptable r	esidue	1/4.)			
Did it hav	ve too much foam		794	5		
	versus current produ almost as good, as goo		740	P-BLE		
Did you t	use more volume tha leaner	n your	44	5-,		
Did it tak	ce longer to clean		44.	1 / DION	7 61	45-11
Did you	like the product		RA)/		
	ou buy the test produ		1	1)		
	ou buy the test produ personal use	ct for	p	i		
	ou buy your current	product	1	- n		
	or personal use	and the state of t	7-4	I ni	_	
	on switch to the test xpensive, if more ex		n			
	ou clean adequately i		1			
	test product	*****	16	v		
User Cor	meuts					
	200					
Manager	r Comments					

Date User			Owner / Mana	ger	VCZOLET Interviewe	г	Product LD.
7/03/2	D MECH BADES				For Zampel		2027
	DHO.	ou la	377.556.2		1-300 Z-9000		AGROSOL CLEA,
			Type of Cl	eaning le One	Performed		
Gener	ral Purpose greasing	< 1	Brake Cleaning		Engine Degressing		Carburetor & Fuel Inject System Cleaning
	nt Product	Current Y	Weekly Usage	I No.	Mech. Using Product	l m	
LYNNYS	PRIKE CLEANIC	1 24 CA	vs		-8	G-	Product Weekly Usage
	Question			_	User's Respo		
Did it clean	sufficiently		Alte				-
Did you like	the delivery ra	te	NO				
Did you like	the delivery pa	ttern	NO.			_	
Did it dry su	fficiently		NC	_	_	_	_
Did it advers metals, plas	sely effect subst	rates	NO			_	
Did the prod	uct have a smel	1	NO			_	
Did it have a	m objectionable	odor	NO			_	
hid it leave a	an unacceptable	residue	465				
J it have to	oo much foam		465			_	
Cleaning ver	sus current proc	luct.	76-3			_	
ord you use urrent clean	ost as good, as go more volume the	ood, better) an your	TERRIBLE.		_	_	
did it take lo	onger to clean		465				
	the product		NO		-	_	
Vould you b	my the test prod	uct	HO				_
Vould you b	uy the test prod	uct for	NO				
or home or p	uy your current personal use	5171.5	NO				
f less expen	witch to the test sive, if more ex	xpensive)	NO				
ould you cle nly the test t	can adequately	f you had	NO				
iser Commer	NET CUT VAL DECIR MOT L		156 000		T OF AND BRAKE A	Y K PRTS	TAIN ON

Automotive Aerosol Field Testing Interview IRA MEWANTA SERVICE User Date Owner / Manager Interviewer Product LD. MAY SCOTT TISCHURE FRA NEWWAY ZTVAMEZ Type of Cleaning Performed (Circle One Only) General Purpose **Brake Cleaning** Engine Degressing Carburetor & Fuel Injection Degreasing System Cleaning No. Mech. Using Product Current Product Current Weekly Usage Test Product Weekly Usage 2-3 Cays BERRYAMAN BRING CLOOKED 1-conti BERRILLAN B-124 Question User's Response Did it clean sufficiently Did you like the delivery rate LITILE EXCESSIVE, FLOW RATE Did you like the delivery pattern OK Did it dry sufficiently SAME AS WATER, LITTLE EXCESSIVE Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell 465 Did it have an objectionable odor 465 Did it leave an unacceptable residue DID NOT MOTEC'S Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner NO Did it take longer to clean NO DEDNET FLAM Did you like the product NO Would you buy the test product NO Would you buy the test product for home or personal use NO

Would you buy your current product	
for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO
User Comments Summary: TR4 A	CATAL, NO GOLD
Manager Comments	

Date User		Owner / Manager Intervie		Product I.D.
19/03 A16CH	ACTRED	Fine.	ZAVIPEL	KYZGY AGRE
	T50			
		Cleaning Performed cle One Only)		
General Purpose Degreasing	Brake Cleaning	Engine Deg	reasing	Carburetor & Fuel Inje
Degreasing				System Cleaning
Current Product	Current Weekly Usage	No. Mech. Using P		
CRC BRAKE PLEAM	3-4	No. Mech. Using P		Product Weekly Usas
		100		0
Question		User's	Response	
Did it clean sufficiently		0001 5	жаропас	
and it clean surficiently	1.500			
Did you like the delivery rate	NC.			
Did you like the delivery patte	INVI CA	LATICAS		
	N/C			
Did it dry sufficiently				
Did it adversely effect substrat	tes NO			
metals, plastics, painted surfa	ices, etc) //C			
Did the product have a smell	2//2			
Did it have an objectionable or	dor ACC			
d it leave an unacceptable re	esidne 465			
d it have too much foam	415			
leaning versus current produc	ct I			
Terrible, almost as good, as good	better) TERRIBL	C		
Did you use more volume than urrent cleaner				
Did it take longer to clean	965			
Did you like the product	465			
Vould you buy the test produc	NO			
Would you buy the test product	t for			
ome or personal use	1.022			
Vould you buy your current pr	oduct			
or home or personal use Would you switch to the test pr	NO.			
f less expensive, if more expensive	The Control of the Co			
ould you clean adequately if y	vou had			
nly the test product	NO			
ser Comments				
FRAM SPLATIERS	TO MUCH	- OICS OF	Q AFRT	11:00
TOTALICKE	10 MUCH			712
			-	

Date User		Owner / Mana	ger Interviewer	Product I.D.		
126	NICK	SAM DAHEI	E Jan Za	JUNIC PROPERTY OF THE PARTY OF		
p ==	194		eaning Performed le One Only)	TAPERT CLEAN		
General Purpose Degreasing		Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning		
Cu	rrent Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
CRC BRANCE CLUBS &		& CANS	1-3 MEUL	IL B CANS		
	Question		User's Respon	nse		
Did it ele	an sufficiently			in the same of the		

Question	User's Response
Did it clean sufficiently	NC.
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	465
Did it have too much foam	465
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	465
Did it take longer to clean	965
Did you like the product	Ne
Would you buy the test product	NC
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	Yes
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

MECH THERE ARED FORMEN WAS AND TESUE THE PROPERTY MADE A MISH WHEN CHANTAGE FORM -2-SPECTERFULL, SCHOOL ENABORATELY -2-NCLD MERCE TO CLEAN

Manager Comments

HAVE FORCHASCO AND ARE CONTING GARRO BASKO BRAKE GASHER

CLOUNTING SYSTEM, BEAUCINE ACROSCOS 34 -5010 THE SHED.

Date	User	1.5	Owner / Manag	er	Interviewe	r	Product LD.
17/03 ALL MICH BE			ne along	247	Jone Zavansi		Kyze y
./		100	25. V. 16.	7,54	1500 14V	470.5 7.	ACIDSOL CLES
			Type of Cle				
G	meral Purpose	1 13		e One			
()	Degreasing	1	Brake Cleaning		Engine Degreasing		Carburetor & Fuel Inject System Cleaning
Cur	rent Product	Current '	Weekly Usage	No 3	Mech. Using Product	1=	
UNKN	own	24	- Congression	(2)		1 es	Product Weekly Usag
	_						
	Question				User's Respo	use	
Did it cle	an sufficiently	_				000	
			NO				
Did you 1	ike the delivery ra	te					
Did you 1	ike the delivery pa	ittern	CIK	_			
	sufficiently		OK.				
- 1			NO				
Did it adv	ersely effect subst	trates	1		-	_	
metals, p	lastics, painted sur	rfaces, etc)	NO				
ord me pr	oduct have a smel	1	NO				
ng it nav	e an objectionable	odor	NO				
"d it leav	e an unacceptable	residue	465				
	e too much foam		465				
leaning	versus current pro-	duct.					
Did von n	lmost as good, as go se more volume th	ood, better)	TERRIBLE				
current cle	aner	tan your	465				
Did it take	longer to clean		45	_	_	_	
Did you li	ke the product		NO				
Vould you	buy the test prod	luct	140			_	
Would you	buy the test prod	luct for	7.10				
ome or p	ersonal use		NO				
or home	buy your current or personal use	product	a Called				
Vould vo	switch to the test	modust	NO				
if less exp	ensive , if more e	xpensive)	NO				
ould you	clean adequately	if you had					
nly the te	st product	370	NO				
User Communication	st product nents	CU FOL DOL	J CLEAN	CR.	IS ABOUT	- ti	GE SAME

Date	User	(Owner Manage	er	Interviewer		Product I.D.	
- X			THUM	-Je	4 ZAMOT	L	Acouse the II	
			Type of Cle	aning Perfo				
	ral Purpose greasing	B	rake Cleaning	the same of the sa	gine Degressing	0	arburetor & Fuel Injection System Cleaning	
Curren	nt Product	Current V	Veekly Usage	No. Mech.	Using Product	Test I	roduct Weekly Usage	
	MAKE CLINA		CONSI	1-2 1			Mes OUT OF 12	
	Question			L	ser's Respon	ise		
Did it clean	sufficiently		No					
Did you like	the delivery ra	te	NC					
Did you like	the delivery pa	ttern	NO					
Did it dry su	fficiently		NC					
	sely effect substatics, painted su		NO					
Did the prod	luct have a sme	1	465					
Did it have a	in objectionable	odor	465					
Did it leave	an unacceptable	residue	165 Mis	54				
Did it have t	oo much foam		465					
(Terrible, alm	rsus current pro ost as good, as g more volume the	ood, better)	TERRIBLE 465					
Did it take h	onger to clean		465					
Did you like	the product		NO					
	buy the test pro-		NO					
home or per			No					
for home or	ouy your curren personal use		NO					
	switch to the tes usive, if more		NO					
	lcan adequately		NO					
User Comme BRAKE 1		Ne BO	THE THEM	WATER. I	PACFURS FL	Carle	le corn world	

Date	User		Owner / Manager	Interviewe	er Product LD.
4707	Howard	1	(bugan)	Jen Zava	
				ning Performed One Only)	1
Ce	eneral Purpose Degreasing		Brake Cleaning	Engine Degressing	Carburetor & Foel Injecti System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC .	3 RAKERLEGY	40		1-Mechillour	a 3-coms
	Question			User's Respo	
	ean sufficiently		fair (HO)	~0=	
Did you	like the delivery rai	te	fair		
Did you	like the delivery pa	ttern			
Did it dr	y sufficiently			OT A STREAM	
(metals,	versely effect subst plastics, painted sur product have a smel	faces, etc)	No	K LONG TOME	
-	ve an objectionable		1 No		
	ve an unacceptable	Control of the Control	No		1966
-	ve too much foam	7.000	465		-
(Terrible,	versus current pro- almost as good, as go	ood, better)	Net as	9200 NOT TIE	RESUL
current c		an your	yes.		•
	ce longer to clean		رجها		
	like the product on buy the test prod	lact	No.		
Would you	ou buy the test prod personal use	luct for	טא		
for home	or personal use	4 4 301	yes		
(if less ex	ou switch to the test spensive, if more e	xpensive)	ps		
	u clean adequately test product	if you had	NO		K
iser Con	ments	in the	~ SURL &	water in	Virt

222

Date User	Owner / Manager	Interviewer	Product I.D.
DYOU TENT, GREA	GREG MURGON	Han Zavano	ACRES DE IT
	Type of Cleani	ng Performed	
	(Circle O		
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Current Product Curre	ent Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
C BANK & PARTS CHITTER 12-		1-7650046	8-1248
Three range carree ps		/	
Question		User's Respons	se
old it clean sufficiently	NO		
old you like the delivery rate	OK		
Did you like the delivery pattern	CK		
Did it dry sufficiently	OL		
Did it adversely effect substrates metals, plastics, painted surfaces, e	1/6		
Did the product have a smell	965		
Did it have an objectionable odor	965		
Did it leave an unacceptable residue	NO		
Did it have too much foam	465 NESSY		
Cleaning versus current product. Terrible, almost as good, as good, bett	The second second		
Did you use more volume than you current cleaner	465		
Oid it take longer to clean	9ES		
Did you like the product	HO		
Would you buy the test product	NO		
Would you buy the test product for	100		
home or personal use	NO.		
Would you buy your current produ- for home or personal use	46.5		
Would you switch to the test produ			
(if less expensive, if more expensi-			
	had NO		

Type of Cleaning Performed (Circle One Only) General Purpose Degressing Degressing Degressing Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Product No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Produ	Date User	Owner / Manager	r Intervie	wer	Product I.D.
Circle One Only General Purpose Brake Cleaning Engine Degressing Carburctor & Fuel In System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product No. Current Weekly Usage No. Mech. Using Product Current Product No. Current Weekly Usage No. Mech. Using Product Current Product No. Mech. Using Product No. Current Current Product No. Mech. Using P	10401 JUDG	FRARRO	Fer Za	MAJE	MERCHAN DE TI
Current Product Current Weekly Usage No. Mech. Using Product Current Product NO. Mech. Using Product NO. Mech. Usi					
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy the test product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product		Bruke Cleaning	Engine Degreasi	ig	Carburetor & Fuel Injection System Cleaning
Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc.) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerrible, almost as good, as good, better) Did you like the product than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product	Current Product C	urrent Weekly Usage	No. Mech. Using Produ	et T	est Product Weekly Usage
Did you like the delivery rate Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy your current product For home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product			The state of the s		
Did you like the delivery rate NO, MEDS SMELLE PARKEN Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take lunger to clean Did you like the product Would you buy the test product for home or personal use Would you switch to the test product	Question		User's Re	sponse	
Did you like the delivery pattern Did you like the delivery pattern Did you like the delivery pattern NO, NECOS SWILEE PATERN Did it dry sufficiently EHM DEG 465, BRIKES NO Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell VES Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product	Old it clean sufficiently	SES			
Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product	Did you like the delivery rate		- ENECE NAGO	O	
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product	Did you like the delivery patters				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product	Oid it dry sufficiently				
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product For home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product	metals, plastics, painted surfac	s, etc) NO	10-7 7 7 101-0		
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy our current product for home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product					
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product		1.1.00			
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product For home or personal use Would you switch to the test product Would you switch to the test product	Did it leave an unacceptable res	idue No one De	6, 465 ax	BRA	KES
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product	Did it have too much foam	465			
current cleaner Did it take longer to clean Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product	(Terrible, almost as good, as good,	better) TERRIBLE	-Between-Augus	05T A	S Geod
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product		YES			
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product	Did it take longer to clean	465			
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product	Did you like the product	No			
Would you buy your current product for home or personal use Would you switch to the test product Would you switch to the test product	Would you buy the test product	No			
Would you buy your current product for home or personal use Would you switch to the test product	Would you buy the test product				
For home or personal use 96.5 Would you switch to the test product					
Would you switch to the test product		oduct			
Would you switch to the test product (if less expensive, if more expensive)					
(if less expensive if more expensive) N/67		oduet			
					1
Could you clean adequately if you had only the test product NET ALL STORS, GOT SOME NO		ou had	This are	500	uc /No
User Comments - Not and the Bestare Comments English Estare.	Hear Comments	Vit- Cicamitale		0	ESTAJE.

Date	User	0	BTC BUI	Interviewer	Product LD.
200	Stexually		MODECA		TEST CERANCY
36 0y	ACK WELVY	EN 16600	MENGER	The morning	KOZEN GEREGE DE
_			Type of Clea	ning Performed	
1			(Circle	One Only)	
	neral Purpose Degreasing	Br	ike Cleaning	Engine Degreasing	Carburetor & Fuel Injecti System Cleaning
-	Dundayat	Current W	eckly Usage	No. Mech. Using Product	Test Product Weekly Usage
MARKAN .	Treat Product Tribes Trans- Action	1-2 0	inus ina word	4-4	g-cans
EAK C- CL	ARMATCA	1 / 12 (5)			
	Question			User's Respon	nse
Did it cle	an sufficiently		Yes		
Did you l	like the delivery ra	te	Yes		
Did you l	like the delivery pa	ittern	YES	•	
Did it dry	y sufficiently		Host	DITOFF	
Did it ad	versely effect subs plastics, painted su	trates rfaces, etc)	2		
Did the p	product have a sme	11	2) ,	100
	ve an objectionable		100		
)id it les	ave an unacceptabl	e residue	NETU	her Hosép GP	F-
Did it ha	we too much foam		NO		
(Terrible,	yersus current pro almost as good, as g	good, better)	GOOD FOR	DECOREASING,	
Did you current o	use more volume t	than your	I Don	7 OSE one	
Did it tal	ke longer to clean		00		
	like the product		Ves		
Would y	ou buy the test pro	duct	7=5		
Would y	you buy the test pro	duct for	I USE	DIT ON MY	MOTORCYCLE
Would y	you buy your curre te or personal use		Yes		,
Would y	you switch to the te expensive, if more	est product	CP TO	PARTS DEPT.	
Could y	on clean adequatel	y if you had	IVOT	EVERYTHING	
only the	test product	70 300	1		,
User Co	mments				
_					H.
-					
	er Comments				

Date	User	Owner / Manag	ger I	nterviewer	Product LD.
\$45404	PERS GARFEL	GETY MODITICA	Jew a	ZAVADE	KYZON ACROSOL FX.C. TL
_		Type of C	eaning Performe	xd	
			le One Only)		
(0	Cocral Purpose Degreasing	Brake Cleaning		Degressing	Curburetor & Fuel Injection System Cleaning
_	IXET CASHING				Зумен Сленинд
Cı	errent Product (Current Weekly Usage	No. Mech. Usin	g Product T	est Product Weekly Usage
Medition Consider	THE STATE STATE	CAMS AR MECH	4-6	6	CANS
norther	Come	ATGUEL			
	Question		User	's Response	
Did it cl	ean sufficiently	NO			
Did you	like the delivery rate	NO			
Did you	like the delivery patter	NO TO U	UTAL-		
Did it dr	y sufficiently	NO			
(metals,	iversely effect substrate plastics, painted surfac	s			
-	product have a smell	No			•
	rve an objectionable od	140			
Did it le	ave an unacceptable res	idue NO			
Did it ha	ive too much foam	465			
	versus current product almost as good, as good,		CAPI BEDAL	FOR THEFER	SE PASSAC MINISTER
Did you current o	use more volume than ; leaner	your 465.	The same of the sa	a light And And	
Did it tal	ke longer to clean	465			
Did you	like the product	NOT GENER	IC OUT AS	twent .	Ocerese A.
Would y	ou buy the test product				
-	ou buy the test product				
	personal use	1965			
Would y	or personal use	YCS, BAK	J		- 4
	ou switch to the test pro		0 3032	_	
	xpensive, if more expe				
Could yo	ou clean adequately if y test product	ou had	in commo 1	Secrete 50	eter As sure fre
User Con USE FARES	nments 5 Busic Cuine				of As Merel Me.

BIG BLUE BUS, Date User Owner / Manager Interviewer Product I.D. ZIVADIL/SELF Type of Cleaning Performed (Circle One Only) General Purpose Brake Cleaning Engine Degreasing Carburetor & Fuel Injection Degreasing System Cleaning Current Product Test Product Weekly Usage Current Weekly Usage No. Mech. Using Product 2-CAMS PER MICH 2-CANS/MECH 4-6 Ouestion User's Response Did it clean sufficiently - CLEANCE OK Did you like the delivery rate) - to AtomizED Did you like the delivery pattern Did it dry sufficiently NO Did it adversely effect substrates (metals, plastics, painted surfaces, etc) ue S Did the product have a smell Did it have an objectionable odor Je 5 Did it leave an unacceptable residue ues - 4AD to Keep HUDING SORTICE TO Did it have too much foam SOME TOWN & UP S Cleaning versus current product. TERRIBLE (Terrible, almost as good, as good, better) Did you use more volume than your WEG STEQU PAREN IS NOT AS WARDE current cleaner Did it take longer to clean Did you like the product 110 Would you buy the test product NO Would you buy the test product for NO home or personal use Would you buy your current product ues for home or personal use Would you switch to the test product NIL (if less expensive, if more expensive) Could you clean adequately if you had NC only the test product User Comments 15 HERFINE - LIENCES FOR MUNICIPALITY NOT ALL

22	7
LL	/

Date	User	0	Wner / Manager	Interviewer	Product I.D.		
		- 0	KRIUTTISKY	Jen Zame-	Adda Newsall I		
			Type of Cleani (Circle O				
General Purpose Degreasing			ake Cleaning	Engine Degreasing	Carburetor & Fuel Injecti System Cleaning		
Curre	nt Product	Current W	eekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
ALL BINK	PARS the THE	E 6 12 C		est Present I-ment	1300 7-0145		
13/4/20	Est M.			The state of the s			
	Question			User's Respons	se		
	sufficiently		NO COUTS	No offerse of ore)		
CITY STATE OF	e the delivery		LOW / NO				
Did you lik	e the delivery	oattem	NO COULD B	E TIGHTER PATH	₩		
Did it dry s	ufficiently		465.	- 1111111111111111111111111111111111111			
(metals, pla	rsely effect sub astics, painted s sduct have a sm	surfaces, etc)	NO YES UNFLEA	SENT CORD			
	an objectional		465				
	e an unacceptal						
	too much foar		MO WAS 130	BRAKE CLEANING	a .		
Cleaning v	ersus current p	roduct.	TERRIBLE	1-17:10			
Did you us	se more volume	than your	465 2-37	THES MORE			
	longer to clear	1	468				
	ke the product		No				
Would yo	u buy the test p	roduct	NO				
Would yo	u buy the test p	roduct for	MO				
Would yo	u buy your cur or personal use		# 96S				
Would yo (if less ex	o switch to the pensive, if mo	test product re expensive)	NO				
Could you clean adequately if you had only the test product			NO				
User Com //c i ments AS GOLD Cocce Car Comments	AS (PH	COLL MON-C	HERTMATEN BRAKE GOOD AS (MCC. 3 HARD TO DETER LASTRICTA OF	ROKE WASH			

ESED MUTLY TER BANKE DUST CLEDWING E- CARRY COTAMBULT TO THE INCH OF AREA AMERS

Date	User	O	TCCHAG	er	Interviewer		Product I.D.
13364	JOVANI		WTRALL CSSA		Fay Zamore		MACHE ACCUSE
			Type of Ck	eaning P le One O			
General Purpose Bra Degreasing		ake Cleaning		Engine Degreasing	C	arburetor & Fuel Injection System Cleaning	
	urrent Product	Correct W	eckly Usage	No. M	ech. Using Product	Test P	roduct Weekly Usage
Beere		6-13-0			WEEK	40	indiscret of b
_	Question				User's Respon	se	
Did it c	lean sufficiently		NO				
Did you	like the delivery r	ate	NO				
Did you	like the delivery p	attern	NO				
Did it d	ry sufficiently		NO				
(metals	dversely effect sub , plastics, painted s	urfaces, etc)	NO				
Did the	product have a sm	ell	YES				
	nave an objectionab		465				
	eave an unacceptat		BUES				
	have too much foan		405				
(Terribi	ng versus current pr le, almost as good, as u use more volume	good, better)	ALL L		CLEAN		
	t cleaner take longer to clean		465 CARREDAT CICAN				
	u like the product		No				
	you buy the test p	roduct	140				
Would	you buy the test poor personal use	roduct for	NO				
for ho	l you buy your curr me or personal use		NO ! Pa	031649		_	
(if less	you switch to the expensive, if mor	re expensive)	No				_
	you clean adequat he test product	cly if you had	NG				
User (Comments CS: (BCS7, 1 CC: 1 (NO7, 45 Ca	390 S.ACT to 15 Floor	e) Permi vo) Borra	TEX love	is a new passers is	gyst -	MATS CLEAME WATER BATTER

Date	User	Owner / Manager	Interviewer	Product I.D.
13/01 BR	CE ABROTT	- Jean Russeen	Jan ZAVADEL	AGERTA DES TI
3/04				
1		Type of Cleanin (Circle On		

		No. Mech. Using Product	Test Product Weekly Usage
LIMON'S BENS THATSON ME	36-CINS/WELL	2- FOR TEST PROPERT	6-CANS,

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO. COURS BE STRANGER
Did you like the delivery pattern	465
Did it dry sufficiently	NO FOR BRIKES, OK FOR DIGREASE.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NC
Did it have an objectionable odor	NO.
Did it leave an unacceptable residue	YES,
Did it have too much foam	46.5
Cleaning versus current product. (Terrible, almost as good, as good, better)	OLMEST AS GOOD, BUSINES WAS ISSUE
Did you use more volume than your current cleaner	465,
Did it take longer to clean	46.3
Did you like the product	NO 45 BAKE CLEAN, YES AS DEGRESCR.
Would you buy the test product	465 FOR CERTIAN FORS
Would you buy the test product for home or personal use	465.
Would you buy your current product for home or personal use	405
Would you switch to the test product (if less expensive, if more expensive)	NC
Could you clean adequately if you had only the test product	465 HOLDERS GREEN REGISTER RETUSE

User Comments

- (LEANS CRUSS - 2- OTL BURE THEN CURRENT BE - HAS USED GARRESTO BRAKE CLEANING SYTHING MENTERSLY DITH'T BETWY LIKE THEM - HAS USED RETTLEME PRESSURE KNOWLY CONTSULS THE PAST, AND SY

Date	User	(wner Manag	er	Interviewer	The second secon
12/07 30	cc MILLS	Ja	IN RUSSE	11 3	CA ZAMADIC	AVERT DESTRACE
2/04						
			Type of Cle (Circl	eaning Per e One Onl		
General Purpose B		rake Cleaning	P	ingine Degreasing	Carburetor & Fuel Injection System Cleaning	
Curren	nt Product	Current V	Veckly Usage	No. Mech	a. Using Product	Test Product Weekly Usage
MINNE ACT	- CHERTOTES	1-3 6		-	72 7CST	2-cars,
	Question				User's Respon	nse
Did it clean	sufficiently		NO			
	e the delivery re			MC 554	SPLATICA	es,
A JUNEAU	e the delivery pa	attern			SPATIER	
Did it dry su	ufficiently		NC			
(metals, plas	sely effect subs stics, painted su	rfaces, etc)	NO			
	duct have a sme		765			
-	an objectionabl		NO			
	an unacceptabl	de de la constante de la const	YES, DIDA	T CUM	v.	
THE STATE OF	rsus current pro		463			
(Terrible, aln	most as good, as p more volume t	good, better)	TERFTA G			
	longer to clean		445, TE	LEANER	27 411	
Did you like	e the product		No			
	buy the test pro		NO			
home or per		0.00.00	NO			
for home or	buy your currer personal use		46S.			
(if less expe	switch to the te ensive, if more	expensive)	NO			
Could you only the tes	clean adequatel; t product	y if you had	NO war	A NEED	TE SCAUG	E-CEPE
User Comm	WYNN'S	HUN-U	mostvates	BAK	C-E. A1075	Cheruch
136 A	CREEKS F	CE 484117	10, 74, 5401	1 Cocano	TING NUMBER	ALMOST ALL PARTS
Manager Co		THE CU	mital AK	cech	150 424 18	COAG SAME WASHES

Question Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product Would you buy your current product (of less expensive, if more expensive) Could you clean adequately if you had only the test product **NC** **NC** **User's Response **NC** **NC** **NC** **NC** **NC** **NC** **User's Response **NC** **	Date	User	Course	Owner / Manager Interviewer			Product I.D.	
Type of Cleaning Performed (Circle One Only) General Purpose Degressing Brake Cleaning Engine Degressing Carburetor & Fuel Injec Degressing Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product Test Product Weekly Usage No. Mech. Using Product No. Mech. Using Produ	3/04 -	Spor Busse	il Jan	n Rossine	do	Zamore	Author Dear II	
Circle One Only General Purpose Brake Cleaning Engine Degressing Carburetor & Fuel Inject System Cleaning Current Product Current Weekly Usage No. Mech. Using Product Test Product Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage No. Mech. Using Product Current Product Current Weekly Usage Current Veekly Usage No. Mech. Using Product Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage Current Veekly Usage No. Mech. Using Product Veekly Usage No. Mech. Using Product Current Veekly Usage No. Mech. Using Product Veekly Usage No. Mech. Using Product No. Mech. Usin	13/64	955		Type of Class	ing Darfor	n arl		
Carrent Purpose Brake Cleaning Engine Degressing Carburetor & Fuel Inject System Cleaning				and the second s	And the second of the last the second	meo		
Current Product Current Weekly Usage Current Weekly Usage Question Question User's Response Did it clean sufficiently NO Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell NO Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you buy hot test product Would you buy the test product Would you buy your current product (If less expensive, if more expensive) Could you clean adequately if you had only the test product NC Could you clean adequately if you had only the test product NC Could you clean adequately if you had only the test product NC Could you clean adequately if you had only the test product NC Could you clean adequately if you had only the test product NC Could you clean adequately if you had only the test product NC	Gen	eral Porpose	В			e Degreasing	Carburetor & Fuel Inject	
Question Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (of less expensive, if more expensive) Could you clean adequately if you had only the test product (of less expensive, if more expensive) AC User's Response VAC VAC VAC VAC VAC VAC VAC VA				(Section 1)	1 72			
Question Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product (of less expensive, if more expensive) Could you clean adequately if you had only the test product (of less expensive, if more expensive) AC User's Response VAC VAC VAC VAC VAC VAC VAC VA	Current Product Current		Veckly Usage	No. Mech. Us	sing Product	Test Product Weekly Usage		
Question User's Response Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently Did it daversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Not it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product NO Would you clean adequately if you had only the test product	TANK NE	(remain(text)	1		NI	A	N/A	
Did it clean sufficiently Did you like the delivery pattern Did it dry sufficiently Did it daversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NC VC VC VC VC VC VC VC VC VC				777	- //		1/11	
Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it leave an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product Would you switch to the test product Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NC		Question			Us	er's Respons	se	
Did you like the delivery pattern Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product For home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WO WO Did it test product WO Could you clean adequately if you had only the test product WO WO Did you like the product WO WO WO WO WO WO WO WO WO W	Did it clear	n sufficiently		NO				
Did it dry sufficiently Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Id it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy your current product for home or personal use Would you swich to the test product (If less expensive, if more expensive) Could you clean adequately if you had only the test product NC NC NC NC NC NC NC NC NC N	Did you lik	te the delivery re	ite					
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product for home or personal use Would you switch to the test product (If less expensive, if more expensive) Could you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had only the test product Woll you clean adequately if you had you was witch to the test product Woll you clean adequately if you had you you clean adequately if you had you was witch to the test product Woll you clean adequately if you had you was witch to the test product Woll you clean adequately if you had you was witch to the test product Woll you clean adequately if you had you was witch to the test product	Did you lik	e the delivery pa	attern					
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product NC NC NC NC NC NC NC NC NC N	Did it dry s	sufficiently			One of	10		
(metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (for home or personal use Would you witch to the test product (for home or personal use Would you witch to the test product (for home or personal use Would you clean adequately if you had only the test product AC AC AC AC AC AC AC AC AC A	Did it adve	rsely effect subs	trates	mater wy	Rica /V	/^t		
Did the product have a smell Did it have an objectionable odor AC AC AC AC AC AC AC AC AC A				No Com	w Men	16)		
Did it have an unacceptable residue Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Cterrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Would you clean adequately if you had only the test product WOULD								
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product for home or personal use Would you buy our current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product Would you clean adequately if you had only the test product Would you clean adequately if you had only the test product Would you clean adequately if you had only the test product	Did it have	an objectionabl	e odor	1.5.0				
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WOULD AL ALLY AS GOOF))id it leav	e an unacceptabl	e residue		7. WSC-11 7	merene n	45 DESTATE	
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WOULD WO	Did it have	too much foam	61	THE CALL MANY TO SERVE THE RESERVE THE PARTY OF THE PARTY			The street	
Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product **Could you clean adequately if you had only the test product	Cleaning v	ersus current pro	oduct.					
current cleaner Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WOULD YOU SWITCH TO THE TO				ALMOT AS	Georg			
Did it take longer to clean Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WOULD YOU SWITCH TO THE			han your	we.				
Did you like the product Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WOULD YOU SHOW THE PRODU								
Would you buy the test product Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product **C** ** **C** ** **C** **		the second second second second second	_					
Would you buy the test product for home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product WO			June					
home or personal use Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product				NO				
Would you buy your current product for home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product			auct for	112				
For home or personal use Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product **NO** **C** **NO** **PC** **NO** **N			nt product	NU				
Would you switch to the test product (if less expensive, if more expensive) Could you clean adequately if you had only the test product **C **C **C **C **C **C **C *			in product	465				
(if less expensive , if more expensive) Could you clean adequately if you had only the test product **NO**	Would you	switch to the te	st product	12.3				
only the test product NC			NO					
User Comments Seem 1500 Fee Colorest 8- 656 615 Colorest, Long Brossp 110	only the te	st product		NO				
	User Com	nents UPCO FOR	Calcas	E 8-05%	OF CHO	7.46, Luxe	Burep up	

ate User		Owner / Manager	Interviewer	Product I.D.
SYCH SOUT FTSC	IVACII .	IRA NEWMAN	Jan Zavian	L. MIRESON INC. TT
			ing Performed	***************************************
General Purpose Degreasing		Brake Cleaning	One Only) Engine Degreasing	Carburetor & Fuel Injecti System Cleaning
Current Product	Curre		No. Mech. Using Product	Test Product Weekly Usage
Questi	ion		User's Respon	nse
Did it clean sufficientl	ly	NO		
Did you like the delive	ery rate	NO SOATTO	es	
Did you like the delive	ery pattern	NO		
Did it dry sufficiently		NO (TO Scene	.))	
Did it adversely effect metals, plastics, paint				
Did the product have a		465		
Did it have an objection	onable odor	9°65		
Did it leave an unacce	ptable residue	NO		
Did it have too much	foam	465		
Cleaning versus curre Terrible, almost as good Did you use more volu- current cleaner	d, as good, bette			
Did it take longer to c	lean	465		
Did you like the produ	ict	NO		
Would you buy the te	st product	NO		
Would you buy the te home or personal use		NO		
Would you buy your of for home or personal	use	465		
Would you switch to the (if less expensive, if the same in the sa	more expensive	e) NO		
Could you elean adeq only the test product	uately if you h	ad IVC		
User Comments ATA NOT	CLEAN C	skeasu i - era	-, uns 11655	4

Tate	User	1	Owner / Manager	r I	nterviewer		Product 1.D.	
121	NICK	NI	CK	Jon	Jon ZAUNDEL			
	-1-4-5			ing Performed		<u> </u>		
Ce	Degreasing	В	rake Cleaning		Degreasing	Car	buretor & Fuel Injectio System Cleaning	
Cu	rrent Product	Current V	Veekly Usage	No. Mech. Usin	g Product	Test P	roduct Weekly Usage	
	Question			User	's Respon	se		
Did it cle	an sufficiently		NO					
Did you	like the delivery ra	te	OK					
Did you	like the delivery pa	ittern	OK					
Did it dr	y sufficiently		NO					
(metals, Did the p	versely effect subs plastics, painted su product have a sme	rfaces, etc)	NO NO					
	ve an objectionable we an unacceptable		NO					
	ve too much foam	cresique	NO	-				
Cleaning (Terrible,	versus current pro almost as good, as g use more volume t	ood better)	TORFE YES					
Did it tal	te longer to clean		YES					
	like the product		NO					
Would y	ou buy the test pro- ou buy the test pro- personal use	duct for	NO NO					
Would y for home	ou buy your current or personal use ou switch to the tes		4ES					
(if less c	xpensive, if more	expensive)	NO	(A) (A) (A) (A)	100	-		
Could you	ou clean adequately test product	GC~	YES, WOUL	D TAKE G	144 11101 VCR4	2E G.	bay U	

Date	User		Owner / Manager		Interviewer	Product LD.
12/04	NECK CON	LD A	TCK WELD FOY ZAVADE		TELESON DES IL	
			Type of Cleani	ing Darfaw	mad	
			(Circle O		nea	
G	eneral Purpose	(I	rake Cleaning		ine Degreasing	Carburetor & Fuel Injectio
	Degreasing		-			System Cleaning
	rent Product	Current V	Veckly Usage	No. Mech.	Jsing Product	Test Product Weekly Usage
RC BR	ake Chem	6-6	425	1-	TESTILLE	3-0945
	Question			T.	ser's Respon	ça
	4 4 7 7 7 7 7				ser s reapon	04
	an sufficiently		965			
Did you l	like the delivery ra	etc	465			
Did you l	ike the delivery pa	attern	465			
Did it dry	sufficiently		465			
(metals, p	versely effect subsolastics, painted su	rfaces, etc)	100			
	roduct have a sme		NC			
	ve an objectionable	17.041-7	NO			
	ve an unacceptable	e residue	NO			
	ve too much foam		NO			
(Terrible,	versus current pro almost as good, as g	good, better)	ALMOST A	is Grou	o FR BA	BAKE CLEANING
Did you t	ise more volume t	han your			7000	ALL COMMONDE
current cl			NO			
	e longer to clean		NO			
	ike the product		465			201111
	ou buy the test pro-		465			
Would yo	ou buy the test pro-	duct for	20.00			
nome or	personal use	1	YES			
for home	ou buy your current or personal use	t product	445			
Would an	or personal use ou switch to the tes	t product	763		100	
(if less ex	pensive, if more	evnencive)	114900 -	St. O'mar was	De contract	- 1 22
Could yo	u clean adequately est product	if you had		2-235 EX	PEO ZUE	FOR BRAKE CLEAN
User Com	est product ments		1965 PARE 126A	Nowb,	40405.0476	7 CLETHEN,

Date	User		JwT4 () Jwner / Manag	er	Interviewer		Product I.D.	
13/04	Manire	BAL	ice Wyms	5 3	2 2 WADE	L	ARRIVE DEG II	
			Type of Clea	ning Perfo				
	neral Purpose Degreasing	В	rake Cleaning		ngine Degressing	C	arburetor & Fuel Injection System Cleaning	
Cur	rent Product	Current V	Veekly Usage	No. Meci	. Using Product	Test	Product Weekly Usage	
		134		1-2		1,-	6	
	Question				User's Respon	ise		
Did it cle	an sufficiently					_		
Did you l	ike the delivery ra	ite	NO					
Did you l	ike the delivery p	attem	NO					
Did it dry	sufficiently							
mctals, p	versely effect sub- plastics, painted su roduct have a sme	rfaces, etc)	NO,					
	e an objectionabl		465					
Did it lea	ve an unacceptabl	e residue	NO					
Did it hav	e too much foam		465					
	versus current pro almost as good, as ;		TERRETISE C					
Did you o	ise more volume	han your	4ES					
Did it tak	e longer to clean		465					
Did you l	like the product		NO					
	on buy the test pro		NO					
home or	on buy the test pro personal use	4.50.00	NO					
	ou buy your curren	nt product	465					
Would yo	ou switch to the te		NO					
Could yo	u clean adequately lest product		NO					
User Con	T CLEAN S	TL 012.	CREASE PART, STY	ATTORCO	CON PRESE	700	CH 77 MF	

bly merrice i		Owner/Manager Interviewer Roce Wynes Fon Grant		
	BROCE WYN			
	Type of Clean	ing Porformad		
	(Circle O			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Geaning	
Current Product Curren	it Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage	
	24	<i>/</i> -3	G Contract of Contract	
Question		User's Respon	nse	
Did it clean sufficiently	NO			
Did you like the delivery rate	NO			
Did you like the delivery pattern				
Did it dry sufficiently	NO.			
Did it adversely effect substrates metals, plastics, painted surfaces, etc	NO			
id the product have a smell	965			
Did it have an objectionable odor	465			
Did it leave an unacceptable residue				
Did it have too much foam	96S	-		
leaning versus current product.	700			
Terrible, almost as good, as good, better) TERRIBLE			
Oid you use more volume than your current cleaner	465			
Did it take longer to clean	465			
Old you like the product	NO			
Would you buy the test product	NO			
Would you buy the test product for	accusts.			
nome or personal use Would you buy your current product	NO			
or home or personal use	#13 46S			
Vould you switch to the test product				
if less expensive, if more expensive				
Could you clean adequately if you ha				

Date	User	}	Owner Manager	-	Interviewer	Product LD.
7/13/01	HORNED	14	DIEVARD	T	a ZAMORE	SPN Soy Action
	7.1					1202 60-4
			Type of Cleani		med	
/G	eneral Purpose	1	(Circle O		gine Degressing	Conhund 0 F 15 1
_	Degreasing			-	Pure pedicental	Carburetor & Fuel Injection System Cleaning
Cu	rent Product	Current '	Weekly Usage	No. Mech.	Using Product	Test Product Weekly Usage
		_			141	
	Question			ι	ser's Respon	se
Did it cle	an sufficiently		2235-1			
Did you	ike the delivery rate		<i>4</i> €5			
	111111111111111111111111111111111111111		465			
Did you l	ike the delivery patte	em	465			
Did it dry	sufficiently		465			
Did it adv (metals, p	ersely effect substra- lastics, painted surfa	ites	NO			
Did the p	roduct have a smell		468			
Did it hav	e an objectionable o	dor	NO			
	ve an unacceptable r	esidue	The state of the s	120 -1	Dette and	RAG, BUT CK FOR
Did it hav	e too much foam		NO	10	DAT WIT	MARY DUI CK HIR
(Terrible,	versus current produ almost as good, as goo	d. better)	ALMOST AS	600	D	
Did you t	se more volume that	n your				
Did it tele			46.5			
	longer to clean		465			
	ke the product		NOTE REALLY			
would yo	u buy the test produc	d	NO			
would yo	n buy the test producersonal use	ct for	U.A.			
Would wa	u buy your current p	and a	NO			
for home	or personal use	roduct	nec.			
Would we	u switch to the test p	wachinet	965			
if less ex	pensive, if more exp	nounct	40			
Could you	clean adequately if	von had	140			
only the te	est product	y ou mile	4CS			
User Com	ments					
	Comments					

721	RAPIK		Owner / Manager Interviewer			
1	- Vier-	MATHER	Hay			
		Type of Cla	aning Perform	ad		
		-A-1-(Circle	e One Only)	TU.		
_(eneral Purpose Degreasing	Brake Cleaning	Engir	ne Degreasing	Car	buretor & Fuel Injection System Cleaning
Cu	rrent Product	Current Weekly Usage	No. Mech. Us	ting Pendust	Total D	
GOVER	BRAIKE CLEANER	6-10 CANS SHOP GOT		7677746	C	roduct Weekly Usage
				The state of the s	1 3.4	7445
	Question		Use	er's Respon	se	
Did it cle	an sufficiently	9ES				
	like the delivery rate	45				
	like the delivery patte	m 965				
	y sufficiently	4ES				
(metals,	versely effect substrate plastics, painted surfa	es				
Did the p	product have a smell	45				
	ve an objectionable oc	lor NO				
.d it lea	ve an unacceptable re	sidue NO. FUS	T 1 1-	TLG OTE		115
Did it ha	ve too much foam	No	A CEL	16 012	1	
(Terrible,	versus current produc almost as good, as good	better) AS GOOD)			
current c		your NO				
	e longer to clean	NO				
	ike the product	465				
Would yo	ou buy the test produc	455				
home or	ou buy the test produc personal use	for 915				
for home	ou buy your current pr or personal use	9F.S				
(if less ex	ou switch to the test properties, if more exp	ensive) NOT Con	e May	cr		
Could yo	u clean adequately if y	you had 465	y contin	2.1		
User Con						

'Date User		wner / Manag	er Interviewer	
121 SERGIO	SER	or lose	Z Jav ZAVAL	DI-(35% SHY/ACET
			nning Performed One Only)	
General Purpose Degreasing	B	rake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Geaning
Current Product	Current V	Veekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Santan a robuct				3-CANS
Question	_	ř –	User's Respon	
Question			User's Respon	iist
Did it clean sufficiently		YES		
Did you like the delivery re	ate	YES		
Did you like the delivery p	attern	YES		
Did it dry sufficiently		1	TO WIRE GITT	4 ROC. FR GASK
Did it adversely effect sub- (metals, plastics, painted si		NO		
Did the product have a sm		465		
id it have an objectionab	le odor	NO		
nd it leave an unacceptab	le residue	YES, TIN	LE ONY FOR G	ASKET GLIE
Did it have too much foam		NO'	a con con	A STATE OF THE STA
Cleaning versus current pr (Terrible, almost as good, as		AS 600	Q	
Did you use more volume current cleaner	than your	NO NO		
Did it toles because to alone				
old it take longer to clean		WES		
Did you like the product	oduct	469		
Did you like the product Would you buy the test pr Would you buy the test pr		465 465		
Did you like the product Would you buy the test pro Would you buy the test pro- home or personal use	oduct for	465		
Did you like the product Would you buy the test prowould you buy the test prohome or personal use Would you buy your curre for home or personal use	oduct for ant product			
Did you like the product Would you buy the test prowed you buy the test proposed or personal use Would you buy your currefor home or personal use Would you buy the test proposed to the test would you switch to the test product you would you switch to the test product you would y	ent product	4ES 4ES		0
Did you like the product Would you buy the test product would you buy the test product or personal use Would you buy your current for home or personal use Would you switch to the to (if less expensive, if more	est product expensive)	4ES 4ES NO, NOT	FER ALL GENE	PRAC PERMEN CO
Did it take longer to clean Did you like the product Would you buy the test pr Would you buy the test pr home or personal use Would you buy your curre for home or personal use Would you switch to the t (if less expensive, if mon Could you clean adequate only the test product	est product expensive)	4ES 4ES NO, NOT	FOR MI CONS	ERAC PERMEC CE

Date	User		Owner / Manage	r	Interviewer	Product LD.	
6/32/04	CATARIMO	ET	DWARLO	مولم	1 ZAVADE	3596 SOY/4CA	
			Type of Clear	ing Perform	han		
				One Only)	acu .		
Gen	cral Purpose	1	Brake Cleaning		ne Degreasing	Carburetor & Fuel Injection System Cleaning	
Curr	ent Product	Current V	Weekly Usage	No Mark T	sing Product		
our jours 1	CHARLERANTS	12-0			1 TESTENG	Test Product Weekly Usage	
_	0						
	Question			Us	er's Respons	e	
Did it clean	sufficiently						
Did I'	- A - T - T		465				
	e the delivery ra		465				
Did you lik	e the delivery pa	item	465				
Did it dry sufficiently			-				
	rsely effect subst	in the second	465				
(metals, pla	stics, painted su	raics	NO				
Did the product have a smell		NG					
Did it have	Did it have an objectionable odor		140				
Did it leave	an unacceptable	residue	NO				
Did it have	too much foam		N.E				
Cleaning ve	ersus current prod	fuct					
Temble, aln	nost as good, as go	od, better)	ALMOST AS C	000			
current clear	more volume th	an your	1/-				
	onger to clean		N C				
Did you like	e the product		740				
Would you	buy the test prod	uct	465				
Would you	buy the test prod	uct for	Daniel Committee				
Would you	sonal use buy your current	maral.	4E5				
for home or	personal use	product	YES				
Would you	switch to the test usive, if more e	product	Muse.				
Could you c	lcan adequately	if you had					
Could you o only the test User Comme	lean adequately product	if you had	yes	aufice	toly		

Date	User	Owner / Manage	er	Interviewer	er Product I		
6/25	SAM.	66114		Son ZAVADE	Y	38% 807 ACETON	
-				-			
		Type of Clear (Circle (ning Pe One Or	rforme <u>d</u> dy)			
-(6	Degrensing	Brake Cleaning				rburetor & Fuel Injection System Cleaning	
Cu	rreat Product Curre	nt Weekly Usage	No. M	ech. Using Product	Yest !	Dest and the m	
AMERE	Aut -	AN/MECH		-6		Product Weekly Usage	
		.,,			1		
	Question			User's Respon	se		
	ean sufficiently	9ES					
	like the delivery rate	YES					
	like the delivery pattern	465					
Did it dr	y sufficiently	465					
(metals,	versely effect substrates plastics, painted surfaces, e						
Did the p	product have a smell	465					
	ve an objectionable odor	NO				_	
Did it les	rve an unacceptable residue	140			_		
	ve too much foam	NO				_	
(Terrible,	versus current product. almost as good, as good, bette	1) 45 6000 0	e Se	TER.			
current c		NO					
	te longer to clean	NO					
	like the product	465					
Would yo	on buy the test product	465					
Would yo	ou buy the test product for personal use	465					
Would yo	ou buy your current product		_				
for home	or personal use	465					
Would you	on switch to the test product pensive, if more expensive	Myac.					
Could yo	u clean adequately if you ha	ad 465					
User Com	ments						
Manager	Comments						

Date	User	Owner / Manag	er	Interviewer	-	Product LD.	
Selsistoy	SCOTT FECHNALI	IRA NEWN	b-4	For ZAVA	022	3570 1 ALGO	
-		Trees of City					
		Type of Clea	One Onl				
6	eneral Purpose	Brake Cleaning	OBC OIII	Engine Degreasing	To		
-	Degreasing		1	salare pegrenang	-	rburetor & Fuel Injection System Cleaning	
	rrent Product Cr	rrent Weekly Usage	No. Me	ch. Using Product	Test	Product Weekly Usage	
Berryna	N 8-12	1-CAN	1	The state of the s	1-	CA-	
	Overtion						
	Question			User's Respon	se		
Did it cla	an sufficiently	(Alsa)					
Did you	like the delivery rate	465	-				
	like the delivery pattern	465					
_	The state of the s	465					
100	y sufficiently	YES					
Did it ad	versely effect substrates plastics, painted surfaces						
Did the p	roduct have a smell						
	ve an objectionable odor	465					
	ve an unacceptable resid		7. 14	0	_		
Did it hav	ve too much foam	NO YES ONE.	sou G	PARIS			
Cleaning	versus current product.		-		_		
Did was a	almost as good, as good, be use more volume than yo	tter) AS 6600					
current ci	eaner	No					
Did it tak	e longer to clean	MO			_		
	ike the product	465					
Would yo	on buy the test product	465					
Would yo	on buy the test product for	r					
Would se	personal use ou buy your current produ	465					
for home	or personal use	465					
Would yo	n switch to the test produ	net					
(if less ex	pensive, if more expens	ive) 4ES					
Could you	clean adequately if you est product	had 465					
LETT	ALL GOOD 1	RODUCT FOR	-5-	LEFT PAR	A086 175	<u>ase</u>	

	User		Owner / Manage		Interviewer		Product LD.
135/04	SHRUN	6	ंतप	<	Jon Z	The Control	
	-						720
			Type of Clean (Circle C				
G	eneral Purpose	(E	Brake Cleaning	Juc On	Engine Degreasing	Car	burctor & Faci Injection
_	Degreasing					-	System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. M	ech. Using Product	Test P	rodact Weekly Usage
100					1	Test	/ Usage
	Question				User's Respon	se	
Did it cle	an sufficiently		40			_	_
			4ES				
Did you	like the delivery ra	te	9ES				
Did you	like the delivery pa	ittern					
-	y sufficiently		463				
	versely effect subs	in the second	965 , 171	ce o	5-14		
(metals	plastics, painted su	rfaces etc)	NO .				
Did the	roduct have a sme	1	465				
	ve an objectionable		INO				
	ave an unacceptable		465. LTIL	r -	U DELY		
	ve too much foam		NO	/	· orey		
Cleaning	versus current pro	duct					
Did war	almost as good, as g	ood, better)	AS GOOD				
current o	use more volume ti leaner	ian your	NO				
Did it tal	ke longer to clean		NO				
	like the product		465				
Would y	ou buy the test pro-	luct	465				
Would y	on buy the test pro-	luct for					
Would a	personal use		465				
for home	ou buy your curren or personal use	t product	465				
Would y	on switch to the tes	t product	(_	
(if less e	xpensive, if more	expensive)	NO				- 11
Could yo	ou clean adequately test product	if you had	YES, BETT	cp 9	F CLASH'T	05-69	
User Con	uments			2.19			
Мапада	Comments						
- attager	Comments						

Date	User	Bro Blue Be Owner/Manager		er	Interviewer	Product LD.		
6/25	SHOWN	6	THE MODICA	Jan	ZAVADEL	35% 501/10		
_		_	Toma of Class					
			Type of Clear	ning Perform One Only)	ned			
G	eneral Purpose	1	Brake Cleaning		ine Degreasino	Tax		
Degreasing			Lang	me negreasing	Carbureur & Fuel Injection System Cleaning			
Cu			Weekly Usage	No Mach T	sing Product			
Mers cy			WS/MGCH.	Test Product Weekly Usag				
				4-6		1-CAN		
Question		User's Response						
Did it cle	an sufficiently	_						
			963					
Did you 1	ike the delivery rat	le	969					
Did you I	ike the delivery pa	ttern						
		4ES						
	sufficiently		965 A 12	716 07		4 2 2 2		
Did it adv	ersely effect subst	rates		THE OF	EY, WIPE	Duy BAG OK		
(metals, I	lastics, painted sur	faces, etc)	NO					
Did the product have a smell		469						
Did it have an objectionable odor		140						
Did it leave an unacceptable residue		NG LITHE GELY						
Did it have too much foam		NO						
Cleaning	versus current prod	luct.						
Did won w	ilmost as good, as go	od, better)	A5 6000	OR BETT	CR			
current ch	se more volume th	an your						
Did it take longer to clean		NO						
Did you li	ke the product		465					
Would you buy the test product			_					
Would yo	u buy the test produ	net for	468					
ome or p	ersonal use		YES					
Would yo	u buy your current	product						
or home	or personal use		YES					
мошd yo	u switch to the test	product						
onld ver	pensive, if more ex	cpensive)	MAYBE MY	FURTHER	7857720	6		
Could you clean adequately if you had only the test product		465						
Ser Com	ments 5 Bence D	PUM TO		200 0-	and Ca	REAL ARCE S		
	W. Carrier Co.	2000	Order to Vie	436- 6.5	- toon	ACAR Axee		
7 6771	E 0164 TO	1156 F	DIRECTLY O	15 13KM	CHANG			

Date	User		Owner / Manager		Interviewe	Product LD.		
423/64	TRA NEWHAR	T	RA Manua	_	Jany Zava		25% Soy /4CETO	
			/	P-10207 140010				
			Type of Clea	aning Per	formed			
G	eneral Purpose	10	Brake Cleaning	one On	Engine Degreasing			
	Degreasing				critime beforesting	C	arburetor & Fuel Injection System Cleaning	
	rrent Product	Current	Weekly Usage	No. Me	ch. Using Product	Test	Product Weekly Usage	
MITS	C FOA BANKS	1-C1	I.Y		MELH		-CAN	
	Question			_	User's Respon			
Did it cle	can sufficiently		1		osti o zecapo.	uo+		
	7111111111111		465					
Did you	like the delivery rate					_		
	like the delivery pat		465					
		ici ii	465					
חום זו מוי	y sufficiently		465					
Did it ad	versely effect substr	ates	46.5	_				
(metals,)	plastics, painted surf	aces, etc)	NO		-			
Did the p	roduct have a smell		465					
Did it hav	ve an objectionable	odor	No					
Did it lea	ve an unacceptable	residue	NO			_	-	
	ve too much foam		MO					
Cleaning	versus current produ	ict.	110					
Did was	almost as good, as goo	od, better)	ACMOST .	45 GO	60			
current cl		n your	No					
Did it tak	e longer to clean	NO						
Did you like the product			YCS					
Would yo	on buy the test produ	ct	465					
Would yo	ou buy the test produ	ct for	1.0					
ome or personal use Would you buy your current product			485					
or home	or personal use	TOURCE	465					
Would yo	u switch to the test	roduct						
if less ex	pensive, if more ex	rensive)	WYBE IF	= 1.				
Could you	clean adequately if est product	you had						
Iser Com Wor	ments L press Go	OD FO	R CLEAN	TN66_	BRAKE - E	- 6	CUCERC PURP	
Annager (Comments							

Date	User		Owner / Manag	er	Interviewer		Product LD.	
11/04	RAFIK	M	THEW KAZ	6	JON ZAMOE	0	259/0504/4000	
			T		The second second			
_			Type of Clea (Circle					
10	Contral Purpose	1	Brake Cleaning	Опес	Engine Degreasing	C		
Degrensing				zagat Agreasing	Carburetor & Fuel Injection System Cleaning			
	rrent Product	Current '	Weekly Usage	No.	Mech. Using Product	Tort D	- 2 - WIL 11 -	
GONK BRAKE CLEMER 1-CA				Test Product Weekly Usage				
						1	414	
Question			User's Response					
Did it cl	can sufficiently	-		_	E. T. COLLON			
			465					
Did you	like the delivery rat	e	465					
Did you	like the delivery par	tem	-					
			YES					
Did it dry sufficiently		YES						
Did it ad	versely effect substr	ates	V.V.				_	
(metals, plastics, painted surfaces, etc)		140						
Did the product have a smell		ಕೆಟ						
Did it have an objectionable odor		NO						
	ive an unacceptable	residne	NO					
Did it have too much foam		NO						
(Terrible,	versus current prod almost as good, as go	od better)	AS GOOD				_	
Did you	use more volume the	m your	ZE GOOD					
current cleaner		NO						
Did it take longer to clean		140						
Did you like the product		465		-				
Would you buy the test product		465						
Would ye	on buy the test produ	ict for	133					
World -	personal use		465					
for home	or personal use	product	YES					
Would vo	on switch to the test	product	10					
if less ex	pensive, if more ex	pensive)	NAT SMEL 4		B44 Fol Sout A		I law 6	
Could you	u clean adequately in	f you had	TO SONE, NO	المالان	1047 FOR Sout A	PALC	TECUS	
only the t	est product	L-Lice	465					
User Com	ments							
- Com								

247

121/04			Owner / Manager		Interviewer		Product I.D.
1201	SERGIO		GRGI O	Jan	ZAMAZEC	- 1	15% SENTACE-EN EM COST
			Type of Cleanin		ed		
Ger	neral Purpose	1 P	(Circle One		D. C. C.	La	
	Degreasing		tate Cleaning	rago	e Degreasing	Cart	suretor & Fuel Injecti System Cleaning
Chri	rent Product	Current V	Veckly Usage N	o. Mech. Us	ing Product	Test Pr	oduct Weekly Usag
	Question			Use	r's Respon	se	
Did it clea	n sufficiently		# 9ES				
Did you li	ke the delivery rate		9ES				
Did you li	ke the delivery pat	tern	465				
Did it dry	sufficiently		465				_
Did it adve	ersely effect substr	ates					
Did the pro	astics, painted sur- oduct have a smell	aces, etc)	NO				
	an objectionable	odou	465				
	e an unacceptable		NC				
	too much foam	residue	NO				
			NO				
(Terrible, al	ersus current prod lmost as good, as go	od, better)	AS GOOD				
Did you us	se more volume tha	ш уош	9141				
Did it take	longer to clean		NO				
			NO				
	ke the product		465				
Would was	buy the test produ	ict	4E.S				
home or re	buy the test products	ict for	465				
Would you	buy your current or personal use	product	465				
Would you	switch to the test censive, if more ex	product	MYBE.				
Could you	clean adequately i st product	f you had	9ES				
User Come	Mande	EALE-	Cicary Don	s Noi	- Diy	15 1	7157.

Date	User		SAMO BA Owner/Manage	r	Interviewer		Product LD.
7/1/04	HOWARD	Ho	WARD	Joy	ZAVADE	2	SE% SOY/ACCTO
_			T t.Cl				
			Type of Clean (Circle C	nng Periori One Only)	ned		
G	eneral Purpose Degressing	(1	Brake Cleaning	N.	ine Degreasing	Ca	rburetor & Fuel Injection System Cleaning
	rreat Product	Current V	Weekly Usage	No Mach T	Ising Product	Truck	
CRC	BRAKE KLEEN	10-0		the same of the sa	725 TENG		Product Weekly Usage
	0						-11-1
	Question			Us	er's Respon	se	
Did it cle	an sufficiently					_	
Did you l	ike the delivery rate		NO				
	and the second		465				
Did you l	ike the delivery patt	em	468				
Did it dry sufficiently			NO				
Did it adv	ersely effect substra	ates	7.0			_	-
(metals, I	lastics, painted surf	aces, etc)	465, 70	STLY ON	BRAKE	PADS	
	roduct have a smell		455 NO	11	p-		
	e an objectionable of		NO				
Und it lea	ve an umacceptable i	esidue	465				
	e too much foam		NO				
Temble, a	versus current produ almost as good, as goo	d better)	TERROBLE				
current cl	se more volume tha	n your	NO				
Did it take	e longer to clean		NO				
	ke the product		160				
Would yo	u buy the test produ	ct	NO				
Would you	u buy the test produ ersonal use	ct for	NEO				
or home	u buy your current p or personal use		465				
if less ex	n switch to the test poensive, if more ex	pensive)	NO				
olld you	clean adequately if est product	you had	NO		+		
Iser Com	LEET O	DUY RE	STOOL ON B	RAK PARS			

Date	User		MO TERG Owner / Manager	-	Interviewer	Product I.D.
11/04	HOWARD	HO	WARD,			
	100110100		The state of the s	GOM-	ZAMORI	
			Type of Cleaning		ed	
			(Circle Or	ne Only)		
G	coeral Purpose Degreasing	L	Brake Cleaning	Engir	oc Degreasing	Carburetor & Fuel Injection System Cleaning
	rrent Product	Current V	Weekly Usage	No. Mech. U	ing Product	Test Product Weekly Usage
CRC	MOSTLY	10-CAN	SHOWERE		TESTENS	/ CAN,
						1 5 1/4/
	Question			Use	er's Respons	se
Did it cle	an sufficiently		NO			
Did you	like the delivery ra	ite				
Did you	like the delivery p	attern	4ES 4ES			
Did it dry	sufficiently		7.334			
	versely effect subs		NO			
	plastics, painted su		4ES			
The second second	roduct have a sme		465			
	ve an objectionable		NO			
	ve an unacceptabl	e residue	4CS, LEFT 1	BRAKE 1	PAAS OZU	4
Did it hav	ve too much foam		NE			
Cleaning	versus current pro	duct.	The second second		7.41	
Terrible,	almost as good, as g	good, better)	TERRIBLE, 02	24 PROL	BLEM	
current cl	use more volume t	han your	1.284			
	e longer to clean		NO			
	ike the product		NA			
The second secon	the first term of the second s	1000	NO			
Would se	ou buy the test pro	duct	NO			
	ou buy the test pro- personal use	duct for	NO			
	ou buy your curren	t product	NO			
for home	or personal use	Product	ues			
Would vo	ou switch to the tes	st product	450			
if less ex	pensive . if more	expensive)	NO			
Could vo	u clean adequately	if you had	110			
only the t	est product		KO			
User Com	ments					
_				_		
-anana-	Comments					

Date	User		Owner / Manage	er	I	nterviewer		Product LD
1/1/64	ALSTROME	EL	MARDO		HOE	ZAMORE		
-								
	(2		Type of Clea	ning Pe	rformed			
1	Seneral Purpose	1	(Circle	One Or		-		
-(Degressing		Brake Cleaning		Engine l	Degreasing	Ca	rburetor & Fuel Injection System Cleaning
C	arrent Product	Current	Weekly Usage	No. M	lech Tisin	Product	Total	Day to the same of
40Hmson	es brake fact	12-0	9M5/5HOP		R THE			Product Weekly Usage
		1		.,		271001	1 /-	CON
	Question				User	's Respon	ga	
Did it cl	ean sufficiently		Table 1		_		_	
-			4ES					
Did you	like the delivery rate		465					
Did you	like the delivery patt	cm	465				_	
Did it de	y sufficiently		The state of the s				_	
Did it ad	lversely effect substra	ton	4E5					
(metals,	plastics, painted surf	aces etcl	NO					
Did the	product have a smell	assay cor	YES		_			
	we an objectionable o	vior		_				
Did it le	ave an unacceptable i	ecidae	NO					
Did it ha	we too much foam	Lattery	140					
	versus current produ		NO					
(Temble	almost as good, as goo	d better)	AS 600P					
Did you	use more volume that	n your	12 600			_	_	
current c	leaner		140		_			
Did it tal	ke longer to clean		NO					
Did you	like the product		465					
Would y	on buy the test produ	ct	465				_	
Would y	on buy the test produ	ct for	in the					
Would se	personal use		8ES		- ×			
for home	ou buy your current p or personal use	roduct	465					
Would v	on switch to the test p	wadnet	763					
(if less e	xpensive, if more ex	rensive)	MAYBG					
Could yo	ou clean adequately if test product	you had	465					
User Con								
_					1.2			
Manage	Comments							

Date	User		Owner / Manager		Interviewer	-	Day 1 17 m
7/1/4	BENEG	ϵ	DWARDO	Je			Product LD.
_							
			Type of Clean	ing Perfe	rmed		
G	eneral Purpose		(Circle O				
_	Degreasing		- Tank Cleaning		Ingine Degreasing	C	churetor & Fuel Injection System Cleaning
Con	rent Product		Weekly Usage	No. Mech	Using Product	Tert 1	Day day was a s
	S BROKE PART WASHER	12-CM	S/SHOP		THUS SHEET		Product Weekly Usage
	Question			1	User's Respon	ea	
Did it de	an sufficiently				o recopon	3-	
230.66.200	and the country		4ES				
Did you I	ike the delivery rat	e	Ala. Carried	_		_	
Did you I	ike the delivery pat	tern	4ES 4ES	_			
Did it dry	sufficiently	_		_			
Did it adv	ersely effect substr	-	465				
metals, p	lastics, painted sur	faces etc.)	NO				
Did the pr	oduct have a smell	moca, city	465				
	e an objectionable				H		
Did it lear	e an unacceptable	recidno	NO				
Did it hav	e too much foam	Calculo	NO				
	versus current prod	net	NO				
Terrible, a	lmost as good, as goo	xt better)	AS 660D				
nd you u	se more volume that	n your	2000			_	
urrent cle	aner		NO				
old II take	longer to clean		HO				
	ke the product		4ES				
Yould we	buy the test produ	ict	465				
ome or pe	buy the test productsonal use	200	965				
or nome o	i buy your current personal use		465				
Vould you	switch to the test pensive, if more ex	product pensive)		Town of L	Name of the last	_	
ould you	clean adequately if	you had	YES FOR SO.	ut A	PHICATIONS	5	
ser Comp	Contract of the Contract of th		163			_	
				_			
	onments						

Date	User		Owner / Manager	r	In	terviewer		Product L.D.
7/1/04 (ATARTMA	ED	WORDD	Jo	JON ZAVADEL		25% SOY ACCTONE	
			Type of Clean	ing Parfer	ho are		_	
				one Only)	mea			
Ger	eral Purpose	7	Brake Cleaning		gine Do	greasing	T	Cadama an are
	Degreasing					D. cm/m ⁰		Carburdor & Foel Injecti System Cleaning
Cur	ent Product	Current'	Weekly Usage	No. Mech.	Using	Product	Tes	t Product Weekly Usag
-	ASUEL PIET	12-CA	WS/SHUP			SHEET		CAN
	Question			τ	Jser's	Respon	ea.	
Did it clear	n sufficiently				35.00	711-44	_	
	a delinered by		4ES					
Did you lil	the delivery ra	te			_	_		
	to the delivery pa		465					
		ttern	465					
Did it dry	sufficiently		465					
Did it adve	rsely effect subst	rates	163		_			
metals, pla	astics, painted sur	faces, etc)	No					
Did the pro	duct have a smel		465					
Did it have	an objectionable	odor	No		_		_	
	an unacceptable		NO				_	
	too much foam		NO	_	_			
leaning ve	ersus current proc	fuct	7.0		_			
Terrible, ali	nost as good, as go	od, better)	AS 6000					
on you use	more volume th	an your	Total Indian					
	longer to clean		NO					
	the product	_	NO					
Vould you	buy the test prod	ind.	4ES					
Vould you	buy the test prod	not for	465					
ome or per	sonal use	ucc 101	465					
Vould you	buy your current	product	757		_	_		
or home or	personal use	7	465					
Vould you	switch to the test	product					_	
ould were	nsive , if more en	(pensive)	MAYBE					
nly the test	dean adequately i	t you had	465		151			
ser Comm								
							_	
	unneuts				-			

Date	User		hwner / Manager		Interviewer		Product LD.	
25	SAM	6	E114	E	TON ZAVAD	EL	25% 504/ALLTONE	
_			T. COL					
			Type of Cleani (Circle O					
0	eneral Purpose	В	rake Cleaning	1	Engine Degressing	C	arburctor & Fuel Injection	
_	Degreasing			1	0.40.34.00.00		System Cleaning	
C	by Talouster		Veeldy Usage	No. M	ech. Using Product	Test	Product Weekly Usage	
17.000	W ZALDOSTRETA	2-CAN	/MEC	4-	6		2-come 5	
	Question				User's Respon	nse		
Did it el	ean sufficiently				- Carrie Allega		-	
Did ii Ci	can surricicity		4ES					
Did you	like the delivery rate		965					
Did you	like the delivery patte	271	YES				-	
Did it di	y sufficiently							
Did it ac	lversely effect substra	tes	465			_		
(metals,	plastics, painted surfa	ces, etc)	NO					
Did the	product have a smell		465					
	we an objectionable o	27.7	NO					
	ave an unacceptable r	esidue	NO					
	ive too much foam		NO					
(Terrible	versus current produ almost as good, as goo	d, better)	AS GOOD					
current o	The state of the s	your your	No					
	ke longer to clean		NO					
	like the product		405					
Would y	on buy the test produ	at .	465					
Would y	ou buy the test produ	et for	9ES					
Would x	personal use ou buy your current p	en deset	10.2.0	_				
for hom	e or personal use	rounce	9ES					
Would y	ou switch to the test ;	roduct	N. Farmon II					
(if less, e	expensive, if more exp	ensive)	MAYSE					
Could y only the	ou clean adequately if test product	you had	YES	-	4			
User Co	mments							
Manage	r Comments							

Date	User	Owner / Manager	Interviewer	Product LD.
6/16	ENRIGO & DAVAGES	GENY	JON ZAMBEL	1590 SON LACETEMES

	Type of Cleani (Circle O		
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAICE CLEANER	2-cons/week	2-3 TESTING	3-caus FOR TESTING

Question	User's Response
Did it clean sufficiently	965
Did you like the delivery rate	965
Did you like the delivery pattern	405
Did it dry sufficiently	965
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	465
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	45 G000
Did you use more volume than your current cleaner	NO NO
Did it take longer to clean	NO
Did you like the product	465
Would you buy the test product	465
Would you buy the test product for home or personal use	905
Would you buy your current product for home or personal use	465
Would you switch to the test product (if less expensive, if more expensive)	THE WATER WATER TO SERVICE THE PARTY OF THE
Could you clean adequately if you had only the test product	465.

User Comments

THESE TESTENS WISHERS SHOW WILL HE USES WILL CONTENDED TO OSE PRODUCT FOR TESTENS WILL SHEET HE USES WILL CONTENDED

Manager Comments

Date	User	1 '	Owner / Manag	er Interviewe	Product I.D.			
1/25	SHOWN		Y MODERA	Jay Zw	11000CL K.E.			
		_	Type of Clea	ning Performed				
		-		One Only)				
0	Degressing	10	Brake Cleaning	Engine Degressing	Carburctor & Fuel Injection System Cleaning			
Q	arrent Product	Current '	Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage			
MIRICHT Blan	confirmed and		The state of the s	The March of Sang 1 today	Nest Fround Weekly Usage			
	Question			User's Respo	nse			
Did it cl	can sufficiently			3,00,00				
711.00	The same same same same same same same sam		465					
Did you	like the delivery rate	9	YES					
Did you	like the delivery pat	tem	45					
Did it di	y sufficiently		175 GE 11 1	THE 0724				
Did it ac	iversely effect substr plastics, painted sur	ates	NO	ince oney				
	product have a smell		465					
	ave an objectionable		NO					
	ave an unacceptable							
	ave too much foam	1.00.00.00	NO LETTO	E : 0124				
Cleaning (Terrible	g versus current prod , almost as good, as go	uct. od, better)		OR BETTER				
Did you	use more volume the	an your	No	DR Lens-				
	ke longer to clean		NO					
	like the product		465					
Would y	you buy the test produ	uct	485					
Would y	you buy the test produce personal use	uct for	465					
for hom	you buy your current to or personal use	1.00	463					
	you switch to the test		14 105		- Au			

User Comments

ON BRING DRUM BUS TO GLEAN CREASE E- OFL FROM BLAR ANGL SCAL

LEAK, GUS A LITTLE OTLY FOR GREATHER DERCETLY ON BRING PAPS

Manager Comments

(if less expensive, if more expensive) Could you clean adequately if you had

only the test product

Type of Cleaning Performed (Circle One Only) General Purpose Degreasing Current Weekly Usage Current Product Current Weekly Usage No. Mech. Using Product KGC CNLT Current Weekly Usage No. Mech. Using Product Test Product KGC CNLT Control User's Response Did it clean sufficiently Ges Did you like the delivery pattern Gid it day sufficiently Wes Did it dayersely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you like the product Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product MO Did it leave an imacceptable residue MO Did it leave an imacceptable residue MO Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product MO Did you buy the test product Mo Mo Mo Mo Mo Mo Mo Mo Mo M	or & Fuel Injection					
General Purpose Brake Cleaning Engine Degrensing Carburch System Product Current Weekly Usage No. Mech. Using Product Est Product KGr. Long Today. Question User's Response Did it clean sufficiently Jes. Did you like the delivery rate Ges. Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor NO Did it leave an unacceptable residue NO Did it have too much foam NO Cleaning versus current product. (Terrible, almost as good, as good, better) Did you like the product Section NO Did it lake longer to clean NO Did you like the product Section NO Did you use more volume than your current cleaner NO Did you like the product Section NO Did you buy the test product Section NO						
General Purpose Degressing Brake Cleaning Brake Cleaning Brake Cleaning Brake Cleaning Current Product Current Weekly Usage No. Mech. Using Product KGr. L. Cont. Y Question User's Response Did it clean sufficiently 965 Did you like the delivery rate Did you like the delivery pattern 965 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product NO Did you like the product NO Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product NO Did you buy the test product NO Did you buy the test product						
General Purpose Degressing Current Product Current Weekly Usage No. Mech. Using Product KGAL ONLY Question User's Response Did it clean sufficiently 965 Did you like the delivery rate Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you like the product AS GOOD OR BETTER WO Did you like the product 45 COOD Did it take longer to clean NO Did you like the product AS GOOD OR BETTER WO Did you like the product YES Would you buy the test product YES Would you buy the test product						
Current Product Current Weekly Usage No. Mech. Using Product KGAL CALT Com Question User's Response Did it clean sufficiently JES Did you like the delivery rate Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you like the product AS GOOD OR BETTER Did you like the product AS GOOD OR BETTER WO Did you like the product YES Would you buy the test product						
Question User's Response Did it clean sufficiently 965 Did you like the delivery rate 965 Did you like the delivery pattern 965 Did it dry sufficiently User's Response Wes Did you like the delivery pattern 965 Did it dry sufficiently User's Response 965 965 965 Did you like the delivery pattern 965 Did it dry sufficiently User's Response 965 965 965 Did you like the delivery pattern 965 Did it dry sufficiently User's Response 965 965 965 Did you like the delivery pattern 965 Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an unacceptable odor NO Did it leave an unacceptable residue NO Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner NO Did you like the product 965 NO Did you like the product 965 NO Did you like the product 965 NO Did you buy the test product 965						
Question User's Response Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. Clerrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product AS GOOD OR BETTER WO Did you like the product YES AS GOOD OR BETTER WO Did you like the product YES Would you buy the test product YES Would you buy the test product	er Weekly Usage					
Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product VO Would you buy the test product VES VES VES VES VO VES VES VO VES VES	5					
Did it clean sufficiently Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product VO Did you buy the test product Ves Ves Ves Ves Ves Ves Ves Ve						
Did you like the delivery rate Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product WO Did you like the product Yes GOOP OR BETTER WO Did you like the product Yes Would you buy the test product						
Did you like the delivery pattern Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product Yes A6 Berrer A6 Berrer A0 Did you like the product Yes A5 GOOP OR Berrer A0 Did you like the product Yes Would you buy the test product						
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Oid it take longer to clean NO Did you buy the test product Yes NO NO NO NO NO NO NO NO NO N						
Did it dry sufficiently Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product Yes **Coop or Better **AO Did you like the product Yes Would you buy the test product						
Did it adversely effect substrates (metals, plastics, painted surfaces, etc) Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did you like the product Oid you like the product Would you buy the test product Yes Would you buy the test product Yes Would you buy the test product Yes Would you buy the test product	The state of the s					
Did the product have a smell Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product Yes Would you buy the test product Yes						
Did it have an objectionable odor Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product ### Section Mo						
Did it leave an unacceptable residue Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product ### Serious Company Compa						
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product ### AD ###						
Did it have too much foam Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product ### COP OR BETTER						
Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product AS GOOD OR BETTER AO Did you like the product YO Would you buy the test product YOS						
Terrible, almost as good, as good, better) AS GOOD OR BETTER Did you use more volume than your current cleaner Did it take longer to clean Did you like the product Would you buy the test product 45 GOOD OR SETTER						
Current cleaner Did it take longer to clean NO Did you like the product Would you buy the test product 465						
Did it take longer to clean NO Did you like the product Would you buy the test product 46-5						
Did you like the product 46-5 Would you buy the test product 46-5						
Would you buy the test product 465						
would you buy the test product 465	_					
Would you buy the test product for home or personal use	(V)					
Would you buy your current product						
for home or personal use 465						
Would you switch to the test product						
(if less expensive, if more expensive) Don't MAKE THAD SECRETURE						
Could you clean adequately if you had						
only the test product YES						
Worked good ocerall better be wrent tog dea-	41,					

Date User		Owner / Manag	er	Interviewer		Product LD
distort Top MATIES	170	IN BUSGELL		For ZAVADER		1596 509/1CER
						Fry 600
		Type of Clea	ining Pe	rformed		
General Purpose			One Or			
Degreasing Degreasing		rake Cleaning		Engine Degreasing	Car	System Cleaning
Current Product (Current V	Veekly Usage	No. M	ech. Using Product	Tort D	
				Cent Daing R LOUICE	Test Fr	oduct Weekly Usas
			-		1/-	CAN
Question				User's Respon	ise	
Did it clean sufficiently		40				
Did you like the delivery rate						
Did you like the delivery pattern	1	465			_	
Did it dry sufficiently		NO			_	
Did it adversely effect substrate metals, plastics, painted surface	s es, etc)	NO.				
Did the product have a smell		NO				
Did it have an objectionable ode		NO				
Did it leave an unacceptable res	idue	वित ५६%	020	4		
Did it have too much foam		NO	-			
Cleaning versus current product Terrible, almost as good, as good.	better)	TECRIBLE	/cut	Burni		
Did you use more volume than y	our	465		ready.		
Did it take longer to clean		965		-		
Oid you like the product		NO				
Would you buy the test product		NO	-			
Would you buy the test product nome or personal use	for	NO				
Would you buy your current pro for home or personal use	duct	465				_
Would you switch to the test pro	duct	+1				
if less expensive, if more expensive	nsive)	NO				
could you clean adequately if ve	ou had	170				
only the test product		NO				
Ser Comments USES TERTS WASHER CHOOL GASHER	FOR	ALMOST A	u c	LEANTING,	Kuk	Res Ares
GASILT SINGLACE			111	= TEST PROL	WCT L	CET THE

Date	User	1	Owner / Manager		Interviewer		Product LD.	
13704	BRIANI	1 Ja	may Russell	do	· Zavan=	6 35	5965419CET	
							ar con	
			Type of Clean	ng Perform	ned			
-			(Circle O	ne Only)				
	eneral Purpose Degreasing	1	Brake Cleaning	Eng	ine Degressing	Carbo	retor & Fact Inject system Cleaning	
Cu	rrent Product	Current V	Weekly Usage	No. Mech I	sing Product	Total D		
					Creeky	Test Proc	inet Weekly Usa	
				-415-0-4	Cour /	2-0	ws.	
	Question			Us	er's Respons	e		
Did it cle	an sufficiently		4ES					
Did you	like the delivery rate	3	9ES					
Did you	like the delivery pat	tern	465					
Did it dr	y sufficiently		405					
(metals,	versely effect substr plastics, painted surf	aces, etc)	NO.					
Did the p	product have a smell		465			_	-	
Did it ha	ve an objectionable	odor	NO					
	we an unacceptable:		NO	_		_		
Did it ha	ve too much foam							
	versus current prod	net	NO					
(Terrible,	almost as good, as go	od, better)	ALMOST AS	CANA	nil			
Did you current c	use more volume the leaner	ш уош	NO	(acc)	CAS			
Did it tal	e longer to clean		NO					
Did you	like the product		GCS, OK					
Would y	ou buy the test produ	ict	NO			_		
Would yo	ou buy the test produ	ct for						
home or	personal use		NO					
for hor	ou buy your current	product	4100					
World	or personal use		465					
if less ex	ou switch to the test pensive, if more ex	product	2001					
Could vo	u clean adequately it	pensive)	NO					
only the	est product	you nad	465,					
User Con	-	-	101,					
AL SUNT	Comments							

Date	User		Owner / Manage	r	SAMTA Interviewer		Product LD.
5/32	BAFEK	12	artheat	70	N ZAVAD	14	5-1/10016-16-16-16-16-16-16-16-16-16-16-16-16-1
_			Type of Clear	nine Perfer	mad		
				One Only)	men		
Ce	eneral Purpose Degreasing	Brake Cleaning	Eng	ine Degreasing	Car	buretor & Fuel Injection System Cleaning	
Cu	rrent Product	Current V	Weekly Usage	No. Mech. I	Using Product	Test P	roduct Weekly Usage
Earl B	Pake Cierrel					7.50.1	outer recent Cange
	Question			TI	-1-D	No	
	V. Sandan and Sandan			U	ser's Respon	ise	
Did it cle	ean sufficiently		965				
Did you	like the delivery rate		465				
Did you	like the delivery patte	ern	465				
Did it dr	y sufficiently		765 765			_	
	versely effect substra plastics, painted surfa		NO				
	roduct have a smell	ces, cic)	465				
Did it ha	ve an objectionable o	dor	465				
Did it lea	eve an unacceptable re	esidue	NO				
	ve too much foam		NO			_	_
Cleaning (Terrible.	versus current produ almost as good, as goo	ct.		0.1400 00011			
Did you current c	use more volume than	your	TERRIBLE, 1	Machay.			
Did it tal	c longer to clean		965				
Did you	like the product		NO				
Would y	on buy the test produc	rt	NO				
Would y	ou buy the test produc		NO				
Would y	ou buy your current p	roduct	465				
Would y	ou switch to the test p		NO				
Could yo	ou clean adequately if test product		NO				
Oser Con Oser OSE	oments Cuttury CPC THE PEONICE	E AL		TAS VERO	THE ATK	Co.	UEP NOT

Date	User	The second secon	Owner / Manage	er	Interviewer		Product LD.
5/26	SERGIO LOFE	Z Sei	con Lotez	700	1 ZAJAGE	~	6-7750
			Type of Clear	nine Desfess			
				one Only)	neg		
(Degreasing	B	rake Cleaning		ine Degreasing	Car	buretor & Fuel Injectio System Cleaning
C	urrent Product	Current V	Veekly Usage	No. Mech. I	Jsing Product	Test P	roduct Weekly Usage
				1			
	Question			Us	ser's Respon	se	
Did it c	can sufficiently		NO				
Did you	like the delivery ra	te	100				
Did you	like the delivery pa	ittern	465				
Did it d	y sufficiently		465 465				
(metals,	lversely effect subst plastics, painted su	rfaces, etc)	NO				
Did the	product have a smel		9ES				
	ive an objectionable		4ES				
	ave an unacceptable	residue	NO				
_	we too much foam		NO				
(Terrible	versus current pro- almost as good, as go	ood, better)	NOT TERRIBL	6 . EUT .	NOT ALM	OST A	S COOK
Did you current o	use more volume the	an your	465				: 6000
	ke longer to clean		465			_	
	like the product		NO				
Would y	ou buy the test prod	luct	NO				
home or	ou buy the test prod personal use		NO				
for home	ou buy your current or personal use	200	465				
Would y (if less c	ou switch to the test	xpensive)	NO				
Could yo	ou clean adequately test product	if you had	NO				
User Con	nments T CLEAN W	icus GK	CEASC -E-070	, 70 M	UCH MIST	THA	TSMELLER

Date	User		Owner / Manager Interviewer			r Product I.I		
5/35	Howard	11	CHARO	चंद	N ZAVN	51	2-7750 2-7750	
			Tuna of Classic					
			Type of Cleani (Circle O	ing Periorn ine Only)	red			
G	eneral Purpose	CE	rake Cleaning		ne Degressing	Ca	rburetor & Fuel Injection	
	Degreasing		- Control of	1.0	-		System Cleaning	
Cu	rrent Product	Current V	Veekly Usage	No Mech I	sing Product	Tool	N - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -	
				The meeting	sing Product	Test	Product Weekly Usage	
_	Question	_			2 2			
	Question			Us	er's Respon	se		
Did it cle	ean sufficiently		1			_		
	175		NO					
Did you	like the delivery rat	e						
Did you	like the delivery par	tern	465		_	_		
			465					
	y sufficiently		NO					
Did it ad	versely effect substi	rates	760			_	_	
(metals,	plastics, painted sur	faces, etc)	NO					
	product have a smell		405					
	ve an objectionable		465 AFTE	0 E 170	WOOD IN		ET WAS MOREC	
Did it lea	ive an unacceptable	residue	405 6000	1327.1	Restaue)(-	LI WAS MODEC	
Did it hav	ve too much foam		NO	0,64	New Dire	_		
Cleaning	versus current prod	luct.	1.11					
Terrible,	almost as good, as go	od, better)	TERRIBEC, 1	ior Tex	CIBIC COT	100	ALLEST AS	
	use more volume th	an your			-	741.7	ALACON ASS	
Current cl			YCS					
	e longer to clean		415					
	like the product		NO					
моща ус	ou buy the test produ	uct	NO	711				
wonld yo	ou buy the test produ personal use	uct for	5					
Would we	ou buy your current		NO					
or home	or personal use	product	21.22					
Vould vo	ou switch to the test	moduct	465					
if less ex	pensive, if more ex	mensive)	No					
Could you	u clean adequately i	f you had	1461					
nly the t	est product	Sec. and	No. 1					
Jser Com	ONT RE WELL	2 52,3	Coulose P.	2000	5.2 13.20se	1	caura à	
100	T 0714 B	ESTADUC	DEDNIT 16	CAY VE	er will		SAM SINGS	
	Comments					_		

Date User	Owner / Manag	ger Interviewer	
PRS TOM ENCLEVEL	LACE MORGE	N Jon ZAVAL	132 4 775 A
		aning Performed	
General Purpose Degrensing	Brake Cleaning	Engine Degrensing	Carburetor & Fuel Injection System Cleaning
Current Product C	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
PRC BRIVACENI (GREEN) o	18-24 CANS	1-17657526	1-CAN
Question		User's Respon	nse
Did it clean sufficiently	NO		
Did you like the delivery rate	668		
Did you like the delivery pattern	T.		
Did it dry sufficiently	96S NO 70	0114	
Did it adversely effect substrate (metals, plastics, painted surface Did the product have a smell	s		
Did it have an objectionable od			
Did it leave an unacceptable res		1	
Did it have too much foam	NO		
Cleaning versus current product (Terrible, almost as good, as good,	L	ST 45 GOOD, NO	TERREBLE, DOT MOTE
Did you use more volume than current cleaner	NO. PIN	MT THENK MEKE O	
Did it take longer to clean	1465	The state of the s	
Did you like the product	NC		
Would you buy the test product	11.00		
Would you buy the test product home or personal use	NO		
Would you buy your current pr for home or personal use			
Would you switch to the test pr (if less expensive, if more expensive)	oduct		
Could you clean adequately if y only the test product	you had	ULD TAKE AROUND	20% wet lass
User Comments USCS WHICK GASHI		ICR & PRETERS	A SHOW THE PARTY OF THE PARTY O

Date	User		RGANUS Owner/Manag	er	Interviewer		Product I.D.
5/35 7	M Esders	10L 68	EG WARE	av I	Jan ZAJAL	776-	1-1751
							4
			Type of Clea	_			
Gener	ral Purpose	1 5	rake Cleaning	One O	Diy) Engine Degreasing	10	
	greasing		Take Cleaning		ringing Degreasing	Car	burctor & Fuel Injection System Cleaning
Curre	nt Product	Current V	Veekly Usage	No. N	Iech. Using Product	Test P	roduct Weekly Usage
rec. BRA	KLICH	12-24	CHANG		-96511716		CAN
	Question				Heave Dagner		
11.50	Question				User's Respon	se	
Did it clean	sufficiently		WIC D	400	0.00	-	
Did you like	e the delivery ra	te	465	7 MS	EDER HECP.	SCRU	DECULO (COLOS PE)
Did you like	the delivery pa	ittern	465				
Did it dry st	officiently			,	41-		
	sely effect subs		NO STOS	-			
	stics, painted su		NO				
	duct have a sme		465				
	an objectionable	7.00	465, OUG	SPRAS	my KAHAUS	7 75	W.P. TRICE
The second secon	an unacceptable	e residue	465 050	1			MAN WASEL
Did it have t	too much foam		NO				
	rsus current pro lost as good, as g					0	
	more volume th		ALMOST A	S GE	CO WENT HOL	F	
current clear	ner	and your	465				
	onger to clean		465				
	the product		NO		144		
	buy the test proc		NO				
Would you l	buy the test proc	luct for					
home or per	sonal use		HO				
	buy your curren	t product	her.				
	personal use switch to the tes	A manada sa	965				
(if less expended	nsive, if more a	vnensive)	NC				
Could you c	lean adequately	if you had	/40		-	_	
only the test	product	- Jun tinti	965 would	O TA	xe 20% M	Ct.	CARD TO PERSON
User Comme Dr. D. 17 TESTER SMCCL	welk As	WELL SEC ON	15 Sour	15 7	THE MINTER !	Carry	000000

		Owner / Manager		Interviewer	Product LD.				
5/95 TEM ESPOSULL GR			EG MERCON JAN ZAVADEL 12						
		_	Type of Cleani	no Performa	-d				
2	-		(Circle O						
	eral Purpose		Brake Cleaning	Engine	Degreasing	Carburetor & Fuel Injection System Cleaning			
Curre	ent Product	Current	Weekly Usage	Weekly Usage No. Mech. Using Product Test Product We					
TPC_BRA	KLEEK		Chris	1-765		Test Product Weekly Usag			
	Question		1	Use	r's Respons	e			
Did it clean	sufficiently		Tarin 10						
Did you lik	e the delivery ra	ite	965 Bor	NEEDER	MECP.	SCRUBBLE GLOSP			
Did you lik	e the delivery p	attern							
Did it dry s	ufficiently		465						
(metals, pla	rsely effect subsistics, painted su	rfaces, etc)	NO OTOY						
	duct have a sme		465						
	an objectionable		465. OVERS	PROY ON	TENHAUST	TS HERRIBLE			
	an unacceptabl	e residue	465 .0004						
	too much foam		NO						
Terrible, alr	ersus current pro nost as good, as g e more volume t ner	good, better)	ALMOST AS	GOOD G	OFTH HELF	?			
Did it take	longer to clean		465						
Did you lik	e the product		NO						
Would you	buy the test pro	duct	No						
Would you home or per	buy the test pro-	duct for	HO						
for home or	buy your current personal use	260	965						
(if less expe	switch to the tes	expensive)	NC						
Could you only the tes	clean adequately t product	if you had	465 400000	TAKE S	10 Che 1112	E LABOR TO CLE			
User Comm DTDM7 TESTED		ACE ISM	45 5046 A	F THE	auser 6	CASED PAUDUCTS			

Date	User		Owner / Manag	er	Interviewer	r	Product LD.		
			Jen Zava	03.4					
	-		Time of Class	N		741			
			Type of Clea	One On					
Gene	eral Purpose egreasing		Brake Cleaning	Jac On	Engine Degressing	Ci	srburetor & Fuel Injection System Cleaning		
Curre	ent Product	Current'	Weekly Usage No. Mech. Using Product Test Product Weekly I						
toping ws	CLEANCE PORTS		Charles C		MCH	/-	Product Weekly Usage		
	Question				User's Respon	ise			
Did it clean	sufficiently		465						
Did you like	c the delivery rate	,					_		
Did you like	the delivery patr	tern	465 465						
Did it dry s	ufficiently								
(metals, pla	sely effect substra stics, painted surf duct have a smell	ates aces, etc)	465, 12016 NO	me					
	an objectionable	odor	NO						
	an unacceptable		NO			_			
	too much foam	140.000	465 15016	m574		_			
(Terrible, aln Did you use current clear		d, better)	465 465	6600					
	onger to clean		1465			_			
	the product		NO						
Would you	buy the test produ	ct	NE						
iome or pen	buy the test produ sonal use		Nó						
or home or	buy your current personal use		465						
if less exper	switch to the test pasive, if more ex	pensive)	NC						
only the test	lean adequately if product	you had	165 works	TAVE	ponests.				
Ser Commo	ents Culture AS	well				et Ge	HEAD OUT A		

Date	User		Dwner / Manage	r	Interviewer		Product I.D.
5/3/04	BENG	EL	WARDO		EN ZANA	011	ACETONE LYON
-		-	-			200	
			Type of Clear (Circle (ning Perfo One Only)			
	meral Purpose Degrensing	В	rake Cleaning		ngine Degressing	C	arburetor & Fuel Injection System Cleaning
Cui	rent Product	Current V	Veekly Usage	No. Mech	. Using Product	Test	Product Weekly Usage
							LAY
	Question				User's Respon	se	
Did it cle	an sufficiently		9ES				
Did you I	ike the delivery rate		465				
Did you I	ike the delivery patte	em	965				
Did it dry	sufficiently		465				
(metals, p	ersely effect substra lastics, painted surfa	tes ices, etc)	NO				
Did the p.	roduct have a smell		465				
Did it hav	e an objectionable o	dor	465				
Did it lear	ve an unacceptable re	esidue	NO				
Did it hav	e too much foam		NO				
(Terrible,	versus current produ almost as good, as goo	d, better)	ALMOST AS	6000)		
current cl		your	No	7.30			
	longer to clean		NO				
	ke the product		NO				
Would yo	u buy the test produc	zt	NO				
home or p	u buy the test produc personal use		NO				
for home	u buy your current p or personal use		465				
Would yo (if less ex	u switch to the test p pensive, if more exp	roduct ensive)	NO				
Could you	clean adequately if	you had	465				
User Com		D OK		TCF	N5 57		
Manager (Comments						

Date	User		Owner / Manage		Interviewer		Product LD.	
5/25	Ron	- Ro	KRANTTELY JON ZAUND			Ori Scalacerone		
_			Type of Clear					
			(Circle (
	Degreasing	(H	rake Cleaning		Engine Degreasing	Car	buretor & Fuel Injection System Cleaning	
Ci	urrent Product	Current V	Veckly Usage	No. Me	ch. Using Product	Test P	roduct Weekly Usage	
	Question				User's Respon	se		
Did it cl	ean sufficiently		/	1				
	like the delivery rate		NA (HO)				
Did you	like the delivery par	tern	OK					
Did it da	ry sufficiently		N/A					
metals, Did the	lversely effect substr plastics, painted sur- product have a smell	faces, etc)	4/A 465. SMEL	L 70	BAD TO USE			
	ave an objectionable ave an unacceptable	The Principle of the Pr	The second secon	c 70	BAD TO USE			
	eve too much foam	residue	NA					
Cleaning Terrible	g versus current prod , almost as good, as go use more volume tha	od, better)	"					
	ke longer to clean		U					
	like the product		4					
Would y	ou buy the test produ	ict	li					
home or	ou buy the test produ personal use		11					
for home	ou buy your current or personal use ou switch to the test	ec.	11					
if less e	expensive, if more ex ou clean adequately i	pensive)	11					
only the	test product	i you nad	11					
Jser Con Cont In	nments LO NOT C	36/TC	ST PRODUCE	T G	SOTH MECH	Anti	5_2_00046 SM611	
Creation.	Comments							

Date	User		Owner / Manag	er	L	nterviewer		Product LD.
5/9/34 /	PRIFIM CAU	22 54	co / 10	-	True	ZAUND	-1	4CETCNE/309 4-725-2
7/10/14	THE CAL		NTRAM OS		701	SAUMU	TL	4-72.5-2
		60	Type of Clea		rformed		_	
				One On				
	eral Purpose	I	Brake Cleaning	One On		egreasing)	C	arburetor & Fuel Injection
	egreasing		0.500	1		-d	_	System Cleaning
Curr	ent Product	Current 3	Weekly Usage	No M.	anh Hains	Product	1	
	Car I Toulet	Carren	recary usage	No. MI	ecu. Using	Product	rest	Product Weekly Usage
				-	_		-	1-CAN
	Question				Hear	's Respon	co	
	Pyrio Gran		1		Osci	a recapon	30	
Did it clea	n sufficiently		urr					
Did you lil	ke the delivery ra	ito	4ES	_				
-		77	44.5					
Did you lil	ke the delivery p	attern	465					
Did it dry	sufficiently		465					
Did it adve	rsely effect subs	fratec	765					
(metals, pl	astics, painted su	rfaces, etc)	NO					
	oduct have a sme		465					
Did it have an objectionable odor		465						
Did it leav	e an unacceptabl	e residue	NO					
	too much foam		NO					
Cleaning v	ersus current pro	duct	710		-		_	
(Terrible, al	most as good, as g	ood, better)	ALMOST A	S GO	20			
Did you us	se more volume t	han your		7.				
current cle			NO					
	longer to clean		465					
	ce the product		NO					
	buy the test pro		NO					
	buy the test pro	duct for	1					
	ersonal use		NO					
	buy your curren	t product	465					
	or personal use	a mandana	765					
(if less eve	switch to the tes	evnencive)	NO					
	clean adequately		160	_	_		_	
only the te		II you mad	465					
User Comm	D HET 6	NEAL A		BEC	10se	27	140	70 MOCH

अभूश ।								
	RUCE ABBOTT	John Rossiel	=	Sen ZAVADIL	504/4007046			
		Type of Clea	ning Per	formed				
			One Onl					
	eral Purpose	(Brake Cleaning)		Engine Bearing	Garbaretor & Fuel Inject System Cleaning			
				1.11-11	y stem cicaming			
Curr	ent Product (Current Weekly Usage	No. Me	ch. Using Product	Test Product Weekly Usa			
Van-CHIE	ALMATCA C	e-14 cons	1	52 7CST7.46	1-2 0045			
	Question			User's Respon	ise			
Did it clear	n sufficiently	NO						
Did von lil	ke the delivery rate							
	THE PERSON NAMED IN	465						
Did you iii	ke the delivery patter	965	465					
Did it dry	sufficiently	YES						
	ersely effect substrate astics, painted surfac	es						
	oduct have a smell	NO						
id it have an objectionable odor								
	e an unacceptable re	110						
	too much foam	NO						
Cleaning v	ersus current produc	t.						
Did you us current cle	e more volume than	your 465						
	longer to clean	465						
	se the product	NO						
Would you	buy the test product							
	buy the test product							
Would you	buy your current pr	oduct						
	or personal use	Yes						
	switch to the test pr							
	ensive, if more expected adequately if y							
only the te		NO						
User Comn	nents WOULD NOT DRIM BRAY	COT GREASE E DUTT, DIDN'T SNERS HE TRIE	WORK	15 WELL	DE WELL ON AS THE WAT			

Jate	User		Owner / Manager		Interviewer		Product LD.	
12/01	INO SCHOOL	IR	A NEWMAN	Fer	Zavanz	1	69/AKE70:46- 7-7752	
			Type of Clean	ing Performe	đ			
	-			ne Only)				
General Purpose B Degreasing			rake Cleaning	Engine	Degreasing	Carl	buretor & Fuel Injection System Cleaning	
Cu	rrent Product	Current V	Veekly Usage	No. Mech. Usi	ng Product	Test Pr	oduct Weekly Usage	
PHKE	CLCANCE	17	/week	1- MCCi		1		
	Question			Use	r's Respon	ise		
Did it cle	an sufficiently				•			
	*		9ES					
Did you	like the delivery ra	te	465					
Did you	like the delivery pa	ittern	465					
Did it dr	y sufficiently		465					
Did it ad (metals,	versely effect subs plastics, painted su	rrates	NO					
Did the p	roduct have a sme	I	40					
1000	ve an objectionable		100					
Did it lea	ive an unacceptable	residue	NO					
	ve too much foam		NO					
Cleaning	versus current pro	duct.	710	5 - 3 0				
(Terrible,	almost as good, as g	ood, better)	ALMOST 4	S GOOD	OR AS	6000		
Did you current c	use more volume t	nan your						
	c longer to clean		NO 200 300 A					
	like the product		NO NOT REALLY					
	ou buy the test pro	luct	465					
	on buy the test pro-		40					
	personal use		865					
	on buy your curren	t product						
for home	or personal use		265					
Would y	ou switch to the tes	t product						
Could as	epensive, if more	expensive)	YES, IF LE	55 EXPE	MSEKE			
		n you nau	445					
		Ropac7		GOCD ISED	45	-50гч	6 oE	

Date	User		Pwner / Manage	r	Interviewer	Product L.D.	
124/04	B. CERVINICS	6	Eny	Jon	Zavapso	Kernejuspie	
			Type of Clean	ning Perform	ned		
General Purpose B			rake Cleaning	Eng	ine Degressing	Carburetor & Fael Inject System Cleaning	
C	rrent Product	Current V	Veekly Usage	No. Mech. I	Jsing Product	Test Product Weekly Usa	
MEATING	evaluation scally - Cacan		CANS		RVANTES	1-CAN	
Question				U	ser's Respon	ise.	
Did it cl	can sufficiently		NO				
Did you	like the delivery ra	te	465				
Did you	like the delivery pa	ttem					
Did it di	y sufficiently		4ES 465				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		NO					
Did the product have a smell		465					
Did it ha	we an objectionable	odor	NO				
Did it le	ave an unacceptable	residue	NO				
Did it ha	we too much foam		140				
(Terrible	yersus current pro almost as good, as g	ood, better)	TERREBLE.				
current o		han your	46.5				
Did it ta	ke longer to clean		465				
	like the product		NO				
	ou buy the test pro-		NO				
home or	ou buy the test pro- personal use		NO				
for hom	ou buy your current c or personal use	7	465				
Would you switch to the test product (if less expensive, if more expensive)		NO					
	ou clean adequately test product	if you had	HO				
User Co	mments	VTYPIC	AL ENGINE	e ore	E - GRT	u,	

Date	User		Bry Beve Owner/Manager		Interviewer	Product LD.	
124/04/ 8	LERVANTOS	. 6	Eny	Jon	Zavipse	KETTHE / USBNE	
			T. 601	D C		71111111	
			Type of Cleani (Circle O	540	ed		
	eral Purpose legreasing	B	rake Cleaning		ne Degressing	Carburetor & Fuel Inject System Cleaning	
Carr	ent Product	Current V	Veekly Usage	No. Mech. U	sing Product	Test Product Weekly Usa	
BARKE C	words a makey		cars		CVANTES	1-CAN	
_	Question	_	1	Tic	er's Respon	100	
				- 03	er a keapon	ioc.	
Did it clear	n sufficiently		NO				
Did von lil	ke the delivery ra	te	CAN BE REAL PROPERTY.				
	ke the delivery pa		465				
		шси	4ES				
Did it dry	sufficiently		465				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)		NO					
	oduct have a sme		465				
Did it have	an objectionable	e odor	NO				
Did it leav	e an unacceptable	e residue	NO				
Did it have	too much foam		140				
(Terrible, al	ersus current pro lmost as good, as p	ood, better)	TERREBLE.				
Did you us current cle	se more volume t aner	han your	465				
Did it take	longer to clean		465				
	ke the product		MO		- *		
Would you	buy the test pro	duct	NO				
home or pe	a buy the test pro ersonal use		NO				
for home o	n buy your currer or personal use	7	465				
(if less exp	switch to the te- censive, if more	expensive)	NO				
Could you	clean adequately st product	if you had	HO				
User Com		V TYPIC	AL ENGSTEC	OFE.	E- GRI	15/	

	A	utomotive Aerosol Fi	eld <mark>Testing Intervie</mark>	W 7750 our
Date	User	Owner / Manager	Interviewer	Product LD.
7/13/04 8	N _	ROW KRAVETESKY	JON ZAVADEL	6-775Q

		ning Performed One Only)	
General Purpose Degrensing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Question	User's Response
Did it clean sufficiently	9ES
Did you like the delivery rate	465
Did you like the delivery pattern	465
Did it dry sufficiently	465
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	465
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD AS BRAKE CONSULER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	O.K
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO, WOLD BUY SOMETHING BOTTER
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

Ser Comments DEPN'T COORIC	45 6000	1 45 Smilles	IT PLEANING	(R 13- 0-1
DEPN'T WORK	AS GUATER	BASEA BRAKE	CHARILENG	EQUIPMENT,
Janager Comments				

Date	User		wner / Manager	r	Interviewer		Product LD.
7/26/04	KEN	MI	ic Hrunia	7	Vay ZAVADI	C. 1	CCTONG/ HUNECO
			Type of Clean (Circle C				
Gen	eral Purpose	l B	rake Cleaning		Engine Degressing	Carls	retor & Fuel Injectic
	egreasing						System Cleaning
Curr	ent Product	Current V	eekly Usage	No. Me	h. Using Product	Test Pro	duct Weekly Usage
Mex. E	BRAKE INASH	3-4		146			The state of the s
		- 9					
	Question				User's Respon	ise	
Did it clear	n sufficiently		has the same				
D. 4			45-8-NO	22			
Did You lik	te the delivery rate		465				
Did you lil	the delivery patte	ern	465				
Did it dry :	sufficiently		465				
Did it adve	rsely effect substra	ites	100				
(metals, pla	astics, painted surfi		NO				
	duct have a smell		465		,		
Did it have an objectionable odor			NO				
Did it leave	c an unacceptable r	esidne	NO				
Did it have	too much foam		NO				
	ersus current produ most as good, as goo			1 000	D CLEMICA	0 465	-x-04-016
	e more volume tha		NO VIA	gu.	a czemick	- NO/	TURRIBUE
current cle		0.78	465				
Did it take	longer to clean		465				
Did you lil	te the product		No				
	buy the test produ		NO				
	buy the test produ	et for					
	ersonal use		NO	-	- 6		
Would you	buy your current p	product	6.62				
	r personal use		465				
	switch to the test		44.5				
(if less exp	casive, if more ex	pensive)	NO				***
	clean adequately in st product	you had	NO				
User Come	nents VINY 600	0 60	VERAL DO	RPOSE	CLEMICA	e	
Manager (Comments						
					-		

Date	User	Owner / Manager	Interviewer	Product LD.
8/2/04	FRANSF3CO	Morie Herescen	Store Z	ACCIONE HUMBLEAR

	Type of Cleanin (Circle On		
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage		
MOC BRIEF CLEANER	1-2 cms	T. RANSESCO	1 2 EMS		

Question	User's Response				
Did it clean sufficiently	46-5				
Did you like the delivery rate	465				
Did you like the delivery pattern	465				
Did it dry sufficiently	465				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	No				
Did the product have a smell	VES .				
Did it have an objectionable odor	NO				
Did it leave an unacceptable residue	NO				
Did it have too much foam	NO				
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD -				
Did you use more volume than your current cleaner	N6				
Did it take longer to clean	NO				
Did you like the product	NO				
Would you buy the test product	GES				
Would you buy the test product for home or personal use	465				
Would you buy your current product for home or personal use	465				
Would you switch to the test product (if less expensive, if more expensive)	YES, JUST AS GOOD AS MICC				
Could you clean adequately if you had only the test product	465				

User Comments	FRST	neucrico	CLEANS	RNAKES	an venn	46	
Manager Commen	its						
							1